

CUSTOMER JOURNEY MAP

	STAGE 1	STAGE 2	STAGE 3	STAGE4	STAGES5
OBJECTIVES	Write a goal or activity	This system alerts the user from the environmental exposure to the harmful gases	Sensor alerts the micro-controller while the gas got leakage and by displaying warning information	Major process is detecting the environmental exposure of hazardous gas	Detection and alerting are the main role in gas leakage monitoring and thus gives information
NEEDS	Write a need that you want to meet	Hazardous gas leakage	Fire hazard preventing	Gas level monitoring	Prompts leakage alerts
FEELINGS	Write an emotion that you expect from the customer	Feeling safe and found best ever solution	Complexity for the usage is very less	Happy and excited	Encourage the solution and giving good feed backs
BARRIER	Write the worst challenges faced by gas leakage	Higher officials In industries	Company managements	Government towards this implementation	Harmful gases that may cause unconsciousness to the people