TRIRIGA DTO
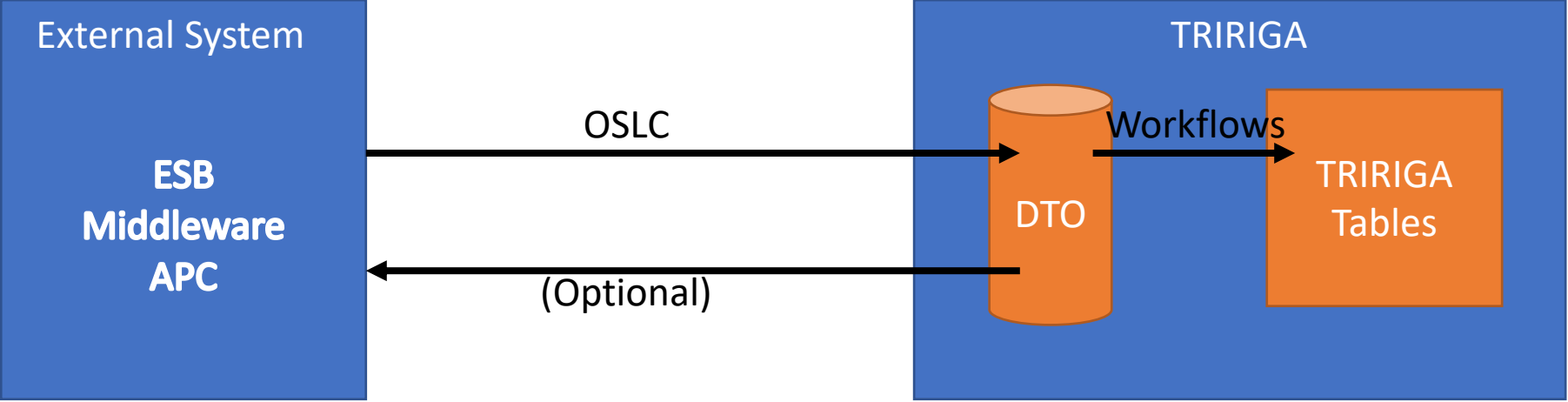
Data Modeler   Help

New | View | Tools | Utilities

Describe General Properties of the Business Object.   Copy BO | Delete BO | Revise BO | Publish BO | Save BO | List All Revisions | Cancel

Classification	x
Data Utilities	
cstAccountAssignmentToReque	
cstApprovalReviewerDTO	
cstAssetAPIDTO	
cstAssetDTO	
cstAssetSpecDTO	
cstAssetToBuildingSystemMap	
cstAssetToOpportunityDTO	
cstBidResponseLineItemDTO	

cstBlanketPurchaseOrderToOrganizati-

| cstBRResponseDTO |
| cstBuildingClassDataAttribute[|
| cstBuildingDTO |
| cstBuildingSystemDTO |
| cstBuildingToOrganisationMap |
| cstBuildingToRequestClassMap |

OBJECT BROWSER

Field List   x

General

	Field Name ▲	Field Label ●	Field Type ●
☐	ControlNumber	Record ID	Control Number
☐	CreatedDateTime	Update Date/Time	Date and Time
☐	Description	Reason for Update	Text
☐	Instructions	Instructions	Text
☐	PeopleFullName	Recorded By	Text
☐	Status	Status	Text
☐	Type Of Change	Type Of Change	Text
☐	cstBatchIdTX	DATALOADID	Text
☐	cstBuildingEquipmentIdTX	Building Equipment ID	Text
☐	cstBuildingIdTX	Building ID	Text
☐	cstBuildingPathTX	Building Path	Text
☐	cstCustomerPONumTX	Customer PO Number	Text
☐	cstESBIdTX	ESB ID	Text

Business Object Properties   x

Business Object - cstGlobalServiceRequestDTO (Published)

Module	Data Utilities
» Name	cstGlobalServiceRequestDTO
» Display Name	Global Service Request DTO
Description	
Stand Alone	⦿
Embedded	○
Link	○
Externally Managed	○
Staging Table	None ▾

Global Service Request DTO: 1002106

🖨 Print   ❓ Help

General | System | Workflow Instance | Associations   [x]

⊟ Result

Processed

⊟ Operation

Operation stealth_ticket_create

⊟ Data

Organization	\Organizations\ISS Customers\DTAG\DFMG Deutsche Funkturm GmbH	**Status**	Accepted
Request For	Someone Else	**Building Equipment ID**	000000251625223221
Requested By		**Request Classification**	
Floor		**Room**	
Requested For Name		**Description**	Stealth 901 04/081234
Cause	Request For Service	**External Reference**	sura-Stealth901.b4203
Requested For Partner		**Building Path**	\Locations\ISS-DTAG\ISS-DTAG-GMG\New Sprint 9 property\Building 06
Floor Path	\Locations\ISS-DTAG\ISS-DTAG-GMG\New Sprint 9 property\Building 06\triName_Alias Name	**Space Path**	\Locations\ISS-DTAG\ISS-DTAG-GMG\New Sprint 9 property\Building 06\triName_Alias Name\NarasimhaSpace
Building ID		**Functional Location ID**	
People ID	surendran	**External Customer Reference**	
SR Created Date/Time	11/01/2021 18:22:11	**Service Request ID**	
Quote ID			
External?	☐	**Work Task Name**	Test 101
Planned End	07/08/2021 19:30:03	**Planned End Date**	
Invoice Type			

[x]

Global Service Request DTO: 1002088

🖨 Print   ❓ Help

General | System | Workflow Instance | Associations | ⊠

➖ **Result**

Error: Already a request Exists with this external ref!

➖ **Operation**

Operation P_ANG

➖ **Data**

Organization	Status **Rejected**
Request For Me	Building Equipment ID
Requested By	Request Classification 1100 General Operations & Maintenance
Floor	Room
Requested For Name	Description PASM Test 08/01 02
Cause Request For Service	External Reference
Requested For Partner Request Partner	Building Path
Floor Path	Space Path
Building ID	Functional Location ID KERN Loc ID
People ID	External Customer Reference Customer 2
SR Created Date/Time 08/01/2021 21:47:00	Service Request ID
Quote ID	
External? ☑	Work Task Name
Planned End	Planned End Date 05/01/2021
Invoice Type Optional Fixed Price	

⊠

Global Service Request DTO - Manager Query - Display all DTO records

Show: 1000

Record ID	System Record ID	External Reference	Operation	Update Date/Time	DTO Status	Result	Building Equipment ID	Building ID
		Contains	Contains			Contains	Contains	Contains
1001301	137599462	10134	P_TFM_CREATE	17/08/2020 20:37:50	Rejected	ERROR: Invalid Request Class for Integration Transmission Type		
1001605	137768327	1021104583	P_TFM_CREATE	02/09/2020 13:09:01	Accepted	Processed		
1001606	137768374	102110459	P_TFM_CREATE	02/09/2020 13:10:14	Accepted	Processed		
1001602	137767602	102110942	P_TFM_CREATE	02/09/2020 12:52:51	Accepted	Processed		
1001594	137761181	1021202	P_TFM_CREATE	02/09/2020 11:41:59	Rejected	ERROR: Invalid Request Class for Integration Transmission Type		
1001595	137761199	102129201	P_TFM_CREATE	02/09/2020 11:43:05	Accepted	Processed		
1001599	137761919	10212925	P_TFM_CREATE	02/09/2020 12:00:36	Accepted	Processed		
1001592	137761162	10213	P_TFM_CREATE	02/09/2020 11:41:11		Error: There is already a record existing with same external reference		
1001593	137761171	10213	P_TFM_CREATE	02/09/2020 11:41:38		Error: There is already a record existing with same external reference		
1001296	137596978	10213	P_TFM_CREATE	17/08/2020 18:00:55	Accepted	Processed		
1001302	137603753	10213	P_TFM_CREATE	18/08/2020 11:39:28		Error: There is already a record existing with same external reference		
1001650	137787789	10256783	P_TFM_CREATE	03/09/2020 12:32:12	Accepted	Processed		
1001653	137788254	1025678312	P_TFM_CREATE	03/09/2020 13:21:30	Accepted	Processed		

Workflow Builder

List Active Instances | List All Instances | List All Revisions| Where Used

New | Copy | Revise | Retire | Delete | Text Export

- **cstGlobalServiceRequestD**
- cstGlobalSpaceDTO
- cstGlobalStructureDTO
- cstGlobalTFMGeneralDTO
- cstGSUSBuildingDTO
- cstIMSLineItems
- cstIMSTester
- cstInflightReserveDTO
- cstInventoryItemDTO
- cstInventoryLocationDTO
- cstJobPlanDTO
- cstJobPlanTemplateDTO
- cstJobPlanTemplatetoAssetspecl
- cstJobPlanTemplatetoPMSchedul
- cstJobPlanToAssetDTO
- cstJobPlanToBuildingSystemDTO

Select	Name	Revision	Object	Action	Status	Modified Date
○	cst - cstGlobalServiceRequestDTO - DFMG 9.1 - Trigger on Accept	3	cstGlobalServiceRequestDTO		Retired	28/04/2020
○	cst - cstGlobalServiceRequestDTO - DFMG 9.1 - Trigger on Fail	3	cstGlobalServiceRequestDTO		Retired	28/04/2020
●	cst - cstGlobalServiceRequestDTO - Stealth 902 - Trigger on Accept	1	cstGlobalServiceRequestDTO	triAccept	Published	18/10/2019
○	cst - cstGlobalServiceRequestDTO - Stealth 902 - Trigger on Fail	1	cstGlobalServiceRequestDTO	triReject	Published	18/10/2019
○	cst - cstGlobalServiceRequestDTO - Synchronous - 720 PASM Optional Service Update Quote	12	cstGlobalServiceRequestDTO		Retired	10/09/2020
○	cst - cstGlobalServiceRequestDTO - Synchronous - 725 PASM Opt Svc Update Approved Budget Change and 726 PASM	15	cstGlobalServiceRequestDTO		Retired	10/09/2020
○	cst - cstGlobalServiceRequestDTO - Synchronous - 729 PASM Optional Service Accept WT and 730 PASM Reject WT	24	cstGlobalServiceRequestDTO		Published	04/11/2020
○	cst - cstGlobalServiceRequestDTO - Synchronous - Create PASM Optional Service Request	36	cstGlobalServiceRequestDTO		Published	16/09/2020
○	cst - cstGlobalServiceRequestDTO - Synchronous - Create PASM Service Request	21	cstGlobalServiceRequestDTO		Published	02/09/2020
○	cst - cstGlobalServiceRequestDTO - Synchronous - Create SMC Service Request	17	cstGlobalServiceRequestDTO		Published	10/09/2020
○	cst - cstGlobalServiceRequestDTO - Synchronous - Create Stealth Service Request	41	cstGlobalServiceRequestDTO		Published	22/12/2020

Start

Variable Definition

Query all Service Requests

Switch

Retrieve WorkTask

ERROR: Record not found

Switch

DTO: Trigger Reject

Trigger Retire on WorkTask

Trigger Retire on Service Req

Updating User Message

DTO: Trigger Accept

End