Project Design Phase-II
Data Flow Diagram & User Stories

Date	03 October 2022
Team ID	PNT2022TMID35525
Project Name	AI based discourse for Banking Industry
Maximum Marks	4 Marks

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.
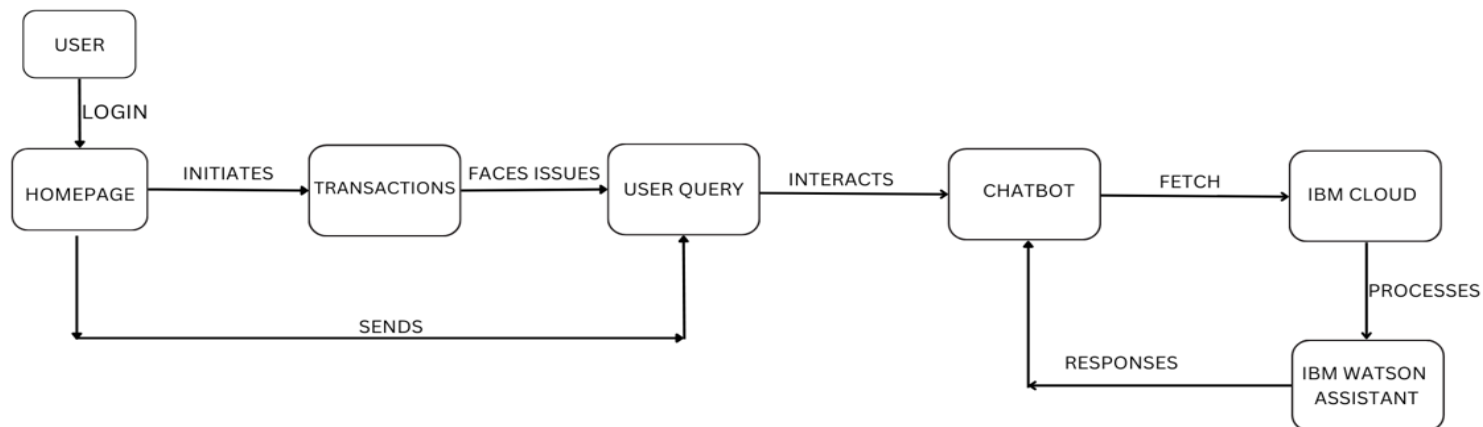
User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile/Web user)	Bot Preview	USN-1	As a user, I can see the chatbot preview to ask inquiries, which includes a message box where I can type queries	I can access the chatbot's message box.	High	Sprint-1
		USN-2	As a user, I can view the Frequently Asked Questions (FAQ)	I get access to the Frequently Asked Questions (FAQ).	High	Sprint-1
	Updates	USN-3	As a user, I can see the updates and search for further information about them.	I can able to view and access the updates.	Medium	Sprint-2
Administrator	Edit Options	USN-4	As an admin, I can add / edit greeting messages, FAQs to the Bot.	I can access to add options like greeting messages, etc.	High	Sprint-1
		USN-5	As an admin, I have the authority to provide ideas and alternatives to the Bot.	I can deliver ideas and alternatives.	Medium	Sprint-2
		USN-6	As an admin, I can make a post regarding new updates.	I can post new updates.	Medium	Sprint-2
Developer	Support	USN-7	As a developer, I can implement Bot for bank conveniently using IBM Watson Assistant.	I can easily access Watson Assistant.	High	Sprint-1
	Upcoming Features	USN-8	As a developer, I can implement new features for the Bot.	I can able to perform new features to the bot.	Medium	Sprint-2
	Design	USN-9	As a developer, I can create as well as design the chatbot's UI.	I can design the chatbot's UI.	High	Sprint-1