

Project Design Phase-II
Solution Requirements (Functional & Non-functional)

Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	* Registration through registration Form , Gmail , mobile number.
FR-2	User Confirmation	* User confirmation via Email and email – OTP.
FR-3	Live chat - ChatBot	<p>* User recommendations can be made by the chatbot depending on their interests.</p> <p>* It may advertise the day's top specials and promotions.</p> <p>* It will keep a database of the customer's information and orders.</p> <p>* If the order is accepted, the chatbot will notify the customers.</p> <p>* Additionally, chatbots can be used to gather customer feedback.</p>
FR-4	Checking item availability	* Item availability in specific locations

FR-5	Shopping cart	* My cart button , Add-to-cart button , Remove-fromcart button.
FR-6	Super-fast checkout	* Online transfer, * Credit card payment, * Paying with mobile wallets
FR-7	Checking the shipping status	* Option to easily check the shipping status of items ordered in the store.

FR No.	Non-Functional Requirement	Description
NFR-1	Usability	* If people search on google for a product you offer it should be on the first page of result and good quality images that will attract buyers.
NFR-2	Security	* This Application will collect a lot of users' private information to complete a purchase (banking, shipping/home address, email, etc.) Data protection is the priority.
NFR-3	Reliability	* Ability of the software to perform critical tasks like collecting and securing customer data, providing payment gateway to function correctly in a given environment, for a particular amount of time.
NFR-4	Performance	* Speed up the webpage and Site optimization based on the data analysis.

		* Good use of the product description.
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Non-functional Requirements:

- Following are the non-functional requirements of the proposed solution.

NFR-5	Availability	<ul style="list-style-type: none">* The administrator needs to look up the stock availability in the database.
NFR-6	Scalability	<ul style="list-style-type: none">* Having a plan to handle demand peaks. Avoid downtime, preserve the customer experience, and ensure deliveries go out on time at all costs.* Chatbots to provide scalable customer Support.