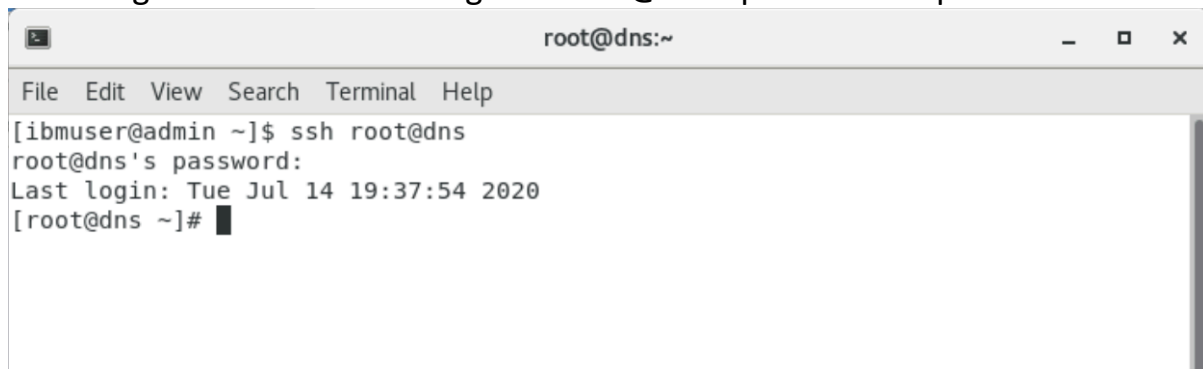


After you have the new environment setup , if you are still having issues with OpenShift cluster, Please use the following commands.

1. Open Terminal from desktop of the VM.
2. login to DNS server using “ssh root@dns” password is: passw0rd



```
root@dns:~  
File Edit View Search Terminal Help  
[ibmuser@admin ~]$ ssh root@dns  
root@dns's password:  
Last login: Tue Jul 14 19:37:54 2020  
[root@dns ~]#
```

3. Run this command to approve pending CSR : “oc get csr | grep -i pending | awk '{print \$1}' | xargs oc adm certificate approve”

```
[root@dns ~]# oc get csr | grep -i pending | awk '{print $1}' | xargs oc adm certificate approve  
certificatesigningrequest.certificates.k8s.io/csr-5w48m approved  
certificatesigningrequest.certificates.k8s.io/csr-8s5c9 approved  
certificatesigningrequest.certificates.k8s.io/csr-dch7c approved  
certificatesigningrequest.certificates.k8s.io/csr-q8s5d approved  
certificatesigningrequest.certificates.k8s.io/csr-qzqr approved  
certificatesigningrequest.certificates.k8s.io/csr-vfqjm approved  
certificatesigningrequest.certificates.k8s.io/csr-z5mjn approved  
[root@dns ~]# exit  
logout  
Connection to dns closed.
```

4. Exit DNS server by typing Exit
5. Login as user ibmuser and password engageibm

```
[ibmuser@admin ~]$ oc login -u ibmadmin -p engageibm  
Login successful.
```

6. To get the route. Type

```
[ibmuser@admin ~]$ oc get route -n cp4i
```

NAME	TERMINATION	HOST/PORT	WILDCARD	PATH	SERVICES	PORT
cp4i-navigator-pn	reencrypt/Redirect	cp4i-navigator-pn-cp4i.apps.demo.ibmde.net	None		cp4i-navigator-ibm-integration-platform-navigator-ui	<all>
db-qs-ui	reencrypt/Redirect	db-qs-ui-cp4i.apps.demo.ibmde.net	None		db-qs-dash	control-

```
[ibmuser@admin ~]#
```

7. Get the route and use browser to initiate the session. Note: Please clean the browser cache before you try this step.

Note: If you receive (HTTP) 504 Gateway Timeout error cloud pak might still be loading, wait a few minutes and try again.