

IBM Cloud Pak for Business Automation Demos and Labs 2024

Capture

IBM Automation Document Processing
V23.0.2 IFIX2

Lab Automation Document Processing

V 2.3

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1. Overview

1.1 Getting HELP during the lab

- For internal IBM, another good resource is the Archive slack channel for questions:
#cp4ba-adp-lab or <https://ibm-cloud.slack.com/archives/C01LVVBMWPN>
- For external participants besides the Slack channel, use the Webex chat if you are in a WebEx event or just speak up.
- For others, email sundeep.anne@ibm.com. This method will be slower and will be best effort. It may require jumping on a Webex meeting to provide help.
- Getting help after lab reach out to the following:
 - matthias.jung@de.ibm.com
 - Sundeep.anne@ibm.com
 - bakercl@us.ibm.com
 - krishkirsh@us.ibm.com
 - rmsparks@us.ibm.com

1.2 Icons

The following symbols appear in this document at places where additional guidance is available.

Icon	Purpose	Explanation
	Important!	This symbol calls attention to a particular step or command. For example, it might alert you to type a command carefully because it is case sensitive.
	Information	This symbol indicates information that might not be necessary to complete a step but is helpful or good to know.
	Trouble-shooting	This symbol indicates that you can fix a specific problem by completing the associated troubleshooting information.

•

1.3 Abstract

Set up a capture solution in minutes. Introduce technical sellers to IBM Automation Document Processing. In this session, students will configure their own capture project. They will learn how to use machine learning classification for their sample documents, define fields for extraction, create validation rules, and use deep learning* (subject to environment configuration) to automate data extraction.

1.4 Introduction

Welcome to the Automation Document Processing lab. This lab will introduce you to Document Processing and provide you with an understanding how you can configure it for your customer opportunities.

Automation Document Processing provides a tailored solution that reads your documents (in English, French, Spanish, German, Dutch, Portuguese), extracts data, and refines and stores the data for use.

With the right business knowledge, you can design deep learning models without being a data scientist. The Document Processing Designer includes pre-trained deep learning models that you can use as a base for your own model. The pre-trained document types include bills of lading, invoices, and utility bills.

You can extract text, check boxes, forms, tables, barcodes, signature detection and even free text. With no or low code options, you can create an application that processes documents, extracts data, flags issues, and stores your documents and data. And the data enrichment capabilities ensure that the extracted data is standardized and ready for use in downstream integrations.

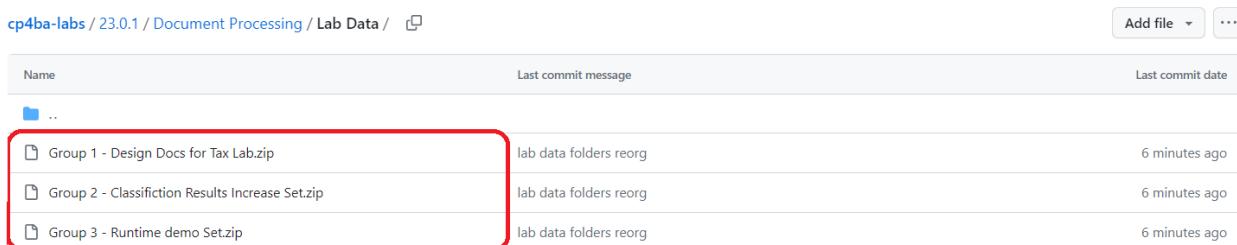
This lab will not cover all the available functionality available due to time constraints. Additional labs will be created in next Tech Jams to add to your knowledge and understanding of Document Processing.

2 Getting started

Download the sample documents in the zip file. We will be using these sample documents during the labs You can find them here:

<https://github.com/IBM/cp4ba-labs/tree/main/23.0.2/Document%20Processing/Lab%20Data>

- _1. Click on “Group1 – Design Docs for Tax Lab.zip”.
- _2. Then Click on Download



Name	Last commit message	Last commit date
Group 1 - Design Docs for Tax Lab.zip	lab data folders reorg	6 minutes ago
Group 2 - Classification Results Increase Set.zip	lab data folders reorg	6 minutes ago
Group 3 - Runtime demo Set.zip	lab data folders reorg	6 minutes ago

- _3. Repeat above steps “Group 2 – Classification Results Increase Set.zip” and “Group 3 – Runtime Set.zip”
- _4. Unzip the files and keep them in their designated folder.

You will notice the images are in various unique folders that will be referenced specifically in the different labs later. Please keep them in their proper folders.

2.1 IBM TechZone – Overview

What is IBM TechZone?

IBM Technology Zone (techzone.ibm.com) enables IBM teams and IBM Business Partners to provision technical “Show Me” live environments, Proof-of-Technologies, prototypes, and Minimum Viable Prototypes, which can be customized, shared with peers and clients to experience IBM Technology.

Learn more: <https://techzone.ibm.com/collection/onboarding#tab-1>

The TechZone leverages DAFFY. DAFFY is Deployment Automation Framework For You. The DAFFY installer tool has been renamed to Pak Installer. This tool will do all the heavy lifting of the OpenShift and IBM Cloud Pak installs. The National Market Top Team created Pak Installer to assist the technical sales teams with the progression of IBM Cloud Pak opportunities.

The goal is to provide the technical sales with a set of (easy to use) scripts that will aid in the installation of OpenShift and the IBM Cloud Pak's. For more information on DAFFY/Pak Installer please look at: <https://ibm.github.io/daffy/Deploying-OCP/TechZoneTilesBeta/>

Also please rate the tile on the TechZone website. This will help the development team understand its value.



Note: If you have been assigned a pre-provisioned ADP environment as part of the IBM event, you can skip this section, “2.1.1 Reserve Environment”, and continue to section “2.2 Open IBM Cloud Environment”.

2.1.1 Reserve Environment

- _1. Navigate to:

[IBM Cloud Pak for Business Automation and Digital Labor - Jam-in-a-Box](https://techzone.ibm.com/collection/ibm-cloud-pak-for-business-automation-and-digital-labor-jam-in-a-box/environments)

The screenshot shows a web browser displaying the IBM Technology Zone collection page for the "IBM Cloud Pak for Business Automation and Digital Labor - Jam-in-a-Box". The page title is "IBM Cloud Pak for Business Automation and Digital Labor - Jam-in-a-Box Environments". Below the title, there is a summary box containing the following information:

- Date: Aug 18, 2024
- Provider: Ibmcloud 2: any, any, any
- Type: Jam-in-a-Box - Single-User
- Description: Jam-in-a-Box - Single-User Environment - Multizone - Version 1.6.1
- Instructions: In case you came here by accident and don't know where to start, then click [here](#) for details and guidance.
- IMPORTANT: Once this environment is provisioned, you need to follow the steps described [here](#) to bring it into a working state.
- Bastian host user name/password: sysadmin / ibmrhcp
- Visibility: IBMer, Business Partners

At the bottom of the summary box is a blue "Reserve" button. To the right of the summary box is a large thumbnail image of a person working at a computer.

- _2. Click Jam in a Box Env tile and click on Reserve

- _3. On Create a reservation screen select option for when to start

The screenshot shows the "Create a reservation" screen. At the top, it says "Pak Installer: Automated environments for OpenShift, IBM Cloud Paks, and Cartridges" and "Create a reservation". Below that, there are four tabs: "Select a reservation environment to use now", "Select a reservation type", "Fill out your reservation", and "Complete". Under the first tab, it says "Select your reservation type. Do you need this now or later? Single environment reservation options:" with two radio buttons: "Reserve now" (selected) and "Schedule for later". At the bottom are three buttons: "Cancel", "Reset", and "Submit". To the right of the form is a small illustration of a city skyline with a lightbulb above it, representing innovation or automation.

- _4. Create a Reservation

Based on the reservation type you are making, provide the required information

Customer Demo : Need a short customer-facing demonstration

Practice/Self-Education: Need to gain experience

Standard proof of concept; Need an environment for a standard product use case.

Custom Proof of concept: Need a complex, customized environment.

Testing: Need to test a specific function, configuration, or customization.

- _5. For this lab **Select Testing** will give you 3 days plus the option to extend it for another week. Otherwise, you will need a legitimate opportunity to leverage another reservation type.
- _6. Enter *<some description>* in the Purpose description box.
- _7. For Preferred Geography (required) select your preferred data center location

Preferred Geography (required)

Choose a preferred geography

AMERICAS - us-east region - wdc04 datacenter
AMERICAS - us-south region - dal12 datacenter

- _8. Select a date a time if you picked something different then “Testing” for the reservation.
(if not already chosen for you)
- _9. Do enable the VPN access option

IBM Technology Zone | My library | Help

Rapid co-creation build that proves IBM technologies can deliver business value to clients' end users. Serves as a foundation to build a production solution. Automatically captures a Technical Sales Activity in IBM Sales Cloud on the Opportunity code provided.

Need to test a specific function, configuration, or customization.

Please ensure to select the correct purpose as this can NOT be updated or changed after this reservation has been created. Review the [Reservation Duration Policy](#) to understand default durations allowed for specific infrastructures based on purpose.

Sales Opportunity number

Enter an opportunity number

Providing an [IBM Sales Cloud opportunity number](#), [Gainsight Relationship ID](#), or a [Project Work ID](#) will allow you to extend your reservation date.

Purpose description

To learn ADP

What are you doing? Why do you need this? What are you trying to accomplish?

Preferred Geography

itzvmsware - AMERICAS - any region - any datacenter

End date and time

Select a date Select a time

08/24/2024 8:48 AM America/Toronto

Reservation policy: Recommended 2 days, but can be reserved up to 2 days on this reservation form. Extend later for 2 days increments up to 4 days total. Max time 6 days total.

VPN Access

Enable

- _10. On the right hand pane, click on the option “I agree” and click on the “Submit” button.

IBM Technology Zone | My library | Help

Create a reservation

IBM Cloud Pak for Business Automation and Digital Labor - Jam-in-a-Box

Name: Jam-in-a-Box - Single-User

Purpose:

- Demo: Deliver a client specific demonstration based on discovery with the client and aligns to the identified architecture. Automatically captures a Technical Sales Activity in IBM Sales Cloud on the Opportunity code provided.
- Education: Gaining experience with specific technology, product, or solution.
- Pilot: Rapid co-creation build that proves IBM technologies can deliver business value to clients' end users. Serves as a foundation to build a production solution. Automatically captures a Technical Sales Activity in IBM Sales Cloud on the Opportunity code provided.
- Test: Need to test a specific function, configuration, or customization.

Please ensure to select the correct purpose as this can NOT be updated or changed after this reservation has been created. Review the [Reservation Duration Policy](#) to understand default durations allowed for specific infrastructures based on purpose.

Sales Opportunity number: Enter an opportunity number

Providing an [IBM Sales Cloud opportunity number](#), [Gaining experience with specific technology, product, or solution](#), or a [Project Work ID](#) will allow you to extend your reservation date.

Purpose description: To learn ADP

I agree to IBM Technology Zone's [Terms & Conditions](#) and [End User Security Policies](#)

Submit

- _11. Once “Cloud Pak Services Running” is Complete upon receiving this email then your environment is ready. Once the start-up process is complete you can click on the links identified in the email. However, it is recommended that you review your reservation information from the IBM Technology Zone – My reservation site.



In the emails pay attention to the Step and Status. The system is not up totally until the Step labeled “Cloud Pak Services Running” has a status of “Complete”.

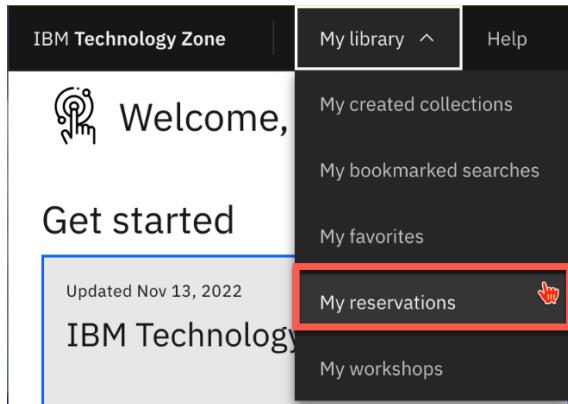


If after receiving email and a few hours have passed and your environment is not up, check [Appendix A – Troubleshooting](#) for possible fix.

_12. Click My reservations



- _13. Once you get the email from the IBM Technology Zone site, you can access your environment reservation(s) by **clicking** on the **My library** then **My Reservations**



You can also access directly using the link below

<https://techzone.ibm.com/my/reservations>

2.2 Open your IBM Cloud Environment

- _1. Once the environment is created, you can open the reservation and you shall find the screen below

The screenshot shows the 'My reservations / Collection' page for a reservation titled 'Jam-in-a-Box - Single-User'. The reservation details are as follows:

- Date: Aug 22, 2024 8:53 AM - Aug 24, 2024 10:10 AM
- Expires in: 1 days, 23 hours, 52 minutes
- Extend limit: 2
- Status: Ready

Below the reservation details, there are sections for 'Published services' and 'Environment'. The 'Published services' section contains a link to 'Bastion Host Remote Desktop (copy value to RDP): <useast.services.cloud.techzone.ibm.com:20370>'. The 'Environment' section includes 'Reservation ID' and 'Tune' buttons.

2. Here you would notice the remote desktop url to the bastion host. Use the Microsoft remote desktop feature to logon to the highlighted url.

IBM Technology Zone | My library | Help

My reservations / Collection

Jam-in-a-Box - Single-User

To learn ADP

Learn. Build. Show. Share.

Date: Aug 22, 2024 8:53 AM | Aug 24, 2024 10:10 AM | Expires in: 1 days, 23 hours, 51 minutes | Extend limit: 2

Status: Ready

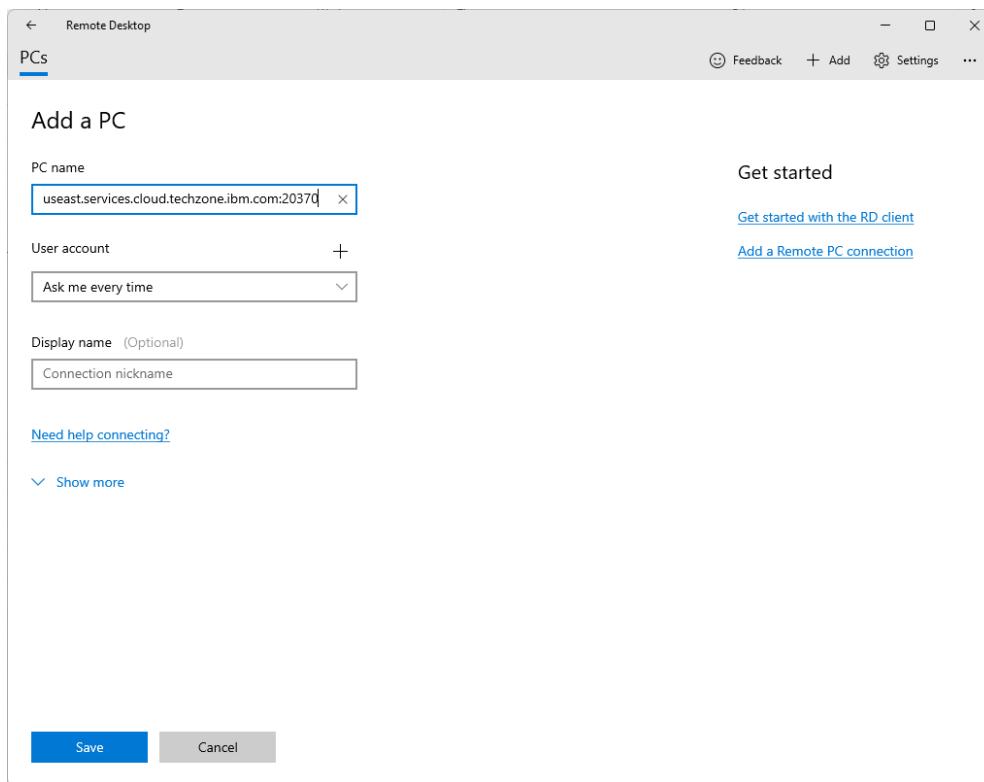
Published services

Bastion Host Remote Desktop (copy value to RDP): <useast.services.cloud.techzone.ibm.com:20370>

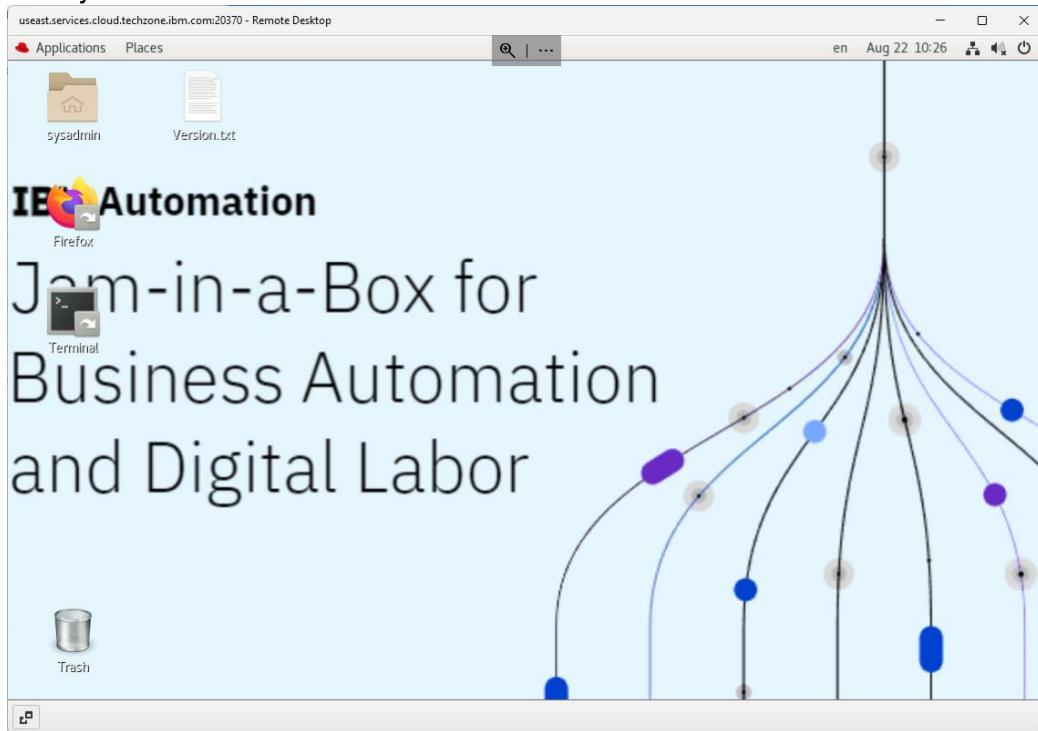
Purpose

Purpose	Opportunity ID(s)
Education	
Opportunity Product(s)	Opportunity description
Customer(s)	To learn ADP

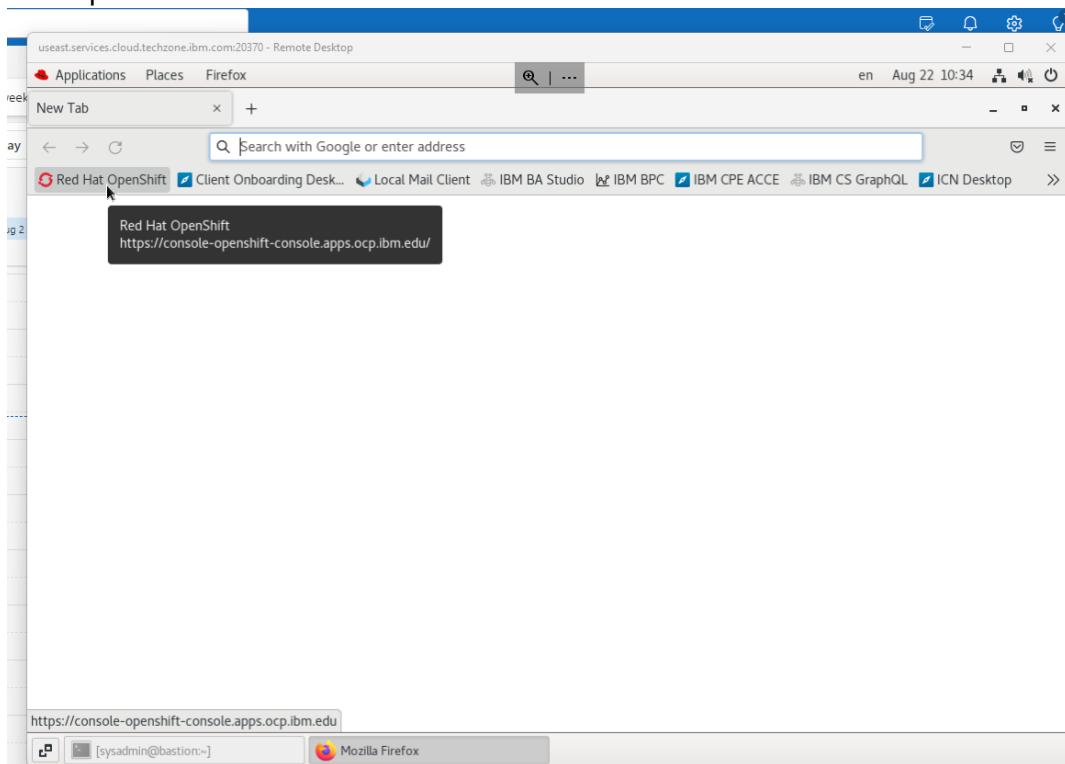
3. Open the remote desktop app and paste the rdp url to the hostname as shown below-



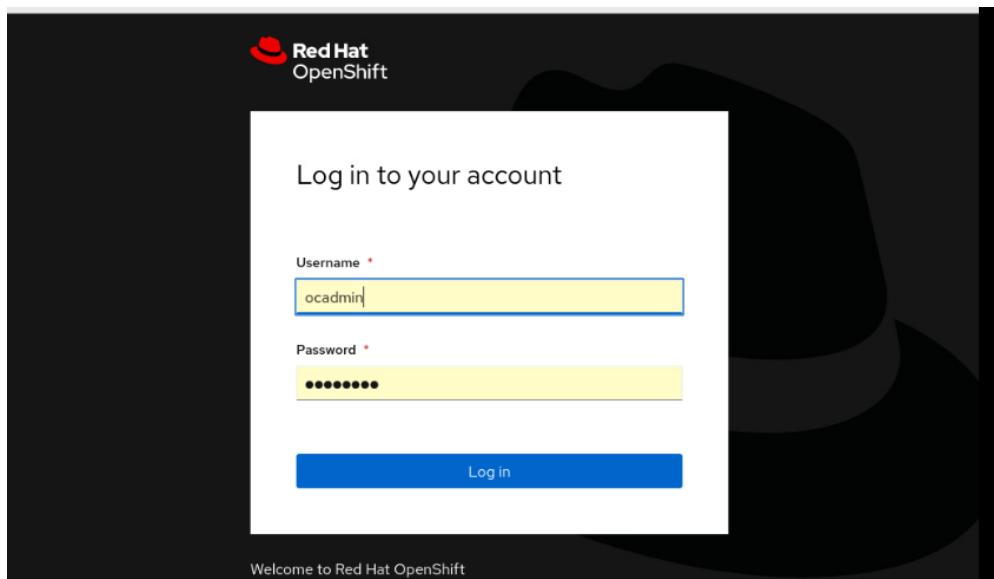
- _4. Logon using the user as “sysadmin” and password as “ibmrhocp” and this will take you to the bastion host screen.



- _5. Open the Firefox browser from the desktop and click open the first bookmark Red Hat OpenShift Console.



_6. Use the populated screen for the credentials and continue to logon.



_7. Once logged in, on the top right corner of the window, click the dropdown for the ocadmin and select the “Copy login command”.

Details		Status			Activity	
	View settings	Cluster	Control Plane	Operators	View alerts	View events
Cluster API address	https://api.ocp.ibm.edu:6443	✓	✓	✓	Ongoing	
Cluster ID	fc9d616f-a87a-4e0d-8fa4-fd51eb7a36ed	⚠️	Insights	✓	User Preferences	
	OpenShift Cluster Manager	⚠️	Disabled	✓	Log out	
Infrastructure provider	None					
OpenShift version	4.12.53	⚠️	Update cluster			
Update channel	stable-4.12					

Status

- ✓ Cluster
- ✓ Control Plane
- ✓ Operators
- ⚠️ Insights
- ✓ Dynamic Plugins

Activity

Ongoing

Recent events Pause

- P All non long-ru...
- P The minimal sh...
- NS All pre-shutd...
- P HTTP Server h...
- NS Server has st...
- P All pre-shutd...

_8. Once the copy login command is clicked it opens another browser window and copy line highlighted.

The screenshot shows a web browser window with the URL <https://oauth-openshift.apps.ocp.ibm.edu/oauth/token/display>. The page displays an API token:

Your API token is
sha256~aTXjUbzni2oYr1kj79ND926q7R_7hMFQ9zQjis00M0k

Log in with this token

```
oc login --token=sha256~aTXjUbzni2oYr1kj79ND926q7R_7hMFQ9zQjis00M0k --server=https://api.ocp.ibm.edu:6443
```

Use this token directly against the API

```
curl -H "Authorization: Bearer sha256~aTXjUbzni2oYr1kj79ND926q7R_7hMFQ9zQjis00M0k" "https://api.ocp.ibm.edu:6443/apis/user.openshift.io/v1/users/~"
```

[Request another token](#)

_9. Open a terminal window from the desktop and paste the copied line and hit enter.

The screenshot shows a terminal window titled "Terminal". The command `oc login --token=sha256~aTXjUbzni2oYr1kj79ND926q7R_7hMFQ9zQjis00M0k --server=https://api.ocp.ibm.edu:6443` is entered, resulting in the following output:

```
[sysadmin@bastion ~]$ oc login --token=sha256~aTXjUbzni2oYr1kj79ND926q7R_7hMFQ9zQjis00M0k --server=https://api.ocp.ibm.edu:6443
WARNING: Using insecure TLS client config. Setting this option is not supported!
Logged into "https://api.ocp.ibm.edu:6443" as "ocadmin" using the token provided.
You have access to 77 projects, the list has been suppressed. You can list all projects with 'oc projects'
Using project "mail".
[sysadmin@bastion ~]$
```

_10. Now type **./31-prepareJiaB4usage.sh** (including the dot) at the beginning) and press **Enter** to execute the script that prepares the environment for usage.

```
[sysadmin@bastion ~]$ ./31-prepareJiaB4usage.sh
Cloning into 'cp4ba-rapid-deployment'...
remote: Enumerating objects: 457, done.
remote: Counting objects: 100% (457/457), done.
remote: Compressing objects: 100% (290/290), done.
remote: Total 457 (delta 220), reused 356 (delta 159), pack-reused 0 (from 0)
Receiving objects: 100% (457/457), 80.96 MiB | 50.55 MiB/s, done.
Resolving deltas: 100% (220/220), done.
Your branch is up to date with 'origin/main'.

Found 01-parametersForDb2OnOCP.sh. Reading in variables from that script.
  Reading 01-parametersForDb2OnOCP.sh ...
Done!

Found 05-parametersForCp4ba.sh. Reading in variables from that script.
  Reading 05-parametersForCp4ba.sh ...
Done!

This script prepares the JiaB environment on TechZone before being able to use it. It re-starts SDS, resumes OCP updates and scales up pods that were scaled down while the environment was shut down.

Do you want to continue? (Yes/No, default: No): Yes
Scaling up the CP4BA deployment...
Verifying OC CLI is connected to the OCP cluster...
```

When the script asks you if you want to continue, enter **y** (or Y or Yes or YES) and hit enter. Allow the script to complete and continue.

_11. Now click on the hamburger symbol (three lines on the top right corner of the page header), there click on the Networking -> Routes

Route	Status	Location	Service	Action
cpd	Accepted	https://cp-console-ibm-cp4ba.apps.ocp.ibm.edu/	common-web-ui	...
cpd-ibm-cp4ba	Accepted	https://cpd-ibm-cp4ba.apps.ocp.ibm.edu/	ibm-nginx-svc	...
iaf-system-es-ibm-cp4ba	Accepted	https://iaf-system-es-ibm-cp4ba.apps.ocp.ibm.edu/	iaf-system-elasticsearch-es	...
iaf-system-kafka-0-ibm-cp4ba	Accepted	https://iaf-system-kafka-0-ibm-cp4ba.apps.ocp.ibm.edu/	iaf-system-kafka-0	...
iaf-system-kafka-1-ibm-cp4ba	Accepted	https://iaf-system-kafka-1-ibm-cp4ba.apps.ocp.ibm.edu/	iaf-system-kafka-1	...

_12. This will take you into the Rotes screen, here you could check the “cpd” route ensure that the project is in “ibm-cp4ba” at the top right side below the header.

The screenshot shows the Red Hat OpenShift Routes interface. The project is set to 'ibm-cp4ba'. A route named 'cpd' is selected, highlighted by a red box. The URL for this route, 'https://cpd-ibm-cp4ba.apps.ocp.ibm.edu', is also highlighted with a red box and has a copy icon next to it. Other routes listed include 'cp-console', 'iaf-system-es', 'iaf-system-kafka-0', and 'iaf-system-kafka-1', all in an accepted status.

_13. In the center screen you would notice the URL and the copy link, click on the copy link and open another tab and paste it on the address text item, this would open the cloudpak login page. Here in the login page, choose the option as Enterprise LDAP for “Login with” and the user as cp4badmin and this will auto populate the password, accept them to logon.

The screenshot shows the IBM Cloud Pak login page. The 'Log in with' dropdown is set to 'Enterprise LDAP'. The 'Username' field contains 'cp4badmin' and the 'Password' field contains a masked password. The 'Log in' button is blue with white text. Below the form, there is a 'Remember ID' checkbox and a link for help. The background features a dark theme with a 3D graphic of two people interacting with a large screen displaying data.

_14. You will be presented with the “Welcome! Let’s get started” screen. **Click** Maybe later button.



Note you will see this screen several times throughout the lab. You can always select Maybe later while doing this lab.

3 Lab Overview

The lab will focus on the design time tasks for Automation Document Processing (ADP). Despite the push for the digitization of content for many years, there are still a lot of paper documents that require workers to read and interpret the information – whether it is structured data, such as tax forms, or semi-structured data, such as invoices, utility bills, and so on. This lab describes how to set up an automate document processing pipeline using ADP.

3.1 How does ADP work?

Document Processing Designer

You use the Designer interface to create a set of document types and related fields that comprise your Document Processing project. Document Processing Designer combines an intuitive interface with a set of AI and deep learning tools that identify and learn the document types that matter to your organization. For each document type, you designate which pieces of information to extract as data for that document to be used by downstream applications. You can also apply tools to clean up and standardize the data as it is extracted.

Deployment tools

After you build the Document Processing project in the Designer, you deploy the project to make it available for building your document processing application. The deployment process is also used to configure the repository to receive the processed documents from your end-user application by making the capabilities and artifacts available for integration into an application and into the destination repository.

Application templates and toolkits

You use the no- or low-code application building capabilities of Application Designer, customized templates and toolkits, and the AI model of your Document Processing project to create a document processing end-user application. This application recognizes your documents, extracts your relevant data, and presents issues to fix before sending the documents to storage and using the data in other systems.

Document processing application and document management

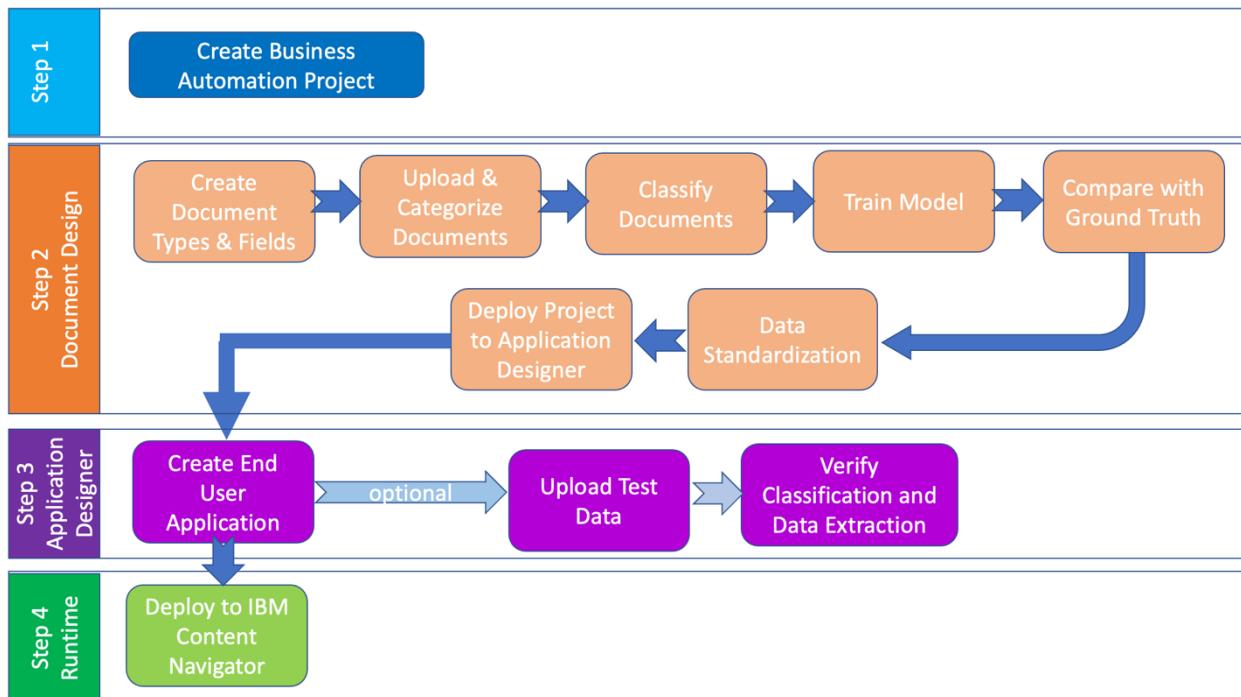
The application that you build uses the AI and deep learning to automatically detect, extract, and standardize the data in all your documents. Any anomalies are flagged according to your customized model and the priority that you set so that your document processing user can correct issues before the documents are finalized.

When you deploy your document processing application, you connect it to a content repository that manages the document types and the extracted data for each document. The solution is fully integrated with IBM FileNet® Content Manager, simplifying document and data storage by applying your existing filing architecture and business rules to each processed document. The content and metadata are automatically saved in FileNet within the appropriate document class.

End result

Your document types are stored in the content repository, with appropriate retention and access controls. An associated JSON file reflects all the extracted data for the document. Properties are set on the document with the data definition-controlled values. Your extracted data is cleaned, standardized, and ready for use in other applications.

The following diagram shows the tasks required to configure and deploy a new ADP project.



Step 1 – Create an ADP Business Automation Project

Each document processing project requires a separate repository in your Git organization. Coordinate with your Git administrator to create the repository for your project.

Step 2 – Document Design

This step shows the high-level tasks that will be needed to complete to train the system to recognize document types, successfully extract fields and tables, configure the fields in FileNet and finally deploying your ADP project to the application designer so you can configure the end-user interfaces.

Step 3 – Application Designer

The application designer is where you would configure end-user interfaces such as the classification and verification screens. The lab will not go in a lot of details on how to configure the interfaces. It will instead show you how to create an application, and test processing a batch of documents through the system. To get more information on creating/using the Business Automation Application (BAA) look at the SWAT Jam Lab for BAA.

Step 4 – Runtime

End-users would be using the runtime IBM Content Navigator interface to process documents or batches, classify document and verify extracted field data in the verification screen.

4 Create Document Processing Project

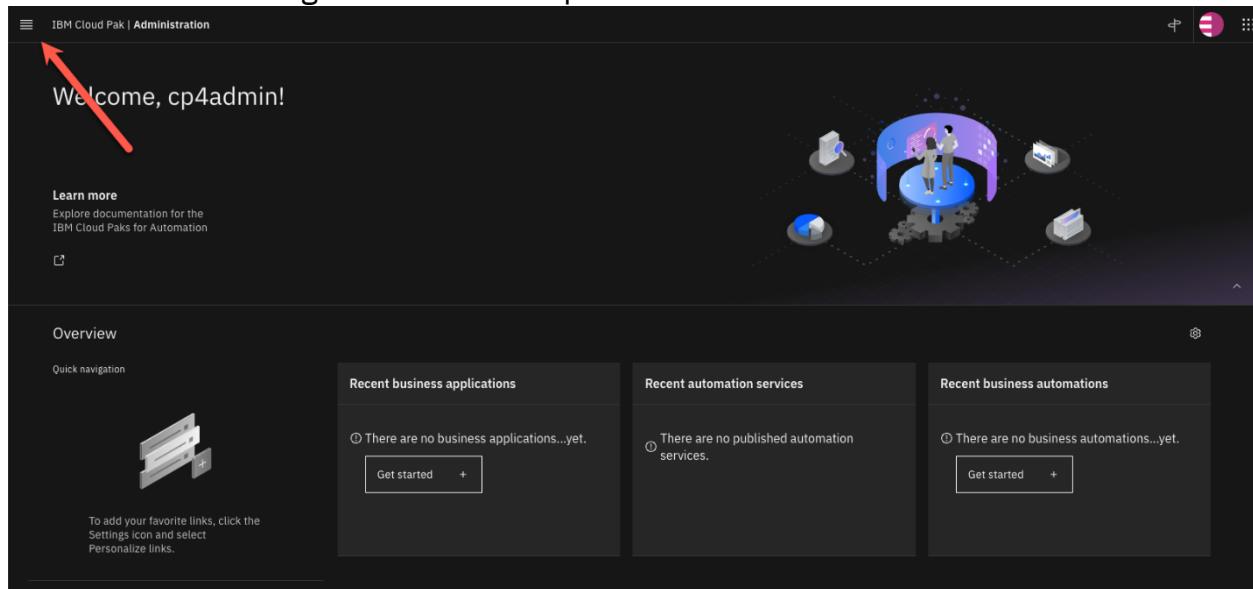
Step 1

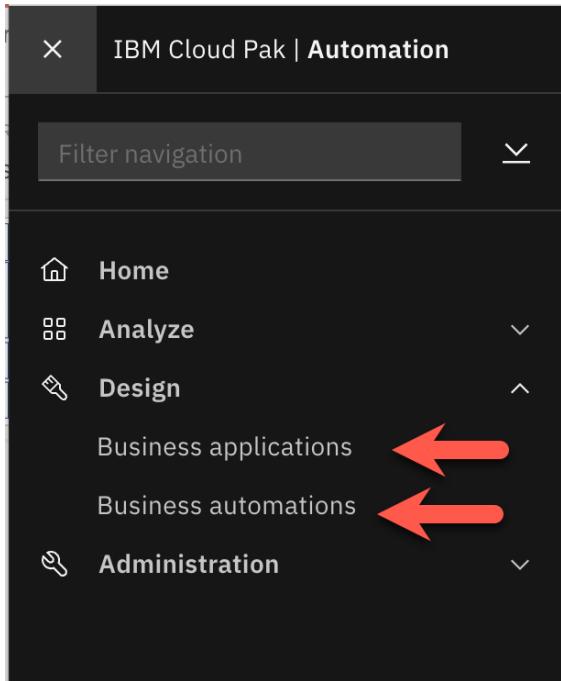
Create Business Automation Project

Cloud Pak for Business Automation Studio is the single authoring and development environment for the IBM Cloud Pak for Business Automation platform that accelerates digital transformation. Business Automation Studio provides an entry point to various designers to help you reach your goals.

There are two distinct parts to the Business Automation Studio configuration.

- _1. Click on the hamburger menu at the top left next to IBM Automation.





Business automations provides the Document Processing configuration of the document classes, and the **Business applications** provides the user interfaces.

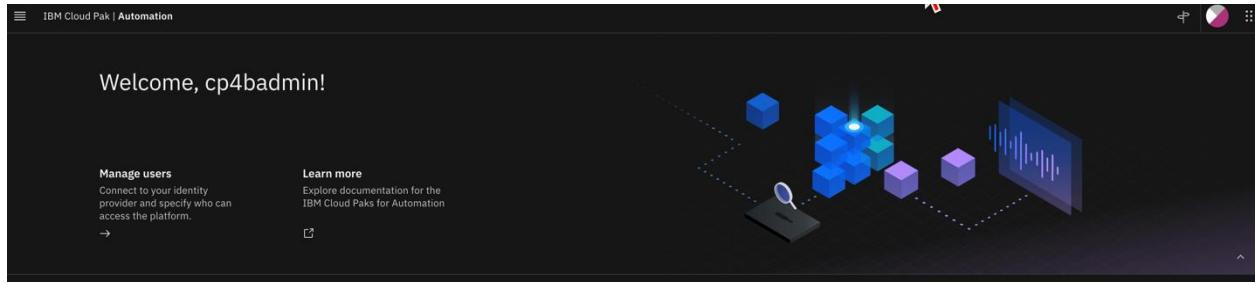
Within the Business Automations you can create or reuse automations. An automation is a collection of artifacts that fulfills a business purpose. You can publish some automation artifacts as automation services that you can call and reuse in a consistent way. Also in Business Automation, you use the **Document Designer** interface within Automations to create a set of document types and related fields that comprise your Document Processing project.

The Document Processing Designer combines an intuitive interface with a set of AI and deep learning tools that identify and learn the document types that matter to an organization. For each document type, you designate which pieces of information to extract as data for that document to be used by downstream applications. You can also apply tools to clean up and standardize the data as it is extracted.

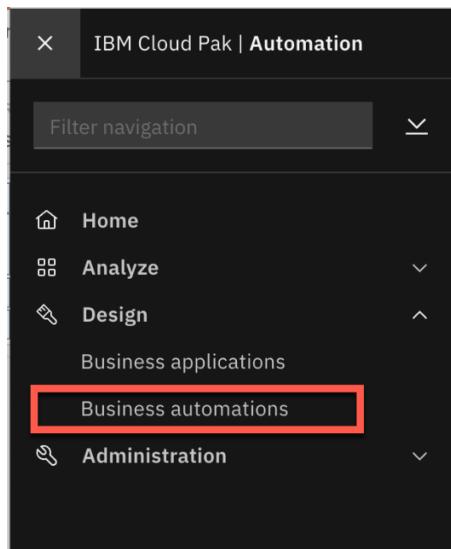
Within **Business Applications** you can quickly create user interfaces that integrate tasks, data, and automations. You can start with a template to ensure consistency. You can also use toolkits to share artifacts from existing applications.

We will start with the Business Automations.

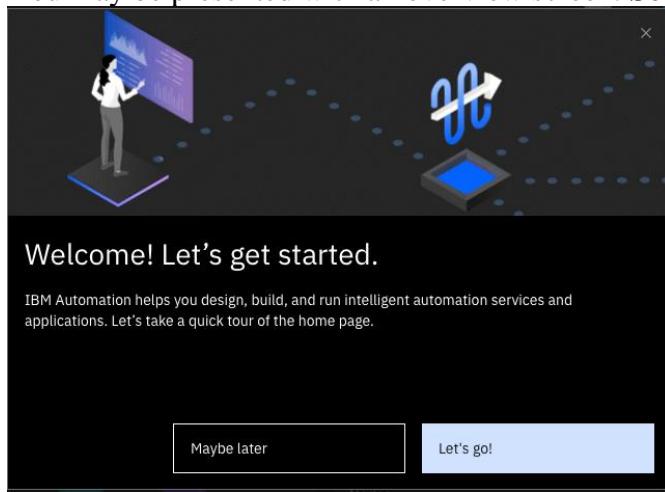
Once logged in to the IBM Automation Server, you should see the Welcome screen.



_2. Click on Drop down arrow next to Design then Select Business Automations.



You may be presented with an overview screen. **Select Maybe Later.**



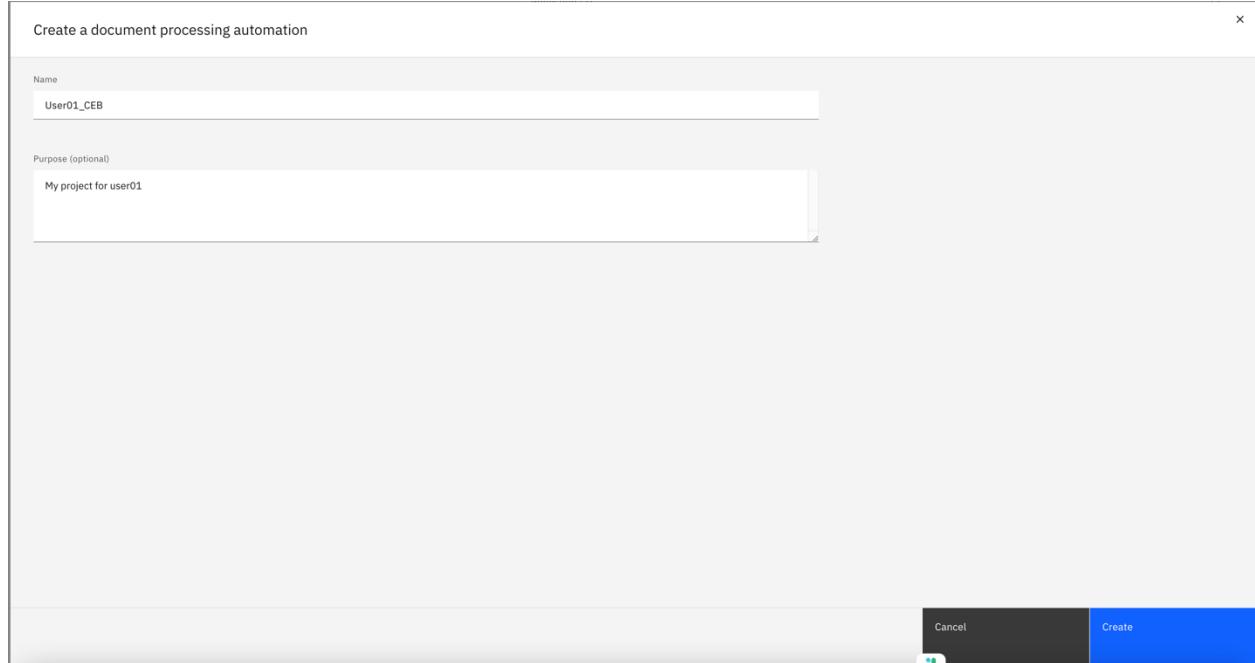
Then following screen appears.

The screenshot shows the 'Business automations' page. At the top, there's a navigation bar with the text 'IBM Cloud Pak | Automation'. Below the header, the title 'Business automations' is displayed. A brief description follows: 'Create or reuse automations. An automation is a collection of artifacts that fulfills a business purpose. You can publish some automation artifacts as automation services that you can call and reuse in a consistent way.' A 'Learn more' link is present. Below the description, there are two main buttons: 'Create' (highlighted in blue) and 'Import'. Underneath these buttons is a section titled 'Published automation services' with a right-pointing arrow. Further down, there are four categories listed with right-pointing arrows: 'Decision', 'Document processing', 'Workflow', and 'External'. The entire interface has a light gray background.

7. Click on the **Create** twisty and select **Document processing automations**.

This screenshot is similar to the previous one but includes a red arrow pointing to the 'Create' button in the top navigation bar. Below the 'Create' button, a dropdown menu is open, showing several options: 'Decision automations', 'Document processing automations' (which is highlighted with a red box), 'Workflow', and 'External'. The 'Document processing automations' option is selected. The rest of the interface, including the 'Business automations' title, description, and other navigation elements, remains the same as in the first screenshot.

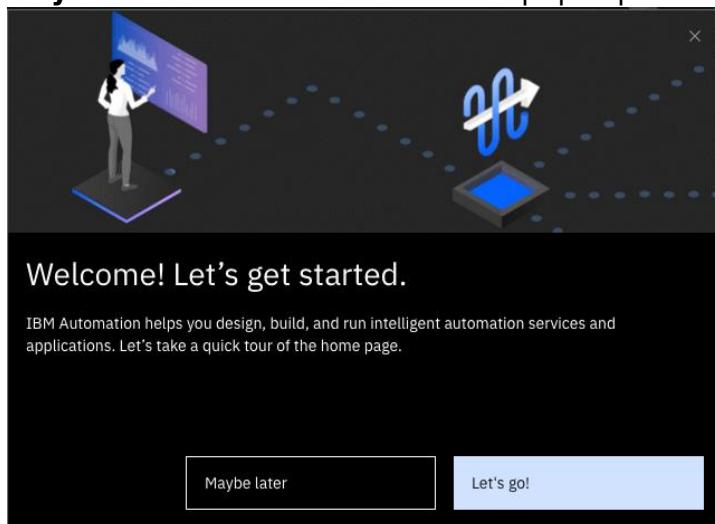
- _8. In the Create a document processing automation window **enter a name** for the project. Optional, enter a purpose.



- _9. Click on **Create** in the lower right-hand corner.



You may see the *Welcome Let's get started* throughout the lab simply **click Maybe later** whenever this window pops up.



4.1 Reviewing the interface.

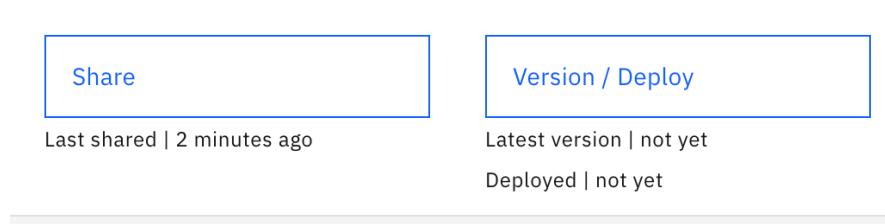
The screenshot shows the IBM Cloud Pak interface for a project named "User01_CEB". The top navigation bar includes "IBM Cloud Pak", a search bar, and user profile icons. Below the header, the breadcrumb navigation shows "Business automations / User01_CEB". The main content area has three tabs: "Build" (selected), "Enrich", and "Configure". The "Build" tab displays five configuration sections:

- Document types and samples**: Status Ready, 3 types, 29 samples on average.
- Classification model**: Status Ready, 3 types trained, 100% accuracy.
- Extraction model**: Status Ready, 3 types trained, 96% accuracy.
- Data standardization**: Status Not ready.
- Document retention**: Status Ready, 3 types reviewed.

On the top right, there are "Share" and "Version / Deploy" buttons. The "Share" button indicates "Last shared | a few seconds ago". The "Version / Deploy" button indicates "Latest version | not yet Deployed | not yet".

Upon opening the project, there are three major sections: **Build tab, Enrich tab, and Configure tab**.

On the top right, you find the *Share* and *Version/ Deploy* buttons.



The *Share* button is used to save your configuration to your GitHub repository.

The *Version / Deploy* button is used to create a snapshot, or version of your configuration. Like the *Share* button, the *Version* button will save your configuration, but will also create a version of it while retaining your previous version.

Once you have created a version of your configuration, you can also use this button to *Deploy* your version to the Business Applications area of ADP. You need to do this before you can go into the Business Application tile and configure your user interfaces.

4.1.1 Build Tab

This is what you will be spending most of your time on. The BUILD tab shows the guided configuration for building a Document Processing project. It shows the five steps required.

Document types and samples: Here you will define the document types that can be recognized by this automation and upload sample documents for training. By default, any project will be pre-populated with three pre-trained document types (Bill of Lading, Invoice, and Utility Bill).

Classification model: classification: Here we will teach the system how to recognize the different document types.

Extraction model: Here we will teach the system how to extract information for each document type based on the classification.

Data Standardization: This allows further refinement of the extracted information. For example, we want to standardize all dates to be formatted as YYYY/MM/DD. Having a standardized data format will help with any subsequent automation process.

Document retention: This allows us to define how long we want our documents to be kept in the system. Documents that have exceeded the retention period will be automatically expunged. This could be important for regulatory compliance or for managing the overall storage size.

4.1.2 Enrich Tab

_1. Click on the ENRICH tab.

Enrich provides a quick way to define your document types and the fields you wish to extract. In this section, we can define additional enrich rules. An example of an enrich rule is to specify the expected format for an invoice number (all numerical) or a driver's license. The more we can tell document processing about how different data will be formatted, the higher the chance it will recognize the information.

_2. Click on FIELD TYPES AND ENRICHMENTS to begin. In this tile, you will see some of the pre-configured fields in the SYSTEM LIBRARY (sys). Customers can use

these fields in their document type field definitions as needed.

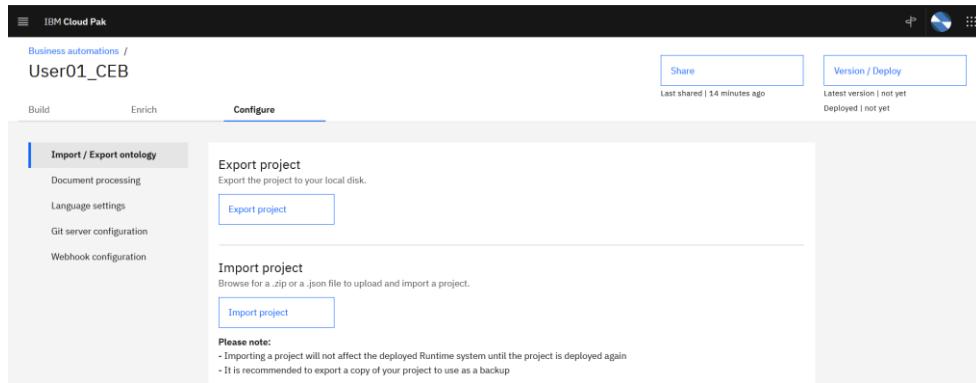
Field type	Value type
Address block	String
Address information	Composite
Addressee	String
Boolean	Boolean
Building number	String
City	String
Country	String
Country code	String
Country name	String
Currency	Composite
CurrencyCode Object Type	String
Date	Date
Date Range	Composite
Decimal	Decimal

_3. Click on <**your project name**> in the bread crumb trail at the top to go back to the Build tab.

4.1.3 Configure Tab

_4. Click on **Configure** Tab

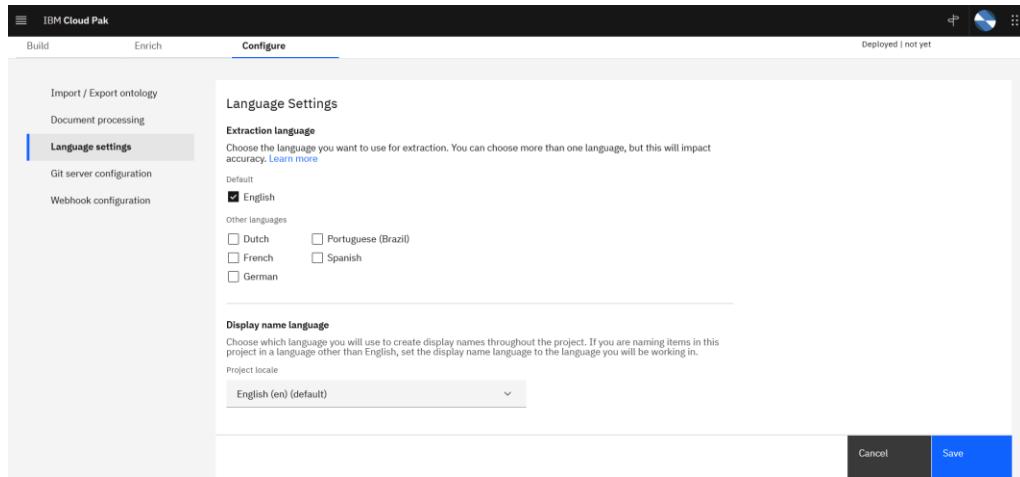
This is where we can configure other operational aspects of the project. The export project creates a .zip file that contains the document types, field types and enrichments, which you can use to start training with new sample files. You can also decide to include the training model and the sample training files in your export if you want to move your entire project to a new instance of Document Processing for example. To import a project, select the .zip file to import. When you import a .zip file you have two options: overwrite the existing project or merge the existing project. If you merge the existing project, document types, field types, enrichments, and sample training files are imported unless there is a conflict. Models are not imported.



In Extraction language, select which languages are used in the documents that you plan to process. You can choose English, Dutch, French, German, Brazilian Portuguese, or Spanish. Make sure to choose only the language or languages that are likely to be used in your document sets. Choosing more than one language can affect the accuracy of your document processing model.

In Display name language, select the language that you use to enter display names for fields and document types. These are the names that are displayed in the Designer and in the applications.

The display name language is also used in the Content Engine as the localized string locale setting for document classes and properties. Document Processing project deployment supports only one language per project. If your organization has multiple projects with different language settings, these projects cannot be deployed to the same Content Engine server if they share common properties. For example, when you define data definitions during data standardization, you cannot map a field to an existing data definition that was created in a different language.



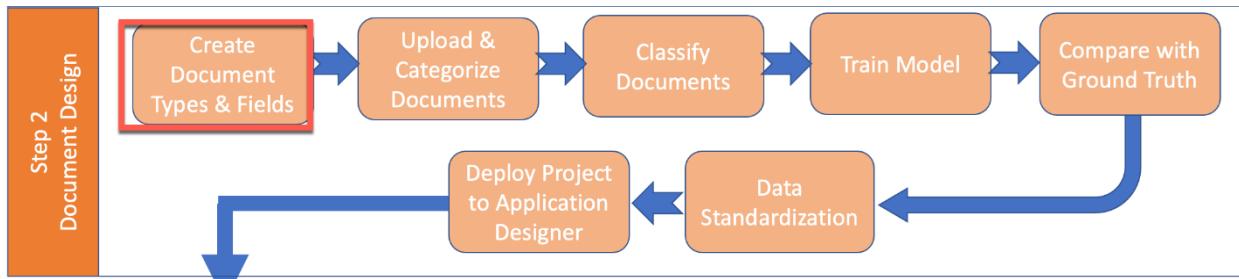
The Git server configuration is where you create a connection to the Git server for the first project that you create in Document Processing Designer. This setting applies to all subsequent projects that you create.

Here, first choose the Git Vendor as “Gitea” then the Git server organization URL as <https://simple-gitea-gitea.apps.ocp.ibm.edu/Automation-SWAT> and the User name as “cp4badmin” and this will auto populate the password for the user, do accept them. Now first click on the “Test” button, it should succeed. Once it is successful, click on the “Save” button, this should also succeed.

After that on the top right corner you shall see the “Share” button, do click on it. This is required so that we would be able to create a version.

The screenshot shows the IBM Cloud Pak interface for a document automation service named "User01_CEB". The "Configure" tab is selected. On the left, a sidebar lists "Build", "Enrich", and "Configure", with "Git server configuration" currently active. The main panel displays configuration options for connecting to a Git server. It includes fields for "Git vendor" (set to "Gitea"), "Git server organization URL" (set to "https://icp4adeploy-gitea-svc:3000/content-designed"), "Git server REST API URL" (set to "https://icp4adeploy-gitea-svc:3000/api/v1"), "Username" (set to "git"), and "Credentials" (set to "*****"). A note at the top states: "In order to share, version and deploy, you need to establish a connection to your organization's Git server." Below the form are "Test" and "Save" buttons. In the top right corner, there are "Share" and "Version / Deploy" buttons, along with status indicators: "Last shared | 14 minutes ago" and "Latest version | not yet Deployed | not yet".

5 Configure a Wage and Tax document type.



Before we use the guided configuration, you will configure some additional document types and fields used to extract data prior to uploading sample documents.

To do this lab, we will use the ENRICH tab to add fields to a newly created Wage and Tax document type.

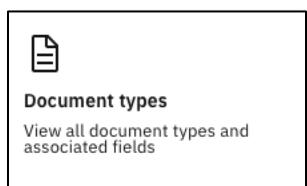
5.1 Create Wage and Tax document type.

_1. Click on **Build** tab to return to the start page.

Document types and samples	Ready	3 types	29 samples on average
Upload sample documents to define the types of documents you want the system to process.	<input checked="" type="radio"/>		
Classification model	Ready	3 types trained	100% accuracy
Train the model to classify your documents.	<input checked="" type="radio"/>		
Extraction model	Ready	3 types trained	96% accuracy
Train the model to extract the data from your documents.	<input checked="" type="radio"/>		
Data standardization	<input type="radio"/>	Not ready	
Map fields to new or existing data definitions.			
Document retention	Ready	3 types reviewed	
Determine how long you want documents to stay in your content repository.	<input checked="" type="radio"/>		

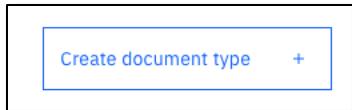
_2. Click on the **ENRICH** tab

_3. Click on **DOCUMENT TYPES**



We will now create a document type for Wage and Tax documents and fields to extract data from them.

_4. Click on the **CREATE DOCUMENT TYPE** button in the top right corner.



- _5. The Add document type window pops up. **Enter Wage and Tax** for the display name. There is no need to enter a symbolic name, ADP will use the display name as a base and remove the spaces. There's no need to add description in this lab unless you want to.

Add document type X

Display name	12/50
Wage and Tax	
This is the name that will show up for you in the system. You can use characters from any language.	
Symbolic name	10/50
WageandTax	
This name will be used to identify the document type in the code.	
Classification confidence threshold %	<input type="text" value="70"/> - +
Set a confidence level to be aware of documents that fall under the desired threshold. Documents under this threshold will show a warning.	
Description (optional)	0/512
Enter a description for this document type	
<input checked="" type="checkbox"/> Fixed format <small>(i)</small> <input checked="" type="checkbox"/> Feedback documents <small>(i)</small>	
Percentage of corrected documents to use in retraining <small>(i)</small>	
<input type="text" value="10"/> - +	
Cancel Add	



Note: Notice the option for “Fixed-format document type”. If your form is static in nature or has a fixed structure that does not change, select this option so you will not have to provide as many samples. In our use case Wage and Tax documents have a variety of formats and are not static.

- _6. Click the **ADD** button.

You should now see your new document type (class) in the list of classes on the left.

_7. Select your **Wage and Tax doc type**. On the right, you should see an empty table of fields.

5.2 Create Field

We can now add some fields to the class. From examination of the forms, we can see there are different fields names, or they are not consistent across the forms. We'll need to add these different "aliases" during this process.

1. Click ADD FIELDS

_2. Enter the following values under the GENERAL Settings header

Business automations / User01_CEB / Document Types / Create field Document type: Purchase Orders

General Field patterns Value settings

General Settings

Display name 0/50 Description (optional) 0/512
Ex. Employee's name, Le nom de l'employé Enter a description for this field
This is a required field

Symbolic name 0/50 Aliases 0/50
Enter a name Enter an alternative name
This name will be used to identify the field in the code.

Field type sys.String
This field is required
This field contains sensitive information

- Display Name: **Federal Income Tax Withheld**
- Field Type:
 - **Sys:Decimal**
- Is this field required: **Yes**
- In Aliases enter other possible names. Case and punctuation are very important when creating aliases. Enter the alias listed below. These are representations of what it looks like on the different forms. **Press the “+” after entering each one or press Enter key:**
 - **2 Federal income tax withheld**
 - **2. Federal income tax**



Note: the number two has a period after it

You should now see the following:

Business automations / User01-CEB / Document Types / Create field Document type: Wage and Tax

General Field patterns Value settings

General Settings

Display name 27/50 Description (optional) 0/512
Federal Income Tax Withheld Enter a description for this field

Symbolic name 24/50 Aliases 0/50
FederalIncomeTaxWithheld Enter an alternative name
This name will be used to identify the field in the code.

Field type sys.Decimal
This field is required
This field contains sensitive information

Aliases 0/50
2 Federal income tax withheld + 2. Federal income tax

_3. Click the **NEXT** button.



Field patterns are regular expressions that can be associated with a field to help identify and extract fields. A regular expression is a sequence of characters that define a search pattern. The use of regular expression patterns and extractors is optional. Regular expression patterns can provide extra information to potentially improve the accuracy in extracting the correct fields. Python syntax is used for defining the regular expressions. You will not be adding any field patterns in this lab.

_4. Click **NEXT** again on the Field patterns screen. You should now be on the **VALUE SETTINGS** page. This is where you can set up validators, formatters, and converters.



Value Settings for a specific field; if the potential values follow a rule that can be expressed in a regular expression, you can specify an extractor. This pattern can match all the variations of your values. For example, the expected value for a Start Date field might be in a date format. You can create a regular expression pattern for `US Date` and then associate the extractor of `US Date` to your field.

Also, sometimes you want to extract a value that does not have a corresponding key in the document, but you know the pattern of the value. You can define the extractor and denote that the value might be anywhere in the document without attaching to the field name. This designation allows for the presence of a field name to be optional. For example, you want to extract the employee ID number, which can be described with a regular expression pattern. However, some documents show the employee number with a field name Employee ID, while other documents show the employee number without a corresponding field. You can specify the Extractor and be able to extract the employee ID number in both types of documents.

_5. The decimal data type can contain only integers to the left and right of a decimal point. But some of our data may contain commas between the integers and we only need two integers after the decimal point. Let's add a converter that will remove all extra punctuation and limit the number of integers after the decimal point to two. Click on the **Edit** button.

The screenshot shows the 'Value settings' tab for a document type named 'Federal Income Tax Withheld'. The 'Converters' section is highlighted with a red box around the 'Edit' button.

6. Click on Converters tab then click on blue button Add converter

The screenshot shows the 'Set up field enrichments' screen with the 'Converters' tab selected. The 'Add converter' button is highlighted with a red box.

7. You will be presented with the Add converter screen. Click on Select existing. This populates the converter name, description, Decimal point, and Max digits after decimal point for you. If you wanted to change the decimal point from a period to a comma you could do it here as they do in other countries outside the United States. Click the blue Add button.

Add field enrichments to help the system extract the right data and reformat extracted values that might differ between documents. [Learn more](#)

Converters(0)

Add converter

How do you want to create a new converter?

Create new Select existing

Converter: Decimal Converter

Converter name: Decimal Converter

Description (optional): Decimal Converter

Decimal point: .

Max digits after decimal point: 2

[Cancel](#) [Done](#) [Add](#)

- _8. You will then be presented with Converter details information screen. On this screen you can also test your converters to make sure they are behaving like you intended. **Click on Done** at the top right. refer [Enrichments-Converters](#) for more details.

Note: for Decimal Cleans values such as currency to remove extra non-numeric characters and convert to the decimal format that you want. Available for the Decimal field type.

Add field enrichments to help the system extract the right data and reformat extracted values that might differ between documents. [Learn more](#)

Converters(1)

Converter details	Test all converters
Converter name: Decimal Converter Description: Decimal Converter Type: Decimal Converter Decimal point: . Max digits after decimal point: 2 Inherited from: sys.Decimal	Delete Edit Test <p>Sample value</p> <p>Enter the sample value to test the converters with</p> <p>Converted result</p> <p>No results yet Converted result will be displayed here after clicking the Test button.</p>

[Cancel](#) [Done](#)

_ 9. Click **Create** your screen should look like this with your first field created.

Once it is created you will go back to the Document type page.

5.3 Create the Employee Name Address field.

_ 1. Click **Add fields**.

Give it the following parameters:

- Display name: **Employee Name and Address**
- Field Type = **sys:String**
- Required = **yes**
- Enter the following other possible names (aliases):
 - ***Employee name and address***
 - ***e Employee's first name and initial Last name Suff***
 - ***e Employee's name, address, and ZIP code***
 - ***e/f Employee's name, address, and ZIP code***
 - ***e. Employee Name & Address***
 - ***e Employee's first name and initial***

By default, the system will use the field name as an alias. So, you do not have to add it.

For example, below, Employee Name and Address (field name), would be automatically used as an alias even if you do not add it to the list

_ 2. Click **Next** no field patterns will be created.

_3. Click **Next** no value settings will be created.

_4. Click **Create** to finish creating the Employee Name and Address.

5.4 Create Employee Social Security Number Field

_1. Click on **ADD FIELDS**



Enter the following values in the GENERAL page.

- Display Name: **Employee Social Security Number**
- Field Type: **sys:Social Security Number**
- Is value required: **Yes**
- Other possible names (aliases). Remember, press RETURN or hit the '+' button on your keyboard between each entry:
 - **a Employee's social security number**
 - **a Employee's social security no.**
 - **a Employee's SSA number**
 - **a. Employee Social Security Number**
 - **Employee social security number**

Your screen should now look like the image below:

_2. Click **NEXT**

_3. Click **NEXT** again on the Field Patterns screen.

_4. Click **Create** on the Value settings.

_5. Create the following additional Fields.

The following table contains the values to use when adding the additional fields.

Follow the steps from the previous section to add the following fields. Don't forget to add your converter for datatypes of Sys:Decimal.

Display Name	Description	Type	Mandatory	Aliases
Employer Identification Number		sys:String	N	<ul style="list-style-type: none"> • b Employer identification number (EIN) • b Employer's FED ID number • b. Employer ID number • Employer identification number
Employers Name and Address		sys:String	N	<ul style="list-style-type: none"> • c Employer's name, address, and ZIP code • c Employer's Name & Address • Employers name and address
Social Security Wages		sys:Decimal	N	<ul style="list-style-type: none"> • Social security wages • 3 Social security wages
Wages Tips Other Compensation		Sys:Decimal	N	<ul style="list-style-type: none"> • 1 Wages, tips, other compensation • Wages, tips, other comp. • 1 Wages, tips, other comp. • 1. Wages tips, other comp • Wages tips other compensation

Reference for various field types:



Note: The basic default field types included in ADP are found here in the documentation

<https://www.ibm.com/docs/en/cloud-paks/cp-biz-automation/22.0.1?topic=enrichments-field-types-document-processing>

- _6. Click on the <name of your project> in the breadcrumb link in the top left of your screen. In the following example the name of the project is <User01_CEB>. This will take you back to the Enrich tab, Then Click the Build tab.

User01_CEB

Business automations / **User01_CEB** / Document types

Create document type +

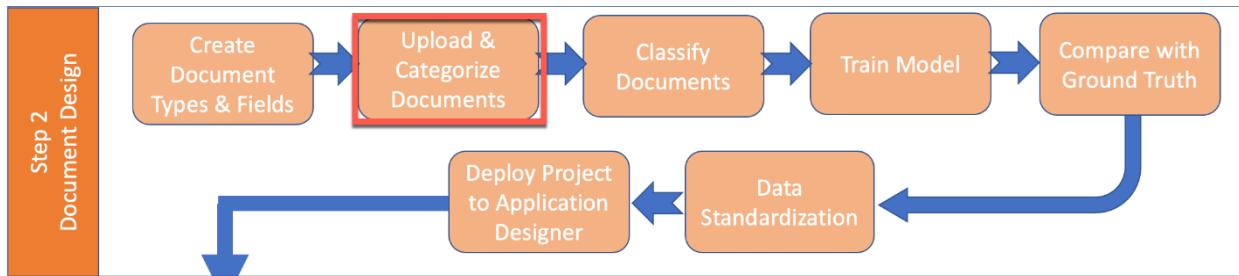
Wage and Tax

General Attributes

This Wage and Tax document type contains the following fields. You can add, delete, or modify fields.

Name	Type	Required	Sensitive
Employee Name and Address	String	true	false
Employee Social Security Number	SocialSecurityNumber	true	false
Employer Identification Number	String	false	false
Employers Name and Address	String	false	false
Federal Income Tax Withheld	Decimal	true	false
Social Security Wages	Decimal	false	false
Wages Tips Other Compensation	Decimal	false	false

6 Document Types and Samples Overview



At this point in the process, we have created a new document type and configured the field names we want to extract off the document. For the system to know what to extract from your documents, it needs to be able to classify the documents. In this lab, we will teach the system to recognize the various document types on your system.

In the first part of the classification lab, you will explore the system's ability to automatically group similar documents together. This can be used to discover document types in a file share for example. You can also upload documents and have the system tell you what it finds. You would then use this information to create document types so you can classify the documents and data extract fields.

The project template comes pre-loaded with three document types: Bill of Lading, Invoice, and Utility Bill. In the last step we added a new document type Wages and Tax. In the BUILD tab of your project, you should now be seeing 4 document types. The three pre-loaded documents already have documents in them. You will be adding documents to the Wage and Tax document type. Your actual screen may vary from the following screen shot.

You will be asked to review the document categories the system finds and create the appropriate document types as needed.

6.1 Categorize documents.

For categorizing, we will have the system help us group similar documents together. To get started,

1. Click anywhere in the Document types and samples box.

The screenshot shows the 'Build' tab of the IBM Cloud Pak interface. The 'Document types and samples' section is highlighted with a red box. It contains the following information:

Category	Status	Count	Details
Document types and samples	Ready	4 types	22 samples on average
Classification model	Retrain	3 types trained	100% accuracy
Extraction model	Retrain	3 types trained	96% accuracy
Data standardization	Not ready		
Document retention	Ready	4 types reviewed	

The CATEGORIZE feature analyzes each document and tries to find similarities between them. Based on these similarities, the system will divide the samples into categories for you to review. You can add documents or entire categories into either an existing document class or create new classes as needed.

Let's see what that looks like.

2. Click on **CREATE DOCUMENT TYPE** in the top right of the screen.

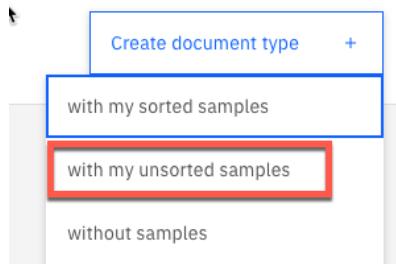
The screenshot shows the 'Create document type' dropdown menu. The options are:

- with my sorted samples
- with my unsorted samples
- without samples

If you have the same document types already separated into folders, you can choose the first option, *with my sorted samples*. The system would simply ingest the documents from each folder into a different group.

For this exercise, we will select the second option, *with my unsorted samples* and let the system sort the documents for us. Use this option when you don't know how many different document types there are.

3. Select the second option titled **with my unsorted samples**.



You should have already downloaded the files from [Section 2](#) to your laptop. You can select upload and grab all the files from where they were downloaded to on your laptop. Make sure you have already unzipped them.

4. Click Upload to get document samples.

From the downloaded sample documents open the folder name [Group 1 – Design Docs for Tax Lab.](#)

Note: this will take several minutes, good time for some coffee or a stretch. Make sure to check ALL documents have been uploaded there are two pages or 12 items to verify.

At the bottom of the window, you can select the number of items to display in the window or click on the arrows to move to the next page

Upload sample documents that represent the different types of documents you want the system to classify. Include at least 6 samples of each type of document.				
<input type="text"/> Search sample documents Upload 				
<input type="checkbox"/>	Document name	Status	Date Added	Added by
<input type="checkbox"/>	Mortgage Agreement1.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	Mortgage Agreement2.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	Mortgage Agreement3.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	Mortgage Agreement4.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	Mortgage Agreement5.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	TR_FW2_1001_0000_PS.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	TR_FW2_2000_0000_PS.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	TR_FW2_3000_0000_PS.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	TR_FW2_3001_0000_PS.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin
<input type="checkbox"/>	TR_FW2_4000_0000_PS.pdf	✓ Ready	Feb 22, 2024 11:53 AM	cp4admin

Items per page 10

1 - 10 of 12 items

1 of 2 pages

4

5. Click on the blue CATEGORIZE button on the top right corner.

The screenshot shows a web-based interface for document classification. At the top, there's a navigation bar with 'IBM Cloud Pak' and a breadcrumb trail: 'Business automation / User01_CIB / Document types and samples /'. Below the navigation is a section titled 'Create document types' with two options: 'Upload unsorted documents' (selected) and 'Review categories'. A note below says 'Upload sample documents that represent the different types of documents you want the system to classify. Include at least 6 samples of each type of document.' There's a search bar labeled 'Search sample documents' and an 'Upload' button. The main area is a table with columns: 'Document name', 'Status', 'Date Added', and 'Added by'. The table lists 12 documents, all marked as 'Ready' and added by 'cp4admin'. The documents are named: Mortgage Agreement1.pdf, Mortgage Agreement2.pdf, Mortgage Agreement3.pdf, Mortgage Agreement4.pdf, Mortgage Agreement5.pdf, TR_FW2_1001_0000_P5.pdf, TR_FW2_2000_0000_P5.pdf, TR_FW2_3000_0000_P5.pdf, TR_FW2_3001_0000_P5.pdf, TR_FW2_4000_0000_P5.pdf. At the bottom, there are pagination controls: 'Items per page: 10', '1 - 10 of 12 items', '1 of 2 pages', and a 'Next' button.



Note: The results may vary based on the documents uploaded, what the system already has learned, the version of ADP and more. Please look at this lab exercise from a high level. The categories you will be presented are the system's best guess on how they should be separated.

You will need to:

- Review the categories to see if the documents were separated correctly.
- Move documents into either a NEW document type or into an EXISTING document type.
- There should be 3 types in the samples you were provided.
 - Wage and Tax
 - Utility bills
 - Mortgage Agreements
- You will need to assign either an entire category (i.e., all sample documents) or individual documents in each category to the Wage and Tax and Utility bills document types which already exist on your system.
- You will need to create a new document type for Mortgage Agreements.

After a few seconds, the system will mark the documents with a status of ready as seen in the above image.

6. Click on each of the categories to see what was grouped together as shown below.

You can Click on any document to see a preview of it. This will help ensure the documents are correctly grouped.



NOTE: The names of the files are not used in any way in this process. The files were merely named this way to make it easier for you to quickly ascertain whether the documents were grouped correctly.

The screenshot shows the 'Create document types' interface in IBM Cloud Pak. On the left, there's a sidebar with 'Categories (3)' (Category 1 selected), 'Document types (4)' (Bill of Lading, Invoice, Utility Bill, Wage and Tax), and a 'Review categories' button. The main area shows 'Category 1 sample documents (2)' with a table:

Document name	Status	Date Added	Added by
UBILLCable_081_1_1.1.pdf	Ready	Feb 22, 2024 11:53 AM	cp4admin
UBILLCable_082_1_1.1.pdf	Ready	Feb 22, 2024 11:53 AM	cp4admin

At the top right are 'Update categories', 'Back', and 'Finish' buttons.

The screenshot shows the 'Create document types' interface in IBM Cloud Pak. On the left, there's a sidebar with 'Categories (3)' (Category 2 selected), 'Document types (4)' (Bill of Lading, Invoice, Utility Bill, Wage and Tax), and a 'Review categories' button. The main area shows 'Category 2 sample documents (5)' with a table:

Document name	Status	Date Added	Added by
Mortgage Agreement1.pdf	Ready	Feb 22, 2024 11:53 AM	cp4admin
Mortgage Agreement2.pdf	Ready	Feb 22, 2024 11:53 AM	cp4admin
Mortgage Agreement3.pdf	Ready	Feb 22, 2024 11:53 AM	cp4admin
Mortgage Agreement4.pdf	Ready	Feb 22, 2024 11:53 AM	cp4admin
Mortgage Agreement5.pdf	Ready	Feb 22, 2024 11:53 AM	cp4admin

At the top right are 'Update categories', 'Back', and 'Finish' buttons.

The screenshot shows the 'Create document types' page in the IBM Cloud Pak interface. On the left, there's a sidebar with categories like 'Category 1', 'Category 2', and 'Category 3'. Below that is a list of 'Document types (4)'. The main area shows a table titled 'Category 3 sample documents (5)' with columns for 'Document name', 'Status', 'Date Added', and 'Added by'. The table lists five PDF files: TR_FW2_1001_0000_PS.pdf, TR_FW2_2000_0000_PS.pdf, TR_FW2_3000_0000_PS.pdf, TR_FW2_3001_0000_PS.pdf, and TR_FW2_4000_0000_PS.pdf, all marked as 'Ready' and added by 'cp4admin' on Feb 22, 2024.



At the time of writing this documentation ADP was able to categorize the sample set into each category. This is not always the case, sometimes document types will be combined into one category, so it's very important to look at each category and verify documents.

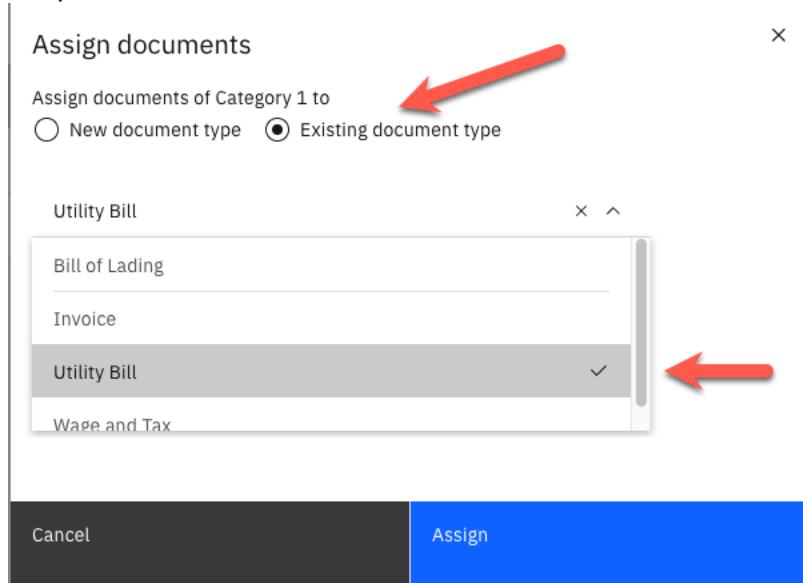
- _7. If all documents within a category are correct as illustrated in the following screen shot, **Click on the 3 dots** at the end of the category name.

This screenshot shows the same 'Create document types' interface. Now, 'Category 1' is selected and highlighted with a red box. The three dots at the end of 'Category 1' are also highlighted with a red box. The rest of the interface remains the same, showing the sidebar with other categories and the table of sample documents.

- _8. Select Assign to document type

This screenshot shows the 'Create document types' interface again. Now, the 'Assign to document...' button next to 'Category 1' is highlighted with a red box. The rest of the interface is identical to the previous screenshots, showing the sidebar and the table of sample documents.

_9. Select Existing Document type then the appropriate document type from the drop-down list.

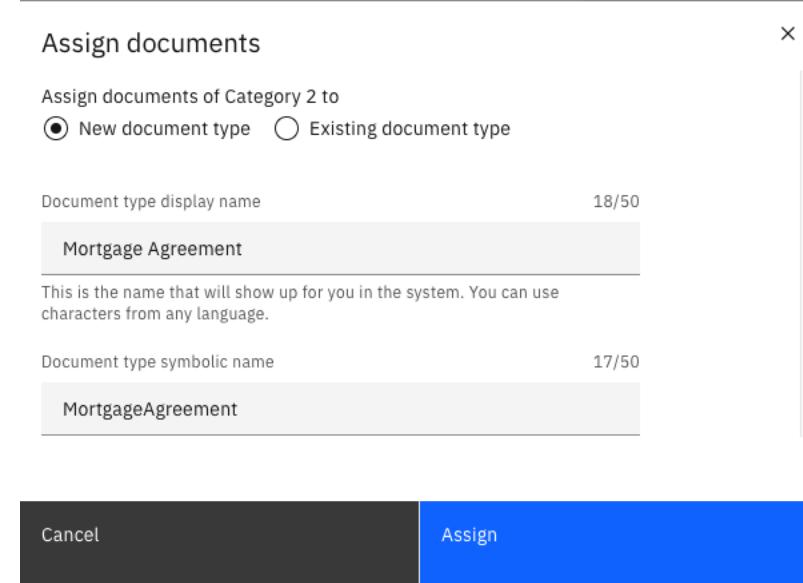


_10. Click Assign to close the dialog box.

_11. Select the next Category 2 and Click on the 3 dots and Select Assign to document type to a document class.

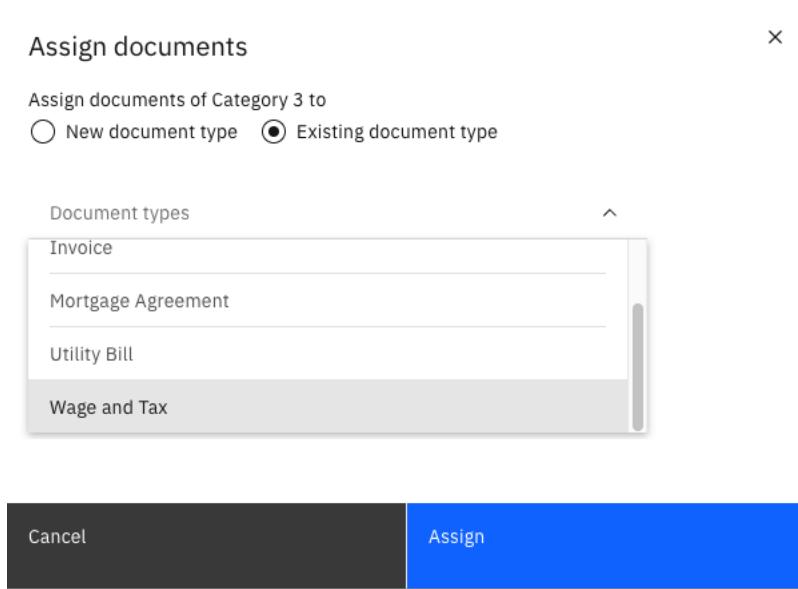
_12. This time Select a New Document Type. Since we have not defined a mortgage agreement document type yet.

_13. Enter Mortgage Agreement in the field



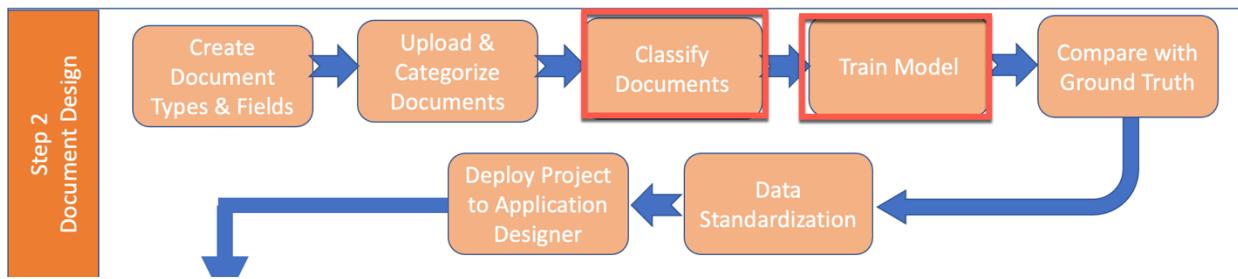
_14. Click Assign to have the system automatically rename and move the category into the Document Types section.

- _15. Now for Category 3, **Click on 3 dots** and **Select Assign document type**.
- _16. **Click Existing document type** and **Select Wage and Tax** from the drop down and then **Click on Assign**.



- _17. Once you confirmed all documents are correctly classified into the correct document type, **Click Finish**

7 Train classification



Now that we have documents uploaded in the system, we are ready to train the classification. Note that although you don't need a ton of document samples to train (minimum of 5), you are going to get better accuracy if the system has a deeper understanding of the documents, so more could be better.

In this lab, we curated some documents samples for you. In normal circumstances, you would need to do this yourself. Make sure the documents you upload to train classification are good documents.

- Clean documents
- High resolution
- Representative of the document type(s)
- Accurately grouped and uploaded to Document Processing

This is NOT the time to try and trick the system. Uploading a document that doesn't recognize well would not help the system recognize the types of words, phrases, and concepts it needs to learn to classify documents correctly.

The most common error is introducing a sample document into the incorrect document type, usually by uploading them to the wrong document type. If that happens, you are introducing conflict into the classification. For example, an invoice added to Tax Forms may confuse the system and result in it thinking invoices are tax forms and vice versa. Once that happens, you need to clean your documents and retrain the system.

- _1. Click on **<your project name>** in the cookie trail to return to the start page.
- _2. Click anywhere in the **CLASSIFICATION MODEL** line

The screenshot shows the IBM Cloud Pak Business automations interface. The top navigation bar includes 'IBM Cloud Pak', 'Business automations / User01_CEB', and 'Share' and 'Version / Deploy' buttons. Below the navigation, there are tabs for 'Build', 'Enrich', and 'Configure'. The main content area displays several sections: 'Document types and samples' (Ready, 5 types, 20 samples on average), 'Classification model' (Retrain, 3 types trained, 100% accuracy, highlighted with a red box), 'Extraction model' (Retrain, 3 types trained, 96% accuracy), 'Data standardization' (Not ready), and 'Document retention' (Ready, 5 types reviewed). Each section has a small arrow icon at the bottom right.

Once we open the classification model, we will be presented with details on how to perform the retraining. There are four basic steps – Confirm inputs, Review Samples, Review Training Results, and Test Trained model.

On the Confirm inputs screen here we can confirm all the documents that will be used in this training exercise. We can also use the opportunity to remove documents that are no longer relevant or upload additional documents.

3. Click Next this will move from the Confirm inputs to the **Review Samples** step. Notice three documents have green icons next to them. These green icons show these documents have test samples already assigned. The new document types (Mortgage Agreement and Wage and Tax) do not have any test samples assigned yet therefore there's no green icons since we haven't assigned test sets yet.

Classification model
Last trained: a day ago
Accuracy: 84.8%

Document types:

- Bill of Lading: 21 samples
- Invoice: 21 samples
- Mortgage Agreement**: 5 samples
- Utility Bill: 27 samples
- Wage and Tax: 3 samples

Mortgage Agreement sample documents (5) Training/test ratio in %: 100/0

Test set (0) 0% of total samples

There are no documents in the test set. Include at least 1 document in the test set to view training results.

4. For the Mortgage Agreement move two documents to the Test set by **checking** and **click on the arrow** in between columns.

Classification model
Last trained: a day ago
Accuracy: 84.8%

Document types:

- Bill of Lading: 21 samples
- Invoice: 21 samples
- Mortgage Agreement**: 5 samples
- Utility Bill: 27 samples
- Wage and Tax: 3 samples

Mortgage Agreement sample documents (5) Training/test ratio in %: 60/40

Test set (2) 40% of total samples

5. Select **Wage and Tax** on the Document types. This time let the ADP system Auto generate the 60/40 split to the test set. **Click Auto generate split**

Classification model
Last trained: 5 months ago
Accuracy: 100%

Confirm inputs Review samples Review training results Test trained model Optional

Changes were made since you last trained your model. Retrain the model to get updated training results and accuracy.

Document types

- Bill of Lading (28 samples)
- Invoice (24 samples)
- Mortgage Agreement (5 samples)
- Utility Bill (35 samples)
- Wage and Tax (5 samples)**

This document type will not be trained because you have no documents in the test set. Please make sure you have at least 1 document in each set.

Review your training and test sets. A good practice is to assign 70% of your samples to the training set and 30% to the test set. The test set is used to generate the model training results. [Learn more](#)

Wage and Tax sample documents (5) Training/test ratio in % 100/0 Auto generate 70/30 split

Training set (5) ①	100% of total samples
Search training set sample documents	
TR_FW2_1001_0000_PS.pdf	<input type="checkbox"/>
TR_FW2_2000_0000_PS.pdf	<input type="checkbox"/>
TR_FW2_3000_0000_PS.pdf	<input type="checkbox"/>
TR_FW2_3001_0000_PS.pdf	<input type="checkbox"/>
TR_FW2_4000_0000_PS.pdf	<input type="checkbox"/>

Test set (0) ②	0% of total samples
Search test set sample documents	
There are no documents in the test set. Include at least 1 document in the test set to view training results.	



The suggested split is 60/40 – that is, 60% of the available sample documents should be used for training, and we will validate the training results with 30% of the sample documents. This split is only a suggestion, and we can adjust it, but 70/30 is a good starting point.

Business classifications / User01-CEB / Classification model
Last trained: a day ago
Accuracy: 84.8%

Confirm inputs Review samples Review training results Test trained model Optional

Changes were made since you last trained your model. Retrain the model to get updated training results and accuracy.

Document types

- Bill of Lading (23 samples)
- Invoice (31 samples)
- Mortgage Agreement (5 samples)
- Utility Bill (27 samples)
- Wage and Tax (5 samples)**

Review your training and test sets. A good practice is to assign 70% of your samples to the training set and 30% to the test set. The test set is used to generate the model training results. [Learn more](#)

Wage and Tax sample documents (5) Training/test ratio in % 60/40 Auto generate 70/30 split

Training set (3) ①	60% of total samples
Search training set sample documents	
TR_FW2_3000_0000_PS.pdf	<input type="checkbox"/>
TR_FW2_3001_0000_PS.pdf	<input type="checkbox"/>
TR_FW2_4000_0000_PS.pdf	<input type="checkbox"/>

Test set (2) ②	40% of total samples
Search test set sample documents	
TR_FW2_1001_0000_PS.pdf	<input type="checkbox"/>
TR_FW2_2000_0000_PS.pdf	<input type="checkbox"/>

6. Click on TRAIN to launch the training. This may take a several minutes. You will see a progress bar has training progresses.

Once complete, you will be able to see the training results.



What's happening: All the samples are run through multiple machine learning algorithms. These machine learning algorithms learn from the ground truth, the association between the sample documents (the OCR text) and the document types. The yielding models are then evaluated with the documents in test set. The model-predicted document types on these documents are compared with the human-provided answers to compute the accuracy. The top three accurate models are presented to the user, with the most accurate one being selected by default.

You should see something like the following:

Document	Classified as	Classification result	Confidence
BOL_005_2_1.pdf	Bill of Lading	Correct	96.06%
BOL_009_2_1.1.pdf	Bill of Lading	Correct	91.63%
BOL_015_2_1.1.pdf	Bill of Lading	Correct	95.23%
BOL_027_2_1.1.pdf	Bill of Lading	Correct	95.68%
BOL_041_2_1.1.pdf	Bill of Lading	Correct	94.72%
BOL_051_2_1.1.pdf	Bill of Lading	Correct	93.37%
BOL_054_2_1.1.pdf	Bill of Lading	Correct	96.14%

7. Click on each of the document types. Notice the confidence levels. You can notice either or both Mortgage Agreement or Wage and Tax have a confidence of low. Low Confidence means we probably need to add more documents to our document class to get better confidence values.



You can easily see where the system may be struggling with Wage and Tax and Mortgage Agreement. You should look for document types that don't match the actual file or have a low confidence. Remember the more documents you give to train, the better the results.

- _8. **Click on Next.** This is the Test trained model. Here you can try and test other documents to see if they classified correctly. This step is optional but would be useful to try out the AI model to determine whether additional samples are necessary.
- _9. **Click Done**

7.1 How do I improve my results?

7.1.1 Option 1 – Add more samples.

To improve results, you would normally want to add more samples of the document ensuring they are clean and representative document to improve the system's understanding of the document.

- _1. **Click anywhere on Document Types and Samples.**
- _2. **Click on Wage and Tax type.**
- _3. **Click on Upload**

- _4. From the zip files you downloaded and unzipped earlier upload all the files from the directory *Group 2 - Classification Results Increase Set*.
- _5. Go back to the **Build** tab then let's retrain the Classification Module again.
- _6. **Click anywhere on Classification model.**
- _7. **Click on Wage and Tax.**

Document name	Status	Date Added	Added by
TR_FW2_1001_0000_PS.pdf	✓ Ready	Sep 19, 2023 11:18 PM	cp4admin
TR_FW2_2000_0000_PS.pdf	✓ Ready	Sep 19, 2023 11:18 PM	cp4admin
TR_FW2_3000_0000_PS.pdf	✓ Ready	Sep 19, 2023 11:18 PM	cp4admin
TR_FW2_3001_0000_PS.pdf	✓ Ready	Sep 19, 2023 11:18 PM	cp4admin
TR_FW2_4000_0000_PS.pdf	✓ Ready	Sep 19, 2023 11:18 PM	cp4admin

_8. Click Next button. Also click on the Auto generate split.

The screenshot shows the 'Classification model' page in the IBM Cloud Pak Administration interface. The 'Wage and Tax' document type is selected. A message at the top indicates changes were made since the last training. The 'Auto generate 70/30 split' button is highlighted with a red box.

Document types	Count
Bill of Lading	28 samples
Invoice	24 samples
Mortgage Agreement	5 samples
Utility Bill	35 samples
Wage and Tax	33 samples

Training set (7) 70% of total samples

- TR_FW2_1000_0001F.pdf
- TR_FW2_1000_0002F.pdf
- TR_FW2_2000_0000_PS.pdf
- TR_FW2_2000_0001F.pdf
- TR_FW2_2000_0002F.pdf
- TR_FW2_3001_0000_PS.pdf

Test set (3) 30% of total samples

- TR_FW2_1001_0000_PS.pdf
- TR_FW2_3000_0000_PS.pdf
- TR_FW2_4000_0001F.pdf

_9. Click Train button.

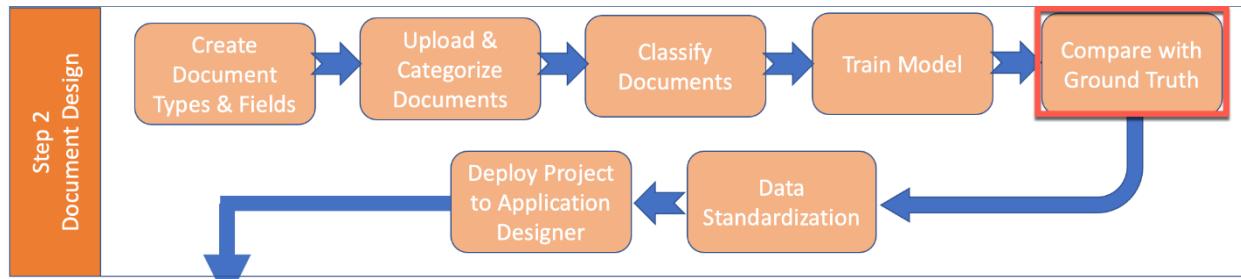
_10. Now look at the confidence score for **Wage and Tax**.

_11. Click Next and then Click Done

7.1.2 Option 2 – Review all uploaded samples.

- remove those that are not a clear representation.
- remove those that are poor quality documents.
- carefully confirm that none of the samples contain multiple document types in the file. This is a common occurrence. A document is listed as a Purchase Order, but in the back pages, also contains other document types in that same file. This confuses the system.

8 Data extraction



At this point, we have defined a document type, told the system which fields we want off the document and trained the system on how to recognize (classify) the document. In the Data Extraction portion of the lab, we will upload new Wage and Tax documents to Document Processing and see how our earlier configuration of the document type and related fields are working. This is comparing a new document extracted elements with the ground truth. Once we open Extraction model, we will be presented with details on how to perform the retraining. There are five basic steps – Review samples, Add fields, Teach the model, Review the trained model, and Test the model.

- _1. From the guided configuration screen, **Click** anywhere in the **Extraction model** box.



Note: the status will reset to Retrain if it detects something may have changed. This is just a reminder that if you indeed changed something, you may benefit from retraining the model.

Extraction model

Train the model to extract the data from your documents.

! Retrain

3 types trained
90% accuracy

Open →

- _2. Next **Click** on the **Wage and Tax** document type under the Document Types section.

Like in the classification step, ADP needs to have the documents divided into a training and test sets. In general, *deep learning*-based AI requires a larger number of sample documents to achieve a reasonable result. But since our environment does not have GPU, deep learning is not turned on.

You should have something that looks like what you see in the following screen shot.

The screenshot shows the 'Extraction model' page in IBM Cloud Pak. At the top, there are tabs: 'Review samples' (selected), 'Add fields', 'Teach model', 'Review training results', and 'Test model' (Optional). A yellow warning box says: 'Please make sure you have at least 1 reviewed document to train the model.' Below this, it says 'Review your training and test sets. The test set is used to generate the model training results. Learn more'. Under 'Wage and Tax sample documents (20)', it shows a 'Training set (13)' with 65% of total samples and a 'Test set (7)' with 35% of total samples. Both sets contain 20 sample documents each, listed with checkboxes. At the bottom right, there is a 'Auto generate split' button.

_3. Again, lets train with a Auto generate spilt. **Click Auto generate split.**

_4. **Click** on the **NEXT** button at the top.



You will now be on the Add fields bread crumb. If there were more fields to add we could do it here. But since we have already added all the fields needed, proceed to the next step.

_5. **Click** the **Next** button. You are now at the “Teach model” bread crumb.

Teach the model is where you will spend most of your time. We can see that our documents are “not ready”, so we’ll need to teach the model with new documents.

_6. Click on Teach Samples.

The screenshot shows the 'IBM Cloud Pak' interface with the path 'Business automation / User01_CEB / Extraction model'. The 'Teach model' tab is selected. On the left, a sidebar lists 'Document types' including 'Bill of Lading', 'Invoice', 'Mortgage Agreement', 'Utility Bill', and 'Wage and Tax', with 'Wage and Tax' currently selected. The main area displays a message: 'Please make sure you have at least 1 reviewed document to train the model.' Below this is a section titled 'Wage and Tax sample documents (12)' with a search bar. A red box highlights the 'Teach samples' button. At the bottom right are 'Upload' and 'Reanalyze' buttons.

Document name	Status	Fields reviewed	Date added
✓ TR_FW2_1000_0004F.pdf	Not ready	0/7	Sep 19, 2023 11:47 PM
✓ TR_FW2_1000_0005F.pdf	Not ready	0/7	Sep 19, 2023 11:47 PM
✓ TR_FW2_1001_0000_PS.pdf	Not ready	0/7	Sep 19, 2023 11:18 PM
✓ TR_FW2_2000_0000_PS.pdf	Not ready	0/7	Sep 19, 2023 11:18 PM
✓ TR_FW2_2000_0004F.pdf	Not ready	0/7	Sep 19, 2023 11:47 PM
✓ TR_FW2_2000_0005F.pdf	Not ready	0/7	Sep 19, 2023 11:47 PM
✓ TR_FW2_3000_0000_PS.pdf	Not ready	0/7	Sep 19, 2023 11:18 PM
✓ TR_FW2_3001_0000_PS.pdf	Not ready	0/7	Sep 19, 2023 11:18 PM
✓ TR_FW2_4000_0000_PS.pdf	Not ready	0/7	Sep 19, 2023 11:18 PM



Note: Your individual results may vary based on the exact documents you upload, how you configure your fields etc. Therefore, general guidance is given here versus exact step by step instructions.

_7. We will now review the fields that were extracted, correct any that may be wrong and add others.

You should now see the field data extracted by the system. Nothing has been trained yet. All it is doing is using the field name and aliases we entered when we created the document class to locate data. Now, you need to correct and improve the model.

IBM Cloud Pak | Administration

← Back TR_FW2_1001_0000_PS.pdf | Not ready

Show detected fields Keyboard shortcuts on

Match data underlined in blue to the selected field or draw your own boxes around data in the document.

Sort by: Date created

22222	a Employee's social security number	577-22-3048	OMB No. 1545-0008
b Employer identification number (EIN)	14-023285		
c Employer's name, address, and ZIP code	Long Lengthy Name The Corporation 66334 Full Sized Avenue Unit 1234 Minneapolis, Minnesota 55411-1234		
d Control number	123456 A78		
e Employee's first name and initial Last name	Michael Robert David Smithson III 56334 Full Sized Avenue Unit 1234 Minneapolis, Minnesota 55411-1234		
f Employee's address and ZIP code			
15 State Employee's state ID number	MN	16 State wages, tips, etc.	123456789.99
17 State income tax		18 Local wages, tips, etc.	123456789.99
19 Local income tax		20 Locality name	ABCDEFGr
W-2 Wage and Tax Statement 2020 Department of the Treasury—Internal Revenue Service Copy 1—For State, City, or Local Tax Department			

Field Name Value Captured

- Federal Income Tax Withheld abc Text Required
- Field label (optional) Draw Captured field label 123456789.99
- Field value Draw Captured field value 123456789.99
- Pending aliases | View all aliases (3)
None ⓘ
- Save selection

Employee Name and Address Required

Employee Social Security Number abc Text Required

Employer Identification Number abc Text

Employers Name and Address abc Text

Social Security Wages abc Text

Mark this document as ready for training. ⓘ

Previous sample Next sample



Note: You may see different results than shown on the image above. Depending on how the algorithms interpreted the results you could see either type of extraction.

IBM Cloud Pak | Administration

← Back TR_FW2_1000_0001F.pdf | Not ready

Show detected fields Keyboard shortcuts on

Field Name Value Captured

- Federal Income Tax Wit... abc Text
- Field label (optional) Recommended matches ⓘ
- Field value Federal income tax 1800.00
- Matches are ranked in order of confidence. Choose one and save or dismiss to draw your own.
- 2 Federal income tax 1800.00 withheld
- Edit selection Dismiss Seeing duplicates? ⓘ
- Pending aliases | View all aliases (3)
Detected alias already exists ⓘ
- Save selection

22222	a Employee's social security number	577-22-3048	OMB No. 1545-0008
b Employer identification number (EIN)	14-023285		
c Employer's name, address, and ZIP code	Test and Rest Inc. 563 Stone Brook Rd Minneapolis, MN 55411		
d Control number	210220 A13		
e Employee's first name and initial Last name	Benjamin P. Charles 4326 Aldrich Rd Minneapolis, MN 55412		
f Employee's address and ZIP code			
15 State Employee's state ID number	MN	16 State wages, tips, etc.	18000.00
17 State income tax		18 Local wages, tips, etc.	1260.00
19 Local income tax		20 Locality name	MPLS
W-2 Wage and Tax Statement 2020 Department of the Treasury—Internal Revenue Service Copy 1—For State, City, or Local Tax Department			

Employee Name and A... abc Text Required

Employee Social Securi... abc Text

Let's spend some time showing how to go about correcting these issues to help the system learn how to extract the values accurately.

8.1 Correcting extracted values

Let's start with the Federal Income Tax withheld field (i.e., The first one in the 'Fields to extract' list). Again, you may see different results based on your forms and how the different algorithms behaved on that particular document during extraction.

_1. ADP may have already preselected the first field like in the first screen shot below.

But ADP can also show the characters it recognized on the page with blue lines (second screen shot below) If your result is like the first screen shot then **Click** blue button **Save section**. Otherwise, if you got blue lines **Click** on the **number** below the heading "**Federal Income tax withheld**" in the image.

Field Name	Value Captured
Federal Income Tax Wit...	Required
Recommended matches ⓘ Matches are ranked in order of confidence. Choose one and save or dismiss to draw your own.	
<input type="checkbox"/> Field label	<input type="checkbox"/> Field value
Federal income tax withheld	
2 Federal income tax 1800.00 withheld	
Federal income tax 1800.00 withheld	
Local income tax 500.00	
Edit selection Dismiss Seeing duplicates? ⓘ	
Save selection	

IBM Cloud Pak | Administration

Back TR_FW2_1001_0000_PS.pdf | Not ready

Show detected fields Keyboard shortcuts on

577-22-3048 OMB No. 1545-0008

22222	a Employee's social security number 577-22-3048	OMB No. 1545-0008			
b Employer identification number (EIN) 14-023285	1 Wages, tips, other compensation 123456789.99	2 Federal income tax withheld 123456789.99			
c Employer's name, address, and ZIP code Long Lengthy Name The Corporation 56334 Full Sized Avenue Unit 1234 Minneapolis, Minnesota 55411-1234	3 Social security wages 123456789.99	4 Social security tax withheld 123456789.99			
	5 Medicare wages and tips 123456789.99	6 Medicare tax withheld 123456789.99			
	7 Social security tips 123456789.99	8 Allocated tips 123456789.99			
d Control number 123456 A78	9	10 Dependent care benefits 123456789.99			
e Employee's first name and initial Last name Michael Robert David Smithson III 56334 Full Sized Avenue Unit 1234 Minneapolis, Minnesota 55411-1234	Suff. 11 Nonqualified plans 123456789.99	12a A 123456789.99			
	13 Statutory Retirement plan X X X	12b D 123456789.99			
	14 Other AAA BBB CCC 123456789.90 AAA BBB CCC 123456789.90	12c DD 123456789.99 12d AA 123456789.99			
f Employee's address and ZIP code	16 State Employer's state ID number MN 123456789	17 State income tax 123456789.99	18 Local wages, tips, etc. 123456789.99	19 Local income tax 123456789.99	20 Locality name ABCDEFGH

W-2 Wage and Tax Statement 2020 Department of the Treasury—Internal Revenue Service
Copy 1—For State, City, or Local Tax Department

Sort by: Date created

Field Name Value Captured

- Federal Income Tax Withheld Required
 - Field label (optional) Draw Captured field label
 - Field value Draw Captured field value
- Pending aliases | View all aliases (3)
- None

Save selection

Employee Name and Address Required

Employee Social Security Number Required

Employer Identification Number

Employers Name and Address

Mark this document as ready for training.

Previous sample Next sample

- _2. Again, depending on your specific results. If ADP was able to find the field and will ask if you want to save match of value captured along with the field label. **Select Save Selection.** Otherwise, If your results were the recognized characters with blue lines then in the pop up window that comes up **select Save match**

IBM Cloud Pak | Administration

Back TR_FW2_1001_0000_PS.pdf | Not ready

Show detected fields Keyboard shortcuts on

577-22-3048 OMB No. 1545-0008

22222	a Employee's social security number 577-22-3048	OMB No. 1545-0008			
b Employer identification number (EIN) 14-023285	1 Wages, tips, other compensation 123456789.99	2 Federal income tax withheld 123456789.99			
c Employer's name, address, and ZIP code Long Lengthy Name The Corporation 56334 Full Sized Avenue Unit 1234 Minneapolis, Minnesota 55411-1234	3 Social security wages 123456789.99	4 Social security tax withheld 123456789.99			
	5 Medicare wages and tips 123456789.99	6 Medicare tax withheld 123456789.99			
	7 Social security tips 123456789.99	8 Allocated tips 123456789.99			
d Control number 123456 A78	9	10 Dependent care benefits 123456789.99			
e Employee's first name and initial Last name Michael Robert David Smithson III 56334 Full Sized Avenue Unit 1234 Minneapolis, Minnesota 55411-1234	Suff. 11 Nonqualified plans 123456789.99	12a A 123456789.99			
	13 Statutory Retirement plan X X X	12b D 123456789.99			
	14 Other AAA BBB CCC 123456789.90 AAA BBB CCC 123456789.90	12c DD 123456789.99 12d AA 123456789.99			
f Employee's address and ZIP code	16 State Employer's state ID number MN 123456789	17 State income tax 123456789.99	18 Local wages, tips, etc. 123456789.99	19 Local income tax 123456789.99	20 Locality name ABCDEFGH

W-2 Wage and Tax Statement 2020 Department of the Treasury—Internal Revenue Service
Copy 1—For State, City, or Local Tax Department

Sort by: Date created

Field Name Value Captured

- Federal Income Tax Withheld Required
 - Field label (optional) Draw Captured field label
 - Field value Draw Captured field value
- Pending aliases | View all aliases (3)
- None

Save selection

Employee Name and Address Required

Employee Social Security Number Required

Employer Identification Number

Employers Name and Address

Mark this document as ready for training.

Previous sample Next sample

Notice a green check mark signifies this field is complete.

The screenshot shows the IBM Cloud Pak Administration interface. On the left, a W-2 Wage and Tax Statement form for 2020 is displayed. The form includes fields for employer information, employee details, and tax withholdings. On the right, a panel titled "Match data underlined in blue to the selected field or draw your own boxes around data in the document." shows the extracted data from the form. A specific field, "Federal Income Tax Withheld," is highlighted with a red box and a green checkmark, indicating it has been successfully matched. Below this, other fields like "Employee Name and Address," "Employee Social Security Number," "Employer Identification Number," "Employers Name and Address," and "Social Security Wages" are listed with their captured values.

The 3 ellipses next the green check mark allow you to clear the data or update ADP to there is no field with this data in the current view.

- _3. Move to Employee Name and Address field by clicking in the grey area on that field name. In our two possible outcomes depending on the algorithms. ADP did pick up the address but missed the name. Or the algorithm may have picked up the address and not the name. Or it may have gotten the correct field.

If the field is not correct **Click on the Dismiss button.**

Now under the Field label **select Draw** button and using your mouse grab or lasso around “**Employee’s first name and initial**”.

This screenshot shows the same W-2 form and administration interface as the previous one. However, the "Employee's first name and initial" field (e) is now highlighted with a green box and a green checkmark, indicating it has been successfully matched. A "Recommended matches" overlay on the right side lists other potential matches for "Employee's address and ZIP code" and "Employee's address and ZIP code". The "Edit selection" and "Dismiss" buttons are visible at the bottom of the overlay.

If you got the blue lines, you would notice that only the “e Employee’s first name and initial” have blue marks. In this case the values for name and address where not located. Using Draw button and using your mouse grab or lasso around “Employee’s first name and initial”.

- _4. We are interested in getting the “Employee’s First Name” data and address for the field value. **Click** on the **Draw** button under Field value. Using your mouse select the appropriate values for Name and address (green box), then **Click Save selection**

The screenshot shows the IBM Cloud Pak Administration interface with a W-2 Wage and Tax Statement form. The form includes fields for social security number (577-22-3048), employer identification number (EIN) (14-023285), employer's name (Test and Rest Inc.), control number (210220 A13), employee's first name and initial (Benjamin P. Charles), and address (4326 Aldrich Rd, Minneapolis, MN 55412). The right side of the screen displays the extracted data in a table format, with the employee's name and address highlighted by a green box. The 'Field value' column shows 'e Employee's first name and initial' and 'Benjamin P. Charles'. The 'Value Captured' column shows 'e Employee's first name and initial' and '1800'. A red box highlights the 'Draw' button for the employee's name and address. A blue box highlights the 'Save selection' button at the bottom right of the interface.

- _5. For the Employee Social Security field if it looks good, **Click** on **Save selection**. Or if the blue lines are present instead **select** the value displayed to populate the field and **Click Save match** then **Click** on **Save selection**.
- _6. Continue to process for the remaining fields, using either method as described above, clicking on the **Save selection** if ADP picked up the correct field label and field value or select the blue line values to populate both the field label and field value or finally if both fields are wrong use the **Dismiss** and use blue lines if Key Value Pair (KVP) is correct or drawing a box around needed label or value.

- _7. Once complete **check the box** next to “Mark this document as ready for training” at the bottom

The screenshot shows the IBM Cloud Pak Administration interface. On the left, there is a PDF preview of an W-2 Wage and Tax Statement form. The form includes fields for employee information (SSN: 22222, EIN: 14-023285), employer details (Test and Rest Inc., 563 Stoney Brook Rd, Minneapolis, MN 55411), and tax withholdings. On the right, the extracted data is shown in a structured format. A red arrow points to the "Mark this document as ready for training" checkbox at the bottom of the interface.

22222	a Employee's social security number 577-22-3048	OMB No. 1545-0008
b Employer identification number (EIN) 14-023285	1 Wages, tips, other compensation 18000.00	
c Employer's name, address, and ZIP code Test and Rest Inc. 563 Stoney Brook Rd Minneapolis, MN 55411	3 Social security wages 17700.00	2 Federal income tax withheld 1800.00
d Control number 210220 A13	5 Medicare wages and tips 18000.00	4 Social security tax withheld 1113.33
e Employee's first name and initial Benjamin P. Charles 4326 Aldrich Rd Minneapolis, MN 55412	7 Social security tips 400.00	6 Medicare tax withheld 261.00
f Employee's address and ZIP code 15 State MN	9	8 Allocated tips 400.00
	10 Dependent care benefits 543.21	
	11 Nonqualified plans 300.00	12a A 256.00
	13 Statutory employee [X]	12b D 20000.00
	Retirement Plan [X]	12c DD 532.00
	Tip-o-ny stick pay [X]	12d AA 425.00
	14 Other Test form	
16 State wages, tips, etc. 18000.00	17 State income tax 1260.00	18 Local wages, tips, etc. 17700.00
19 Local income tax 500.00	20 Locality name MPLS	

W-2 Wage and Tax Statement
Form 1—For State, City, or Local Tax Department

2020 Department of the Treasury—Internal Revenue Service

- _8.  Review ALL other fields carefully. **Do not leave any incorrect values.** You can adjust or delete values as needed by clicking on Edit selection. If you leave incorrect values, the system will assume they are correct and LEARN them as if they were good values.

_9. Repeat **steps for Next Sample**

Over the course of next few samples you may find that ADP has extracted the wrong results, perhaps getting a value that is above when it should have been below. If this is the case and you pick you a blue underline data, but the results are wrong. Simply use the draw box for the Field Label and Field Value.



Note: When completing the remaining documents, you may run across ADP finding the fields but perhaps on the second image or third image on the page. Try to keep all Key Value Pairs (KVP) on the same image.

_ 10. Once complete review of all the sample documents **Click on the Back link**

The screenshot shows the IBM Cloud Pak Administration interface. On the left, there are two copies of the 'Form W2 Wage and Tax Statement' for the year 2020. The first copy has a red box around the 'Back' button in the top-left corner. The second copy is on the right, showing a training pipeline with various steps and fields. A specific field 'Wages tips, other comp.' has a red box around its value '210000.00'. The pipeline step for this field is labeled 'Wages Tips Other Com...'. At the bottom of the pipeline, there is a checkbox 'Mark this document as ready for training.' which is checked.

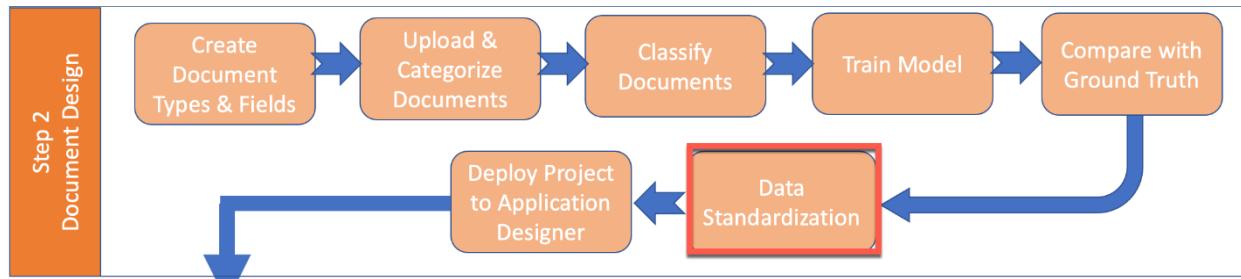
8.2 Train extraction model

We will be performing the quick training in this lab due not having a GPU in our TechZone architecture. A GPU is only needed in a development environment and is not needed in either a production or runtime environment. The Deep Learning capabilities have been disabled on this training environment. You can find instructions in the Appendix for when you have access to a server with it enabled.

_ 1. Click **Train** button.

This will take several minutes. (Good time for a break)

9 Data standardization



Next, we may need to standardize the data that will be presented in the user interface and how it will be stored in the FileNet repository for example. Data standardization is the process of defining attributes for a data field in a standardized way. This is done using data definitions. These definitions can be used across projects, and across different applications within the Cloud Pak for Automation. Each data definition has a title, description, and a datatype. We can also set a data definition as required or not. When a document is ingested into ADP, it results in a list of Key Value Pairs' (KVP) for that document. The Designer maps some of these KVP's to fields and teaches the model on how to extract the fields from the full list of KVP's. The designer then maps some of those fields to data definitions for a particular document type. Only the fields that have been mapped to data definitions will become Content Process Engine properties.

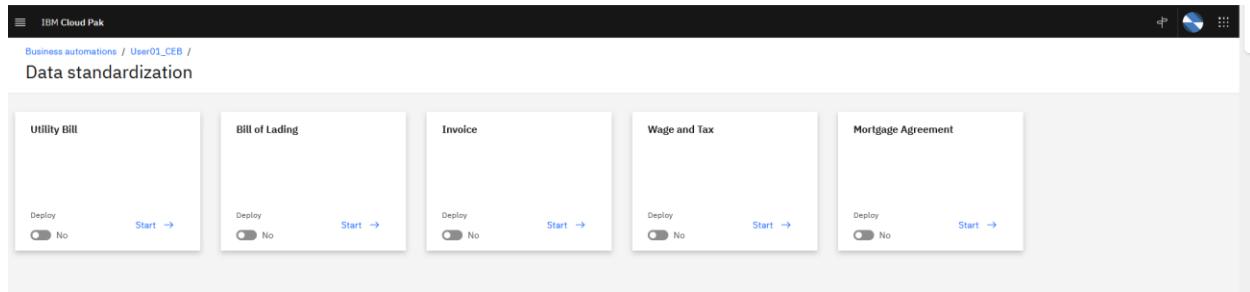
- _1. Return to the guided configuration flow and **Click** anywhere in the **Data standardization** box

The screenshot shows the 'Build' tab of the guided configuration flow. It lists several components:

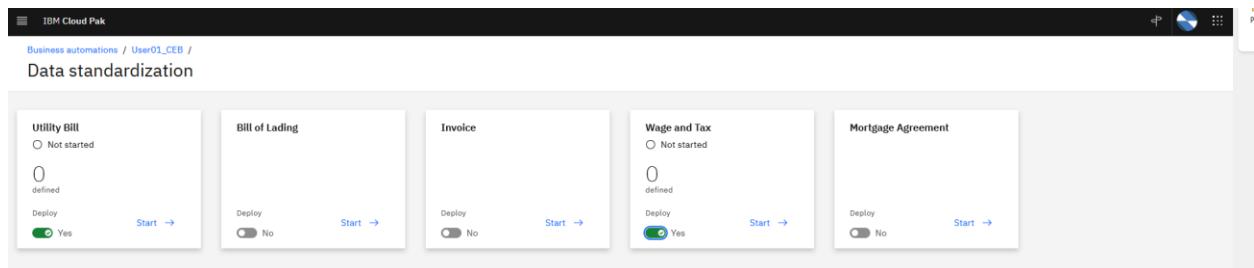
- Document types and samples: Ready, 5 types, 23 samples on average.
- Classification model: Retrain, 5 types trained, 100% accuracy.
- Extraction model: Ready, 4 types trained.
- Data standardization**: Not ready.
- Document retention: Ready, 5 types reviewed.

On the right side, there are 'Share' and 'Version / Deploy' buttons. The 'Version / Deploy' button shows 'Latest version | not yet Deployed | not yet'.

Here, you will see a list of available document types. Only the ones which have Deployed turned on will be visible in the verify interface and will have fields stored in FileNet.



_2. Ensure the Utility Bill and Wages and Tax and Deploy is toggled to **Yes**

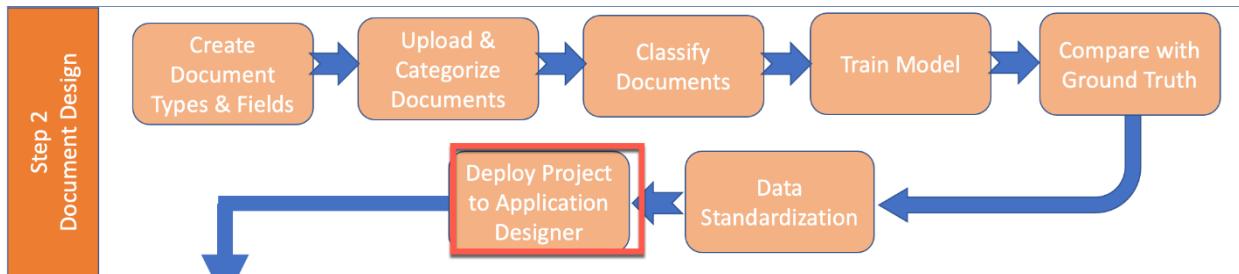


_3. Click on **Start** on either selected deployment.

This is where we begin defining the data field attribute definitions. You could create a new data definition and configure them. We will NOT be creating/defining any data fields for this lab.

_4. Return to the guided configuration screen by **Clicking on <your project> name at the top of the screen.**

10 Version and deploy your project



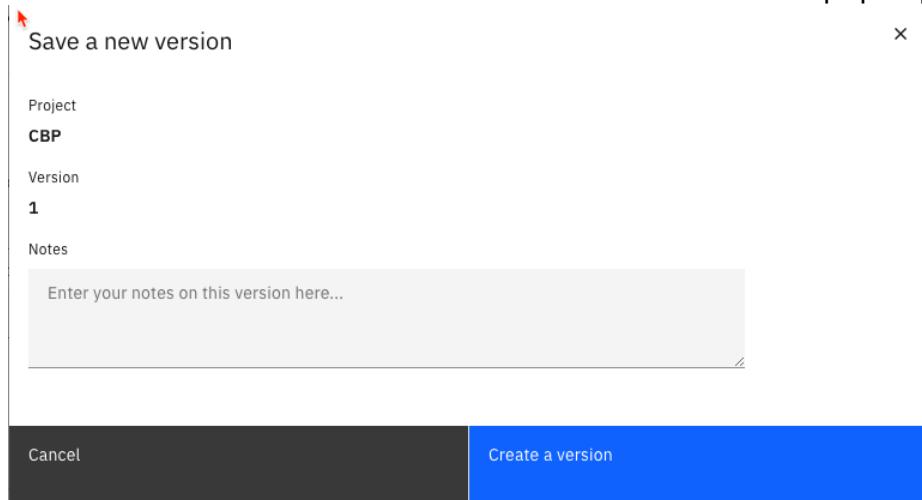
At this point in our Designer project, we have defined a document type, labeled the fields we want from the document, trained (classified) the system to recognize the document type, reviewed the extracted fields we wanted and standardized (mapped) the document fields to our output.

Now that we completed the configuration of the content extraction project, we need to save and deploy the design project to the application side. This will allow you to test your project using a client runtime interface.

- _1. If not already there, return to the guided home screen by clicking on your project name. Then **Click Version / Deploy**

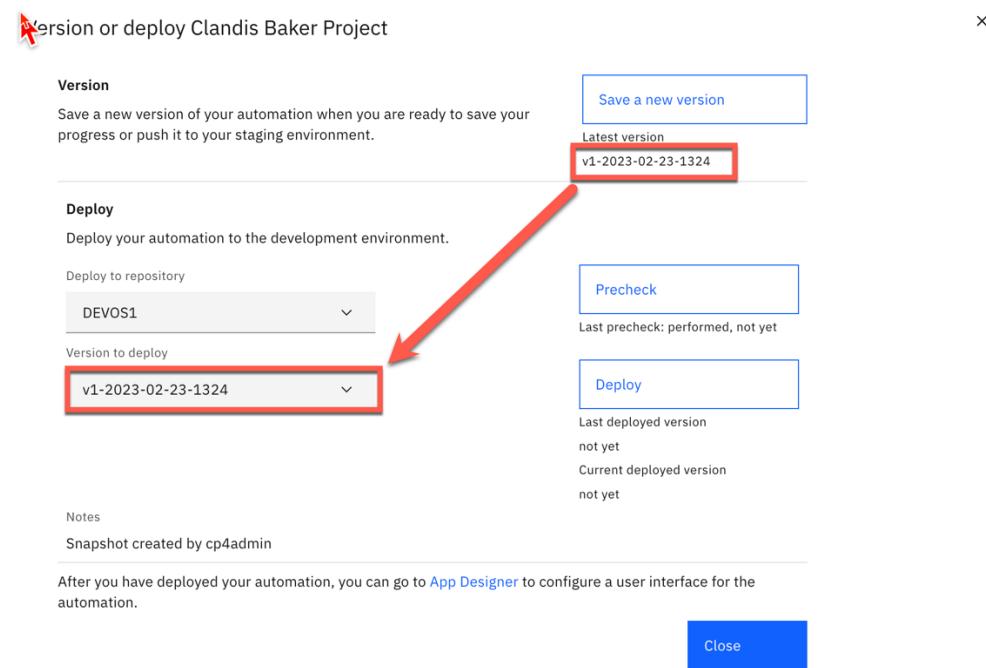
Component	Status	Types	Details
Document types and samples	Ready	5	samples on average
Classification model	Retrain	5	types trained
Extraction model	Ready	4	types trained
Data standardization	Not ready	0	types reviewed
Document retention	Ready	5	types reviewed

_2. Click **Save a new version**. A Save a new version window pops up.



_3. Click on **Create a version**.

_4. Once the version is saved, you should see the version in the Version to deploy drop down list



... also, in the top corner has the “Latest Version.”

_5. Click on the **Deploy button**. This will also take a minute or two to deploy.

Once completed, you should have a notice that the project was deployed.

Version or deploy Clandis Baker Project

Version
Save a new version of your automation when you are ready to save your progress or push it to your staging environment.

Deploy
Deploy your automation to the development environment.

Deploy to repository
DEVO5

Version to deploy
v1-2023-02-23-1324

Precheck
Last precheck: performed, 02/23/2023

Deploy
Last deployed version
v1-2023-02-23-1324
Current deployed version
v1-2023-02-23-1324

Notes
Snapshot created by cp4admin

After you have deployed your automation, you can go to [App Designer](#) to configure a user interface for the automation.

Save a new version

Latest version
v1-2023-02-23-1324

Close



Note that you do not have to remain in the deploy screen while it is versioning or deploying. You can always click the button and then go back into any other screen if you like. It will run in the background. If you do this, just keep an eye on the top right of your screen for deployment status.

6. Click Close button.

Once deployed, proceed to the next steps.

From the home screen you can see the latest version and deployment

IBM Cloud Pak

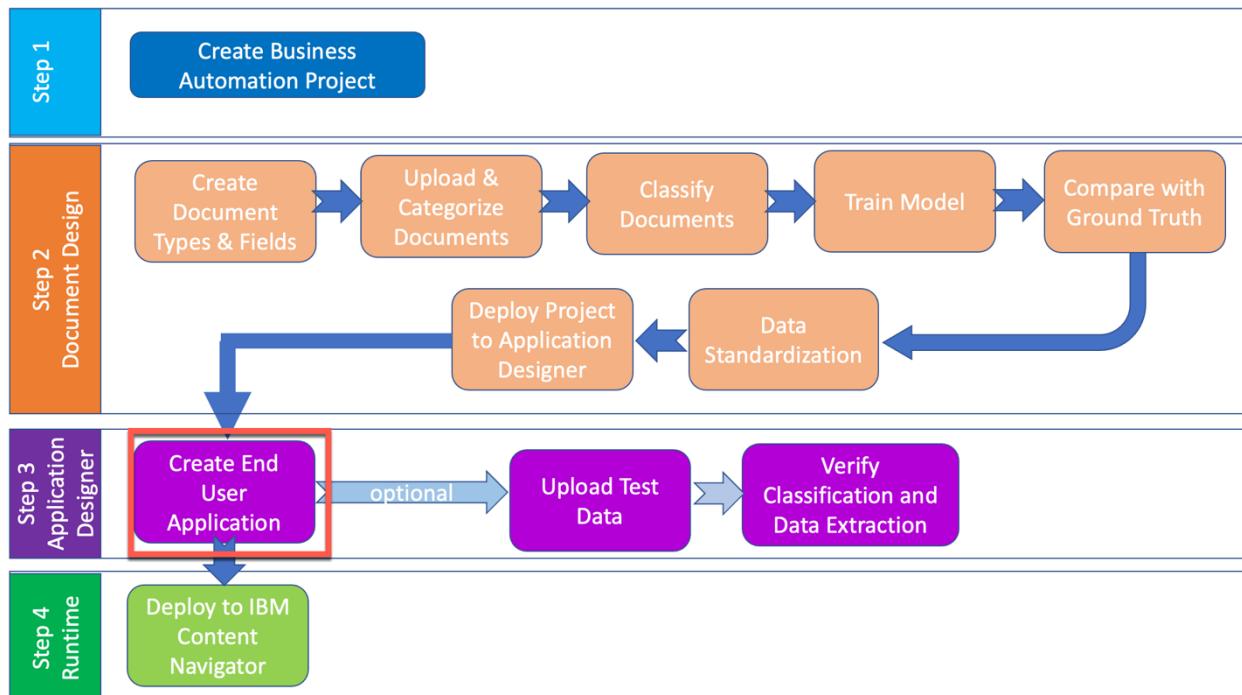
Business automations / User01_CEB

Build Enrich Configure

Document types and samples Upload sample documents to define the types of documents you want the system to process.	<input checked="" type="radio"/> Ready	5 types	23 samples on average
Classification model Train the model to classify your documents.	<input type="radio"/> Retrain	5 types trained	100% accuracy
Extraction model Train the model to extract the data from your documents.	<input checked="" type="radio"/> Ready	4 types trained	
Data standardization Map fields to new or existing data definitions.	<input type="radio"/> Not ready	0 types reviewed	
Document retention Determine how long you want documents to stay in your content repository.	<input checked="" type="radio"/> Ready	5 types reviewed	

Share Version / Deploy
Last shared | a few seconds ago
Latest version | v1 | 3 minutes ago
Deployed | v1 | a minute ago

11 Application designer



At this point we have designed or built a project that consists of document types, data or file types and methods to extract the desired data. The next major section of this lab is to build the user interface using the Application Designer. IBM provides two application templates for Document Processing

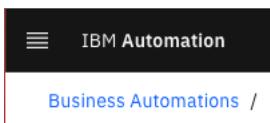
1. Batch Document Processing template – used to process batches of documents.
2. Document Processing Template – used to process single documents.

The lab will have you create a new batch processing application. We will quickly explore the various tabs in the interface, preview what the IBM Content Navigator (ICN) client would look like using the Preview feature and then publish our application to ICN where we will process a batch of documents.

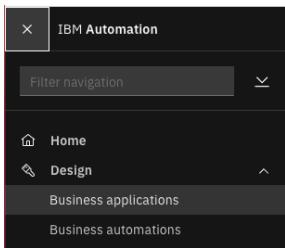
Changes to the application itself will not be in the scope of this lab.

11.1 Create your Runtime Application.

- _1. Return to the starting screen by **clicking the hamburger** in the top left.



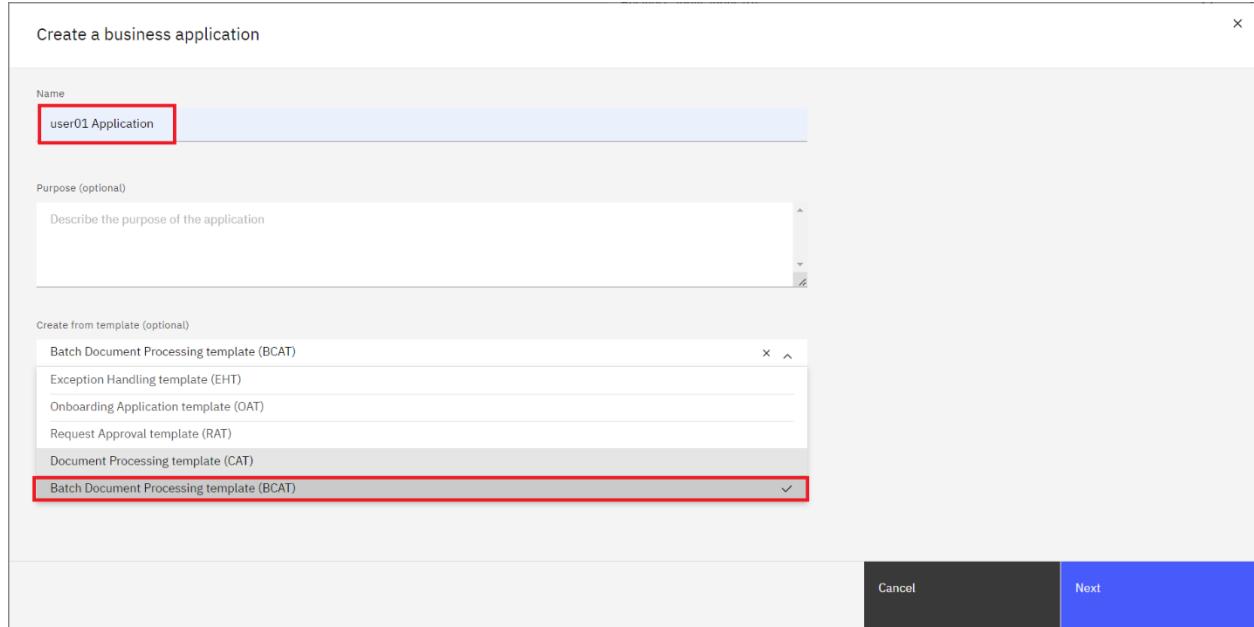
and selecting **Business Applications**



2. From the **Create** drop down list, **select Application**

3. Select **Enter your <application name>** in the Name field.

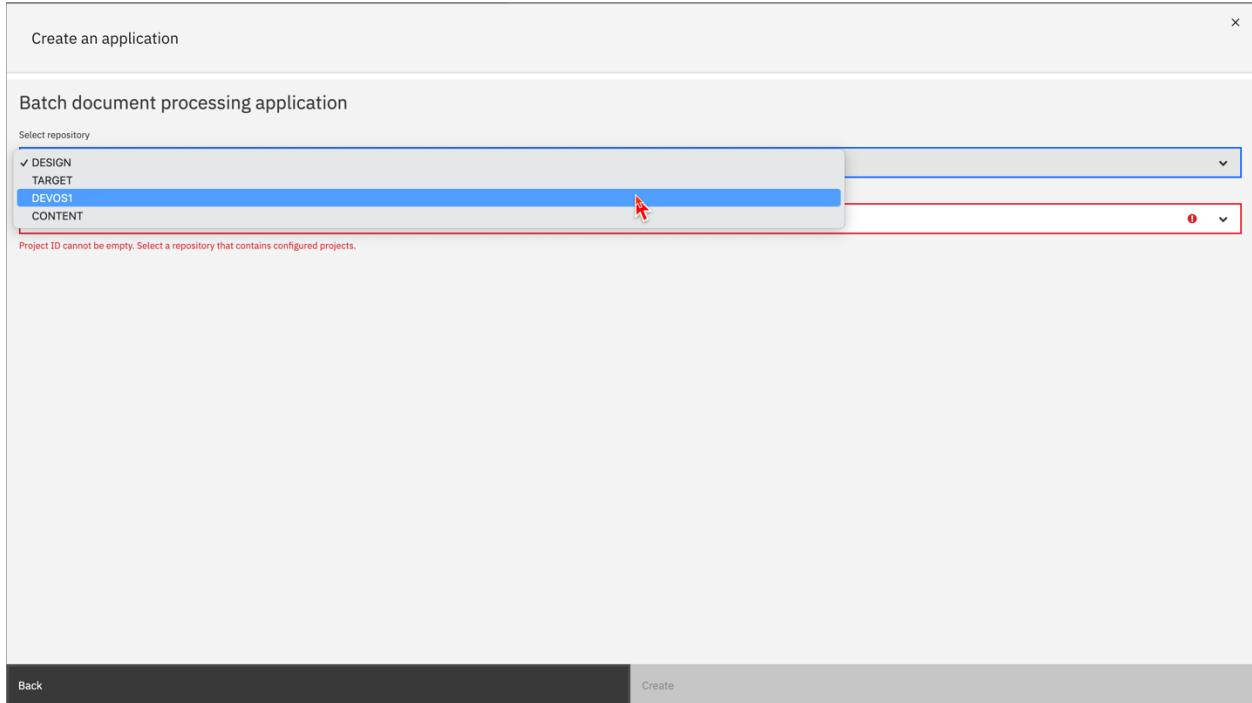
4. In the Create Form Template in drop down **select Batch Document Processing template (BCAT)**.



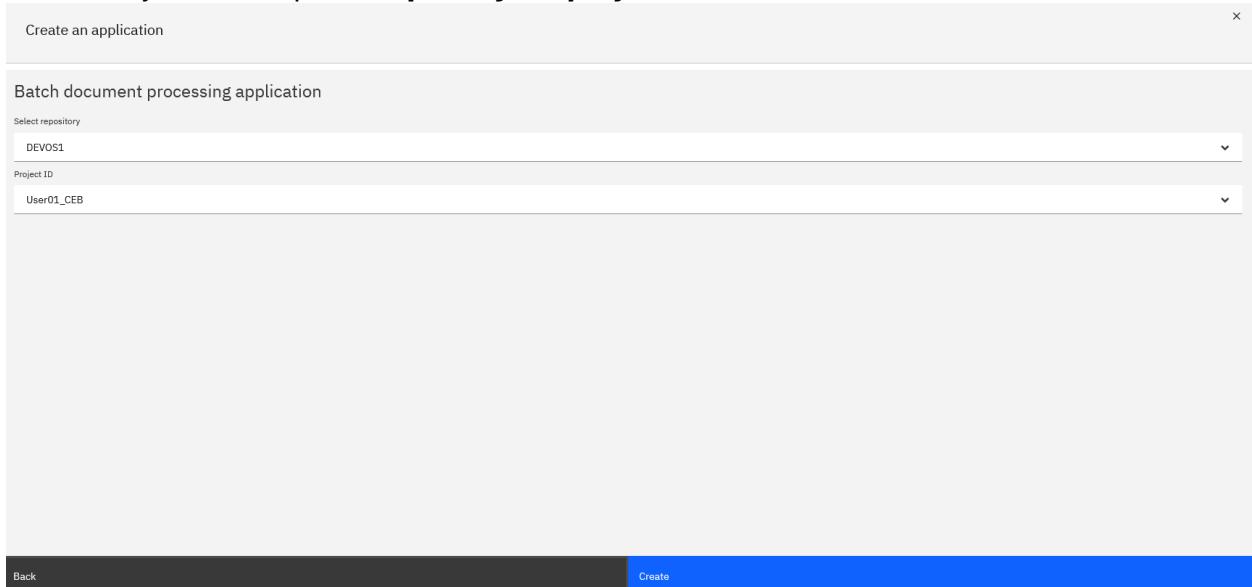
You could have selected the Document Processing Template if you only wanted to process a single document at a time, but in this lab, you will process several documents in a batch.

5. Click **Next**

6. You will be presented with the Create an application window. In the Select repository **pick DEVOS1**



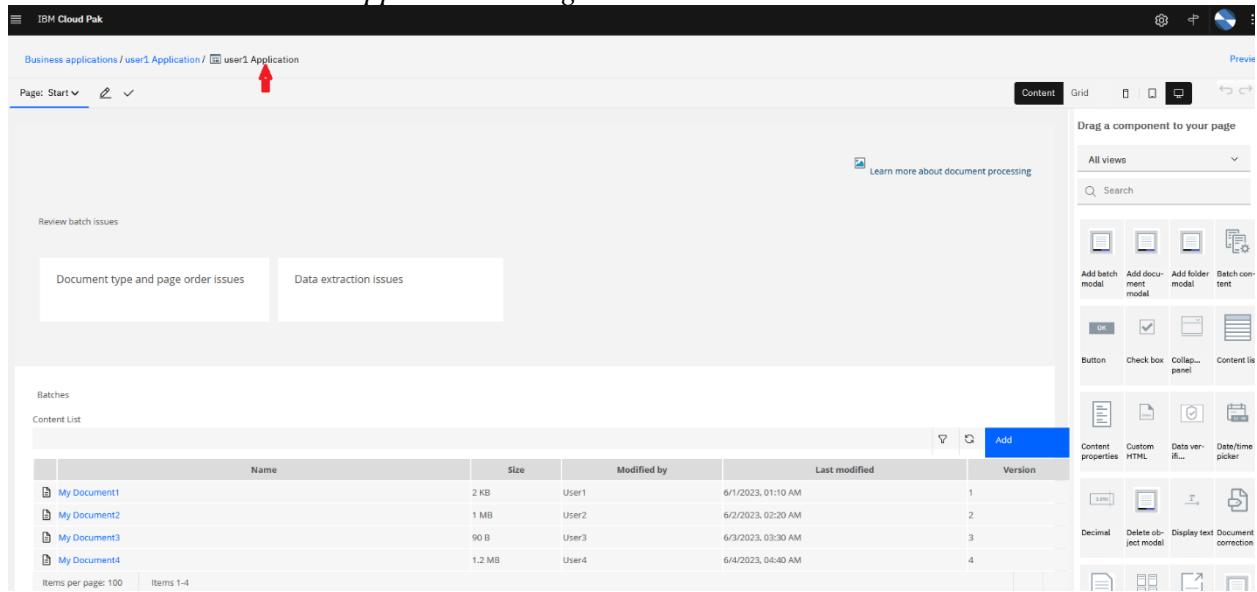
_7. In the Project ID drop down **pick <your project name>**.



Note it may take a minute or two before this update and you can see your project

_8. Click **Create**

You should now be in the *Application Designer*



The screenshot shows the IBM Cloud Pak Application Designer interface. At the top left, there is a breadcrumb navigation path: 'Business applications / user1 Application / user1 Application'. A red arrow points to the second item in the breadcrumb ('user1 Application'). On the left side, there is a sidebar with sections like 'Review batch issues', 'Document type and page order issues', and 'Data extraction issues'. The main area displays a 'Batches' table with four rows of data:

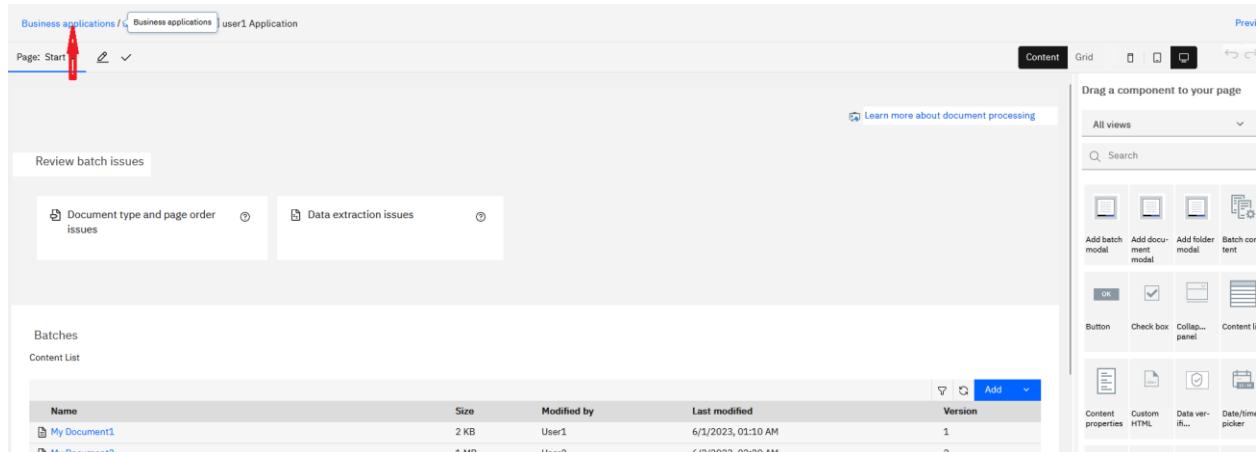
Name	Size	Modified by	Last modified	Version
My Document1	2 KB	User1	6/1/2023, 01:10 AM	1
My Document2	1 MB	User2	6/2/2023, 02:20 AM	2
My Document3	90 B	User3	6/3/2023, 03:30 AM	3
My Document4	1.2 MB	User4	6/4/2023, 04:40 AM	4

On the right side, there is a 'Content' panel with various components listed under 'All views' and 'Search'.



Batch Document Processing template (BCAT) has all the necessary pages and configuration to start using the application. Using this designer user interface, you have the option to further customize the application, such as its page design or actions, to fit your requirements.

_9. Click on Business applications breadcrumb at the top.



The screenshot shows the IBM Cloud Pak Application Designer interface. At the top left, there is a breadcrumb navigation path: 'Business applications / Business applications / user1 Application'. A red arrow points to the first item in the breadcrumb ('Business applications'). On the left side, there is a sidebar with sections like 'Review batch issues', 'Document type and page order issues', and 'Data extraction issues'. The main area displays a 'Batches' table with two rows of data:

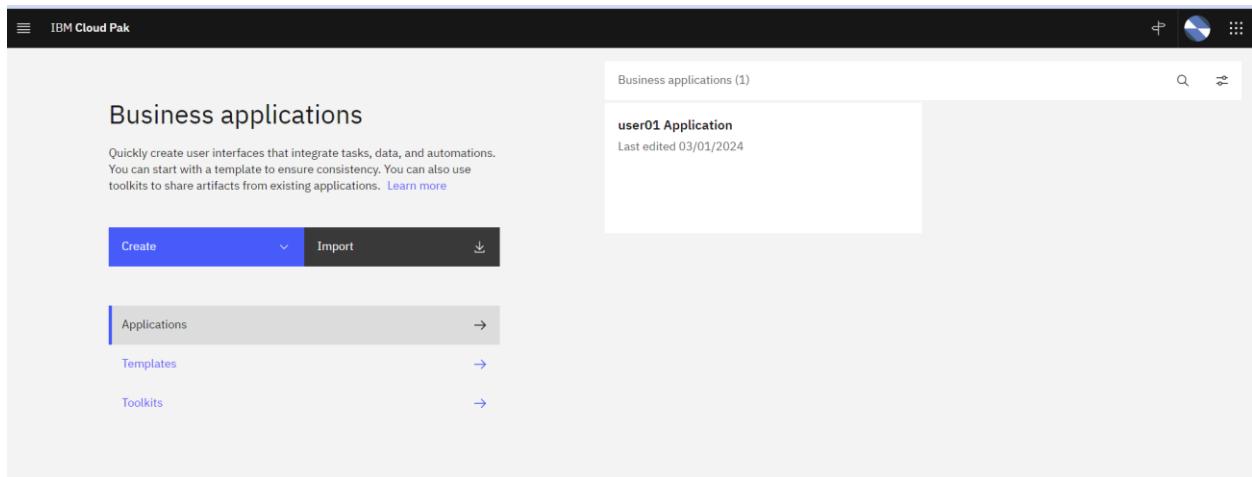
Name	Size	Modified by	Last modified	Version
My Document1	2 KB	User1	6/1/2023, 01:10 AM	1
My Document2	1 MB	User2	6/2/2023, 02:20 AM	2

On the right side, there is a 'Content' panel with various components listed under 'All views' and 'Search'.

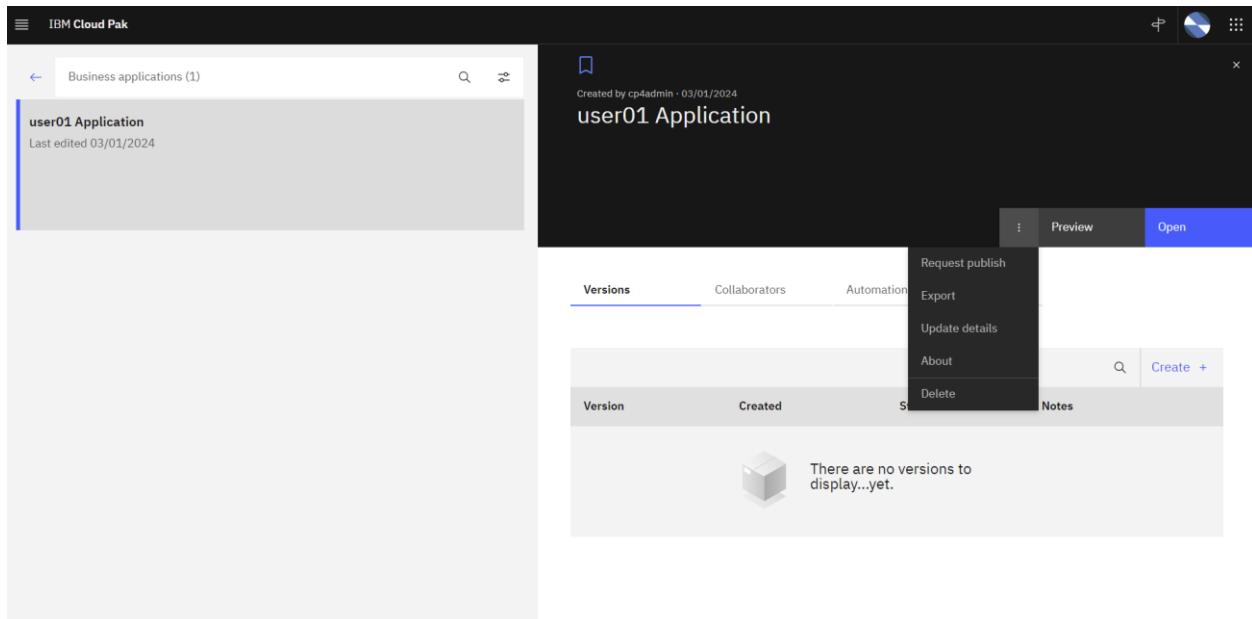


Note: It may take several seconds to build and display the current configuration of the interface.

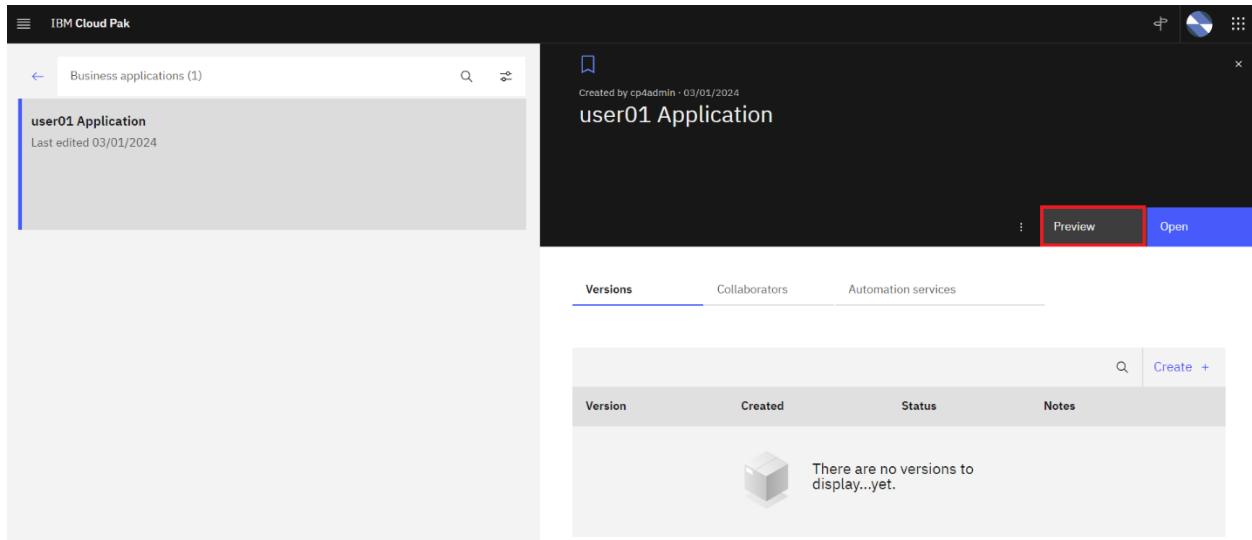
- _10. From this screen you can also select preview to see the pre-configured interface. The open takes you the application where you can modify the look and feel. If you hover anywhere in the box it will turn grey and **Click**.



- _11. From this screen if you **click** on the **3 dots** you can save versions, export application, or delete the application. Just wanted to show this for future reference.



_12. Click on Preview



The screenshot shows the IBM Cloud Pak interface. On the left, there's a sidebar with a list of 'Business applications (1)'. Under it, the 'user01 Application' is listed, with a note 'Last edited 03/01/2024'. To the right, the main panel displays the application details. At the top, it says 'Created by cp4admin - 03/01/2024' and the name 'user01 Application'. Below this, there are three buttons: 'Preview' (highlighted with a red box), 'Open', and a more options menu. A horizontal navigation bar below the title includes 'Versions' (which is underlined in blue), 'Collaborators', and 'Automation services'. Under 'Versions', there's a table with columns 'Version', 'Created', 'Status', and 'Notes'. A message in the center of the table says 'There are no versions to display...yet.'



Note: You may have popup blocker turned on in your browser. Your browser will need to have this option off for the Preview.

The Preview allow you to validate its execution.

Previewing your application is a vital step in the creation process. You can preview your application at various points throughout your development. Maybe you want to preview a small interaction within your application or test the entire experience of your application after you complete development.

_13. Suppose the Preview takes time more than some 9 minutes or throws exception like “Unable to connect to server”. Then, open a new browser and type the URL -> <https://cpd-ibm-cp4ba.apps.ocp.ibm.edu/ae-pbk/v2/applications>

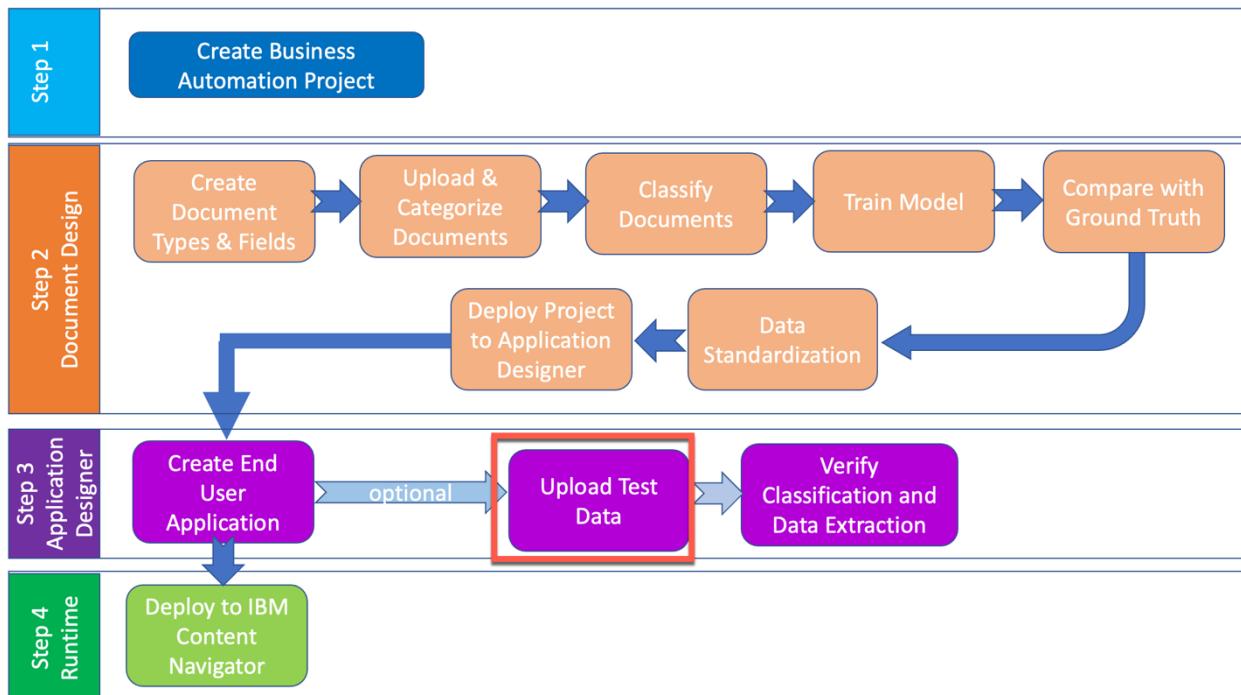
This should look like below –

The screenshot shows a browser window with the URL <https://cpd-ibm-cp4ba.apps.ocp.ibm.edu/ae-pbk/v2/applications>. The page displays a JSON response with the following data:

```
apps:
  0:
    name: "ttt"
    uniqueName: "ttt(TT)"
    id: "28c49208-7f45-45f5-876a-71ba4f40ae46"
    url: "https://cpd-ibm-cp4ba.apps.ocp.ibm.edu/ae-pbk/ttt\(TT\)" (highlighted in red)
    isPublicApp: false
    iconUrl: ""
    display: true
    description: ""
    lastModified: "2024-04-03T22:41:19.520Z"
    versionName: ""
    translations: []
    exposedAs: "App"
    lastPublished: "2024-04-03T22:46:22.448Z"
    teams: []
  1:
    name: "Client Onboarding Document Upload"
    uniqueName: "Client Onboarding Document Upload(CODU)"
    id: "2b16c93c-2ad3-41a4-b65d-cfceac2le1f6"
    url: "https://cpd-ibm-cp4ba.apps.ocp.ibm.edu/ae-pbk/Client Onboarding Document Upload\(CODU\)" (highlighted in red)
    isPublicApp: true
    publicAppUrl: "https://cpd-ibm-cp4ba.apps.ocp.ibm.edu/ae-pbk/public-app/Client Onboarding Document Upload\(CODU\)" (highlighted in red)
    iconUrl: ""
```

Here you could notice the application of ADP that is being created, if you refer to the above snapshot, you could notice that there is an application called “ttt” and notice the url. Copy the URL and paste it in a new browser window.

11.2 Upload documents for processing

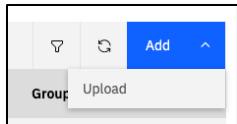


- _1. Below pasted snapshot is the preview of the application. Normally, this preview would work in “incognito mode” of Chrome or “InPrivate mode window” of Edge browser. Additionally, any popup blocker must be disabled or configured to allow open the pop-up window. You should be in the default application user interface for ADP it opens a new tab in your browser.

The screenshot shows the IBM Content Navigator interface. At the top, there's a navigation bar with icons for file operations like Open, Save, Print, and a search bar. Below the bar, there are two sections: "Review batch issues" and "Batches". The "Review batch issues" section contains two boxes: "Document type and page order issues" (0 batches) and "Data extraction issues" (0 batches). The "Batches" section has a header with columns: Name, Files, Priority, Status, Added on, Added by, Group, and Location. A search icon is at the top left of the list area, and a message below says "No items found." On the right side, there are additional navigation links for "Learn more about document processing", "File", and "Print".

There are two key screens you will work with: “*Document type and page order issues*” and the “*Data extraction issues*”. First, we need to upload some test documents and have them processed.

- _2. Click on **Add**, then **Upload**.



- _3. Enter a **name** for your batch in the Display Name field and set the **Priority to High** as seen in the image below.

Upload new batch

* Display Name
Batch 1

Description

Priority
High

- _4. Click **Select files**.

Navigate to the samples folder previously downloaded from [Section 2](#) and use the *Group 3 - Runtime Demo Set* folder documents. Select all the files in the folder.

- _5. Click **Open**

You will see a window that will give the operator a chance to manually classify the documents before they are ingested. By clicking on one of the files you will be presented with an option to manually classify the documents. In the example below would be how to manually classify a document.

Add Files

To manually specify document type, first select the files in the table. Use the classify option, to assign the document type for selected file(s). If a file is not manually classified, the system will auto-classify it.

1 items selected		Classify ▾	Auto Classify	Deselect
<input type="checkbox"/>	File Name	Document Type		
<input checked="" type="checkbox"/>	B_PO_5.pdf	Auto Classify		
<input type="checkbox"/>	DE_FW2_1000_0001F.pdf	Auto Classify		
<input type="checkbox"/>	DE_FW2_4000_0011F.pdf	Auto Classify		
<input type="checkbox"/>	DE_FW2_4001_0001S.pdf	Auto Classify		
<input type="checkbox"/>	DE_FW2_4001_0010F.pdf	Auto Classify		

Cancel **Add**

We are not going to do this but instead let ADP auto classify them.

Add Files

To manually specify document type, first select the files in the table. Use the classify option, to assign the document type for selected file(s). If a file is not manually classified, the system will auto-classify it.

<input type="checkbox"/>	File Name	Document Type	
<input type="checkbox"/>	B_PO_5.pdf	Auto Classify	
<input type="checkbox"/>	DE_FW2_1000_0001F.pdf	Auto Classify	
<input type="checkbox"/>	DE_FW2_4000_0011F.pdf	Auto Classify	
<input type="checkbox"/>	DE_FW2_4001_0001S.pdf	Auto Classify	
<input type="checkbox"/>	DE_FW2_4001_0010F.pdf	Auto Classify	

**_6. Click on the Add button.**

The screenshot shows the software interface after clicking the 'Add' button. A progress bar at the bottom of the table indicates '3 of 5 files processed'. A red arrow points to the progress bar.

Name	Files	Priority	Status	Added on	Added by	Group	Location
Batch01	5	High	<div style="width: 60%; background-color: #0072bc; height: 10px;"></div>	02/23/2023, 10:49 AM	cp4admin		

A progress bar will be displayed indicating when all documents have been uploaded.

_7. Click the 3 dots at the end of the line.

The screenshot shows the software interface after the documents have been uploaded. The status column now says 'Documents uploaded'. A red arrow points to the three-dot menu icon at the end of the table row.

Name	Files	Priority	Status	Added on	Added by	Group	Location
Batch01	5	High	Documents uploaded	02/23/2023, 10:49 AM	cp4admin		

_8. Click Submit

In the screen shot below, you see we have a document issues (status) and we now have 1 batch in the “Document type and page order issue” tile.

The screenshot shows a dashboard titled "Review batch issues". It includes a header with a link to "Learn more about document processing". Below the header are two tiles: "Document type and page order issues" (containing 1 batches) and "Data extraction issues" (containing 0 batches). A red box highlights the first tile. Below the tiles is a section titled "Batches" with a table. The table has columns: Name, Files, Priority, Status, Added on, Added by, Group, and Location. One row is visible, showing "Batch01" with 5 files, High priority, Document issues status, added on 03/27/2023 at 01:45 PM by cp4admin. At the bottom of the table are buttons for "Add" and "Edit".

Name	Files	Priority	Status	Added on	Added by	Group	Location
Batch01	5	High	Document issues	03/27/2023, 01:45 PM	cp4admin		

11.3 Correct any classification errors.

1. Click on the Document type and page order issues tile to open the batch.

The screenshot shows a page titled "Batch Document Processing Application / Document type and page order issues". The main content area displays a table with one row. The table columns are: Name, Priority, Status, Added on, Added by, Group, and Location. The single row shows "Batch 1" with High priority, Document issues status, added on 01/13/2021 at 08:44 am by CEAdmin. At the bottom of the table are buttons for "Add" and "Edit".

Name	Priority	Status	Added on	Added by	Group	Location
Batch 1	High	Document issues	01/13/2021, 08:44 am	CEAdmin		

2. Click on <your batch name> to open it.

You should now see all the documents you uploaded in your batch. The ones with issues will have a red checkmark for documents that have a low confidence document type and a red exclamation mark for documents it could not classify.

Batch01

Cancel Save changes Submit

Documents (5)

Issues (1 of 1)

Document name Document type

- B_PO_5.pdf Undefined
- BAD_FW2_1000_0003F.pdf Wage and Tax
- TR_FW2_1000_0003F.pdf Wage and Tax
- TR_FW2_2000_0003F.pdf Wage and Tax
- TR_FW2_4000_0002F.pdf Wage and Tax

PURCHASE ORDER

RUBE'S Meat Co.

P.O. No.: 71239
DATE: 09 March 2020
CUSTOMER ID: 46273CD

VENDOR:
Chicken Run Ranch
24 Quay Street
Nelson Village NE23 8DD
UK
078-2054-8486

SHIP TO:
Rube's Meat Co.
64 Pendleyallt Road
Burton, Leonard HG3 2SU
UK
078-7875-2017

SHIPPING METHOD	SHIPPING TERMS	DELIVERY DATE				
AIR	C.I.F.	29 March 2020				
QTY	ITEM #	DESCRIPTION	JOB	UNIT PRICE	LINE TOTAL	
230 PCS	01	Whole Chicken		£1.50	£345.00	
150 Packs	02	One Day Old Chick		£1.05	£157.50	
					TOTAL	£502.50

- _3. Most of the document types are correct but it looks like a PO got mixed into our batch so we can **Click on the Trash can** to delete it from the batch. And **select OK** to delete it.

Batch01

Cancel Save changes Submit

Documents (5)

Issues (1 of 1)

Document name Document type

- BAD_FW2_1000_0003F.pdf Wage and Tax
- TR_FW2_1000_0003F.pdf Wage and Tax
- TR_FW2_2000_0003F.pdf Wage and Tax
- TR_FW2_4000_0002F.pdf Wage and Tax

PURCHASE ORDER

RUBE'S Meat Co.

P.O. No.: 71239
DATE: 09 March 2020
CUSTOMER ID: 46273CD

VENDOR:
Chicken Run Ranch
24 Quay Street
Nelson Village NE23 8DD
UK
078-2054-8486

SHIP TO:
Rube's Meat Co.
64 Pendleyallt Road
Burton, Leonard HG3 2SU
UK
078-7875-2017

SHIPPING METHOD	SHIPPING TERMS	DELIVERY DATE				
AIR	C.I.F.	29 March 2020				
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230 PCS	01	Whole Chicken		£1.50	£345.00	
150 Packs	02	One Day Old Chick		£1.05	£157.50	
					TOTAL	£502.50

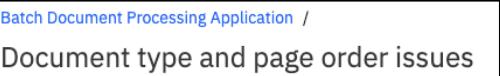
- _ 4. Review all documents to ensure everything is correct. If the system no longer detects any issues, you should see a green checkmark near the top of the document list.



- _ 5. Click **Save Changes** and then **Submit** to save your changes and have the batch processed.

The system will start reprocessing the documents now that they have been classified correctly.

- _ 6. Click on the blue **Batch Document Processing Application link** at the top to return to the previous preview menu.



11.4 Correct extraction issues

The following instructions are based on a pre-trained sample application. Not what you will see in your untrained application.



Important Note: The project you are using for this has been configured but NOT run through the training (Deep Learning). So, the results will not reflect what they should be. IN A NORMAL SCENARIO, ON A CLUSTER WITH GPU AND DEEP LEARNING ENABLED, YOU WOULD HAVE TRAINED YOUR MODEL BEFORE DEPLOYING IT AND WOULD BENEFIT FROM HIGHER EXTRACTION RATES. the purpose of this lab is to teach you the tools but won't show you the trained results.

It may take a few seconds for your batch to advance to the next step. If your batch needs further attention, you will see it appear in the Data extraction issues tile.

- _ 1. Click on the **Data extraction issues** tile to open it.



_2. Click on <your Batch name> to open.



After opening we see all the documents that have been processed but one looks to have extraction issues.

Name	Issues	Status	Modified on	Modified by
BAD_FW2_1000_0003F.pdf	1	⚠ Data issues	03/04/2023	cp4admin
TR_FW2_1000_0003F.pdf		Issues reviewed	03/04/2023	cp4admin
TR_FW2_2000_0003F.pdf		Issues reviewed	03/04/2023	cp4admin
TR_FW2_4000_0002F.pdf		Issues reviewed	03/04/2023	cp4admin

Items per page: 100 1-4 of 4 items

_3. Click on the bad document to open it. Zoom in a bit to get a better picture of the document.

Extracted data

All Fields 1

Federal Income Tax Withheld

Federal Income Tax Withheld
9000.00

Employee Social Security Number *

(none)

Employer Identification Number

(none)

Employers Name and Address

Bricks and Mortar 343 Jackson Ave Costa Mesa, CA 90394

Social Security Wages

75000.00

Wages Tips Other Compensation

(none)

Employee Name and Address

Last name Suff. Stella K. James 343 Twisting Way Red Beach, CA 90354 f Employee's address and ZIP code

Take a moment to discover the image viewer features.

Image viewer features at top:

The screenshot shows a document viewer with a red box highlighting the top toolbar. The toolbar includes icons for zoom, rotate, and search. To the right is an 'Extracted data' panel titled 'Employee Name and Address *'. It contains sections for Organization (none), Name (Name field), Email (Email field), Phone (Phone field), and Postal mail address (Building number: 457, Street name: Chelsea Place, Unit: (none)). A validation warning is shown.

Form W2 Wage and Tax Statement				Year 2020
Copy 1 - For State, City or Local Tax Department				OMB No. 1545-0008
a. Employee social security number 334-91-3068	b. Employer ID number 87-3849583	c. Control number EE940 FGH		
e. Employee name & address Francis A. Hallbut 425 Madison Avenue New York, NY 10022	c. Employer name & address Tower Financial Corp 1000 Avenue of the Americas New York, NY 10020			
1. Wages tips, other comp. 183439.33	2. Federal income tax 44025.44	3. Social security wages 132099.00	4. Social security tax withheld 83239.80	
5. Medicare wages and tips 163439.33	6. Medicare tax withheld 2369.87	7. Social security tips 800.00	8. Allocated tips 800.00	
9	10. Dependent care benefits 13. (Mark x)	11. Nonqualified Plans 183439.33	12a. Code (see instructions) C 2531.00	
Statutory employee Retirement plan Third party sick pay	14. Other x	15. State 1 State ID number 3092904	12b. Code D 20000.00 12c. Code DE 421.00	
15. State 1 State income tax 12840.75	16. State wages, tips, etc. 183439.33	17. State income tax 12840.75	18. Local wages, tips, etc. 19. Local income tax 20. Locality name AA 521.00	
Department of the Treasury - Internal Revenue Service This information is being furnished to the Internal Revenue Service				

- Rotate image.
- Visual effect adjustment
- Invert

Image viewer features at bottom:

The screenshot shows a document viewer with a red box highlighting the bottom toolbar. The toolbar includes icons for zoom, rotate, and search. To the right is an 'Extracted data' panel. It shows fields for Federal Income Tax Withheld (9000.00), Employee Social Security Number (none), Employer Identification Number (none), Employers Name and Address (Bricks and Mortar 343 Jackson Ave Costa Mesa, CA 90394), Social Security Wages (75000.00), and Wages Tips Other Compensation (none). A validation error is shown for the Employee Social Security Number.

Form W-2 Wage and Tax Statement				2020
Copy 1 - For State, City, or Local Tax Department				Department of the Treasury - Internal Revenue Service
22222	183-94-7103	OMB No. 1545-0008		
b. Employee name & address and ZIP code Bricks and Mortar 343 Jackson Ave Costa Mesa, CA 90394	d. Federal income tax withheld 75000.00	e. Ref. wage and tips 75000.00	f. Federal income tax withheld 9000.00	
42-4409405	g. Social security wages 75000.00	h. Social security tips 4717.50	i. Medicare wages and tips 75000.00	j. Medicare tax withheld 1087.50
Stella K. James 343 Twisting Way Red Beach, CA 90354	k. Nonqualified plans 1200.00	l. Other 497.00	m. Local wages, tips, etc. 75000.00	n. Local income tax 45.00
l. Control number 034220 A132	o. Dependent care benefits 000.00	p. Other 000.00	q. Locality name Red Beach	r. State CA
q. Employee's address and ZIP code Employee's state ID number CA 934958	r. State wages, tips, etc. 75000.00	s. State income tax 2356.00	t. Local wages, tips, etc. 75000.00	u. Local income tax 45.00
W-2 Wage and Tax Statement 2020 Department of the Treasury - Internal Revenue Service				

- Page and thumbnail's view

- Fit to window.
- Zoom and Magnify

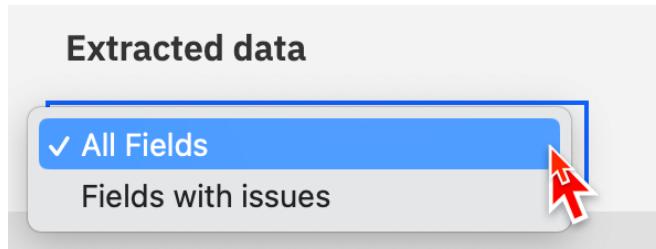
Field features

The screenshot shows a document processing application interface. On the left, there is a preview of an W-2 form (Form W-2 Wage and Tax Statement, Copy 1) with various fields filled in. On the right, the 'Extracted data' panel is displayed, showing a list of fields and their values. A dropdown menu at the top of the panel is set to 'All Fields'. The 'Federal Income Tax Withheld' field has a red border around it, indicating a validation error. Below the dropdown, there are sections for 'Employee Social Security Number', 'Employer Identification Number', 'Employers Name and Address', 'Social Security Wages', and 'Wages Tips Other Compensation'. Each section includes a 'Validation error' icon and a note about the status of the extracted data.

- Show all fields.
- Show fields with issues.

Also note that fields that have issues have a notification icon next to them. For example, Wages Tips Other Compensation field picked up correctly but has a low confidence based on the extraction results.

4. Under Extracted data click on the drop down twisty.



5. Click on the ALL Fields.

This view shows all the fields that we defined earlier. Fields with an asterisk are mandatory fields.

Change the Extracted data back to Fields with issues.



The Employee Social Security Number is a mandatory field. For purposes of this lab it was changed to “Bad SSN”. Since you did not make that phrase an alias ADP was not able to pick it up.

_6. Click on Employee Social Security Number and with your mouse select the SSN under “Bad SSN”.

The screenshot shows the ADP software interface with an W-2 form. The form includes fields for employee information, wages, tips, and taxes. A validation error is highlighted for the Employee Social Security Number field, which contains the value "183-94-7103". A tooltip message "Required value is missing." is displayed next to the field. The software interface also shows other tabs like "Save changes", "Done and next", and "Done".

Also the Wages Tips Other Compensation did not have a correct alias defined. But since it was not a required field, you can continue to process.

_7.. Click on Save Changes box at the top.

The screenshot shows the top navigation bar of the ADP software. The "Save changes" button is highlighted with a blue border. Other buttons include "Cancel", "Done and next", and "Done". A "Learn more" link is also visible.

_8. For the remaining fields there are no extraction issues that ADP picked up for mandatory fields. You may see some low confidence characters. If so, Click on Dismiss for each field with a yellow validation warning.

_9. Click on Done and next.

_10. All documents have been processed **Click** on **Submit** at the top to complete the batch.

12 Optional Export/Import Project.

If you would like to save your project and perhaps use it later, you can do this lab.
From the Business Automations

_1. From the Business Automations screen select Document Processing.

The screenshot shows the IBM Cloud Pak Business Automations interface. On the left, there's a sidebar with 'Business automations' and a 'Create' button. The main area is titled 'Document processing automation (1)' and shows a single item: 'User01_CEB' last edited on 09/20/2023. Below this, there are sections for 'Published automation services' (with 'Document processing' selected) and 'External' services.

_2. Select <your project name> Click open

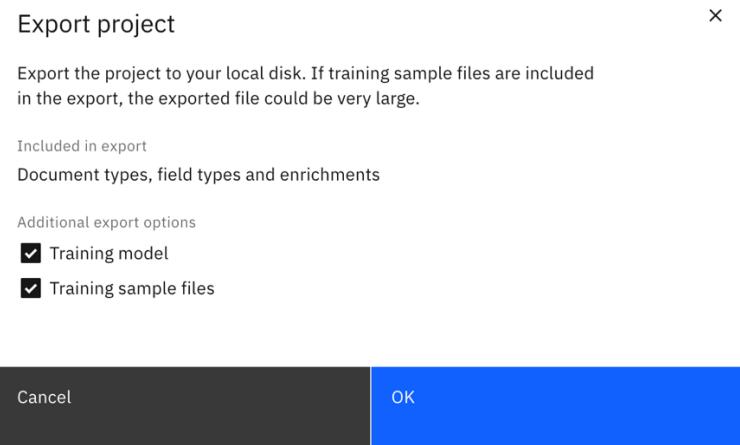
The screenshot shows the same interface as above, but the 'User01_CEB' project is now highlighted with a blue border, and a blue 'Open' button is visible at the bottom right of its card.

_3. From the Main screen select the Configure tab

The screenshot shows the main screen for the 'User01_CEB' project. The 'Configure' tab is selected. On the left, there's a sidebar with 'Import / Export ontology' options: 'Document processing', 'Language settings', 'Git server configuration', and 'Webhook configuration'. The main area has two sections: 'Export project' (with a 'Export project' button) and 'Import project' (with a 'Import project' button). Top right features 'Share' and 'Version / Deploy' buttons, and bottom right shows sharing and deployment details.

_4. Select Export Project

_5. On Export Project window **check Training Module** and **Training Sample files**



_6. Click on OK

_7. A project-export-<date-time>.zip will be download via browser to local machine.

END OF LABS

Appendix A - Troubleshooting

TechZone Pending Status taking Long Time

Operator shows Pending status in a namespace – OLM know issue.

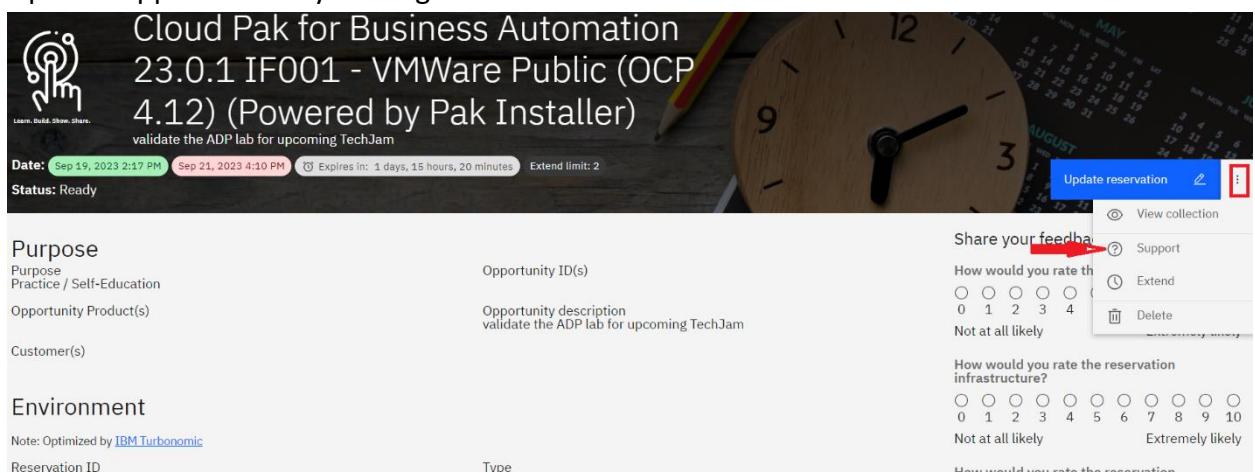
An operator fails to install and continuously shows Pending status.

For fix visit below link.

<https://www.ibm.com/docs/en/cpfs?topic=ii-operator-shows-pending-status-in-namespace-olm-known-issue>

Other issue could be the deployment itself had an issue. Two things to do in this case.

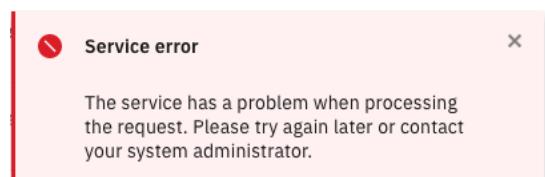
1. Open a support ticket by clicking on the 3 dots on the tile.



IBM Internal can also access support via SLAC Channel at #itz-techzone-support

2. Delete tile and try to deploy again.

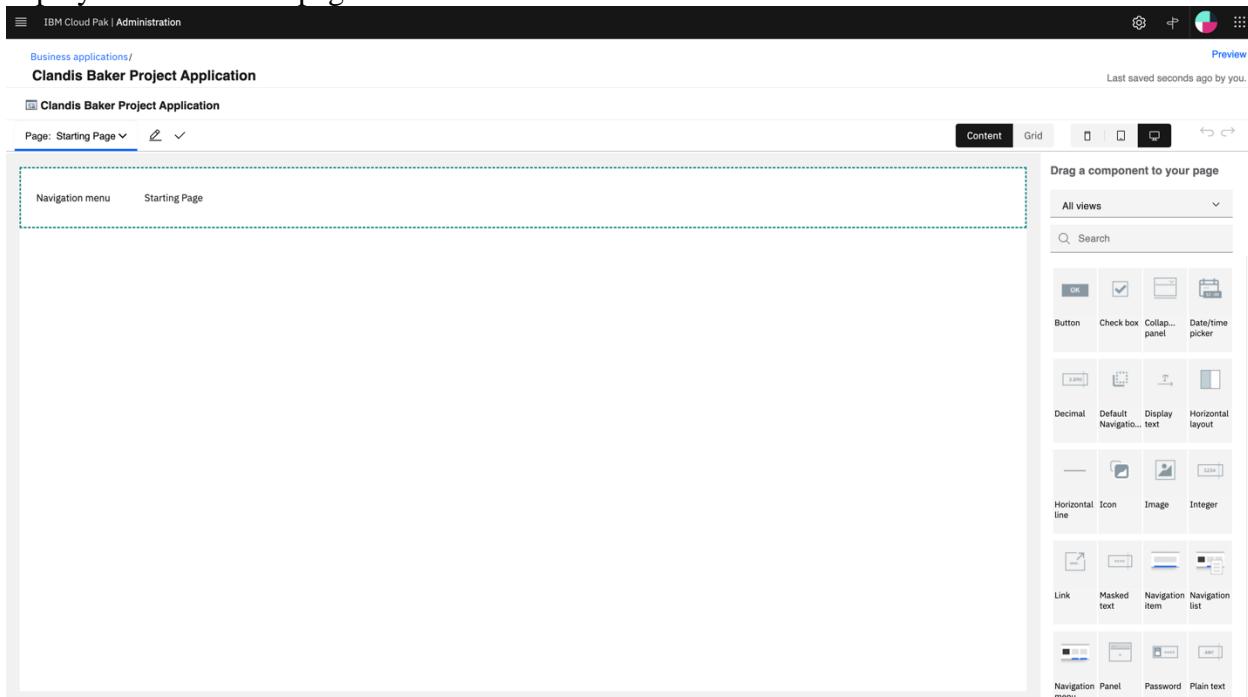
Service Error



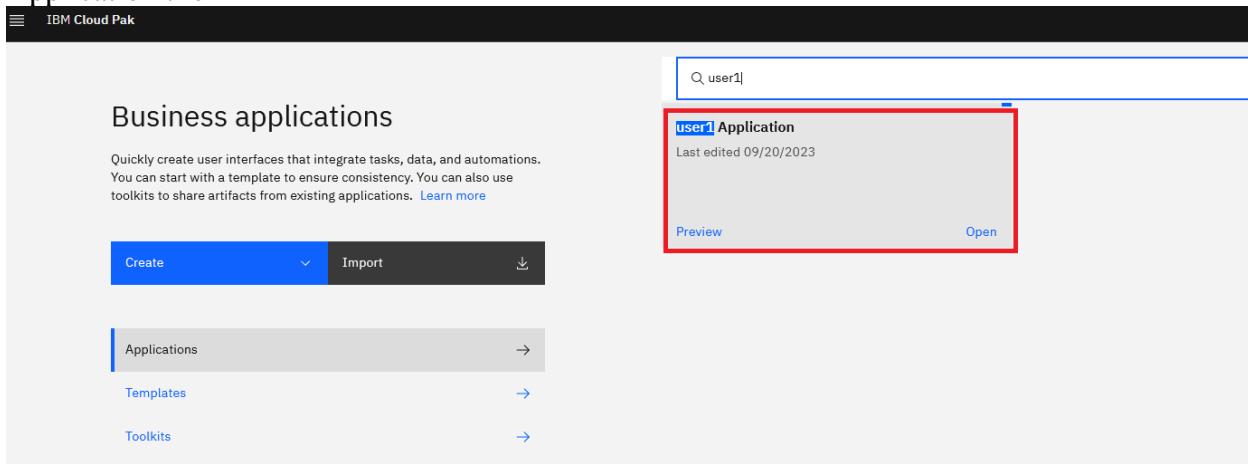
There was trouble communicating most of the time you can simply ignore and continue on.

Application Blank

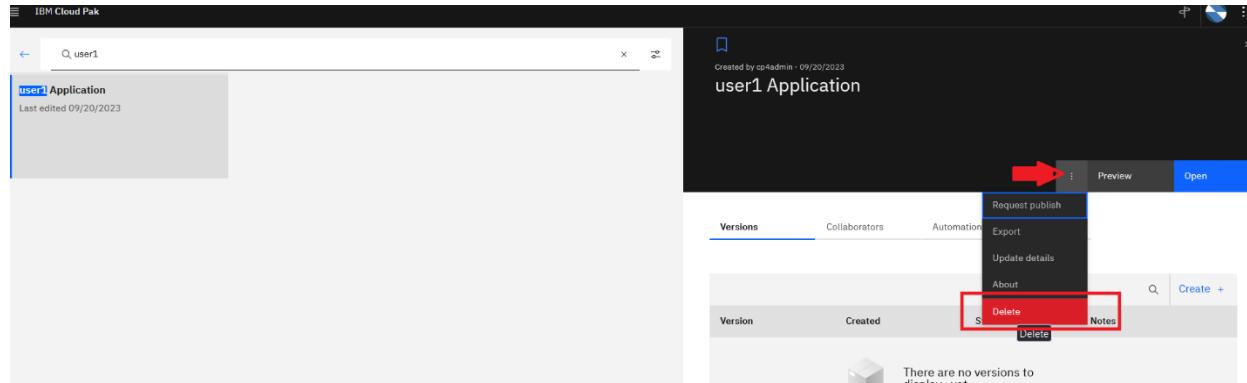
During creating of Business Application setup, sometimes on first time after project has been deployed. The Starter page is blank.



If this happens delete the application and try again. To delete the application, Click on the Application tile



Then Click on the 3 dots and Select Delete



Connection issue with Workstation to Cloud.

If issues with connection from workstation to cloud after it's been working. Reboot your workstation.

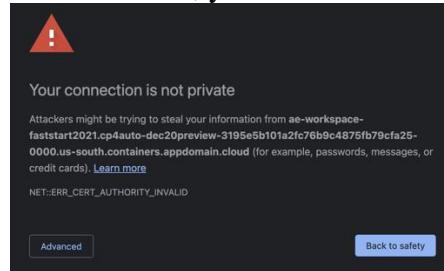
Opening an Incognito Window

When you open a new incognito window, you will need to accept certificates before logging in to ADP. Customers shouldn't have this issue because they will have their own certificates instead of the self-signed certificates used in this environment.

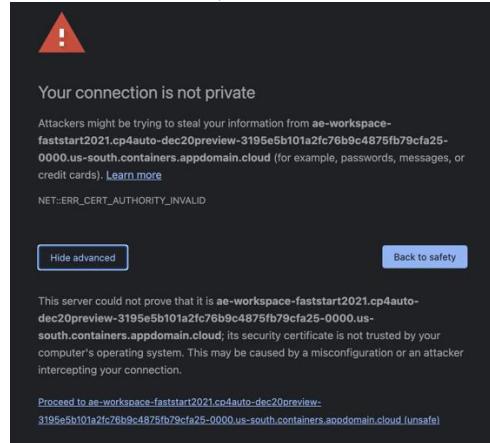
In your incognito window, go to the following URLs located in this Box:

Open the Generate Security Tokens Box note and click all 3 of the links listed. This will reset the self-signed security certificates.

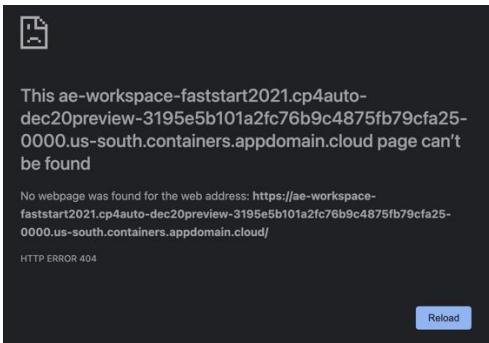
For each URL, your browser window will show a message like this:



Click Advanced, and the browser window will look something like this:



Click the “Proceed to...” link. You’ll see a message like this in your browser window:

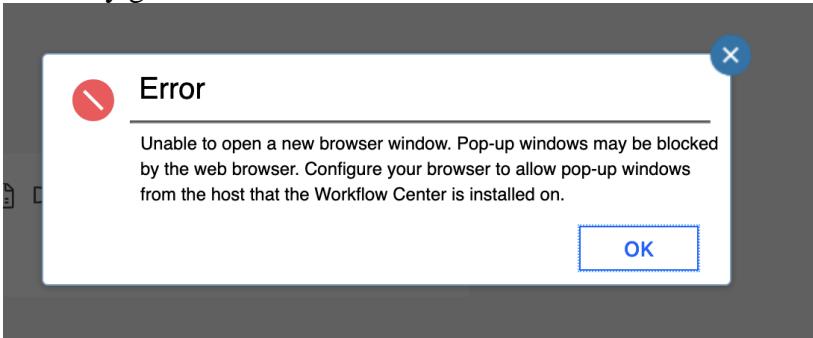


Ignore the error and proceed to the next link.

After doing this for each of the URLs above, log in to BAStudio

Popup Blocked when trying to Preview Application.

You may get error like this:



You will need to grant access to pop up windows in your browser.

Appendix B - BAW & ADP Integration Sample

For the End to End demo BAW was integrated with ADP. This link explains how to accomplish.
<https://github.com/IBM/baw-adp-integration-sample>

Appendix C - Badge Information.

Badge quiz page - <https://learn.ibm.com/user/policy.php>