PROBLEM SOLUTION FIT

Define CS, fit into · **Focus on J&P, tap into BE, understand** · **Identify strong TR & EM**

xplore AS, · **Focus on J&P, tap into BE, understand** · **Extract online & offline CH of BE**

1. CUSTOMER SEGMENT(S) — CS

The Customer segments are
a. Login
b. Update
c. Modify
d. Remove
e. View
f. Review
g. Setting the Metrics

6. CUSTOMER — CC

The customer view was,
a. Easy to use and Visualize the data.
b. Consistent Data Expectations.
c. Working with the data in limited Time.
d. It must give real time Overview of Data.
e. Graphically Display and Very User friendly.

5. AVAILABLE SOLUTIONS — AS

The available solutions are,

a. Providing Correct Input to the tool.
b. Avoiding Human Errors.
c. Avoid Using in Remote areas.
d. Network Stability.
e. Using Consistent Data.

2. JOBS-TO-BE-DONE / PROBLEMS — J&P

The jobs to be done are,
a. Upload the patient dataset
b. Prepare Data
c. Exploring the data
d. Perform the metrics and rules
e. Visualizing the data

The problems are,
a. Wrong input
b. Data Latency
c. Poor Network Standard
d. Lack of intelligence Prioritization

9. PROBLEM ROOT CAUSE — RC

The Reason For Problems are,

a. The Customer was locating in the far distance from the City.
b. Misapprehension of Customer while using the product tool.
c. Bandwidth of the device does not support the Product tool.
d. Lack of Communication
e. Inconsistent Data.

7. BEHAVIOUR — BE

The Behaviours are,

a. It can communicate Information Quickly.
b. Visualize trends and changes in data Over time.
c. Widgets and data Components are Effectively presented in a limited space.
d. Easily Customizable.
e. Displays Output Clearly.

3. TRIGGERS — TR

The Problems that triggers are,
a. Redo the whole Process
b. Takes Longer Time as usual

4. EMOTIONS: BEFORE / AFTER

Before: As expected to work in time deliverable.

After: Delay due to the Problems that were triggered and makes Frustation. — EM

10. YOUR SOLUTION — SL

Solution for the Problems are,
a. Grouping related metrics.
b. Using most efficient Visualization.
c. Rounding off the numbers in the product.
d. Use Size and position to show hierarchy.
e. Including only essential data.
f. Short and Precise and must be interactive.
g. Evolving the products from its negatives.

8. CHANNELS of BEHAVIOUR — CH

The Channels that Support Behaviours are,

a. Right Visualization to depict the data.
b. Choosing Critical data to observe.
c. Simple Color Scheme and smart Design elements.
d. Incorporating drilldowns to show more Details
e. Branding the product.