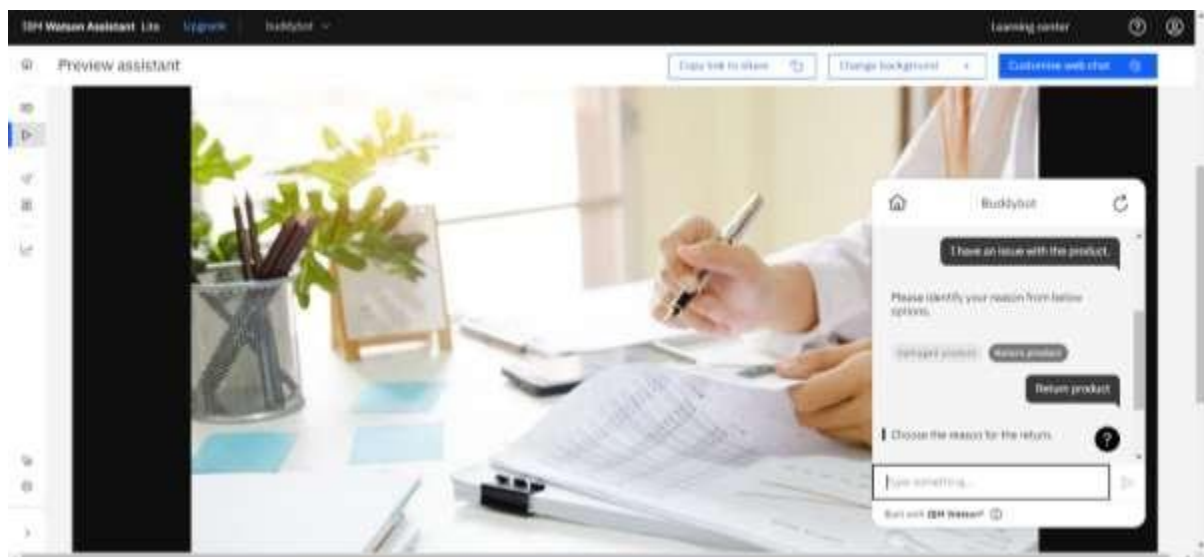
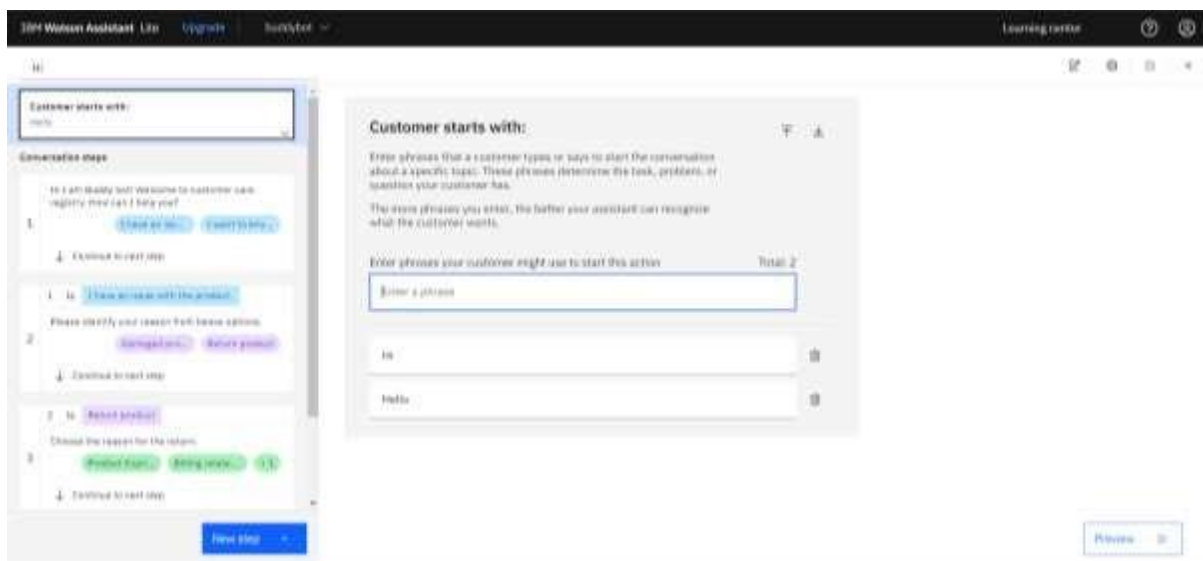
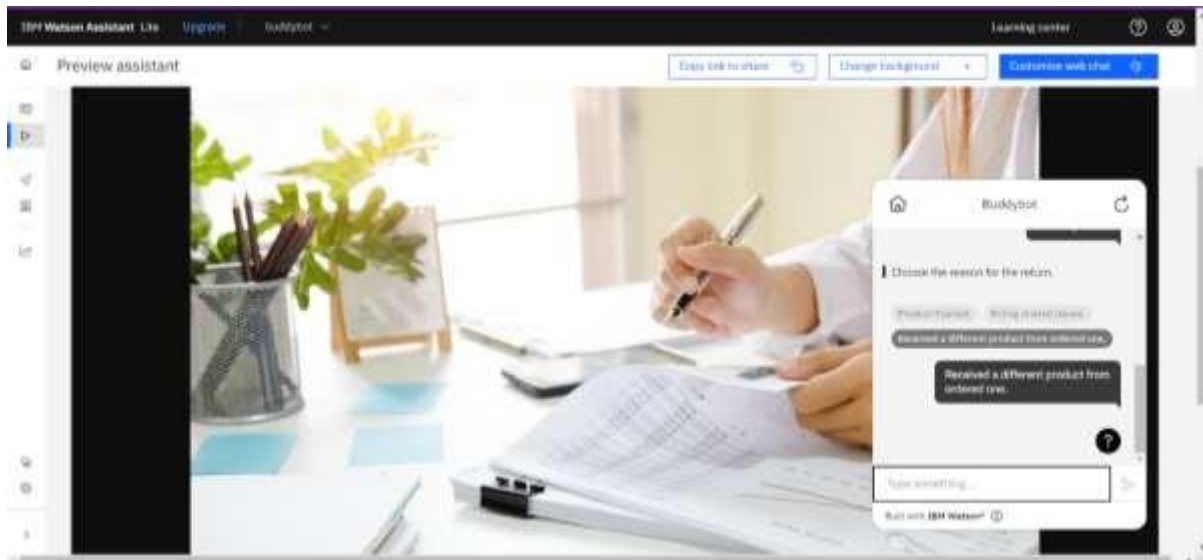


PROJECT DEVELOPMENT

DELIVERY OF SPRINT-II

Date	07 November 2022
Team ID	PNT2022TMID50436
Project Name	CUSTOMER CARE REGISTRY





IBM Watson Assistant LiteUpgradeSupportBotLearning center

1. registry: How can I help you?
[I have an issue...][I want to know...]
[Continue to next step]

2. [I have an issue with the product...]
Please identify your reason from below options:
[Damaged product...][Other's problem...]
[Continue to next step]

3. [I have an issue with the product...]
Choose the reason for the return:
[Damaged product...][Other's problem...]
[Continue to next step]

4. [I have an issue with the product...]
And we'll redirect you to our agent.
[Continue to next step]

New step

Step 3 is taken: without conditions

Assistant says:
Hi I am Buddy test! Welcome to customer care registry. How can I help you?
[I have an issue with the product...][I want to know the details of the product...]
[Edit response...][Edit explanation...]

And then:
[Continue to next step]

Review