

CUSTOMER CARE REGISTRY

TEST CASE REPORT

(SPRINT 02)



TEAM DETAILS:

Team ID : PNT2022TMID04893

Team ID	PNT2022TMID04893
Project Name	Customer Care Registry
Members	04



TEST CASES

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commnets	TC for Automation(Y/N)	BUG ID	Executed By
User_Page_TC_O1	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	1.Enter URL and click go 2.Scroll down 3.Verify login/Singup popup displayed or not	http://169.51.204.215:30106/	Show Complaint popup should display	Working as expected	PASS	Successfull			Aarthy R
User_Page_TC_O2	UI	USER PAGE	Verify the User has No Complaint	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204.215:30106/	No Complaint should shown	Working as expected	PASS	Successful			Anusree BS
User_Page_TC_O3	UI	USER PAGE	Verify User Total Complaint is Zero	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204.215:30106/	Total Number of Complaint is Zero	Working as expected	PASS	Successful			Gayathri A

Admin_Page_TC_OO4	Functional	Admin Page	Admin can see the Agent DataBase	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Enter the Credentials for the admin page and submit	http://169.51.204.215:30106/	Agent Database should display on show agent database.	Working as expected	PASS	Successful			Gowsalya M
Admin_Page_TC_OO5	Functional	Admin Page	Admin can delect the Agent Database	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on submit by giving correct credentials to the admin Page	http://169.51.204.215:30106/	Delect the agent Database	Working as expected	PASS	Successful			Aarthy R
Admin_Page_TC_OO6	Functional	Admin Page	Verify the overall Delect the database for User	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on submit by giving correct credentials to the admin Page 3.After type the "A" in the Text box for the agent database delect	http://169.51.204.215:30106/	Delect the overall Agent database delect.	Working as expected	PASS	Successful			Anusree BS

Admin_Page_TC_OO7	UI	Admin Page	Verify the admin seen the text box for the delect option	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on submit by giving correct credentials to the admin Page 3.Admin Can see the text box for delect option	http://169.51.204.215:30106/	Text box working for the correct Keyword.	Working as expected	PASS	Successful			Gayathri A Gowsalya M
Home_Page_TC_OO8	UI	Register Account for Agent	Verify User is able to seen the Register Page for Agent	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on the Agent button for register	http://169.51.204.215:30106/	After register Page popup should seen.	Working as expected	PASS	Successful			Aarthy R
Agent_Register_TC_O10	UI	AGENT REGISTER	Verify all the text box will be visible for register	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on the Agent button after the text field are visible for the agent to see	http://169.51.204.215:30106/	Agent Register text fields are visible	Working as expected	PASS	Successful			Anusree BS

Agent_Register_TC_O11	Functional	AGENT REGISTER	Verify Id sent to customer email address	1.Enter URL(http://169.51.204.215:30106/) and click go 1.Register the account by giving credentials 2. Click on button Submit	http://169.51.204.215:30106/	Email sent successfully	Working as expected	PASS	Successful			Gayathri A
Web_Chat_TC_O11	Functional	WEB CHAT	Click on the Web chat button	1.Enter URL(http://169.51.204.215:30106/) and click go 1.Click on the Web Chat Button	http://169.51.204.215:30106/	Web chat popup	Working as expected	PASS	Successful			Gowsalya M
Web_chat_TC_O12	UI	WEB CHAT	Web chat button visible	1.Enter URL(http://169.51.204.215:30106/) and click go 1.shown on the Web Chat Button	http://169.51.204.215:30106/	Web chat visible	Working as expected	PASS	Successful			Aarthy R
Admin_Login_TC_O13	Functional	AGENT LOGIN	Verify user is able to get login id on emails	1. Enter URL(http://169.51.204.215:30106/) and click go 2. To the Agent Login page getting of emails	http://169.51.204.215:30106/	Get Notified by Emails	Working as expected	PASS	Successful			Anusree BS

Agent_Login_TC_O14	UI	AGENT Login	Visible for text field for enter email id	1. Enter URL(http://169.51.204.215:30106/) and click go 2. To the User Login page and seen your textfields	http://169.51.204.215:30106/	Text Fields for Email in Agent Page	Working as expected	PASS	Successful			Gayathri A
LoginPage_TC_O15	UI	USER Login	Visible for text field for enter email id	1. Enter URL(http://169.51.204.215:30106/) and click go 2. To the User Login page and seen your textfields	http://169.51.204.215:30106/	Text Fields for Email in Agent Page	Working as expected	PASS	Successful			Gowsalya M
Agent_Login_TC_O16	Functional	AGENT Login	Visible for Password on Forgot Password	1. Enter URL(http://169.51.204.215:30106/) and click go 2. To the Agent Forgot Page after verification Password should Visible	http://169.51.204.215:30106/	Password should Visible	Working as expected	PASS	Successful			Aarthy R



Thank you