Date	**15 NOV 2022**
Team ID	**PNT2022TMID07906**
Project Name	**CUSTOMER CARE REGISTRY**

USER REGISTRAION MAIL:

Thanks for signing up, Poonkawin S! External   🖶 ◲

poonkawin8484@gmail.com via sendgrid.net   2:23 PM (0 minutes ago) ☆ ↩ ⋮
to me ▾

CUSTOMER CARE REGISTRY!

Thanks for signing up, Poonkawin
S!

You are now ready to raise new issues. Sign in to raise and
manage the issues.

Sign In

♥ POWERED BY TITANHACKY

RAISING TICKET MAIL:

Raised New Ticket External Inbox ×   🖶 ◲

poonkawin8484@gmail.com via sendgrid.net   2:29 PM (0 minutes ago) ☆ ↩ ⋮
to me ▾

CUSTOMER CARE REGISTRY!

Raised New Ticket

Ticket Id: 1

Short Description: Information Security

Issue: There is a security issue on the website. My password was leaked
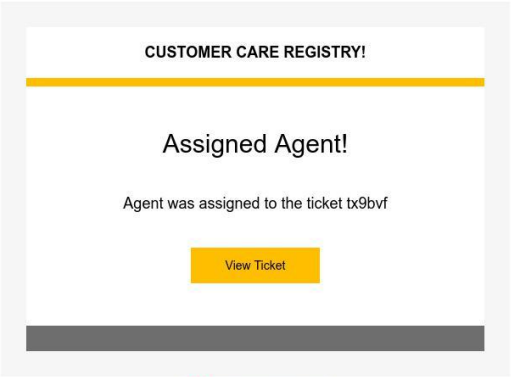from this website.

View Ticket

♥ POWERED BY TITANHACKY

ASSIGNED ASSIGNED MAIL:

New Agent Assigned! `External` Inbox ×

poonkawin8484@gmail.com via sendgrid.net
to me ▾

2:57 PM (0 minutes ago) ☆ ↰ ⋮

CUSTOMER CARE REGISTRY!

Assigned Agent!

Agent was assigned to the ticket tx9bvf

View Ticket
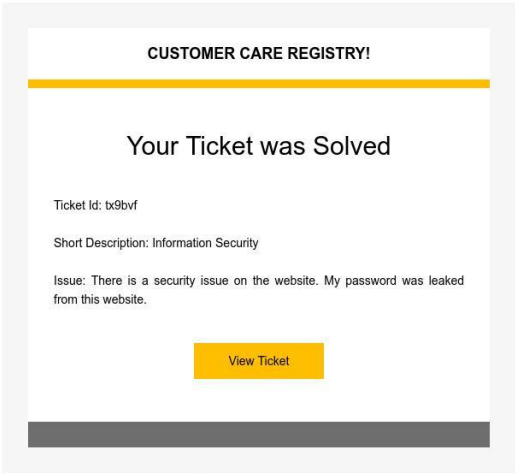
♥ POWERED BY TITANHACKY

↰ Reply   ↱ Forward

SOLVED TICKET MAIL:

Your Ticked was Solved `External` Inbox ×

poonkawin8484@gmail.com via sendgrid.net
to me ▾

3:14 PM (0 minutes ago) ☆ ↰ ⋮

CUSTOMER CARE REGISTRY!

Your Ticket was Solved

Ticket Id: tx9bvf

Short Description: Information Security

Issue: There is a security issue on the website. My password was leaked from this website.

View Ticket

♥ POWERED BY TITANHACKY

LIST OF ALL ADMINS:

admin

- Dashboard
- Tickets
- Admins
  - All
  - Requests
- Agents

Search...

Admins

NAME	EMAIL	MORE
Poonkawin S	poonkawin8484@gmail.com	view

LIST OF ALL REGISTERED ADMINS:

admin

- Dashboard
- Tickets
- Admins
  - All
  - Requests
- Agents
- Dashboard

Search...

Admins / Requests

NAME	EMAIL	MORE
Poonkawin S	poonkawin8484@gmail.com	✓ ✕

LIST OF ALL AGENTS:

admin

- Dashboard
- Tickets
- Admins
- Agents
  - All
  - Requests

Search...

Agents

NAME	PENDING TICKETS	SOLVED TICKETS	MORE
Deepak B	1	1	view