

Ideation Phase
Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID38748
Project Name	Project - Customer Care Registry
Maximum Marks	2 Marks

Customer Problem Statement Template:

Problem Statement (PS)	I am	I'm trying to	But	Because	Which makes me feel
PS-1	a user	book a bus ticket for my favourite places and to check the status of it.	requires some time(delay)	website is not responding properly	Frustrated