## SAYS

Managing resources is time consuming.

has to contact the assigned personnel to manage maintainence tasks. requires contacting several people and constant follow ups.

## THINKS

Of how much time is wasted in refilling and maintaining resources.

Of getting work done without having to take multiple follow ups.

## User

## DOES

**FEELS** 

Uses the registry system to get the resources.
Physically goes and contacts the person in between classes to list items needed.
Takes constant follow up till item is repaired/delivered/replaced.

Frustrated that they have to leave teaching work to go check for item availability. Feels irritated when they have to take constant follow up.