INNOCENT Ishimwe +250 788452905

Ishimweinnocent54@gmail.com

I. IDENTIFICATION

Names: ISHIMWE Innocent

Father's name: RUZIBIZA Raymond Mother's name: MUTETERI Grace

Date and place of birth: Rwaniro/Huye 24/7/1982

Nationality: Rwandese Marital Status: Single

II. SUMMARY OF QUALIFICATIONS

- Dedicated, detail-oriented, and accurate with communication skills.
- Dedicated to customers' behavior.
- Hardworking and creative; willing to assume responsibility.
- Excellent customer service.
- Effective at communicating with broad range of clients and management.
- Motivated and Innovation.
- Customer care.
- Working in group.

III.RELEVANT SKILLS

- Computer assembling and disassembling.
- Computer, Router, Switch and other networking devices installation, configuration and solving its problems.
- Skilled in most used Of Microsoft office software (word, excel, power point).
- Photos and videos editor.
- Computer Peripherals devices installation, configuration and solving its problems.
- Software installation, protection and solving its problems.
- Internet research.

- Online businesses
- Designing website

IV. EDUCATION BACKGROUND

YEAR/PERIO	INSTITUTION	CERTIFICATE
D		
2021-Present	University of Rwanda	Bachelor's degree (Business
		information technology)
2017-2019	Lycee du lac Muhazi	Senior Six Certificate (A ₂ Computer
	(Aspej)	science-Networking)
2014-2016	G.S Apagie Musha	Ordinary level Certificate
2007-2013	Rwamagana B	Primary
	Primary School	Leaving Certificate

V.KNOWLEDGE OF LANGUAGES

LANGUAGE	LEVEL OF	LEVEL OF	LEVEL OF
	UNDERSTANDI	SPEAKING	WRITTING
	NG		

Kinyarwanda	Excellent	Excellent	Excellent
English	Very good	Very good	Very good
French	Slowly	Slowly	Slowly

VI. RELEVANT WORK EXPERIENCE

Year	Period	Position	Organizatio n	Main Duties
2017	1 Years	IT Trainee	RWAMAG ANA Provincial Hospital	*Computer hardware and Software's protection *Computer peripheries installation * Computer maintainance

2018	1 year	IT Trainee	RWAMAG ANA Provincial Hospital	*Networking system maintainance * hardware cleaning *Antivirus installation
2019	1 year	IT Trainee	RWAMAG ANA Provincial Hospital	*Operating system installation * Wireless setup * local area network setup

2020-2021 2 years IT	Owner business	• IT Activities
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VII. CERTIFICATES

• Cyber security Certificate

I certify that the information given above are correct and truth!

INNOCENT Ishimwe