What have others suggested?

Team ID: PNT2022TMID06323

Date: 18 October 2022

PROJECT DESIGN PHASE II

Customer Journey Map

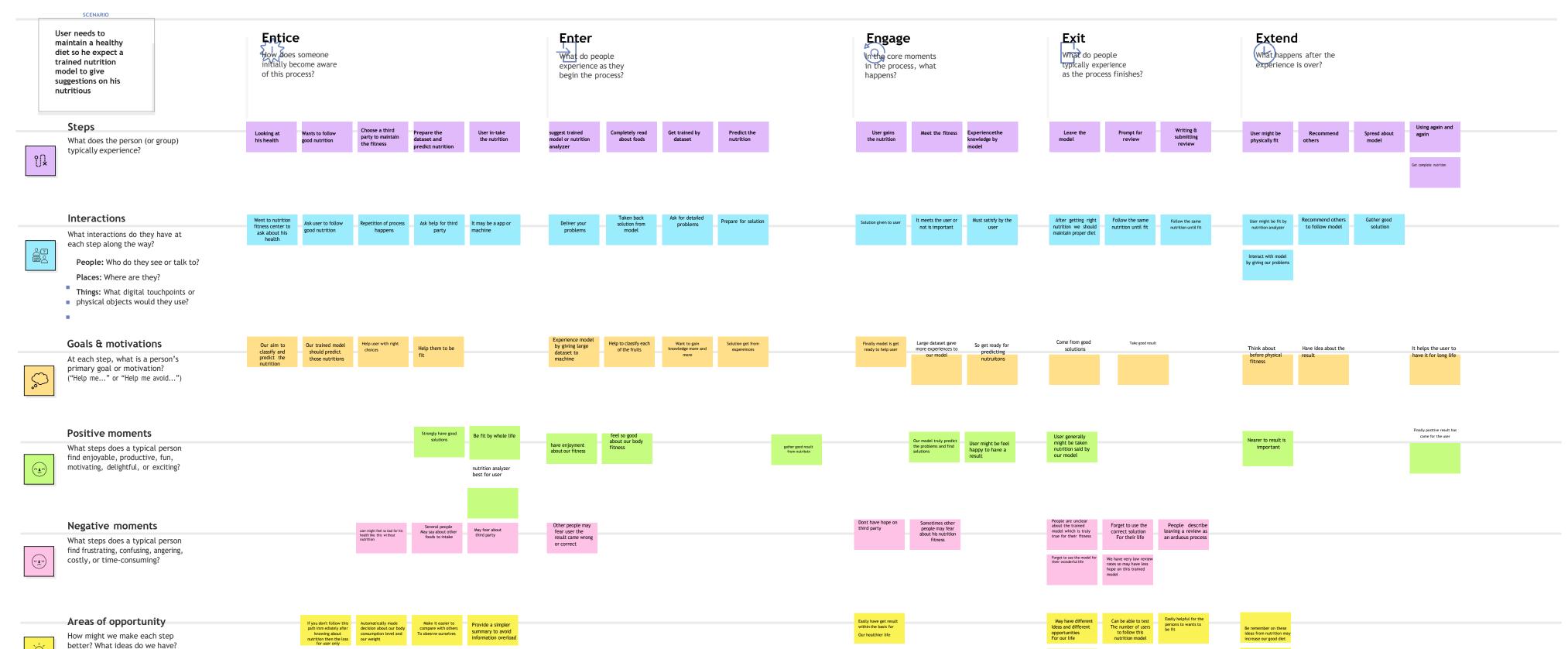
Based on ten customer interviews and observations from the Fairplane Guided City Tours team

Jerome Alejandro Phillips Flores











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