

Sprint 4

Particulars

Query	Reply
Sprint Start Date	10 November 2022
Sprint End Date	15 November 2022
Issues Count	4
Total Story Points	11
Sprint Release Date (Planned)	15 November 2022
Sprint Release Date (Actual)	13 Novemeber 2022

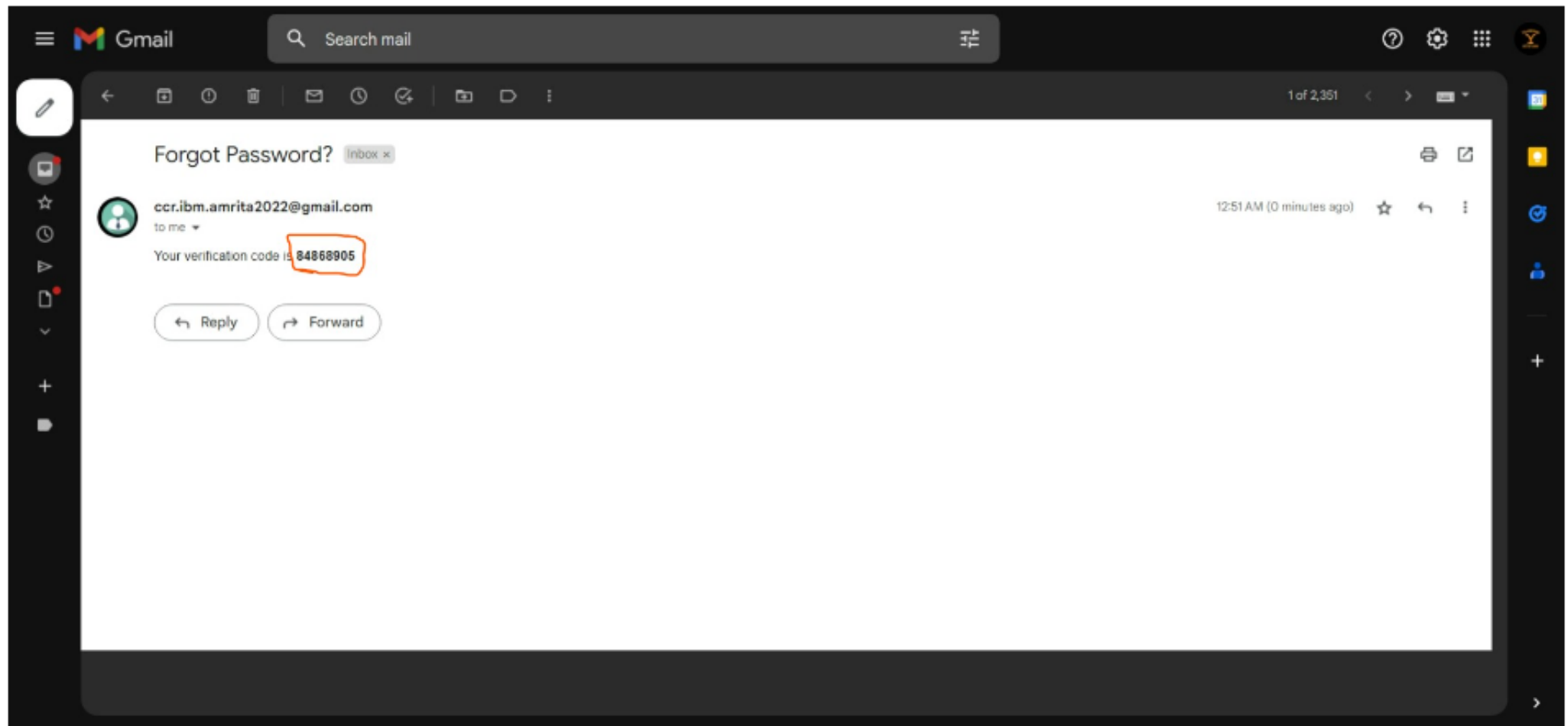
Outcomes

- Customer and Agent can change their passwords in case they forgot their old ones
- A 8-digit code will be sent to their mail for the same
- Customer can see the status of the tickets raised
- Flask's own LoginManager is responsible for session management
- Mail is sent using smtplib, in-built module in Python


Screenshots

1. Forgot Password?

3. Code sent to email



4. Change Password



Change Password

Make sure you don't forget this time

Password

Confirm Password

☐ Show Password

Change Password