

Define CS, fit into CC	<div>1. CUSTOMER SEGMENT(S)</div> <div>Passenger as well as airlines</div> <div>CS</div>	<div>6. CUSTOMER CONSTRAINTS</div> <div>No proper access to application.</div> <div>CC</div>	<div>5. AVAILABLE SOLUTIONS</div> <div>The solution is to deliver timely message and keep passengers informed about the status.</div> <div>AS</div>	Explore AS, differentiate
	<div>2. JOBS-TO-BE-DONE / PROBLEMS</div> <div>Displaying the delaying time to the passengers is not done on time.</div> <div>J&P</div>	<div>9. PROBLEM ROOT CAUSE</div> <div>Flights being delayed due to natural occurrences like weather delay, extreme heat and severe storms and operational shortcomings, which is an expensive affair for the airlines, creating problems in scheduling and operations for the end-users thus causing bad reputation and customer dissatisfaction.</div> <div>RC</div>	<div>7. BEHAVIOUR</div> <div>Agree to a new connection Call the airline</div> <div>BE</div>	

<div>3. TRIGGERS</div> <div>Waste of time due to flight delay.</div> <div>TR</div>	<div>10. YOUR SOLUTION</div> <div>We implemented flight delay prediction through the proposed approaches that were based on machine learning algorithms.</div> <div>SL</div>	<div>8. CHANNELS of BEHAVIOUR</div> <div>8.1 ONLINE Check For Reimbursements 8.2 OFFLINE Agree to A New Connection, call airline</div> <div>CH</div>
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