Customer Journey Map

PHASES	Motivation	Information gathering	Analyzes various products	chooses the most efficient product	Payment
Actions	In order to predict the occurrence of the heart disease	wants to choose an efficient model to get better accuracy of disease	Available other method istroponin T test	Regression algorithms are more efficient than troponin T test	After the model satisfaction
Touchpoints	The patient feels excited	After model building, the patients no need to worry much about the heart disease occurrence	The user amuses by the various typesof methods available.	After getting this the doctors won't worry about the patients	After finding the model worthy, the hospital gets it.
Customer Feeling		(××)			
	Customer thinks it will be helpful for better status of cardiac health	Customer thinks it will lead to long duration	Customer thinks alter solution willbe available	The method choosing will be easy and comfortable for them	They think the model will be user friendly