Ideation Phase
Define the Problem Statements

Date	08 october 2022
Team ID	PNT2022TMID05335
Project Name	A Novel Method Of Handwritten Digit Recognition System
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.
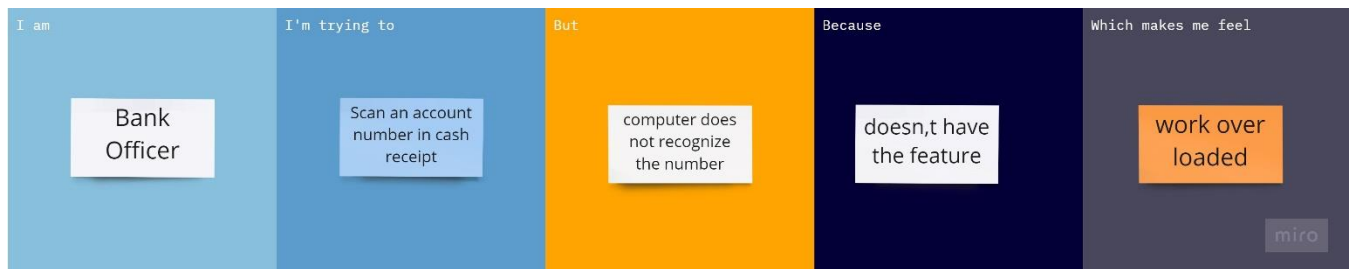
Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Bank officer	Scan an account number in cash receipt	Computer does not recognize the number	Does not have the feature	Work over loaded
PS-2	Employee at post office	Sort the post cards	Takes more time	A lot of post cards	pressure