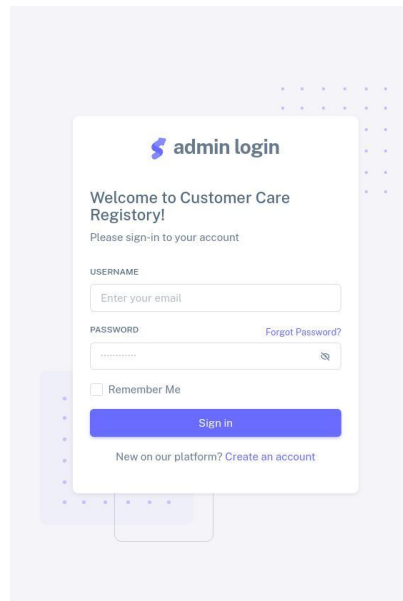


SPRINT 2

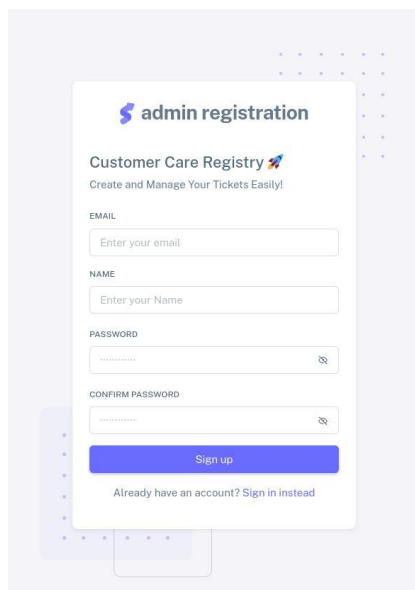
Date	30 Oct 2022
Team ID	PNT2022TMID07906
Project Name	CUSTOMER CARE REGISTRY

ADMIN LOGIN PAGE:



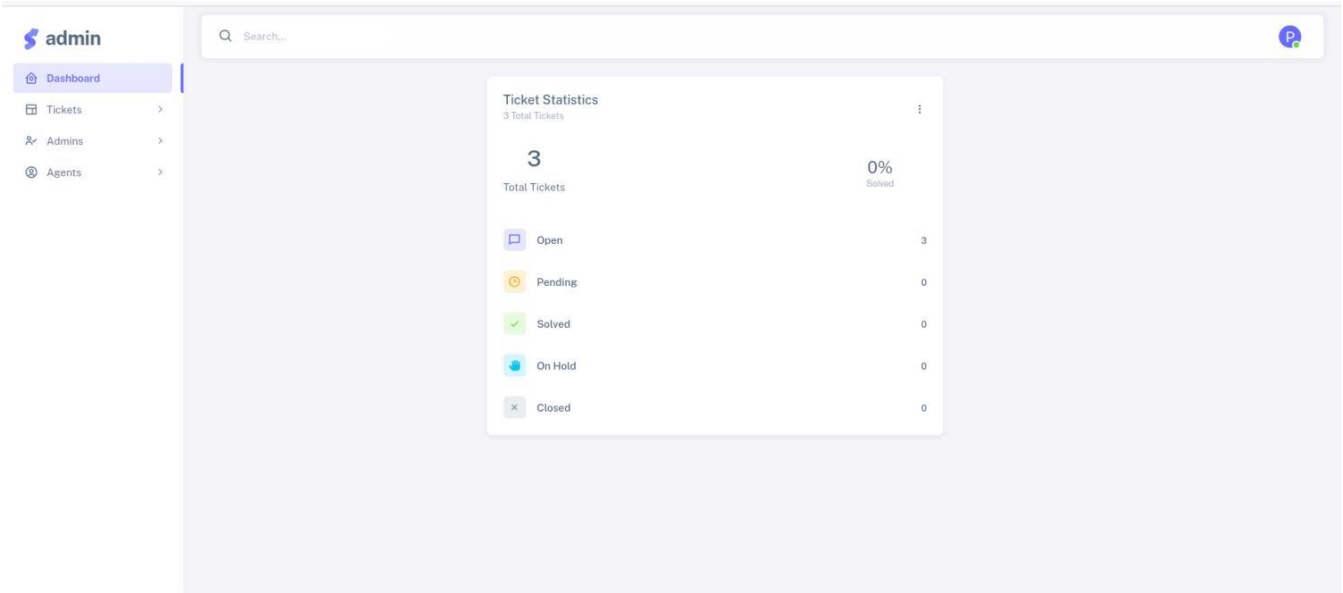
The image shows a mobile app mockup for the 'admin login' page. The page has a white background with a blue header containing a logo and the text 'admin login'. Below the header, it says 'Welcome to Customer Care Registry!' and 'Please sign-in to your account'. There are two input fields: 'USERNAME' with a placeholder 'Enter your email' and 'PASSWORD' with a placeholder 'Enter your password' and a 'Forgot Password?' link. A 'Remember Me' checkbox is below the password field. A blue 'Sign in' button is at the bottom of the form. Below the button, it says 'New on our platform? Create an account.' The background of the mockup is a light purple with a pattern of small white dots.

ADMIN REGISTRATION PAGE:



The image shows a mobile app mockup for the 'admin registration' page. The page has a white background with a blue header containing a logo and the text 'admin registration'. Below the header, it says 'Customer Care Registry' and 'Create and Manage Your Tickets Easily!'. There are four input fields: 'EMAIL' with a placeholder 'Enter your email', 'NAME' with a placeholder 'Enter your Name', 'PASSWORD' with a placeholder 'Enter your password', and 'CONFIRM PASSWORD' with a placeholder 'Enter your password'. A blue 'Sign up' button is at the bottom of the form. Below the button, it says 'Already have an account? Sign in instead'. The background of the mockup is a light purple with a pattern of small white dots.

ADMIN DASHBOARD:



LIST OF TICKETS:

admin		Search...		P	
Dashboard		Tickets			
All		Tickets			
Open					
Pending					
On Hold					
Solved					
Closed					
Admins					
Agents					
Tickets					
DESCRIPTION	ISSUE	CREATED ON	VIEW		
Information Security	There is a security issue on the website. My password was leaked from this website.	07-11-2022	View		
Poor Quality	Deliverables are low quality causing delays or rejection of deliverables.	07-11-2022	View		
Scope Creep	Requirements are interpreted in a broad way that goes beyond what was scoped.	07-11-2022	View		

TICKET DETAIL:

admin

Dashboard

Tickets

All

Open

Pending

On Hold

Solved

Closed

Admins

Agents

Search...

Tickets / Ticket Detail

Ticket Id : tx9bvt

Short Description : Information Security

Detailed Issue : There is a security issue on the website. My password was leaked from this website.

Raised By : Poonkawin S

Agent : Unassigned

Assign

Status : OPEN

Change

Created : 07-11-2022

Delete

AGENT LOGIN PAGE:

agent login

Welcome to Customer Care Registry!

Please sign-in to your account

USERNAME

Enter your email

PASSWORD


Forgot Password?

☐ Remember Me

Sign in

New on our platform? Create an account

AGENT REGISTRAION PAGE:

agent registration


Customer Care Registry

Create and Manage Your Tickets Easily!


EMAIL

NAME

PASSWORD



CONFIRM PASSWORD



Sign up

Already have an account? [Sign in instead](#)