

User journey

PNT2022TMID08008



People
2-9



Time
30 min



Difficulty
Beginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users.

<div><div>1</div><div>Phases</div></div> <div>High-level steps your user needs to accomplish from start to finish</div>	Create a User Account	Entering User details	Uploading images (spiral or wave)	Checking reports
<div><div>2</div><div>Steps</div></div> <div>Detailed actions your user has to perform</div>	User can enter themail id and phone numberto create a account to the website	Enter Customer / Patient details (Doctor name, history)	Draw spirals and waves form drawings and upload them to the website	Check the reports and results
<div><div>3</div><div>Feelings</div></div> <div>What your user might be thinking and feeling at the moment</div> <div></div> <div></div>	Easy to draw and upload the images	Stages of the disease canbe easily identified and analysed.	Helps in early and easy detection of the disease	patients can take the test and analyze about the results periodically.
	Is the website secured to store patients information ?	All the reports can be available till the end ?	User need the knowledge to upload and view the result	User need the knowledge to upload and view the result
<div><div>4</div><div>Pain points</div></div> <div>Problems your user runs into</div>	If the network connection is poor then the output can't be viewed.	Website takes more time to predict the output	Need to use in the desktop for better usage	Need a little bit of knowledge about this website to use it.
<div><div>5</div><div>Opportunities</div></div> <div>Potential improvements or enhancements to the experience</div>	Giving as a website for easy access	Need to provide offline detection if in case of network issues	Giving proper directions to use the website	Need to add better features to store the weekly report

