CUSTOMER JOURNEY

Date:17-10-2022

Team ID: PNT2022TMID29727

Topic: IOT BASED SAFETY GADGET FOR CHILD SAFETY MONITORING AND

NOTIFICATIONS.



Monitoring child location



monitored?



Enter
How message is been notified to user?



Engage ore moments in the

In the core moments in the process, what happens?



What do people typically experience as the process finishes?





Steps

Create a web application

Parent can create geofence Check whether child is inside geofence



Location of child sent periodically

Review of application







Guiding child

Regular

monitoring

Setting geofence

need to be

set

ence

Regular updates

Parent needs are meet

Connection terminated when gps is off





Monitori ng child

Prevent child missing

Taking care of child in absence

Notifying when child crosses geofence

Location is sent

Geofence location is set



Positive moments

Happy parents Child taken care without caretaker User friendly

Regular updates

Less expensive



Negative moments

Alert sound is not given

GPS location is not proper

Message along with location not sent

Regular updates not sent More features to



Areas of opportunity

In absence of caretaker

Alert sound along with

Alternate options if message not sent

Where no one is able to take care of child

Reviews may not asked frequently Periodic updates of child location