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| S.No | Title of the Paper | Year | Methodologies |
| 1. | APPLICATION OF ARTIFICIAL INTELLIGENCE FOR SUCCESSFUL STRATEGY IMPLEMENTATION IN INDIA'S BANKING SECTOR | November2019 | Natural Language Processing (NLP),ML |
| 2 | APPLICATION OF ARTIFICIAL INTELLIGENCE IN BANKING: A STUDY BASED ON SBI-SIA VIRTUAL ASSISTANT | 2020 | AI,ML |
| 3 | Chatbot Response Mining using Sentiment Analysis | January 2020 | Chatbot,NLP,MI |
| 4 | Survey on Intelligent Chatbots: State-of-the-Art and Future Research Directions | January 2020 | * Complex, Intelligent, and Software Intensive Systems |