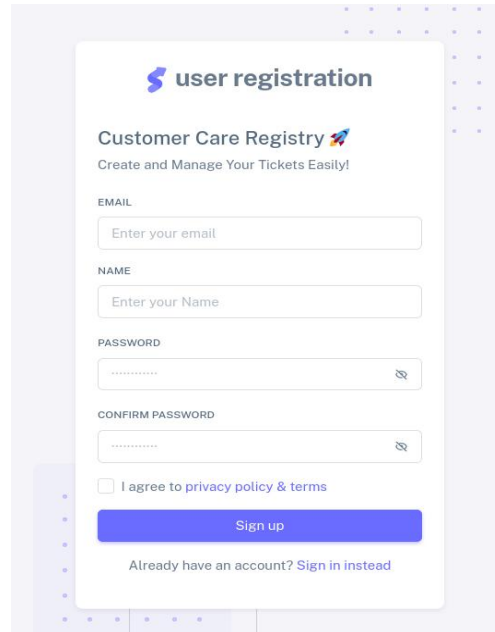
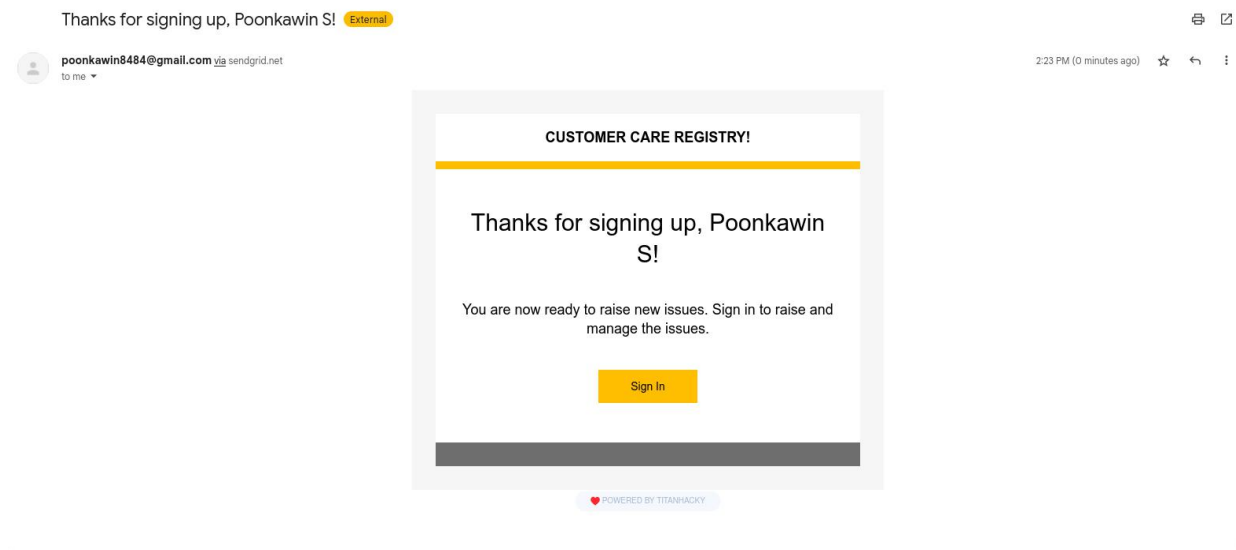


# OUTPUT

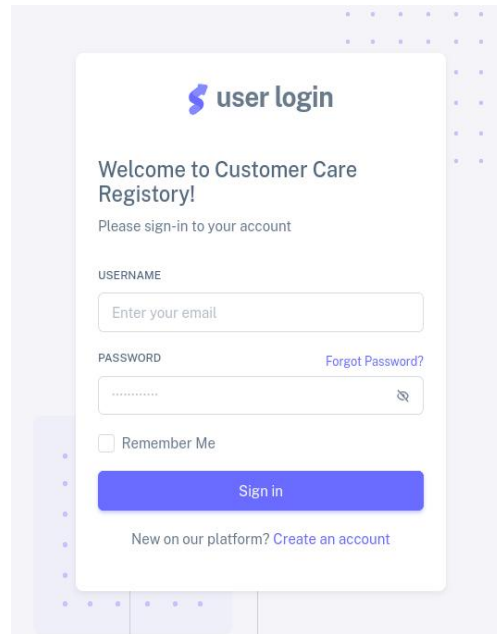


The image shows a user registration form titled "user registration" with a logo. Below the title is "Customer Care Registry" with a rocket icon and the tagline "Create and Manage Your Tickets Easily!". The form includes input fields for EMAIL, NAME, PASSWORD, and CONFIRM PASSWORD, each with a placeholder text. There is a checkbox for "I agree to privacy policy & terms" and a blue "Sign up" button. At the bottom, it says "Already have an account? Sign in instead".

**Fig 1.1 User Registration page**



**Fig 1.2 Registration Mail**



The login page features a central white card on a light purple background. At the top of the card is the 'user login' logo. Below it, a welcome message reads 'Welcome to Customer Care Registry!' followed by 'Please sign-in to your account'. The form includes a 'USERNAME' section with a text input labeled 'Enter your email', and a 'PASSWORD' section with a masked input and a 'Forgot Password?' link. A 'Remember Me' checkbox is positioned below the password field. A prominent blue 'Sign in' button is at the bottom of the form, with a 'Create an account' link underneath it.

**user login**

Welcome to Customer Care Registry!

Please sign-in to your account

USERNAME

Enter your email

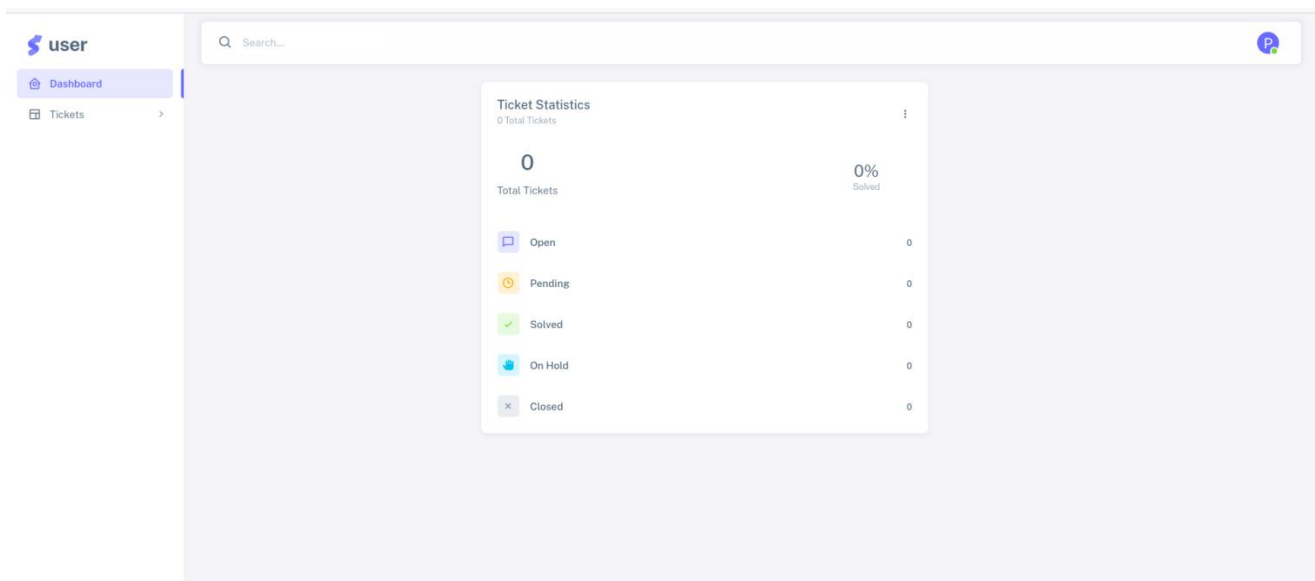
PASSWORD [Forgot Password?](#)

☐ Remember Me

**Sign in**

New on our platform? [Create an account](#)

**Fig 1.3 Login Page**



**Fig 1.4 User Dashboard**

user

Dashboard

Tickets

Search...

P

Tickets/Create New

Create Issue

Default label

SHORT DESCRIPTION

DETAILED ISSUE

Raise Issue

Fig 1.5 Create ticket

user

Dashboard

Tickets

All

Open

Pending

On Hold

Solved

Closed

Search...

P

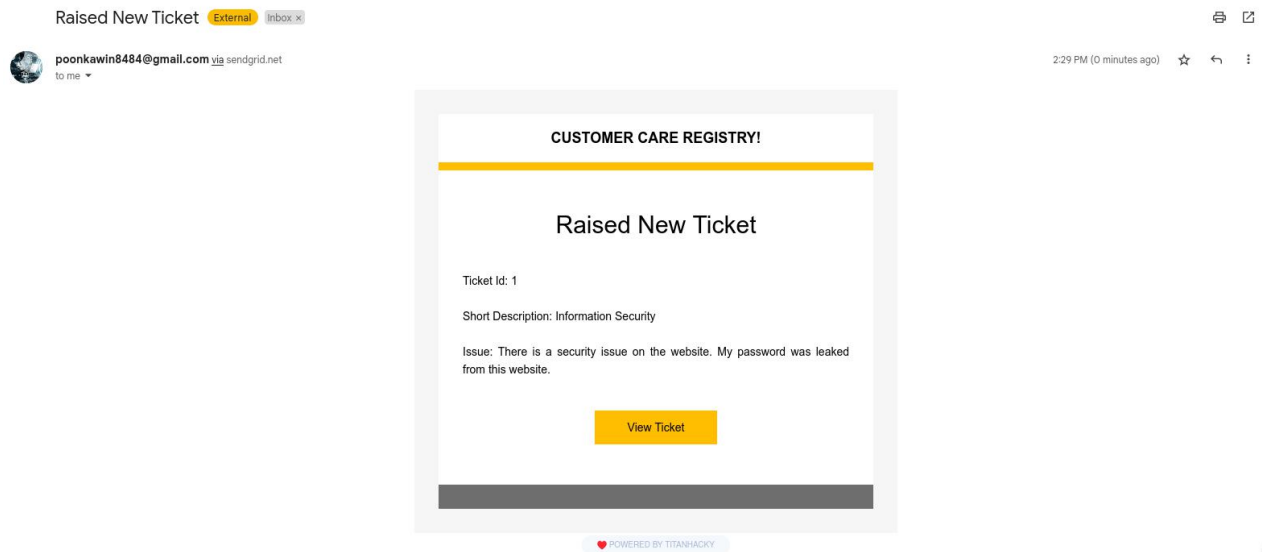
Tickets

Create New

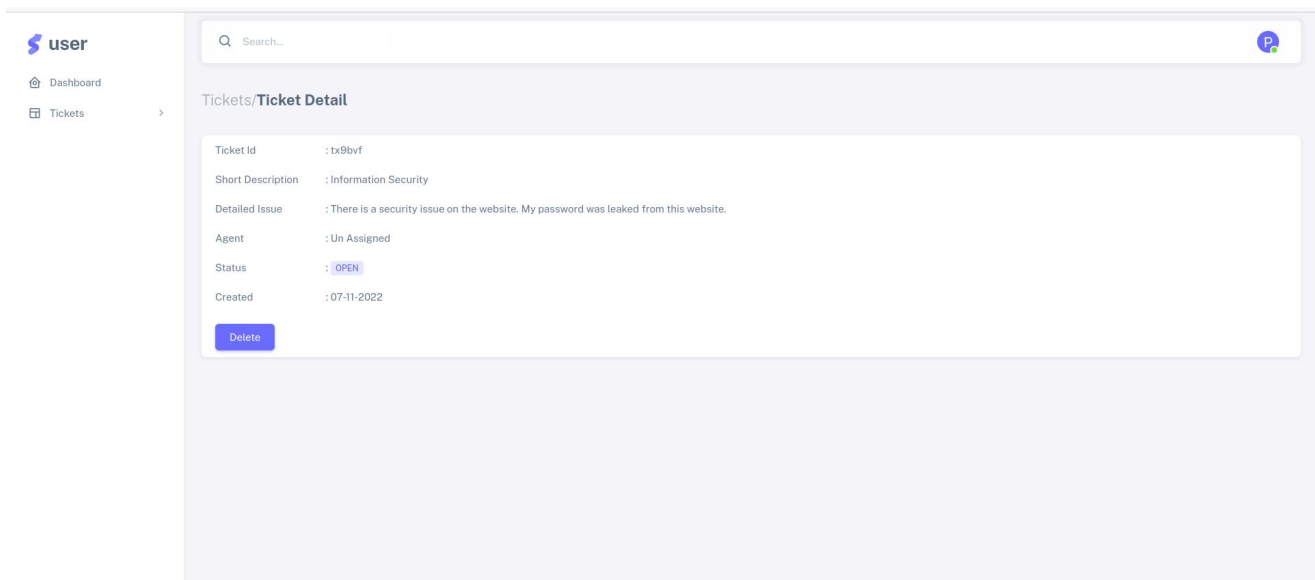
Raised new Ticket

DESCRIPTION	ISSUE	CREATED ON	VIEW
Information Security	There is a security issue on the website. My password was leaked from this website.	07-11-2022	<a href="#">View</a>

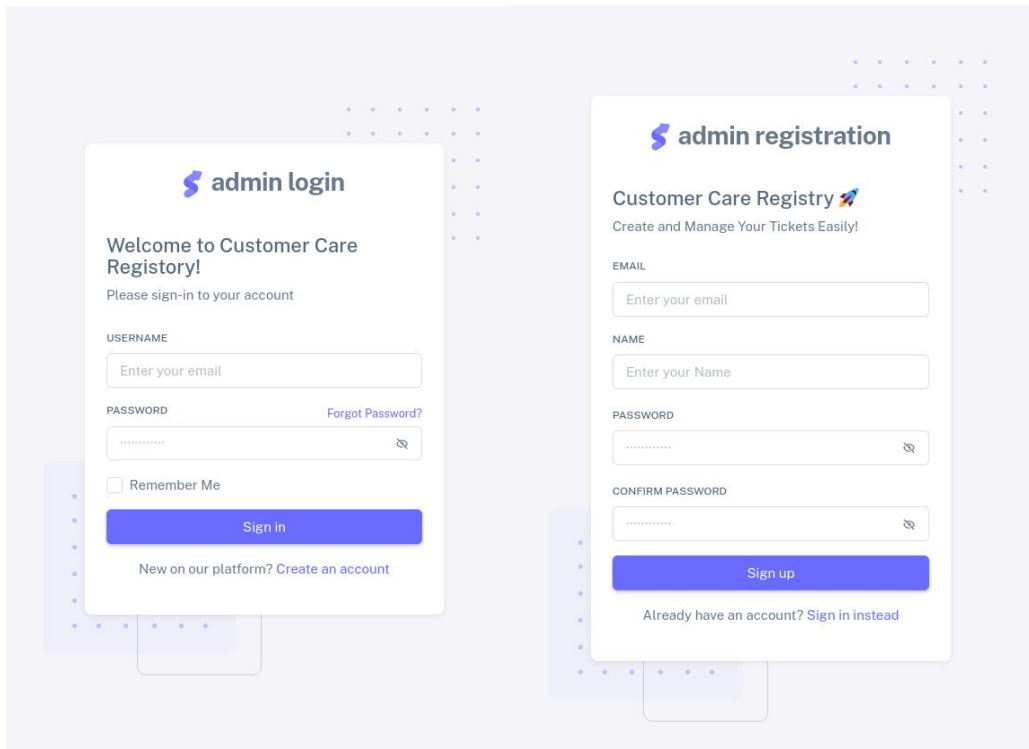
Fig 1.6 Raised New ticket



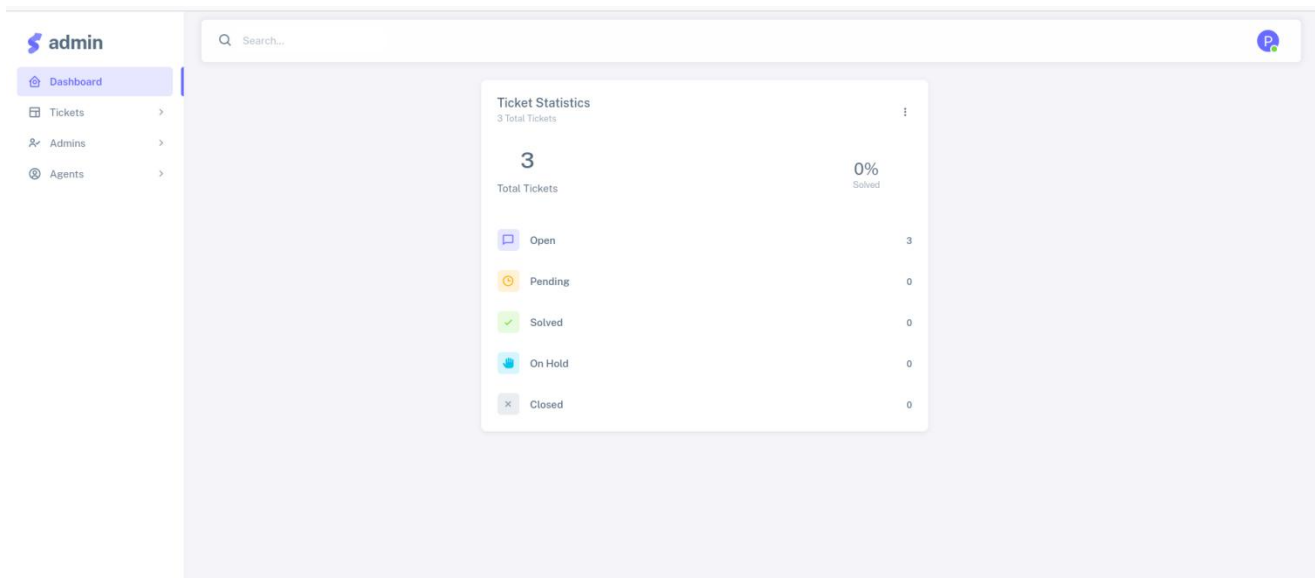
**Fig 1.7 Mail for Raising New ticket**



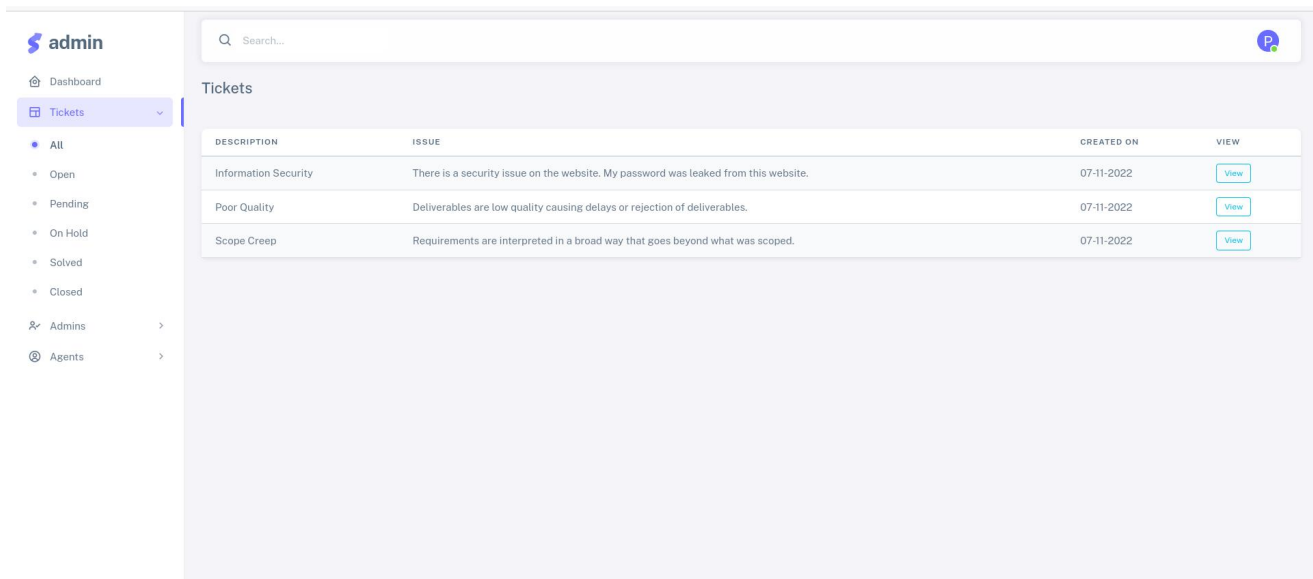
**Fig 1.8 Ticket Detail**



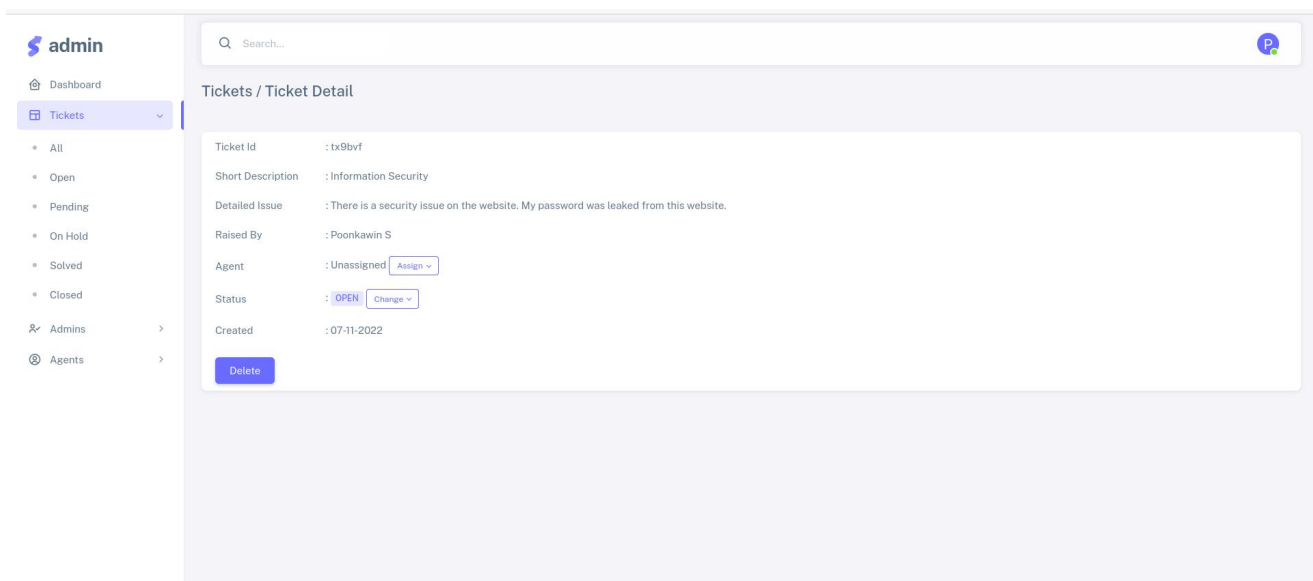
**Fig 1.9 Admin Login**



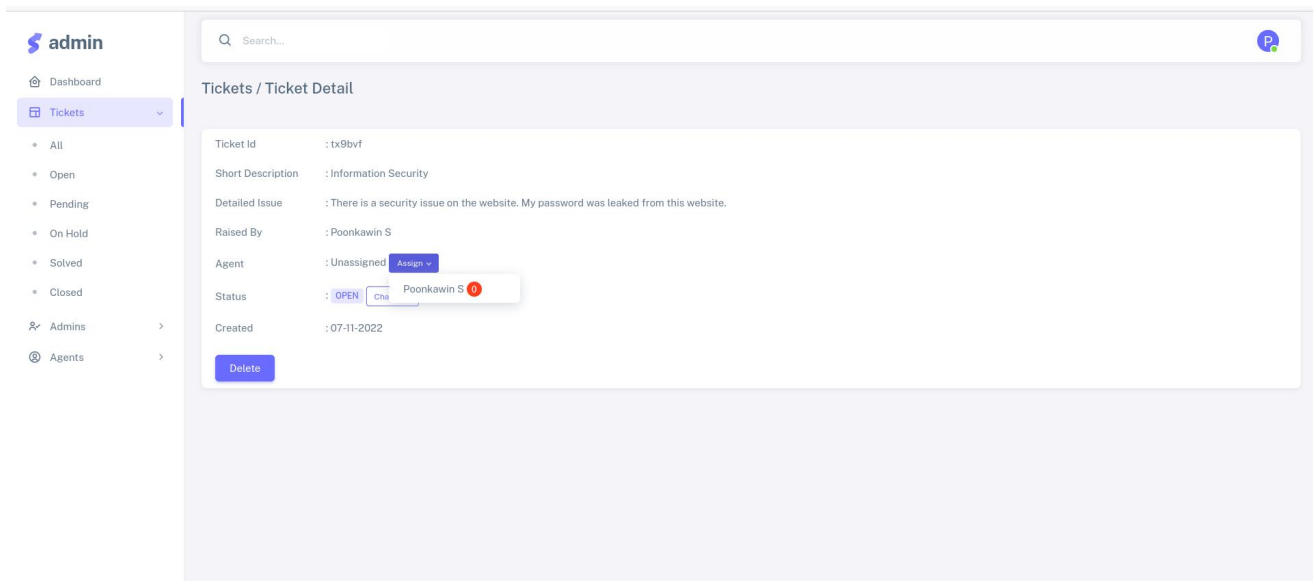
**Fig 1.10 Admin Dashboard**



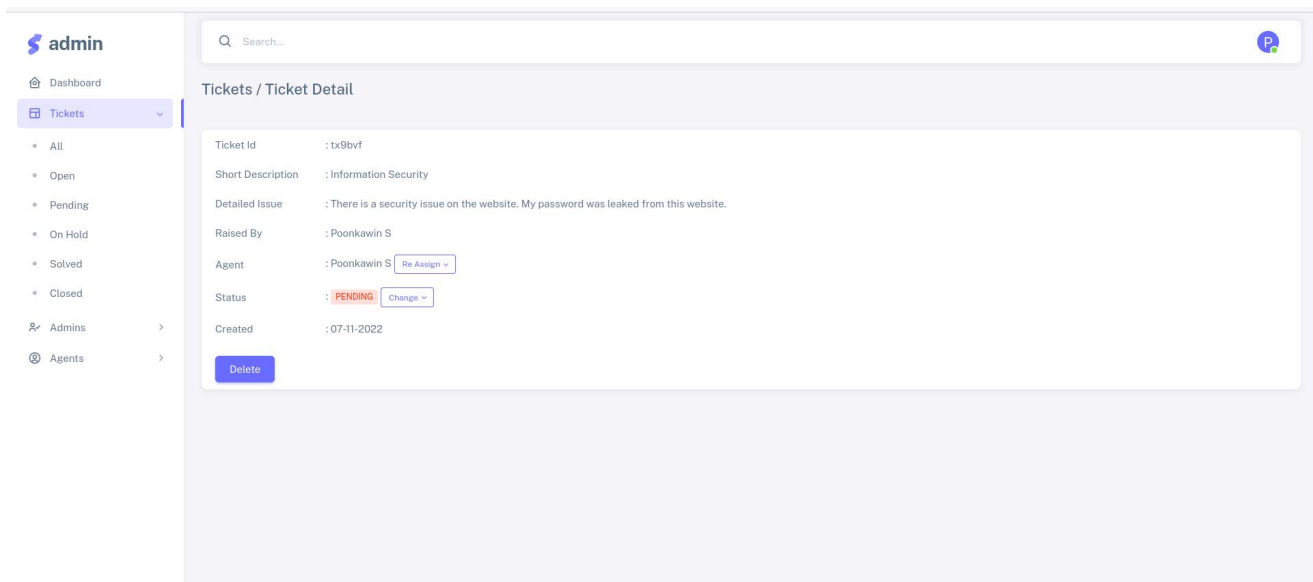
**Fig 1.11 All Tickets**



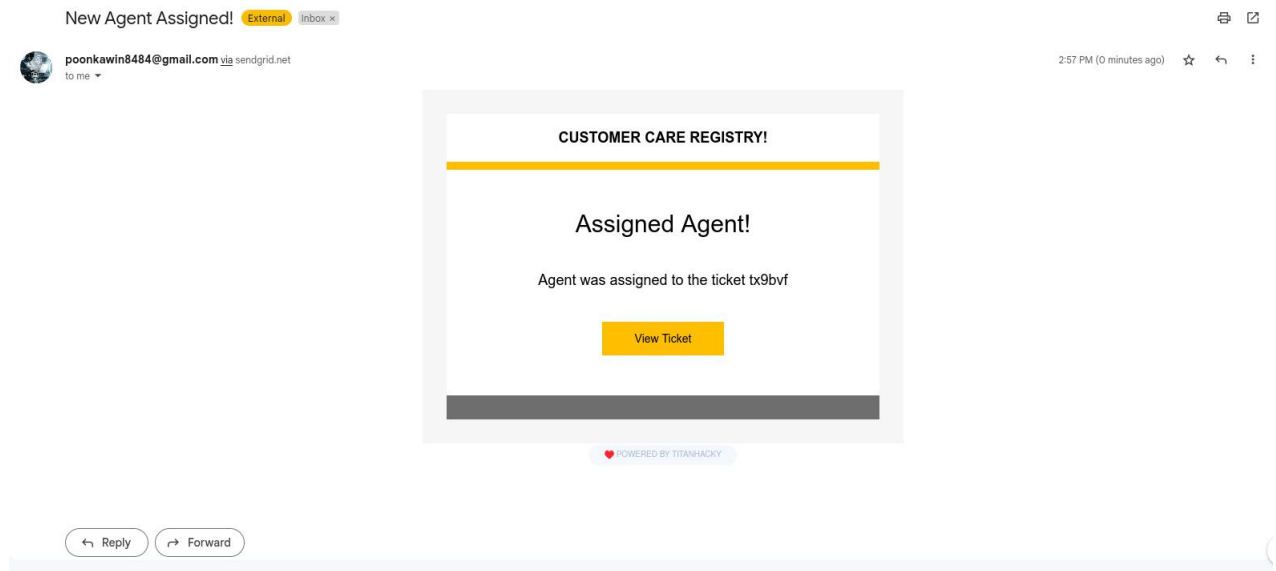
**Fig 1.12 Ticket Detail**



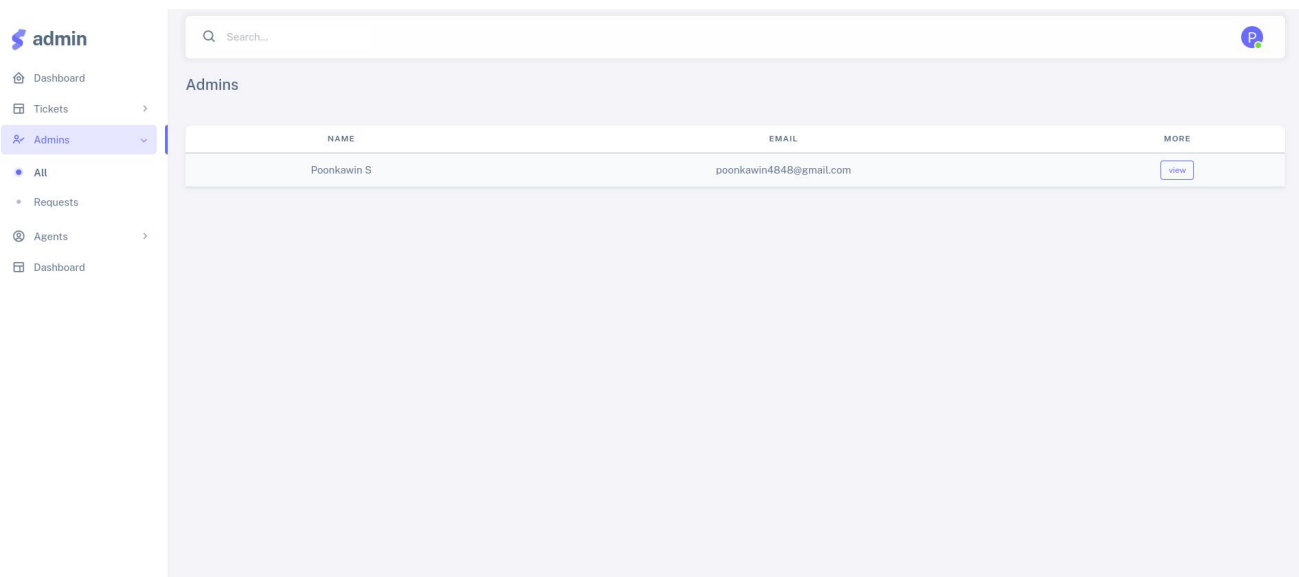
**Fig 1.13 Assign Agent**



**Fig 1.14 Agent Assigned**

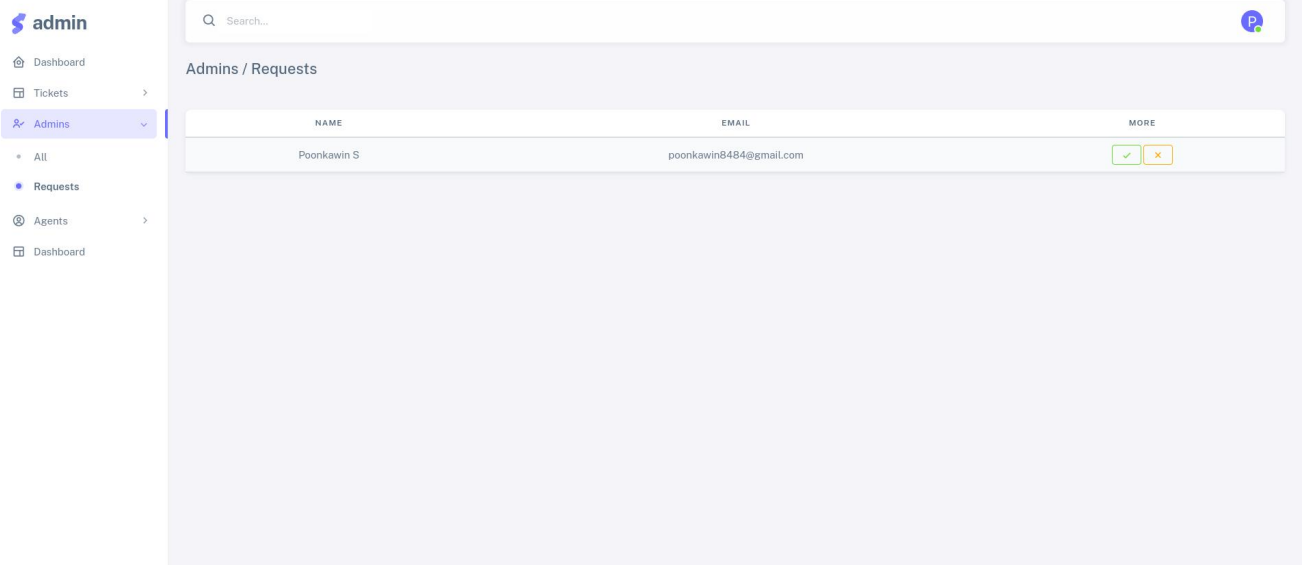


**Fig 1.15 Agent Assigned Mail**

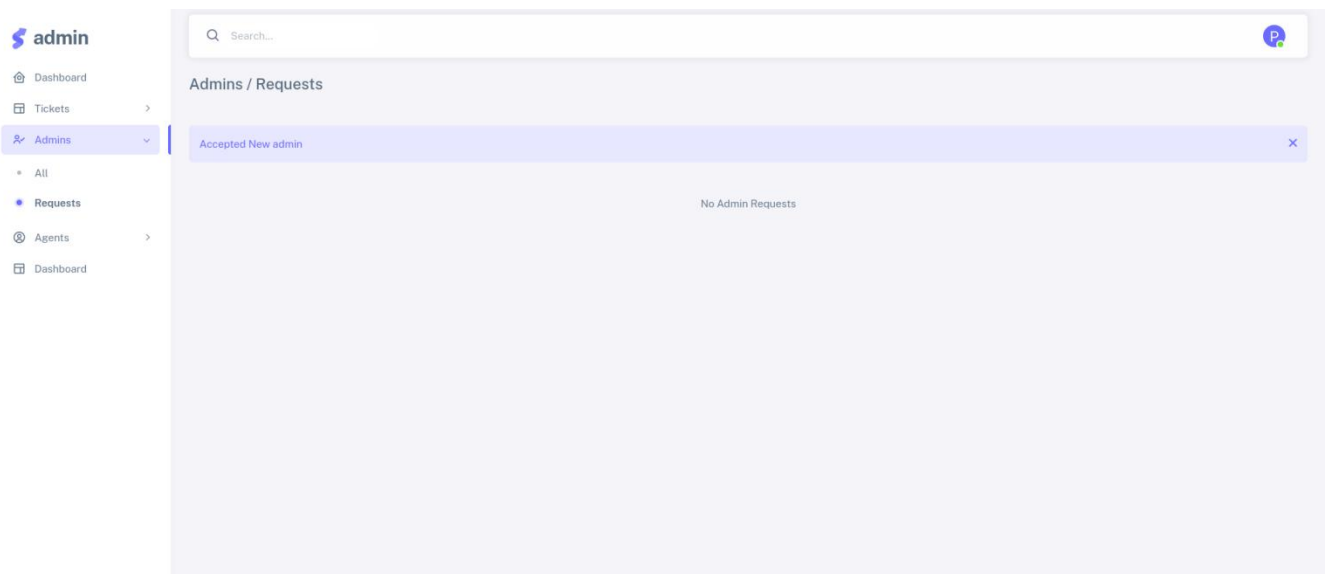


**Fig 1.16 All Admins**

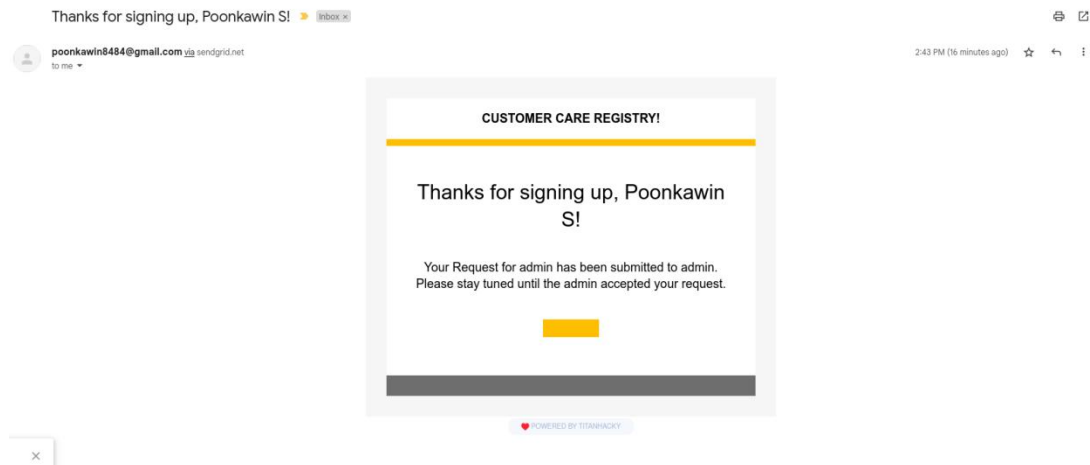




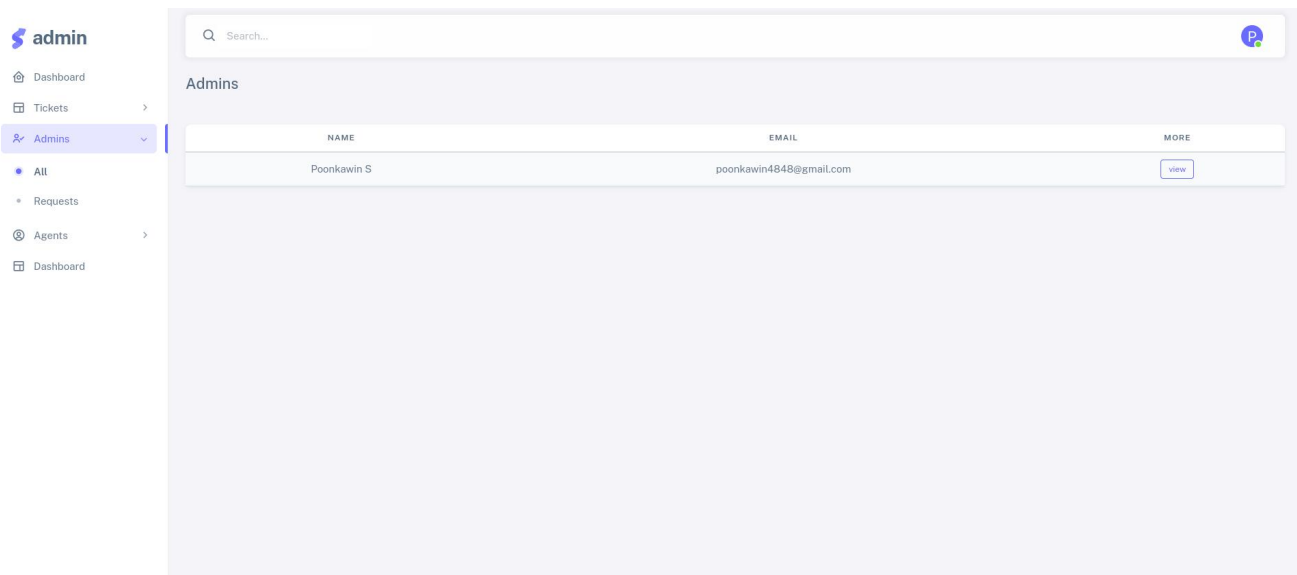
**Fig 1.17 Registered Admins**



**Fig 1.18 Accepted New Admin**



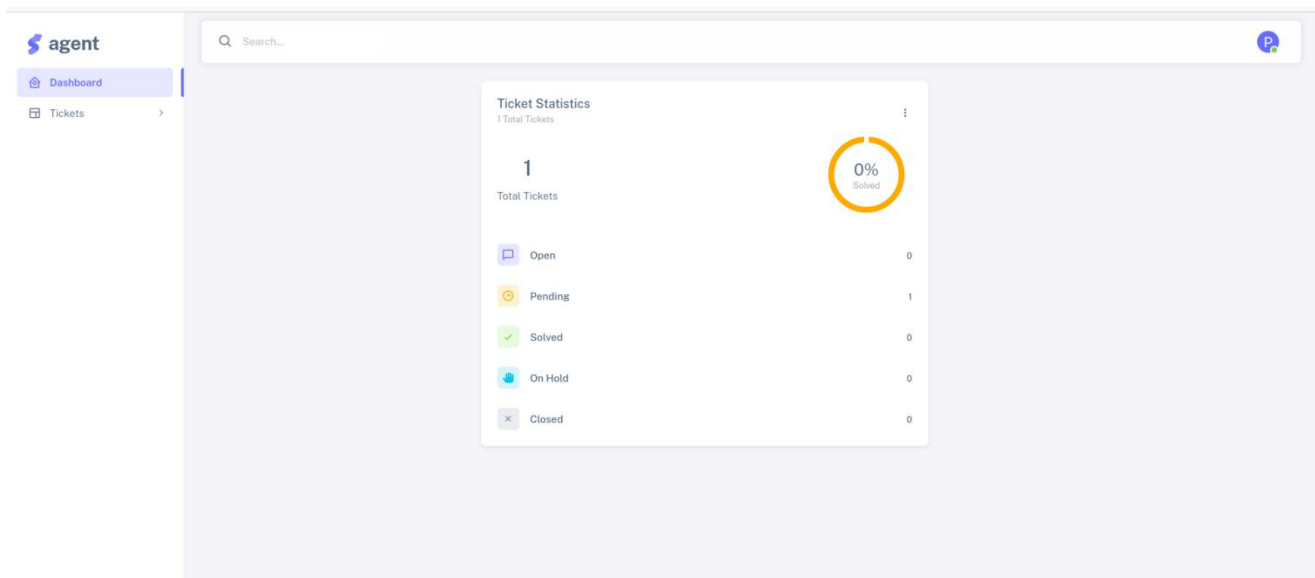
**Fig 1.19 Accepted New Admin Mail**



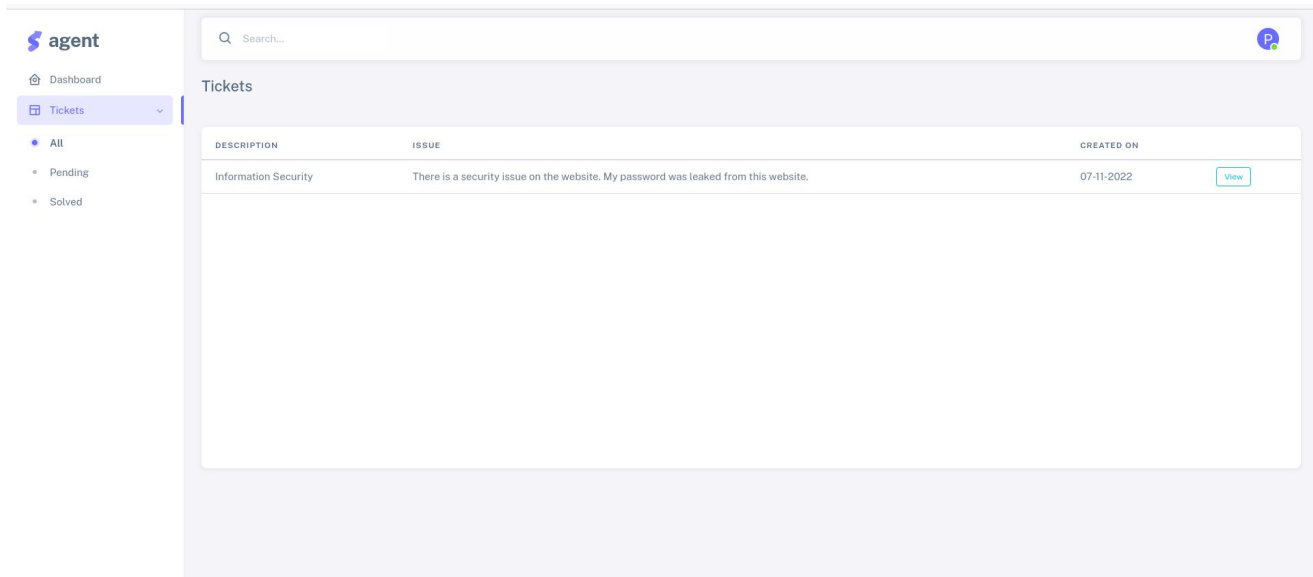
**Fig 1.20 All Agents**

The image displays two side-by-side forms for agent authentication. The left form is the 'agent login' page, featuring a welcome message, a sign-in prompt, and fields for 'USERNAME' (with a placeholder 'Enter your email') and 'PASSWORD'. It includes a 'Forgot Password?' link, a 'Remember Me' checkbox, and a 'Sign in' button. The right form is the 'agent registration' page, titled 'Customer Care Registry', with a subtitle 'Create and Manage Your Tickets Easily!'. It contains fields for 'EMAIL', 'NAME' (with a placeholder 'Enter your Name'), 'PASSWORD', and 'CONFIRM PASSWORD'. It features a 'Sign up' button and a link to 'Sign in instead' for existing users.

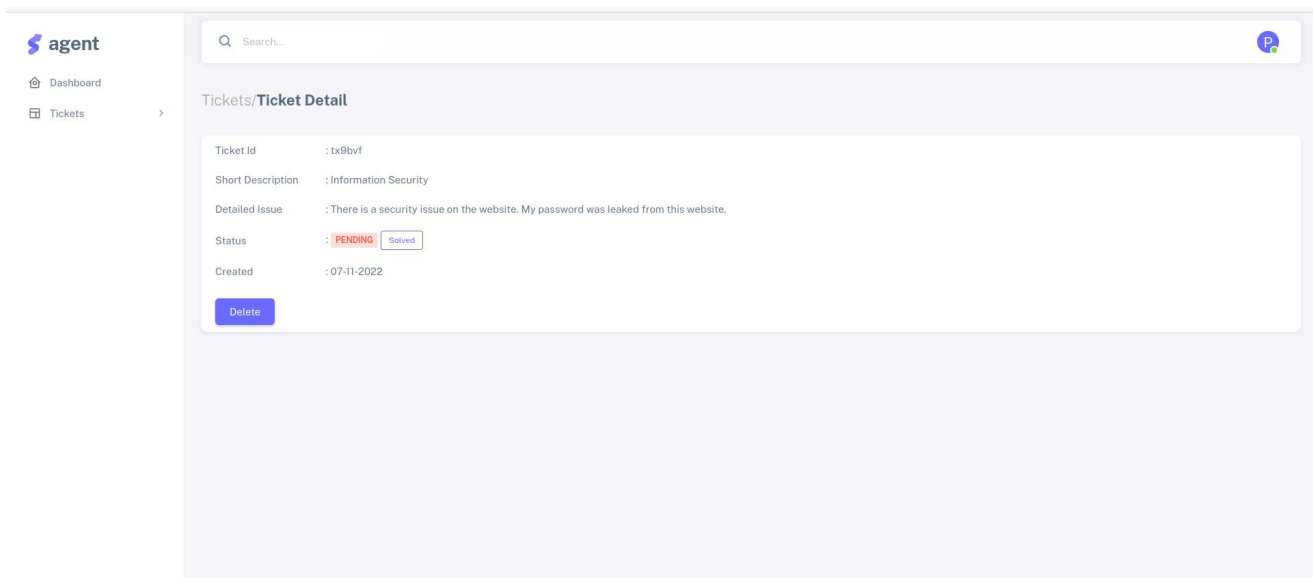
**Fig 1.21 Agent Login**



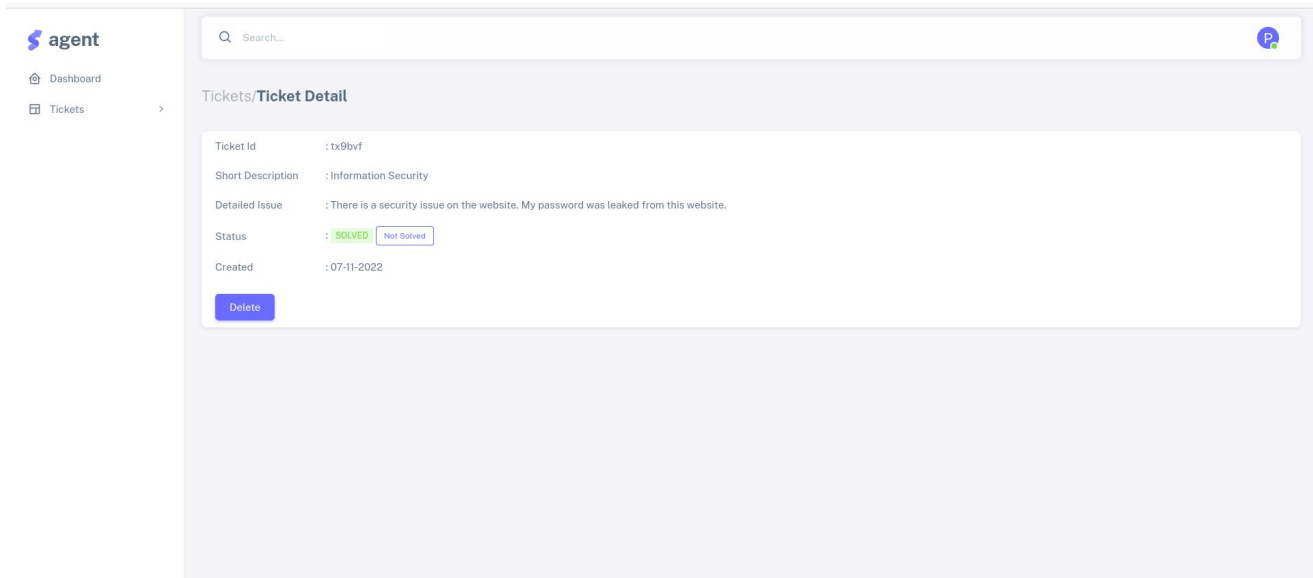
**Fig 1.22 Agent Dashboard**



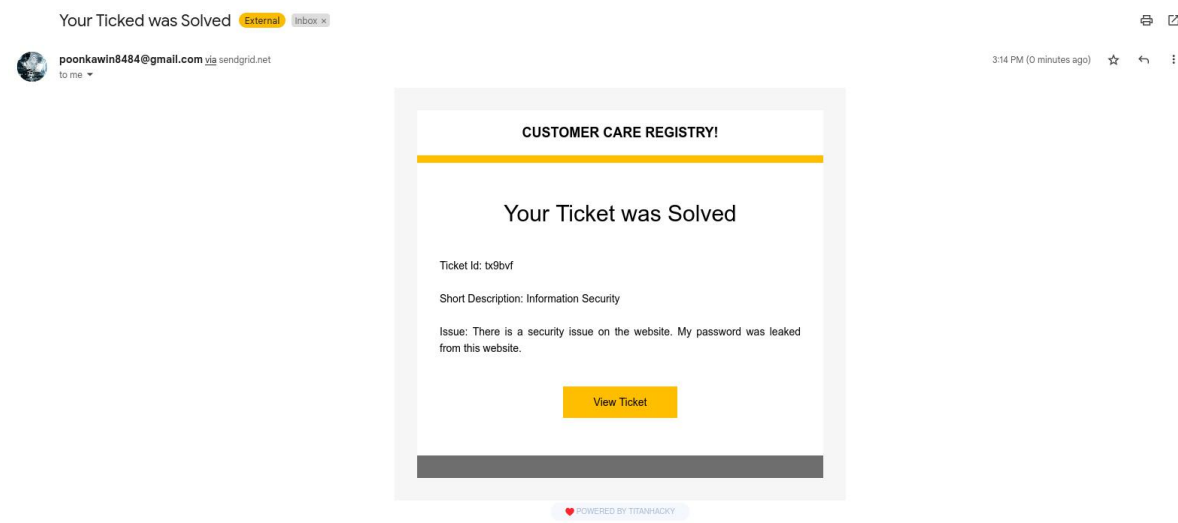
**Fig 1.23 Assigned Tickets**



**Fig 1.24 Ticket Detail**



**Fig 1.25 Solved Ticket**



**Fig 1.26 Solved Ticket Mail To User**