SPRINT 3

Date	7 NOV 2022
Team ID	PNT2022TMID07906
Project Name	CUSTOMER CARE REGISTRY

ASSIGN AGENT:

AGENT DASHBOARD:

ASSIGNED TICKETS:

	agent						P.
	🏠 Dashboard		Q Search...				
	⊞ Tickets ⌄						
	● All		**Tickets**				
	● Pending						
	● Solved		DESCRIPTION	ISSUE		CREATED ON	

DESCRIPTION	ISSUE	CREATED ON	
Information Security	There is a security issue on the website. My password was leaked from this website.	07-11-2022	View

TICKET DETAIL IN AGENT VIEW:

agent	Q Search...	P.
🏠 Dashboard		
⊞ Tickets ›		

Tickets/**Ticket Detail**

Ticket Id	: tx9bvf
Short Description	: Information Security
Detailed Issue	: There is a security issue on the website. My password was leaked from this website.
Status	: PENDING Solved
Created	: 07-11-2022

Delete

SOLVED TICKET:

agent

- Dashboard
- Tickets >

Q Search...

P

Tickets/**Ticket Detail**

Ticket Id	: tx9bvf
Short Description	: Information Security
Detailed Issue	: There is a security issue on the website. My password was leaked from this website.
Status	: SOLVED Not Solved
Created	: 07-11-2022

Delete