AS

1. CUSTOMER SEGMENT(S)

CS

A traveller/driver who wants to travel and reache their destination safely with any trouble or accident possibilities

6. CUSTOMER CONSTRAINTS

CC

Proper network connection, Data Accuracy, Availability of proper device

5. AVAILABLE SOLUTIONS

By replacing the static signboards, smart connected signboards are used. Based on the weather report the speedlimit will be displayed

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

To provide better safety for travellers by providing information about traffic and speed limit by analysing the weather conditions.

9. PROBLEM ROOT CAUSE

RC

Lack of proper awareness about road safety and no proper knowledge about traffic rules.

7. BEHAVIOUR

DE

User must use this technology and have information about traffic and weather conditions etc and travel accordingly.

on J&P, tap into BE, understand R

differentiate

3. TRIGGERS

Fear of accidents . By what they see during the travel and hearing news about accidents who travel without proper precautions.

4. EMOTIONS: BEFORE / AFTER

Wants to travel on the road -> About to make as

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Wants to travel on the road -> About to make an accident -> feeling fearful -> follows traffic rules and take necessary precautions.

10. YOUR SOLUTION

These smart connected sign boards get the speed limitations from a web app using weather API and update automatically.

Based on the weather changes the speed may increase or decrease.

Based on the traffic and fatal situations the diversion signs are displayed.

Guide(Schools), Warning and Service(Hospitals, Restaurant) signs are also displayed accordingly. Different modes of operations can be selected with the help of buttons.

8. CHANNELS of BEHAVIOUR

 $\overline{\mathbf{SL}}$

ONLINE: Calling customer care, Mailing

OFFLINE: Going to service center