PROJECT DEVELOPMENT PHASE

Delivery of Sprint – 1

| Team ID	PNT2022TMID05100
Project Name	AI Based Discourse for Banking Industry
Date	29th October, 2022

Creating IBM Watson Service:

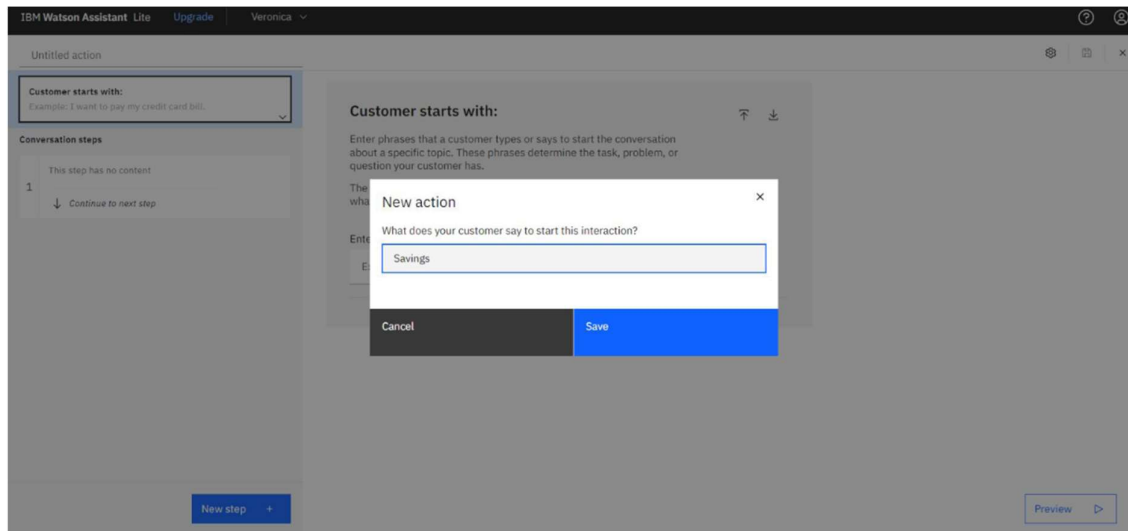**In this activity we are creating necessary IBM Watson Service**
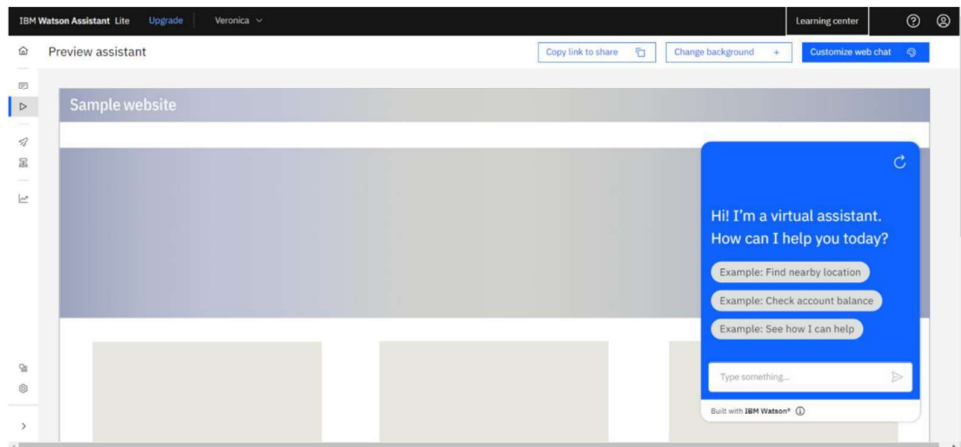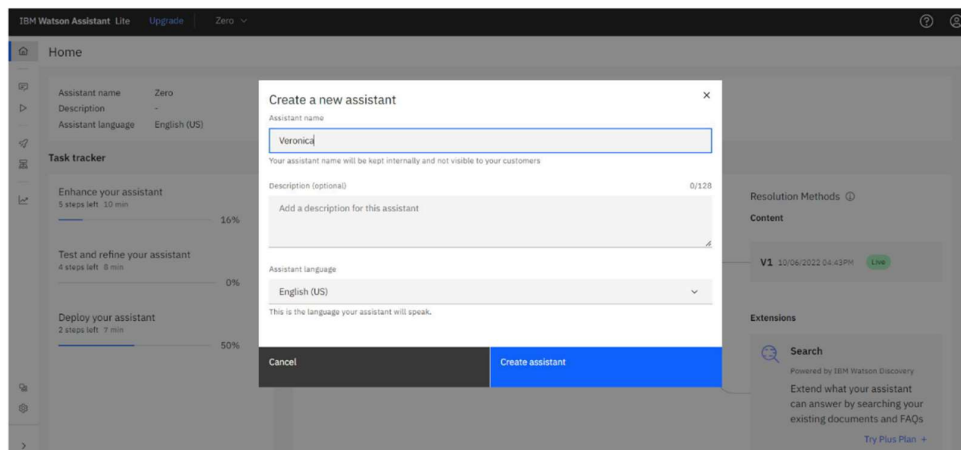
Creating Action Skills

Skills are nothing but action and steps. Steps are the subset of the actions where conversations are built and the assistant is integrated with these skills.
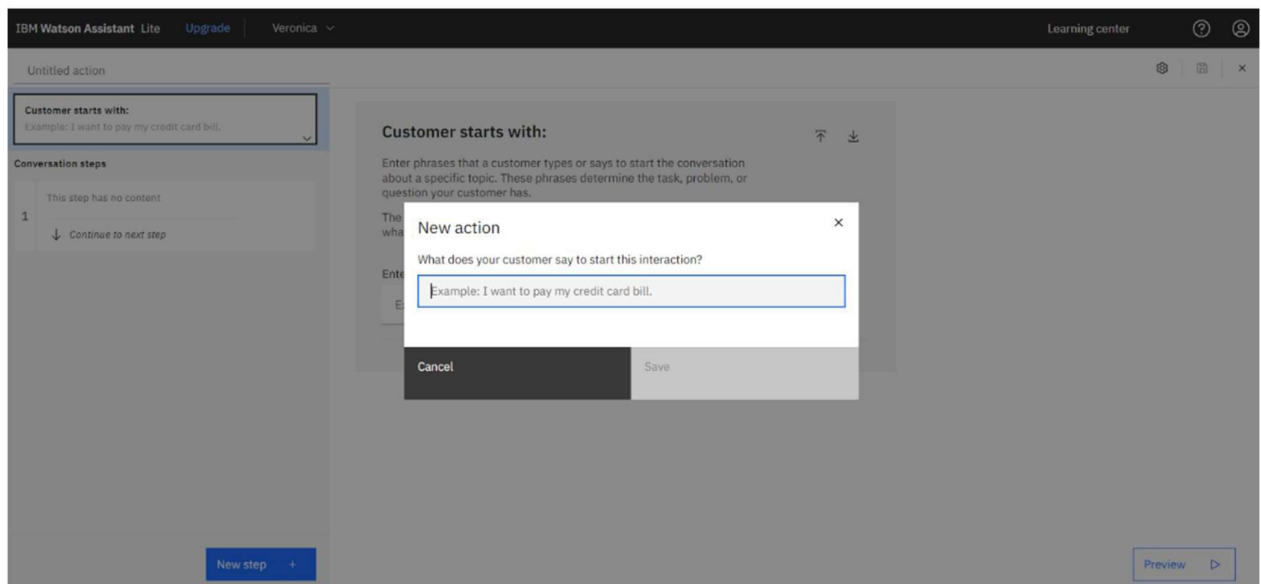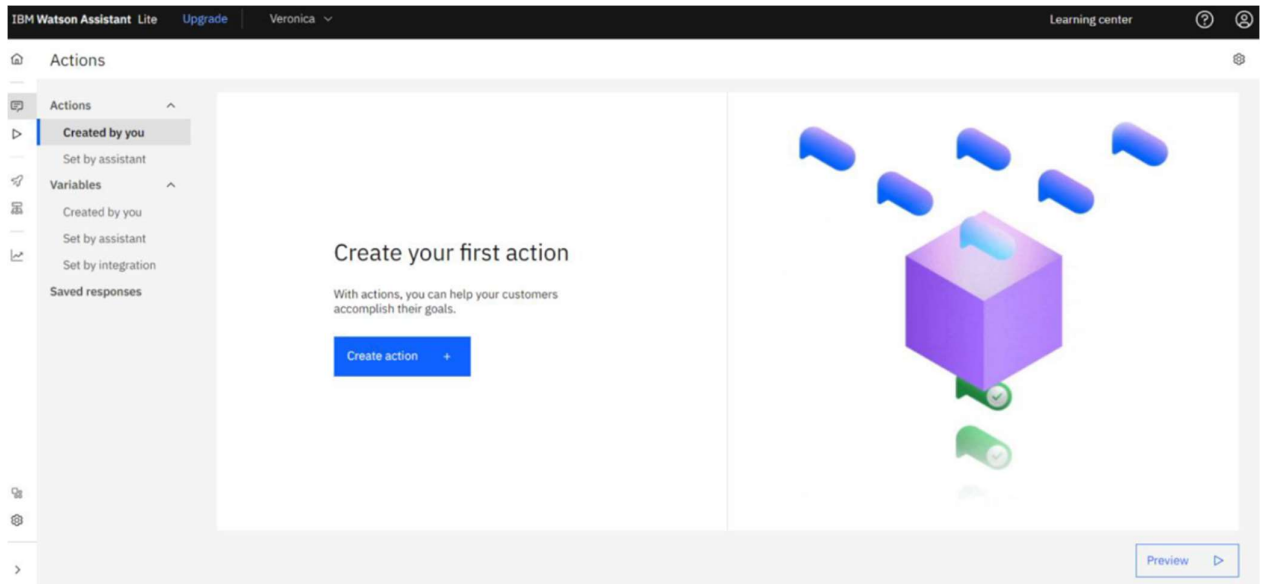
Creating Savings Action:

In this step we are adding steps in Savings Action to handle customer queries regarding Regular Savings Account, Kids Savings account and zero – balance account relation.