# Can I enter a mobile number other than the one used for downloading the app.

No. The same mobile number needs to be used

# I have not received OTP

Please try the resend OTP option

# Can FATCA status be updated later?

Yes, you need to approach your branch

# What happens if there is a spelling mistake in my name printed on Aadhaar card?

Please do the rectification at UIDAI

# My mobile camera not working. What to do?

Please visit your nearest branch to open your account

# Details fetched from Adhaar card not matching. What to do??No. This loan can be availed only once for the full eligibility.

Please do the rectification at UIDAI

# Pin code shows different address. What to do ?Please do the rectification at UIDAI

Please do the rectification at UIDAI

# I am a diploma holder. What to choose in education qualifications

Please choose SSC/HSC

# I want to use an INTOUCH located in some other city/state for issuance of debit card. Can I do so??

Yes, you can use it.

# Does generation of Reference number mean that my account has been opened.

No. The account will only be opened when you visit the branch and Biometric verifications is complete.