

## Project Development Phase Delivery of Sprint - 1

Date	31 October 2022
Team ID	PNT2022TMID42387
Project Name	AI based discourse for Banking Industry

### Creating IBM Watson Service

In this activity, we are creating the necessary IBM Watson Service.

The screenshot shows the IBM Watson Assistant interface. A modal dialog titled 'Create a new assistant' is open. It contains the following fields and options:

- Assistant name:** A text input field containing 'Veronica'.
- Description (optional):** A text area with a placeholder 'Add a description for this assistant' and a character count '0/128'.
- Assistant language:** A dropdown menu set to 'English (US)'.
- Buttons:** 'Cancel' and 'Create assistant'.

In the background, a 'Task tracker' on the left shows progress for 'Enhance your assistant' (16%), 'Test and refine your assistant' (0%), and 'Deploy your assistant' (50%). On the right, there are sections for 'Resolution Methods', 'Content' (showing a version 'V1' as 'Live'), and 'Extensions' (including a 'Search' extension).

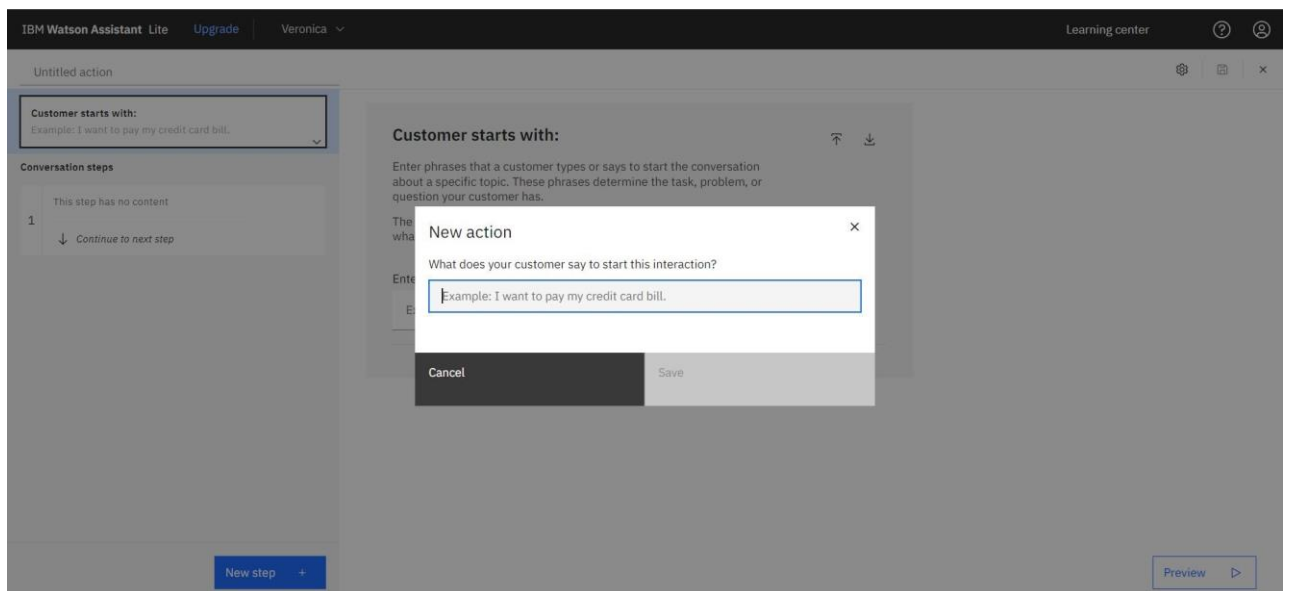
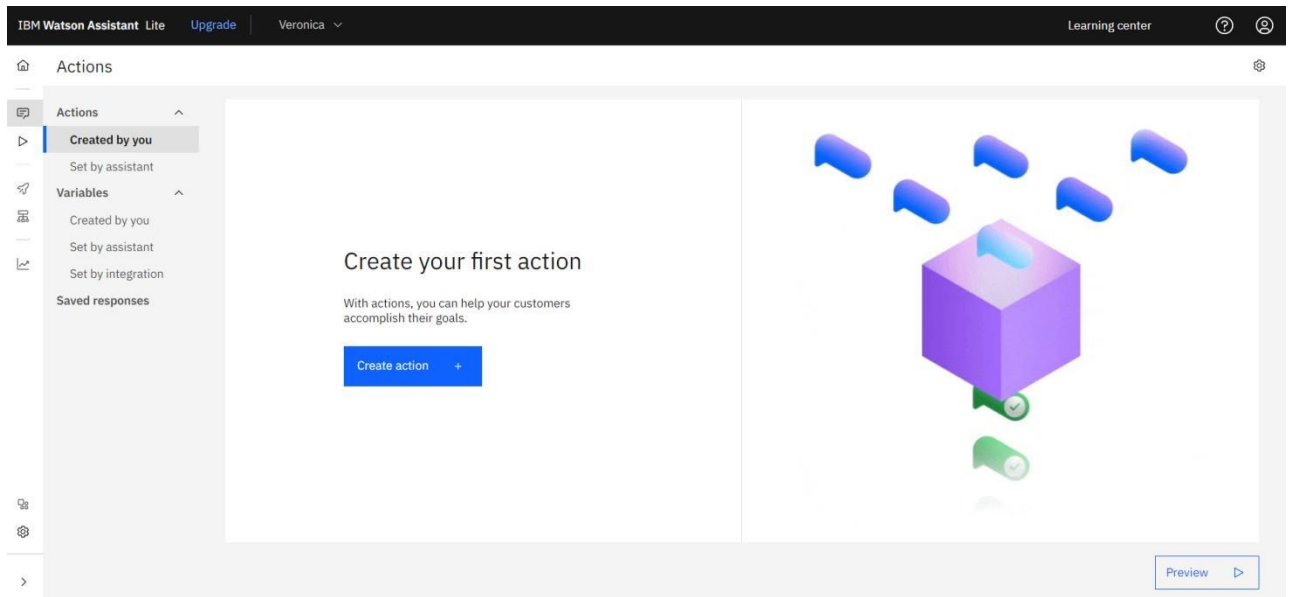
### Creating ActionSkills

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and the assistant is integrated with these skills.

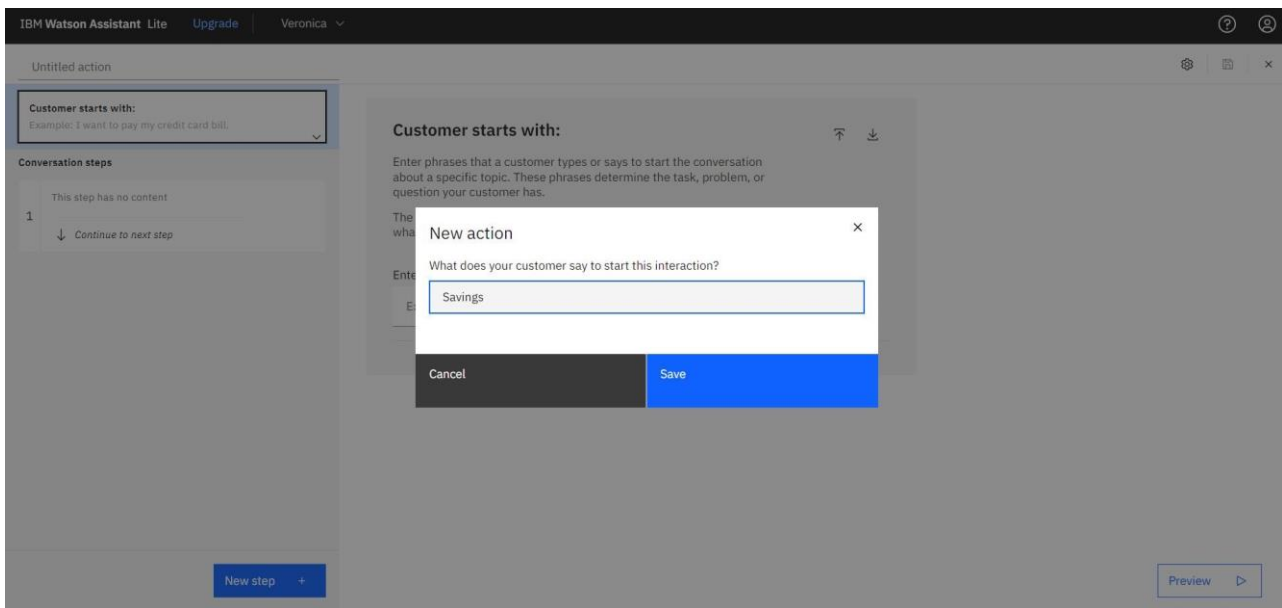
The screenshot shows the 'Preview assistant' interface. At the top, there are buttons for 'Copy link to share', 'Change background', and 'Customize web chat'. The main area displays a 'Sample website' with a chat widget overlay. The chat widget contains the following text and elements:

- Greeting: 'Hi! I'm a virtual assistant. How can I help you today?' with a refresh icon.
- Example prompts: 'Example: Find nearby location', 'Example: Check account balance', and 'Example: See how I can help'.
- Input field: A text input with the placeholder 'Type something...' and a send button.
- Footer: 'Built with IBM Watson®'.

The background shows a simple website layout with three columns of content.



# Creating Savings Action



In this step, we are adding steps in Savings Action to handle customer queries regarding Regular Savings Account, Kids Savings Account and Zero - Balance Account creation.

