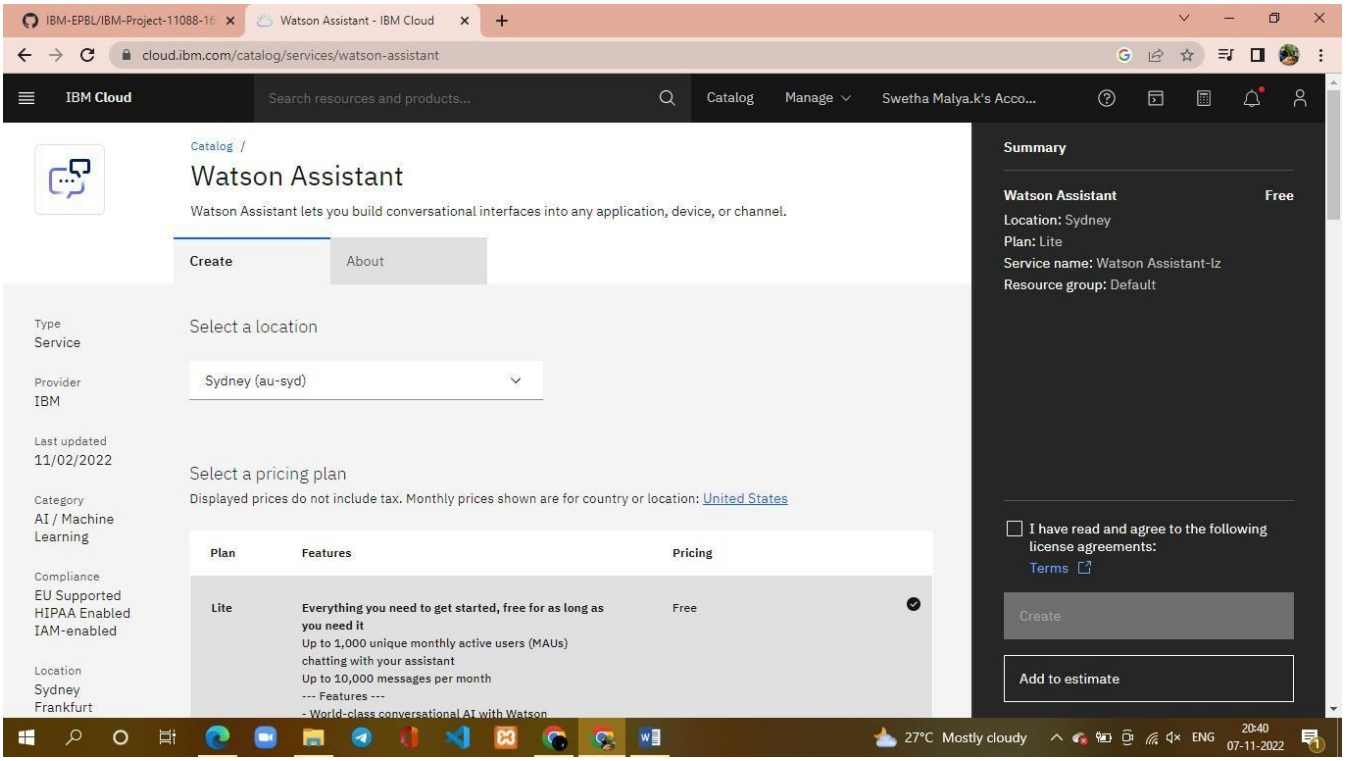
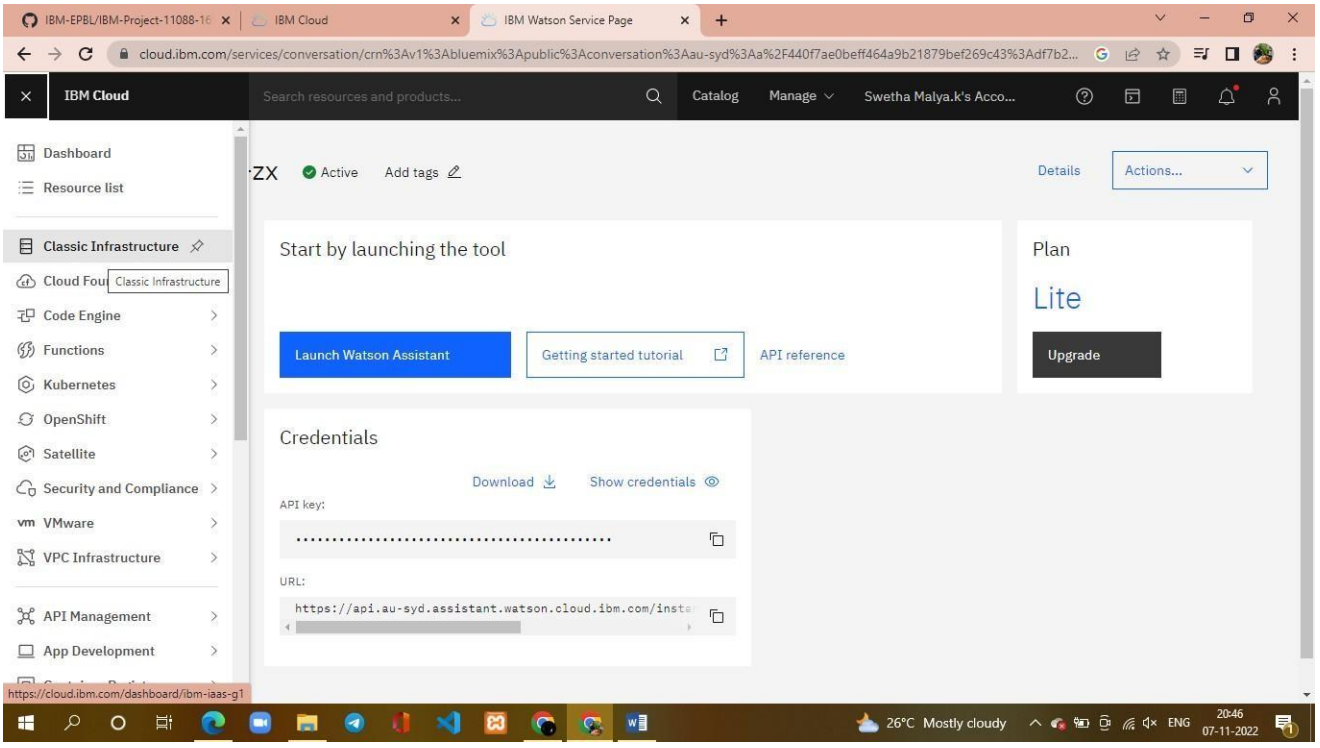
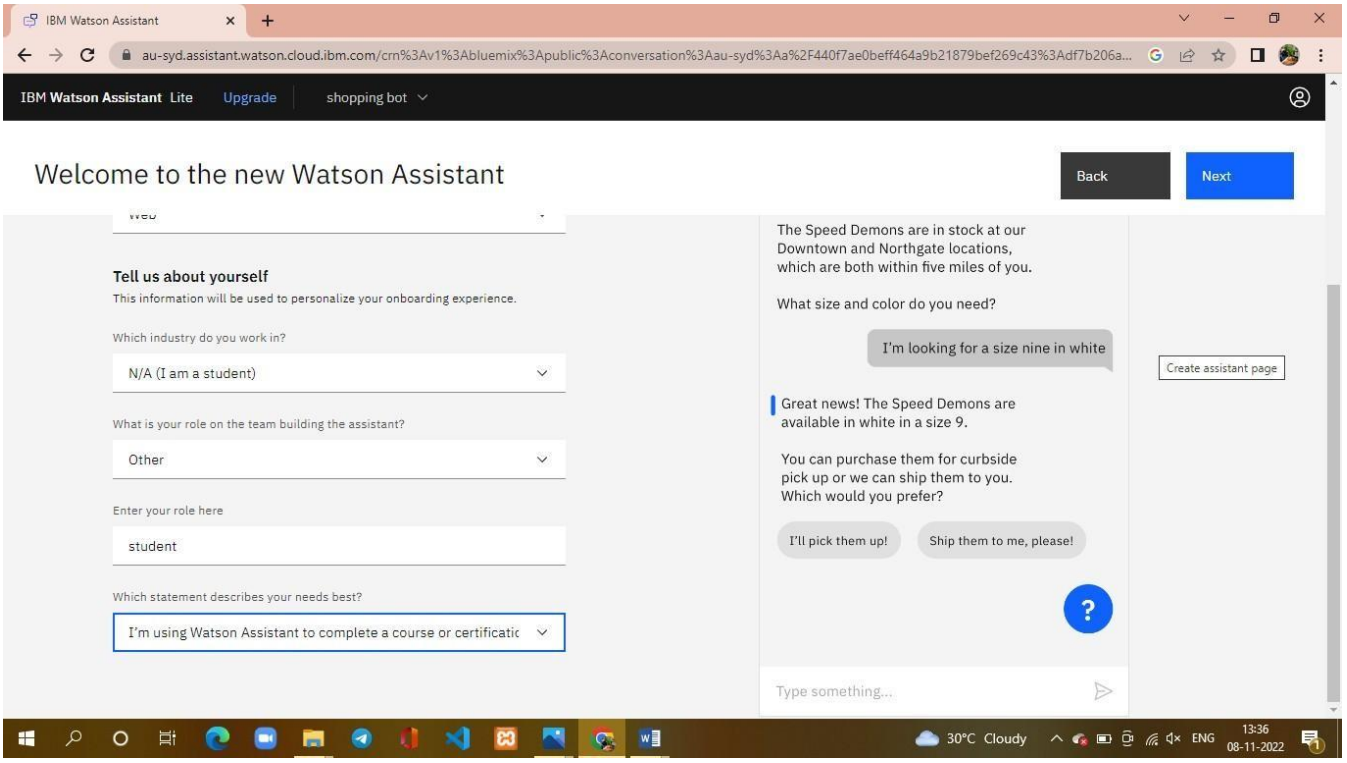
DEVELOPING THE CHATBOT

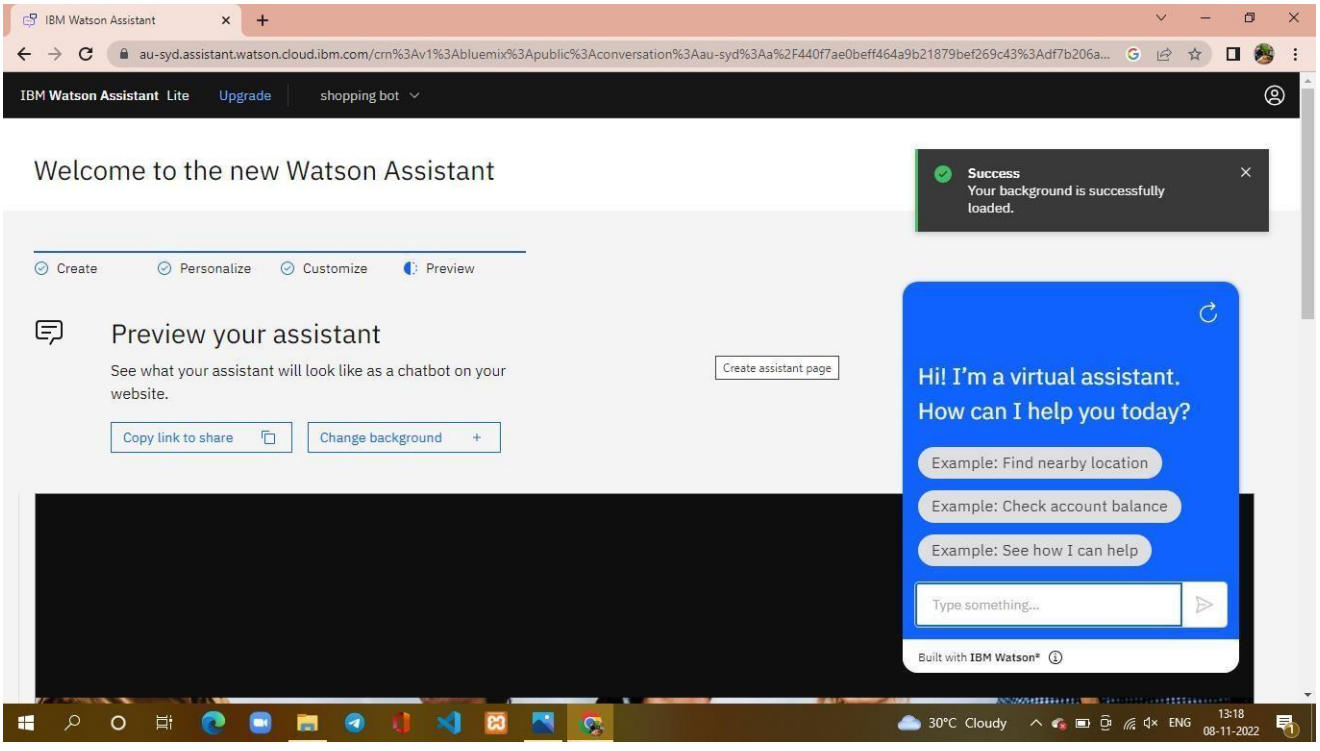
Team ID: PNT2022TMID50436

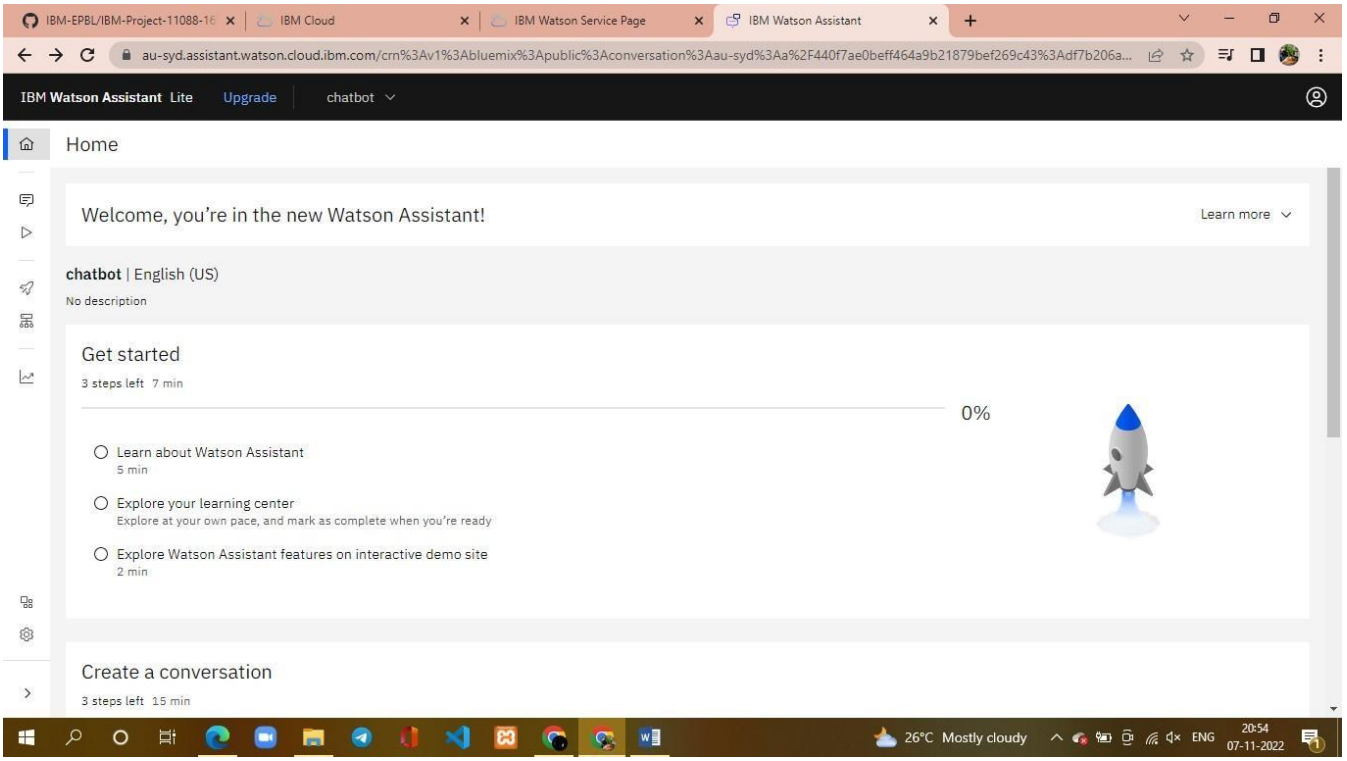
Project Name : Customer Care Registry

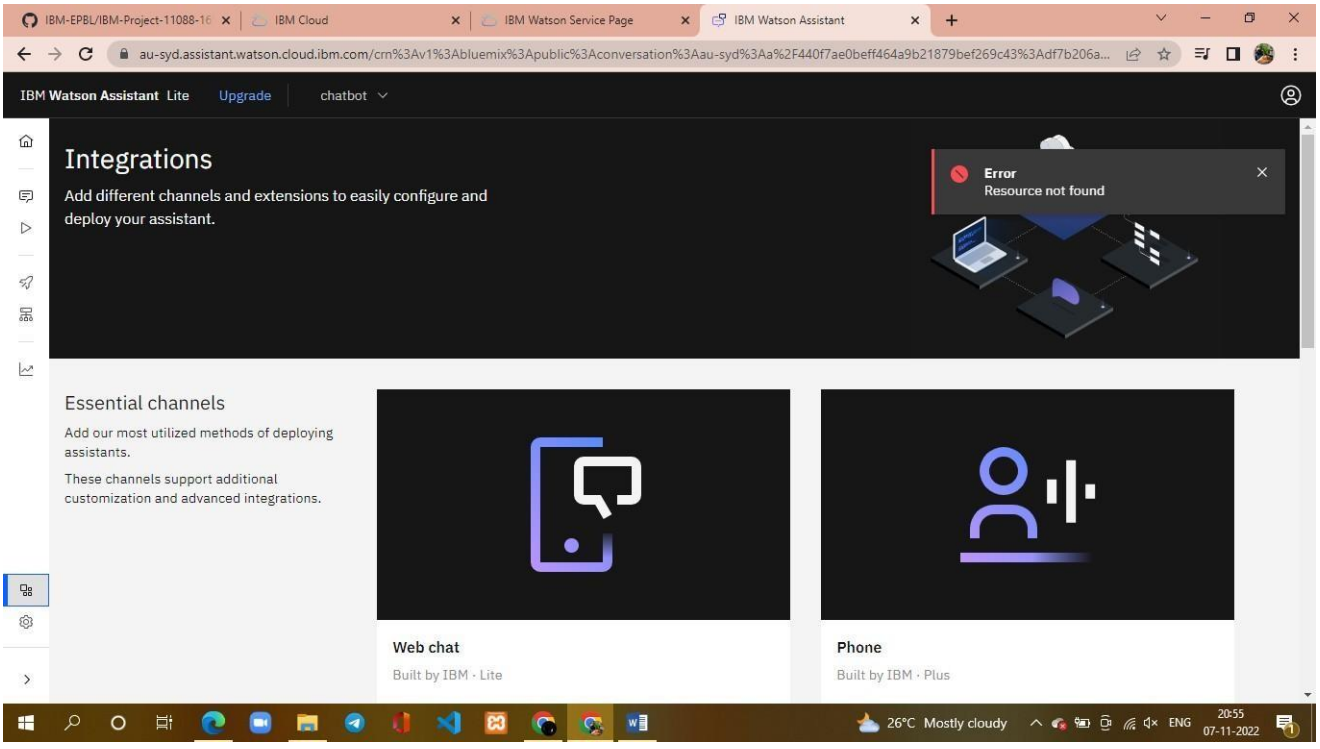


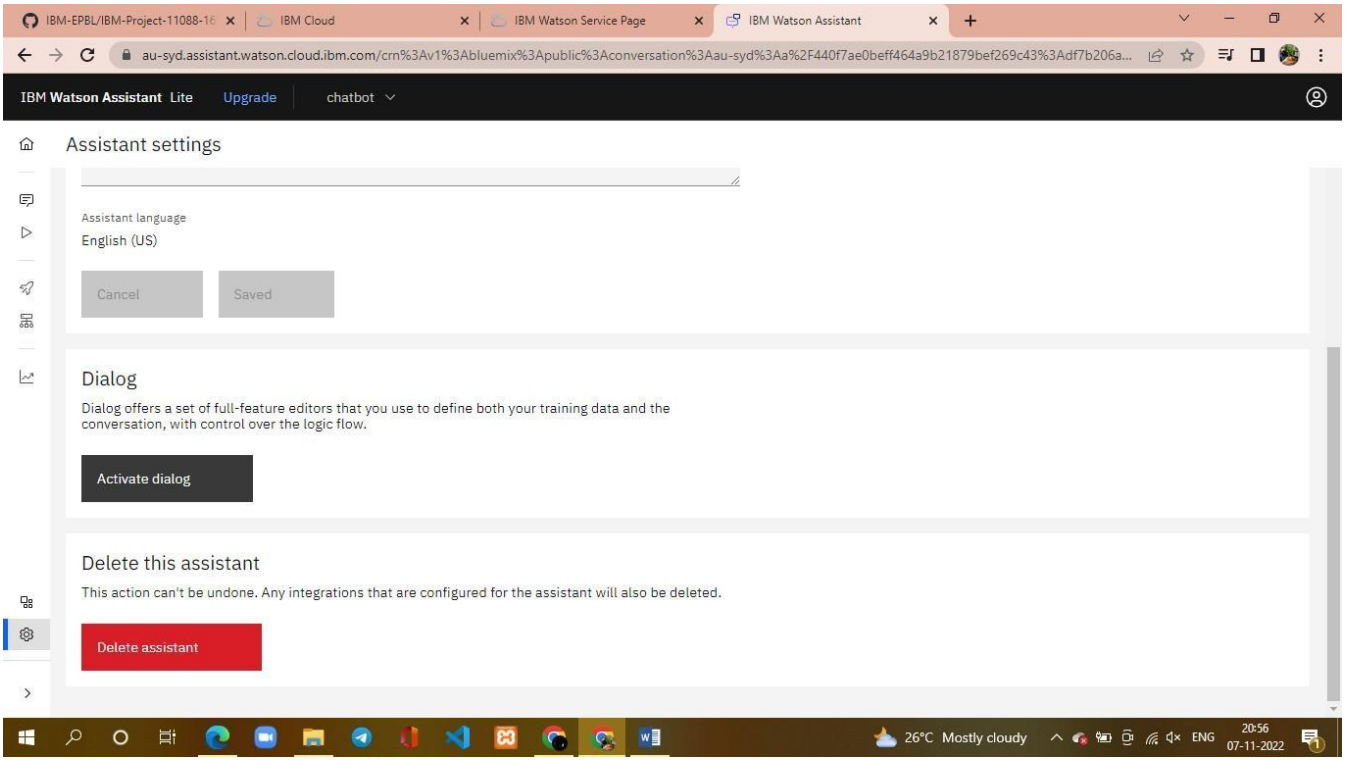


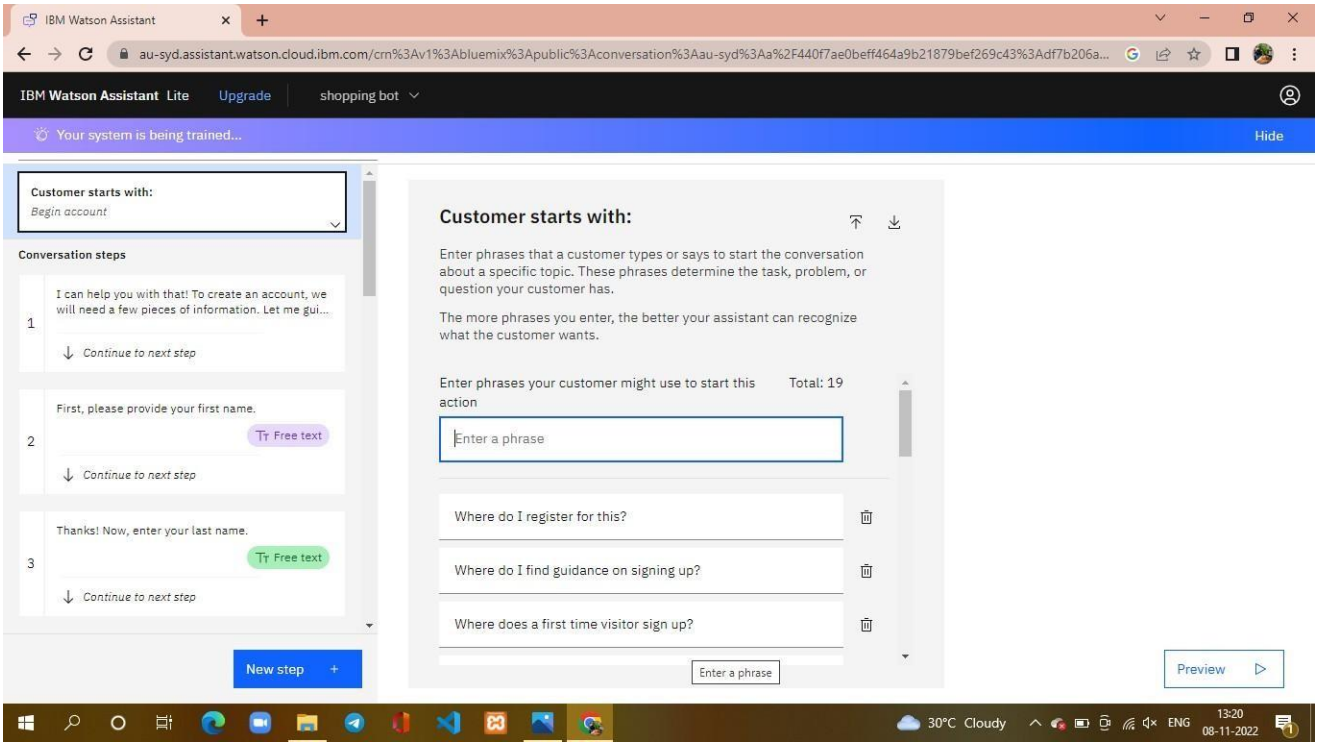

IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
shopping bot
Welcome to the new Watson Assistant
Back
Next
Tell us about yourself
This information will be used to personalize your onboarding experience.
Which industry do you work in?
N/A (I am a student)
What is your role on the team building the assistant?
Other
Enter your role here
student
Which statement describes your needs best?
I'm using Watson Assistant to complete a course or certificatic
The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.
What size and color do you need?
I'm looking for a size nine in white
Create assistant page
Great news! The Speed Demons are available in white in a size 9.
You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?
I'll pick them up!
Ship them to me, please!
Type something...
30°C Cloudy
ENG
13:36
08-11-2022

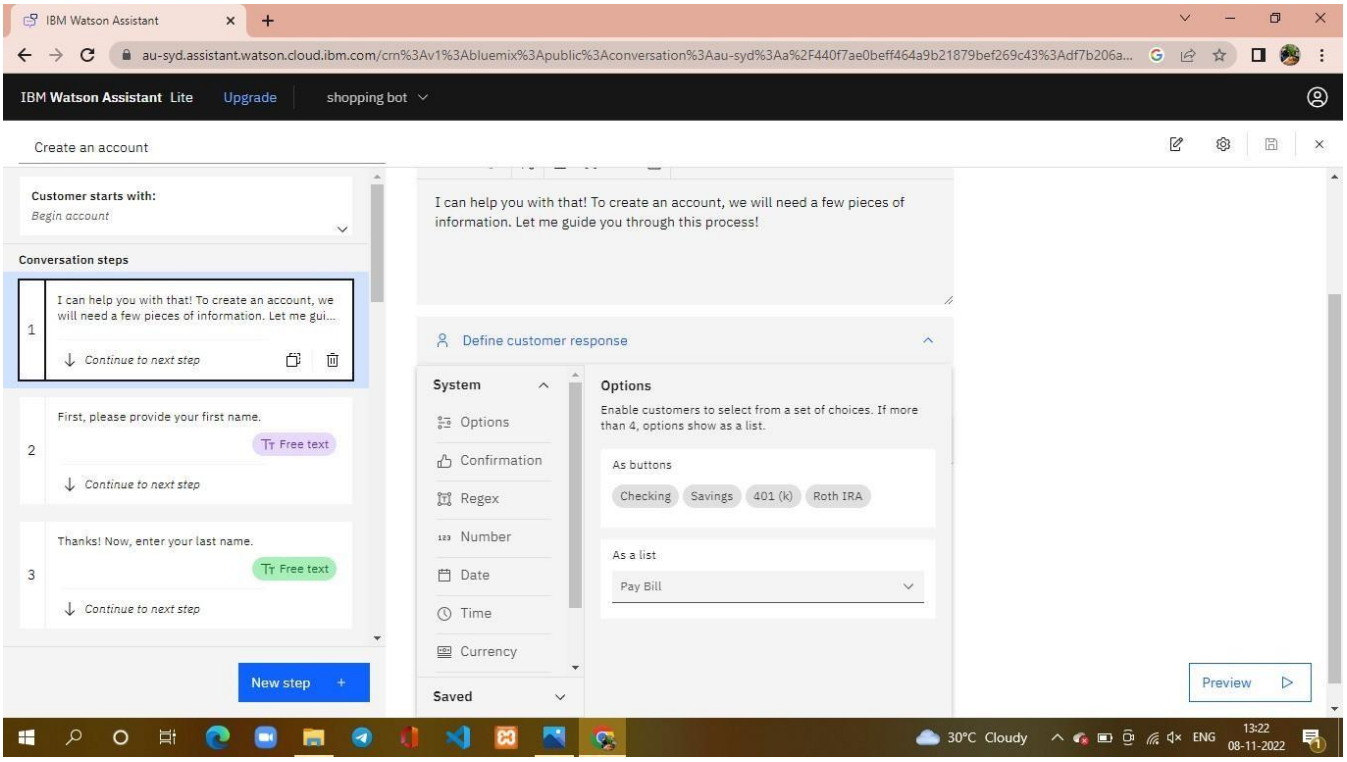

IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
shopping bot
Welcome to the new Watson Assistant
Success
Your background is successfully loaded.
Create
Personalize
Customize
Preview
Preview your assistant
See what your assistant will look like as a chatbot on your website.
Copy link to share
Change background
Create assistant page
Hi! I'm a virtual assistant. How can I help you today?
Example: Find nearby location
Example: Check account balance
Example: See how I can help
Type something...
Built with IBM Watson®
30°C Cloudy
ENG
13:18
08-11-2022

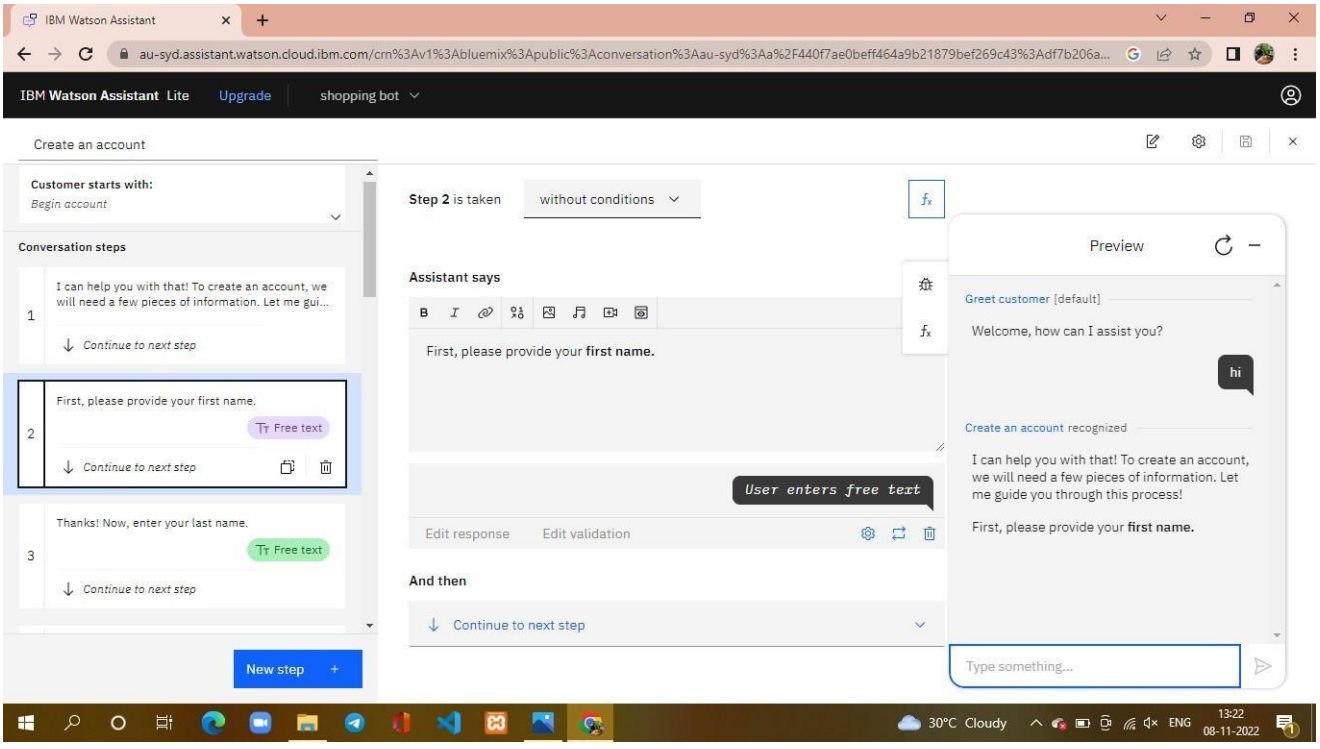

IBM-EPBL/IBM-Project-11088-16
IBM Cloud
IBM Watson Service Page
IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
chatbot
Home
Welcome, you're in the new Watson Assistant!
Learn more
chatbot | English (US)
No description
Get started
3 steps left 7 min
0%
Learn about Watson Assistant
5 min
Explore your learning center
Explore at your own pace, and mark as complete when you're ready
Explore Watson Assistant features on interactive demo site
2 min
Create a conversation
3 steps left 15 min
26°C Mostly cloudy
ENG
20:54
07-11-2022

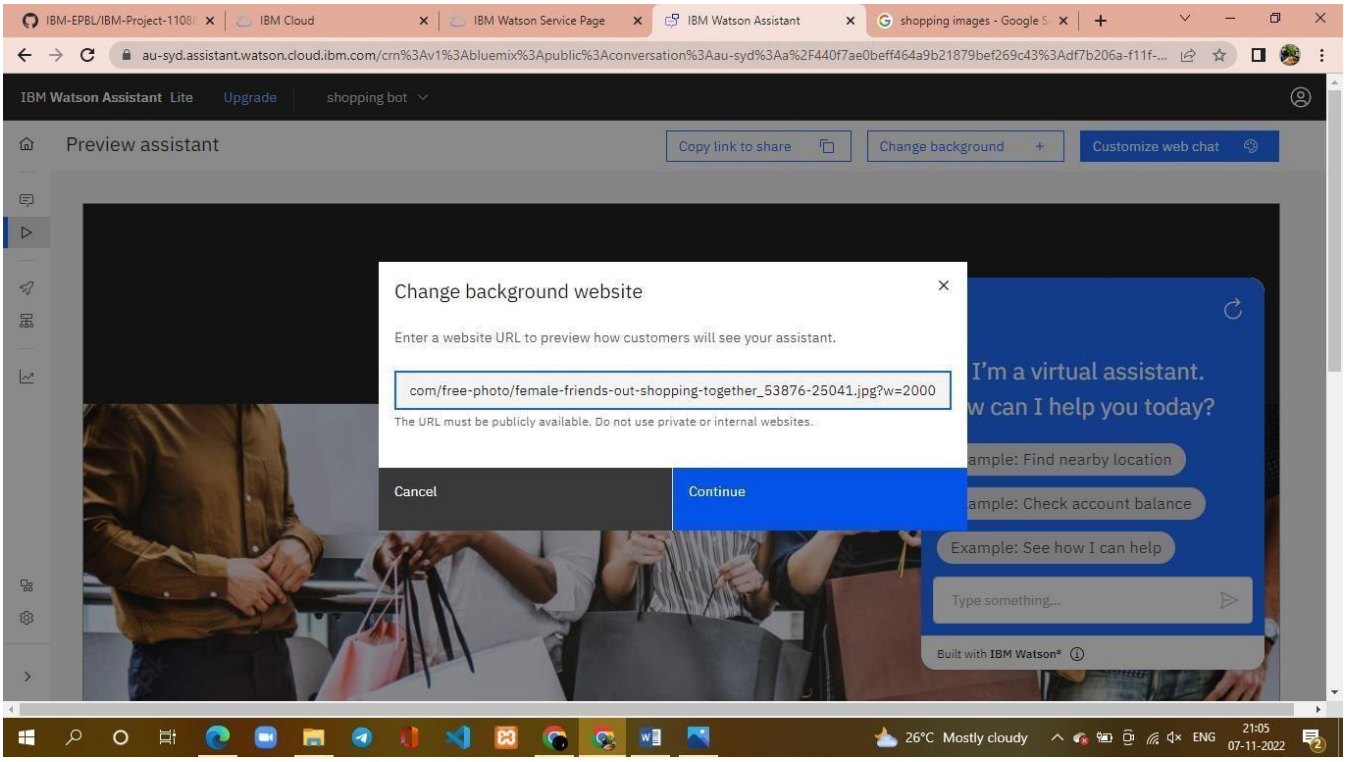

IBM-EPBL/IBM-Project-11088-16
IBM Cloud
IBM Watson Service Page
IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
chatbot
Integrations
Add different channels and extensions to easily configure and deploy your assistant.
Error
Resource not found
Essential channels
Add our most utilized methods of deploying assistants.
These channels support additional customization and advanced integrations.
Web chat
Built by IBM · Lite
Phone
Built by IBM · Plus
26°C Mostly cloudy
ENG
20:55
07-11-2022

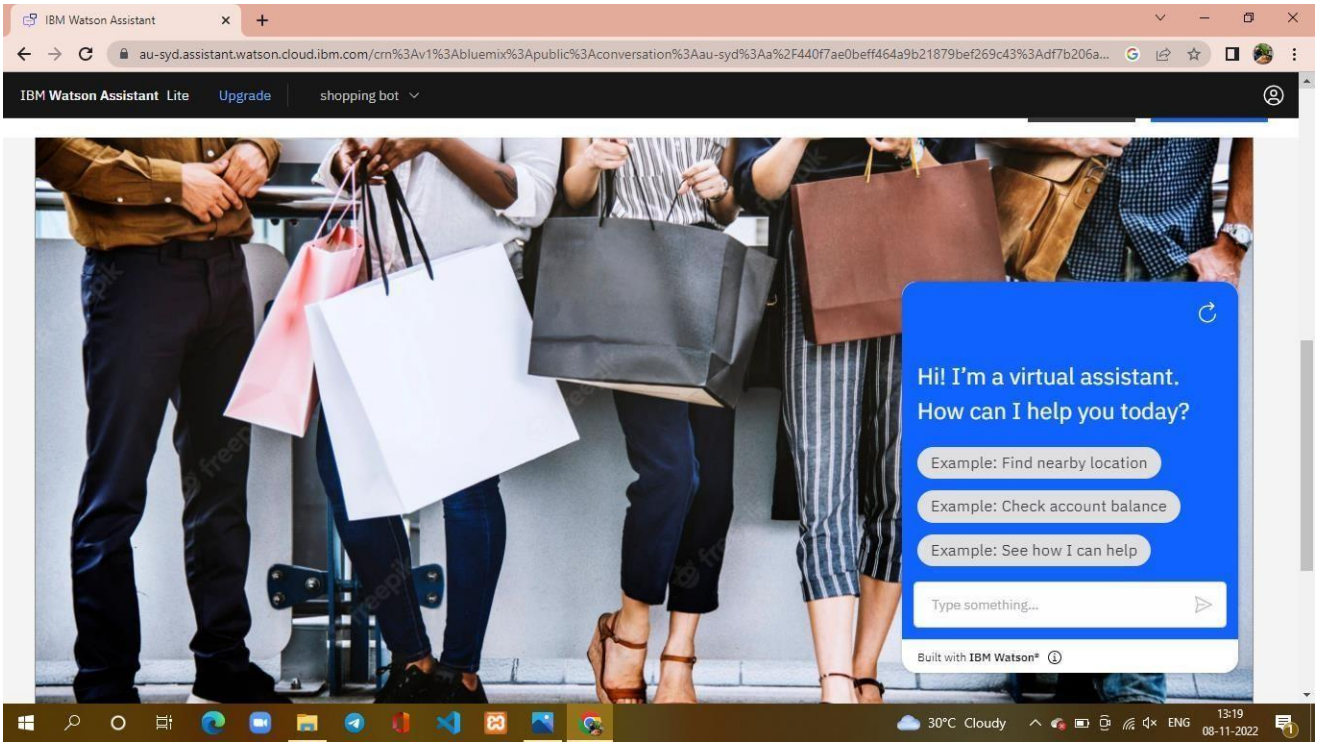

IBM-EPBL/IBM-Project-11088-16
IBM Cloud
IBM Watson Service Page
IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
chatbot
Assistant settings
Assistant language
English (US)
Cancel
Saved
Dialog
Dialog offers a set of full-feature editors that you use to define both your training data and the conversation, with control over the logic flow.
Activate dialog
Delete this assistant
This action can't be undone. Any integrations that are configured for the assistant will also be deleted.
Delete assistant
26°C Mostly cloudy
ENG
20:56
07-11-2022

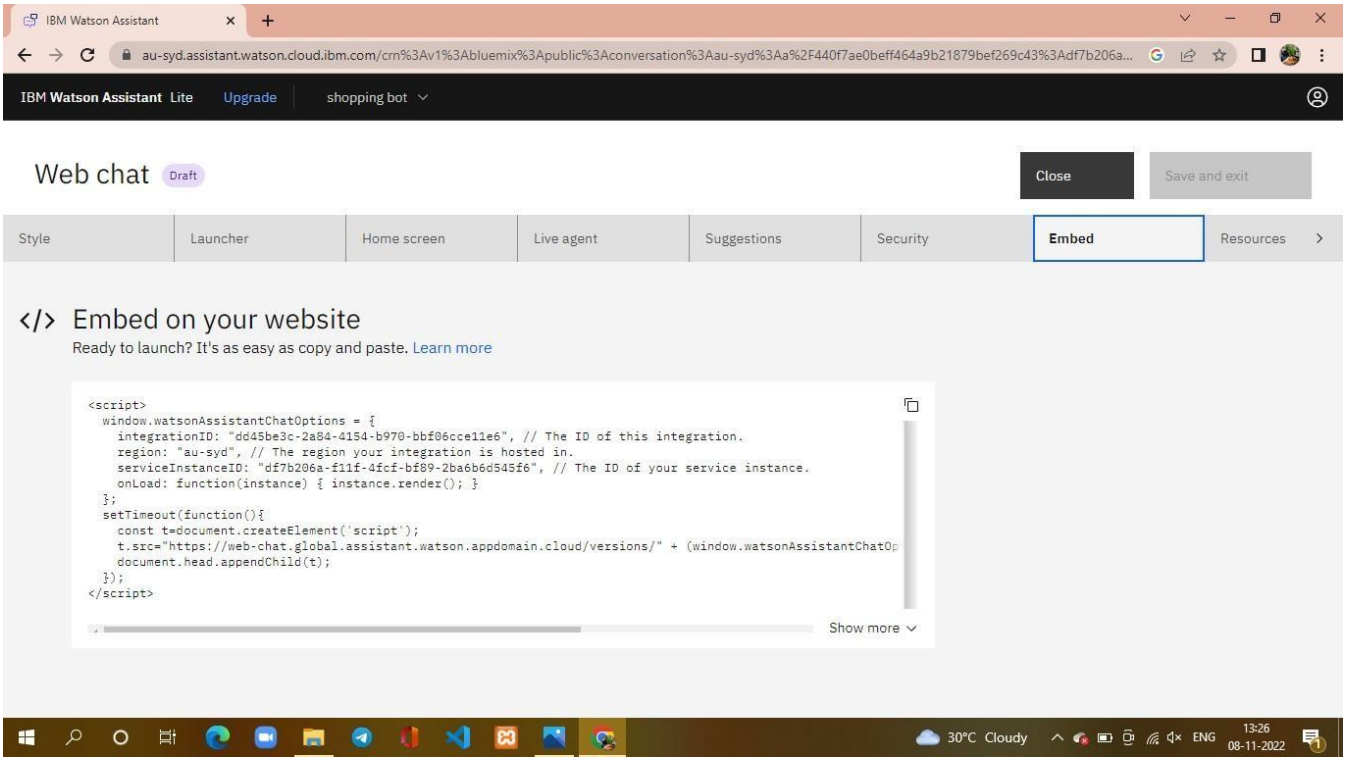

IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
shopping bot
Your system is being trained...
Hide
Customer starts with:
Begin account
Conversation steps
1
I can help you with that! To create an account, we will need a few pieces of information. Let me gui...
Continue to next step
2
First, please provide your first name.
Free text
Continue to next step
3
Thanks! Now, enter your last name.
Free text
Continue to next step
New step
Customer starts with:
Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.
The more phrases you enter, the better your assistant can recognize what the customer wants.
Enter phrases your customer might use to start this action
Total: 19
Enter a phrase
Where do I register for this?
Where do I find guidance on signing up?
Where does a first time visitor sign up?
Enter a phrase
Preview
30°C Cloudy
ENG
13:20
08-11-2022


IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
shopping bot
Create an account
Customer starts with:
Begin account
Conversation steps
1
I can help you with that! To create an account, we will need a few pieces of information. Let me gui...
Continue to next step
2
First, please provide your first name.
Free text
Continue to next step
3
Thanks! Now, enter your last name.
Free text
Continue to next step
New step
I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!
Define customer response
System
Options
Confirmation
Regex
Number
Date
Time
Currency
Saved
Options
Enable customers to select from a set of choices. If more than 4, options show as a list.
As buttons
Checking
Savings
401 (k)
Roth IRA
As a list
Pay Bill
Preview
30°C Cloudy
ENG
13:22
08-11-2022


IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
shopping bot
Create an account
Customer starts with:
Begin account
Conversation steps
1
I can help you with that! To create an account, we will need a few pieces of information. Let me gui...
Continue to next step
2
First, please provide your first name.
Free text
Continue to next step
3
Thanks! Now, enter your last name.
Free text
Continue to next step
New step
Step 2 is taken
without conditions
Assistant says
First, please provide your first name.
User enters free text
Edit response
Edit validation
And then
Continue to next step
Preview
Greet customer [default]
Welcome, how can I assist you?
hi
Create an account recognized
I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!
First, please provide your first name.
Type something...
30°C Cloudy
ENG
13:22
08-11-2022


IBM Watson Assistant Lite
Upgrade
shopping bot
Preview assistant
Copy link to share
Change background
Customize web chat
Change background website
Enter a website URL to preview how customers will see your assistant.
com/free-photo/female-friends-out-shopping-together_53876-25041.jpg?w=2000
The URL must be publicly available. Do not use private or internal websites.
Cancel
Continue
I'm a virtual assistant.
w can I help you today?
ample: Find nearby location
ample: Check account balance
Example: See how I can help
Type something...
Built with IBM Watson®
26°C Mostly cloudy
ENG
21:05
07-11-2022


IBM Watson Assistant
IBM Watson Assistant Lite
Upgrade
shopping bot
Hi! I'm a virtual assistant.
How can I help you today?
Example: Find nearby location
Example: Check account balance
Example: See how I can help
Type something...
Built with IBM Watson®
30°C Cloudy
ENG
13:19
08-11-2022


IBM Watson Assistant
au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...
IBM Watson Assistant Lite
Upgrade
shopping bot
Web chat
Draft
Close
Save and exit
Style
Launcher
Home screen
Live agent
Suggestions
Security
Embed
Resources
Embed on your website
Ready to launch? It's as easy as copy and paste. Learn more
<script>
window.watsonAssistantChatOptions = {
integrationID: "dd45be3c-2a84-4154-b970-bbf06cce11e6", // The ID of this integration.
region: "au-syd", // The region your integration is hosted in.
serviceInstanceID: "df7b206a-f11f-4fcf-bf89-2ba6b6d545f6", // The ID of your service instance.
onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
const t=document.createElement('script');
t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatOp
document.head.appendChild(t);
});
</script>
Show more
30°C Cloudy
ENG
13:26
08-11-2022

File | C:/Users/sunit/OneDrive/Documents/assessment%202/home.html
WELCOME TO JOB HUNT
HOME
SIGNUP
SIGNIN
ABOUT US
dreamstime
J O B S
Close
Hi!! Job Hunter Need my Help

Inbox (5) - p.sunita.23itb@psvpe
Your GitHub launch code - p
IBM-Project-11088-165926049
home.html
Download file | iLovePDF
File | C:/Users/sunit/OneDrive/Documents/assessment%202/home.html
WELCOME TO JOB HUNT
HOME
SIGNUP
J O B
Hi! JOB Hunter. How can I help you today?
Example: create an account
Example: change my info
Example: See how I can help
Type something...
Built with IBM Watson®