fit into C

1. CUSTOMER SEGMENT(S)

cs

J&P

The applicant should be atleast 21 years and no older than 65 years.l.

6. CUSTOMER CONSTRAINTS

Our solution is completely CC online so people who has no knowledge about online should depend on someone to help them to upload the required bank details.

5. AVAILABLE SOLUTIONS

There is no need to recollect details like PAN and Aadhar.

Explore

2. JOBS-TO-BE-DONE / **PROBLEMS**

Check the eligibility for loan approval

Prediciting process can be time consuming and tedious

9. PROBLEM ROOT CAUSE

RC

Prediction delay due to lack of customer details.

7. BEHAVIOUR

BE

directly related: Find the appropriate bank manager and ask their queries and perform the process. indirectly associated: Customer can discuss with their friends and family

3. TRIGGERS

Collect the information from the nearby bank.

Gaining more details about oan approval from the neighbour, family and friends.

Searching in the website may give detail report about the system. TR 10. YOUR SOLUTION

It is guite efficient and reliable model which will not only reduce the time of the bank but also reduce the waiting time of the customers.

8. **CHANNELS of BEHAVIOUR** СН

8.1 **ONLINE**

Search about loal approval in website. Search for the popular bank.

8.2 **OFFLINE**

Visit the bank manager. Fill the application form with appropriate details...



Confused, insecure > confident,assurance