Sprint 2

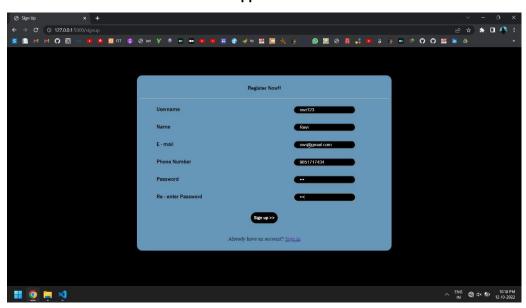
Team Mates:

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- 2. Harish G
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- 4. Arunpandiyan R

Sprint 2:

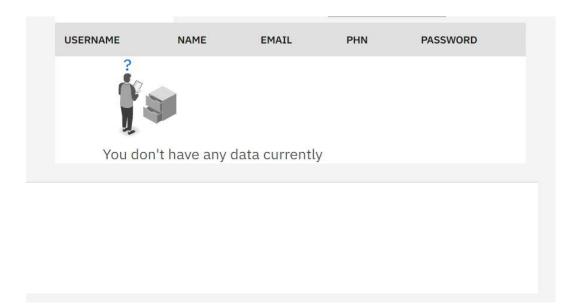
Completed Tasks:

- **→** Login page
- **→** Sign Up page
- → Dashboard page
- → Add tickets page
- Sendgrid integration
- 1. Create an UI to interact with Application

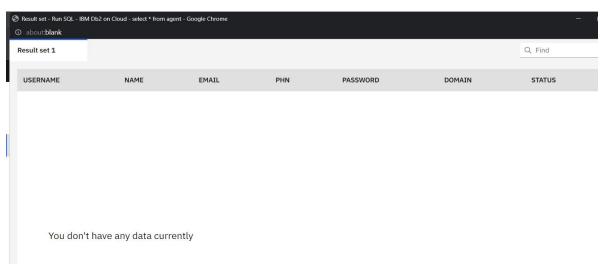


2. Connect with IBM DB2

Agent Table:



Customer Table:



Code:

App.py:

```
from flask import Flask, render template, request, redirect, session
import ibm db
import re

app = Flask( name )

# for connection

try:
    app.secret key = 'a'
```

```
conn = ibm db.connect("DATABASE=bludb;HOSTNAME=b70af05b-76e4-4bca-a1f5-
23dbb4c6a74e.c1ogj3sd0tgtu0lqde00.databases.appdomain.cloud;PORT=32716;SECURIT
Y=SSL;SSLServerCertificate=DigiCertGlobalRootCA.crt;UID=xyn12614;PWD=oXjOuam0A
OYeLVKq", '', '') except:
    print("can't connect")
 import os from sendgrid import
SendGridAPIClient from
sendgrid.helpers.mail import Mail
message = Mail(
                    from_email='from_email@example.com',
to_emails='to@example.com',
                               subject='Sending with Twilio SendGrid is Fun',
html_content='<strong>and easy to do anywhere, even with Python</strong>')
try:
    sg = SendGridAPIClient(os.environ.get('SENDGRID API KEY'))
response = sg.send(message) print(response.status_code)
print(response.body)
                        print(response.headers) except
Exception as e:
                   print(e.message)
@app.route('/signup', methods=['GET', 'POST'])
                                   msg = ''
def signup():
                 global userid
if request.method == 'POST':
        username = request.form['username']
                                   email =
name = request.form['name']
request.form['email']
                             phn =
request.form['phn']
```

```
password = request.form['pass']
                                                 repass =
                               print("inside checking")
request.form['repass']
                                                                 print(name)
if len(username) == 0 or len(name) == 0 or len(email) == 0 or len(phn)
== 0 or len(password) == 0 or len(repass) == 0:
            msg = "Form is not filled completely!!"
print(msg)
                       return
render_template('signup.html', msg=msg)
                                                 elif
password != repass:
            msg = "Password is not matched"
print(msg)
                       return
render_template('signup.html', msg=msg)
                                                elif not
re.match(r'[a-z]+', username):
            msg = 'Username can contain only small letters and
numbers'
                     print(msg)
                                            return
render_template('signup.html', msg=msg)
                                                elif not
re.match(r'[^@]+@[^@]+\.[^@]+', email):
            msg = 'Invalid email'
                                              print(msg)
return render_template('signup.html', msg=msg)
elif not re.match(r'[A-Za-z]+', name):
            msg = "Enter valid name"
print(msg)
                       return
render_template('signup.html', msg=msg)
                                                elif not
re.match(r'[0-9]+', phn):
                                      msg = "Enter valid
phone number"
                          print(msg)
                                                  return
render_template('signup.html', msg=msg)
         sql = "select * from users where username =
           stmt = ibm_db.prepare(conn, sql)
ibm_db.bind_param(stmt, 1, username)
ibm db.execute(stmt)
        account = ibm_db.fetch_assoc(stmt)
print(account)
                       if account:
            msg = 'Acccount already exists'
else:
            insert_sql = "insert into users values(?,?,?,?,?)"
prep_stmt = ibm_db.prepare(conn, insert_sql)
ibm_db.bind_param(prep_stmt, 1, username)
ibm db.bind param(prep stmt, 2, name)
ibm_db.bind_param(prep_stmt, 3, email)
ibm_db.bind_param(prep_stmt, 4, phn)
ibm_db.bind_param(prep_stmt, 5, password)
                                      print("successs")
ibm_db.execute(prep_stmt)
```

```
msg = "succesfully signed up"
                                              return
render_template('dashboard.html', msg=msg, name=name)
                                                      else:
       return render_template('signup.html')
@app.route('/dashboard') def
dashboard():
   return render_template('dashboard.html')
@app.route('/login', methods=["GET", "POST"])
def login(): global userid
                                msg = ''
if request.method == 'POST':
       username = request.form['username']
                                               password =
ibm_db.bind_param(stmt, 1, username)
                                         ibm_db.bind_param(stmt,
2, password)
                  ibm_db.execute(stmt)
                                              account =
ibm_db.fetch_assoc(stmt)
                              print(account)
                                                    if account:
           session['Loggedin'] = True
                                               session['id'] =
account['USERNAME']
                             userid = account['USERNAME']
session['username'] = account['USERNAME']
                                                  msg = 'logged in
successfully'
                        return render_template('dashboard.html',
name=account['name'])
                            else:
           msg = 'Incorrect user credentials'
           return render_template('dashboard.html', msg=msg)
else:
       return render_template('login.html')
@app.route('/admin') def
admin():
   return render_template('admin.html')
@app.route('/about') def
about():
   return render_template('about.html')
```

```
@app.route('/privacyterms') def
privacyterms():
   return render_template('privacyterms.html')
if __name__ == "__main__":
app.run(debug=True)
{% extends 'base.html' %}
{% block head %}
   <title>
       Sign Up
    </title>
{% endblock %}
{% block body %}
<div class="forpadding">
   <!-- for box of the signup form -->
   <div class="sign">
       <div>
            Register Now!!
           <hr>>
           <form action="/signup" method="post">
               <div class="forform">
                    <div class="textinformleft">
                       Username
                   </div>
                   <div class="textinformright">
                       <input type="name" name="username">
                   </div>
               </div>
               <div class="forform">
                   <div class="textinformleft">
                       Name
                   </div>
                   <div class="textinformright">
```

```
<input type="name" name="name">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            E - mail
        </div>
        <div class="textinformright">
            <input type="name" name="email">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            Phone Number
        </div>
        <div class="textinformright">
            <input type="name" name="phn">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            Password
        </div>
        <div class="textinformright">
            <input type="password" name="pass">
        </div>
    </div>
    <div class="forform">
        <div class="textinformleft">
            Re - enter Password
        </div>
        <div class="textinformright">
            <input type="password" name="repass">
        </div>
    </div>
    <br>
    <div>
        <button class="forbutton" type="submit"> Sign up >></button>
    </div>
</form>
<br>
<div>
    {{msg}}
</div>
<br>
<div>
    Already have an account? <a href="/login">Sign in</a>
```

```
</div>
       </div>
   </div>
</div>
{% endblock %}
{% extends 'base.html' %}
{% block head %}
   <title>
       Login
   </title>
{% endblock %}
{% block body %}
<div class="forpadding">
   <!-- for box of the signup form -->
   <div class="sign">
       <div>
           Sign In
           <form action="/login" method="post">
<div class="forform">
                   <div class="textinformleft">
                       Username
                   </div>
                   <div class="textinformright">
                       <input type="name" name="username">
                   </div>
               </div>
               <div class="forform">
                   <div class="textinformleft">
```

```
Password
                    </div>
                    <div class="textinformright">
                        <input type="password" name="pass">
                    </div>
                </div>
                <br>
                <div>
                    <button class="forbutton" type="submit"> Sign In
>></button>
               </div>
           </form>
           <br>
           <div>
                New user? <a href="/signup">Sign up</a>
            <br>
        </div>
    </div>
{% endblock %}
```

Dashboard.html:

```
{% extends 'base.html' %}

{% block head %}

<title>
    Dashboard
</title>

{% endblock %}

{% block body %}

<!-- things
    div 1
welcome jetson, sign out</pre>
```

```
div 2 your
complaints status
add new complaint -
<br>>
<div class="fordashboardtop">
   <div class="fordashboardtopelements1">
      Welcome Ravi,
   </div>
   <div class="fordashboardtopelements2">
      <a href="/login"><button class="forbutton">Sign out</button></a>
   </div>
</div>
<br>
<div class="outerofdashdetails">
   <div class="fordashboarddetails">
      <br>
      <!-- table of customers complaints -->
      Complaint Detail
            Assigned Agent
            Status
            More details
         </thead>
Network Issue
                Dr.Raj
                Not Completed
               <a href="">Click Here >></a>
               <br>
```

Base.html: