## Ideation Phase Empathize & Discover

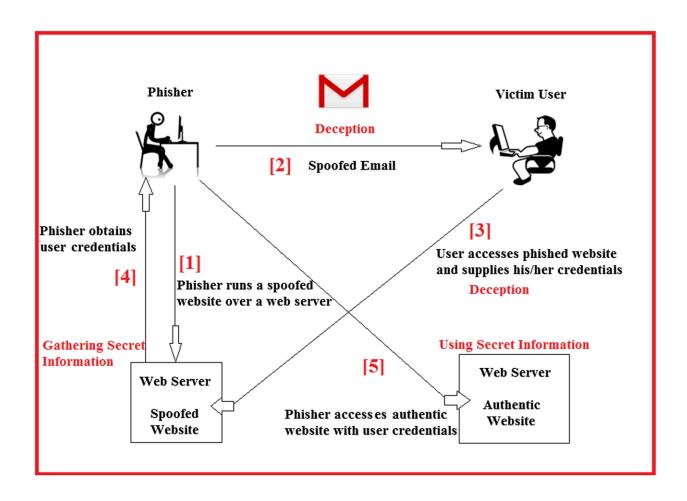
Date	19 September 2022
Team ID	PNT2022TMID51534
Project Name	Web phishing Detection
Maximum Marks	4 Marks

## **Empathy Map Canvas:**

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.



What are the thoughts about this project?	What is the purpose?
- Phishing offenses are increasing, resulting in billions of dollars in loss	- Experts can identify fake websites but not all the users can identify the fake website and such users become the victim of phishing attack
- The Software-as-a-Service (SaaS) and webmail sites are the most common targets of phishing -	- To create user awareness about phishing attacks
spread other types of maiware PHIS	EB HING
What are the existing colutions?	CTION What is the proposed solution?
- Techniques based on blacklists/whitelists	- Machine learning based techniques wher a classification model is trained using various heuristic features
- Techniques based on natural language processing	Send
- Techniques based on visual similarity	Heuristic features are URL, webpage content, website traffic, search engine, WHOIS record, and Page Rank
- Techniques based on rules of URL	1 <u>0 0.01</u>
PAIN	GAIN
- The heuristic features are not warranted to present in all phishing websites and might also present in the benign websites, which may cause a classification error	- Real-time detection
	- High detection efficiency
- Some of the heuristic features are hard to access and third-party dependent	- Target independent
	- Third-party independent
- Services may inaccurately identify the new benign website as a phishing site due to the lack of domain age	- Light-weight technique
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