

**Acceptance Testing  
UAT Execution & Report Submission**

|               |                                  |
|---------------|----------------------------------|
| Date          | 06 November 2022                 |
| Team ID       | PNT2022TMID24347                 |
| Project Name  | Project – CUSTOMER CARE REGISTRY |
| Maximum Marks | 4 Marks                          |

## **1. Purpose of Document**

The purpose of this document is to briefly explain the test coverage and open issues of the [Customer Care Registry] project at the time of the release to User Acceptance Testing (UAT).

## 2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

| Resolution     | Severity 1 | Severity 2 | Severity 3 | Severity 4 | Subtotal |
|----------------|------------|------------|------------|------------|----------|
| By Design      | 10         | 3          | 5          | 5          | 23       |
| Duplicate      | 2          | 0          | 2          | 0          | 4        |
| External       | 5          | 3          | 2          | 1          | 11       |
| Fixed          | 15         | 5          | 5          | 10         | 35       |
| Not Reproduced | 0          | 0          | 0          | 0          | 0        |
| Skipped        | 0          | 0          | 1          | 1          | 2        |
| Won't Fix      | 0          | 5          | 2          | 1          | 8        |
| Totals         | 32         | 17         | 17         | 18         | 83       |

### 3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

| Section            | Total Cases | Not Tested | Fail | Pass |
|--------------------|-------------|------------|------|------|
| Print Engine       | 8           | 0          | 0    | 8    |
| Client Application | 13          | 0          | 0    | 13   |
| Security           | 6           | 1          | 0    | 4    |

|                     |   |   |   |   |
|---------------------|---|---|---|---|
| Outsource Shipping  | 3 | 0 | 0 | 3 |
| Exception Reporting | 7 | 0 | 0 | 7 |
| Final Report Output | 3 | 0 | 0 | 3 |
| Version Control     | 2 | 0 | 0 | 2 |