# **EMPATHY MAP**



## Think

- 1. Gets confused when they see more numeric values.
- 2. Worried about whether the steps count or not.
- 3. Not showing what they want.
- 4. No rewards or challenge to complete the task.
- 5. If more data's are displayed, it will confuse the user.
- 6. Sometimes lose motivation to open app.



- 1. See more accurate information.
- 2. To know more about Nutritious Lifestyle.



## Hear

1. What others say about your nutrition plan.



- 1. Don't want to see irrelavant information and not accurate.
- 2. Everytime come on Home screen and refresh.

#### Pros

1.Everytime come on Home screen and refresh. 2.Not getting what they want.

### Cons

1.Achievement for daily completion. 2.Effectiveness of the app.