

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID35530
Project Name	Flight Delay prediction
Maximum Marks	2

Problem Statement	Customer (I am)	I'm Trying to	But	Because	Which makes me feel
1	Airlines officer	dealing with passenger enquiries about flight departures and arrivals.	It takes more time to enquiry the passenger	Don't know exact time of arrival and departure of flight.	Restless
2	Traveller	Book flight tickets	Don't know state of availability of flight	Delays in flight arrival and cancelation of flight	Frustrated
3	Air hostess	Ensure the safety and comfort of passengers during a flight.	Don't know state of availability of flight	Delays in flight arrival and cancelation of flight	Not