

## SPRINT 3

Team ID : PNT2022TMID07931

Teammates:

1. BARATH KUMAR S (TL)
2. BALAJI S
3. ARUN KUMAR S
4. DEEPAK K

### Sprint 3

1. Admin dashboard
2. Agent dashboard
3. User dashboard
4. Assigning tickets
5. Agent creation

### Output

#### 1. Signup page

Sign Up

127.0.0.1:5000/signup

**CUSTOMER CARE REGISTRY**

**Register Now!!**

Username

Name

E - mail

Phone Number

Password

Re - enter Password

**Sign up >>**

Already have an account? [Sign in](#)

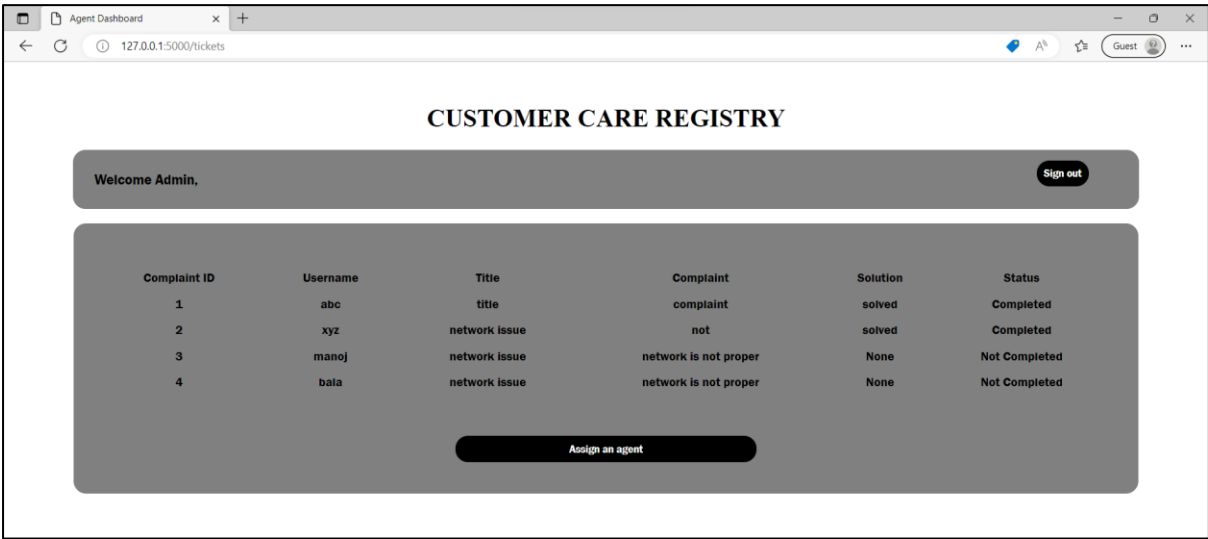
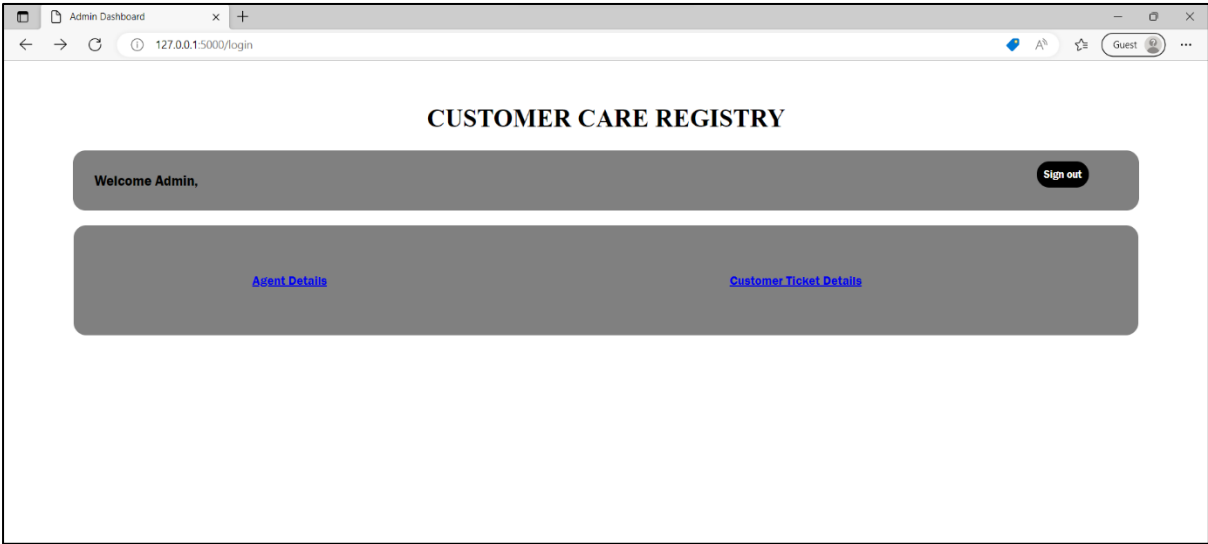
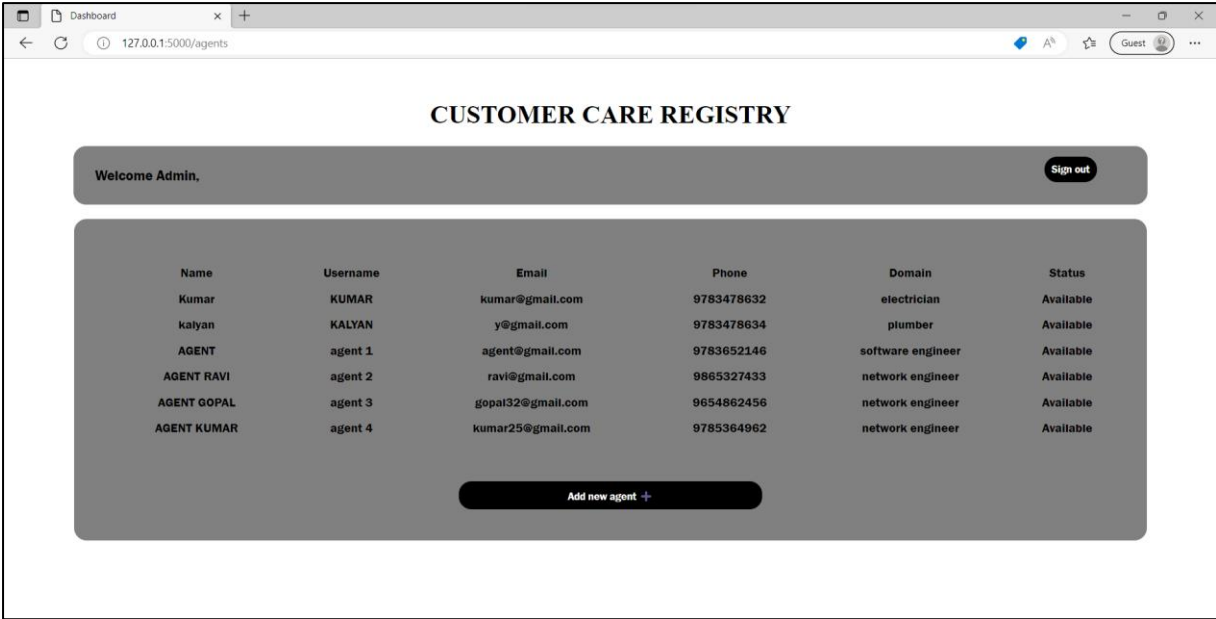
## 2. Signin page

The screenshot shows a web browser window with the address bar displaying "127.0.0.1:5000/login". The page title is "CUSTOMER CARE REGISTRY". In the center, there is a "Sign In" form with two input fields for "Username" and "Password", a "Sign In >>" button, and a link for "New user? [Sign up](#)".

## 3. User Dashboard

The screenshot shows a web browser window with the address bar displaying "127.0.0.1:5000/signup". The page title is "CUSTOMER CARE REGISTRY". At the top, there is a "Welcome BARATH," message and a "Sign out" button. Below this, there is a table with the following headers: "Complaint ID", "Complaint Detail", "Assigned Agent", "Status", and "Solution". Under the "Complaint Detail" header, there is a form with a "Title" field, a "Complaint" field, and a "Submit" button. Above the "Complaint" field, there is a button labeled "Add new complaint +".

4.Admin dashboard



5.Agent dashboard

