## **Project Design Phase 2 Customer Journey Map**

Date	12 October 2022
Team ID	PNT2022TMID27138
Project Name	Project – Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence
Maximum Marks	4 Marks

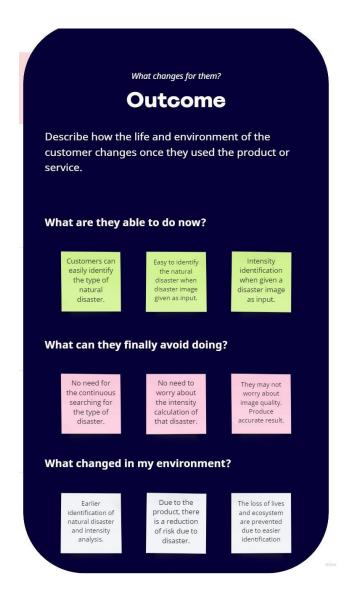
Customer Journey Map for "Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence":

Step-1: Goals and needs



**Step 2: Journey Steps** 

Journey Steps Which step of the experience are you describing?	<b>Discovery</b> Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	<b>Sharing</b> Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	Customer look for the same of the diseaser.	Connect with the gaste Emergency Take photo account	prepared stay in a safe practice stay need area or a safey drills connected and updated	Creating sharing the seasons among the seasons among the sharing sharing change
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrotor.	Uninoted Popup Advertisement Pressages	Irrelevent Multiple Informations verification Fayed Informations steps Information	Try noto be Always licep Plan for proper assumence panic emirgency alternate panic location location conducted	Sharing Sharing the effect of drate; the first of sharing sharing sharing the sharing
<b>Touchpoint</b> What part of the service do they interact with?	Press/Media social media Advertisement Fiyers Telemarketing	Email Aderturent google noofkcation	always keep listen to local different distant of different lists of evacuation firs all kit officials kinds of plan	sharing sharing all-deficient and different food, furth to perspectives the people shadow of disaster the people shadow of disaster shadow of disa
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions	•	<b>©</b>	<b>②</b>	<u>©</u>
Backstage				
Opportunities What could we improve or introduce?	A website can be created which identifies	The website can be made secure and more accurate so that it will	The customers can give a image as input and the type of natural	The website can be made available to everyone who need to
Process ownership Who is in the lead on this?	After the westerior is created it will be ordered it will be on charge of the Charge of Moder.	The NORF foam is in load of the website.	The NORF feath is in lead of the website	The NORF cosm is in lead of the website



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