

## SPRINT 3

Date	7 NOV 2022
Team ID	PNT2022TMID07906
Project Name	CUSTOMER CARE REGISTRY

### ASSIGN AGENT:

admin

Dashboard

Tickets

All

Open

Pending

On Hold

Solved

Closed

Admins

Agents

Search...

Tickets / Ticket Detail

Ticket Id : tx9bvf

Short Description : Information Security

Detailed Issue : There is a security issue on the website. My password was leaked from this website.

Raised By : Poonkawin S

Agent : Unassigned 

Assign

Status : 

OPEN

CNA

 Poonkawin S

Created : 07-11-2022

Delete

### AGENT DASHBOARD:

agent

Dashboard

Tickets

Search...

Ticket Statistics

1 Total Tickets

1

Total Tickets

Open

Pending

Solved

On Hold

Closed

0

1

0

0

0

0% Solved

# ASSIGNED TICKETS:

agent

Dashboard

Tickets

All

Pending

Solved

Search...

P

Tickets

DESCRIPTION	ISSUE	CREATED ON	
Information Security	There is a security issue on the website. My password was leaked from this website.	07-11-2022	<a href="#">View</a>

# TICKET DETAIL IN AGENT VIEW:

agent

Dashboard

Tickets

Search...

P

Tickets/Ticket Detail

Ticket Id : tx9bvt

Short Description : Information Security

Detailed Issue : There is a security issue on the website. My password was leaked from this website.

Status : **PENDING** [Solved](#)

Created : 07-11-2022

[Delete](#)

SOLVED TICKET:

agent

Dashboard

Tickets

Search...

P

Tickets/Ticket Detail

Ticket Id

: tx9bvf

Short Description

: Information Security

Detailed Issue

: There is a security issue on the website. My password was leaked from this website.

Status

SOLVED

Not Solved

Created

: 07-11-2022

Delete