Company	Firstcom Solutions Pte Ltd
Digital Solution Name & Version Number ¹	Online Ordering & Payment System Version 0.9
Appointment Period	09 July 2020 to 08 July 2021
Extended Appointment Period ²	09 July 2021 to 08 July 2022

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
Software Software UI creation & setup i. Programming and setup of online food services platform ii. Propose relevant programming workflow for entire website for better user experience iii. Mobile & Tablet responsive version		per setup	1.00		
Content Management System Modules iv. Enable self-replacement of images, banners, text and other contents. vi. Enable self-creation of unlimited product categories & product pages vii. Enables pre-upload of products prior to launch date		per setup	1.00		
"Admin Management Modules viii. Creation of user groups (outlets) ix. Allocation of different user access rights x. Backup of files xi. Extraction of reports via .xls format"		per setup	1.00		
Customer Management Modules xii. Programming of Member-login module with registration function xiii. Programing of Admin Dashboard to show summary of sales and customer order transactions xiv. Storing of client purchase history and mode of payment xv. Indication of client's IP address xvi. Client log in portal to view history, update profile and change password xvii. Creation of different products, promotions and discounts for different user groups (outlets)		per setup	1.00		
Online Ordering Management Modules xviii. Creation of individual product and variables for selection before adding to cart (ie.size & remarks) xix. Recurring order function xx. Pre-setting of inventory quantity xxi. Allow showing of out of stock status or pre-order status when inventory is empty xxii. Input of food images and description Integration with logistics provider's API and auto calculation of shipping charges to call for delivery on demand xxiii. Programming of orders to be identifiable via dinein, take away or delivery xiv. Programming of automatic notification tools when orders are placed xxv. Updating of order status via backend system xxvi. Payment gateway integration with provision of API by client's desired merchant (including contactless payment) xxvii. Programming of document generation modules to automate processes (Receipt, Sales order, Delivery notice etc)		per setup	1.00		

Online Ordering Platform-Marketing & Statistics xwill. Programming of social Model integration xxix: Programming of meet & SEO tagging function xxix: Programming of meet & SEO tagging function xxix: Programming of meet & SEO tagging function xxix: Programming of meet where module xxix: Integration with 3rd party SMS & amal blasting platform with API provided by merchant xxxiii. Programming of renew planer function for data analysis (products ordered & products viewed summary) xxix: Integration of additional payment gateways (Paypal, Stripe, Wirecard, Paynow & Asiapay) xxxxi. Integration of additional payment gateways (Paypal, Stripe, Wirecard, Paynow & Asiapay) xxxxi. Membership Tier (Customer Grouping) Inclusive of 1st Year SSL Certification is chargeable ® \$160 per year) Inclusive of 1st Year Website Maintenance xxxxiii. Browser compability updates xxxxiii. Certification is chargeable ® \$160 per year) Inclusive of 1st Year Website Maintenance xxxxiii. Browser compability updates xxxxiii. Browser compability updates xxxxiii. Certification than against the xxiii and images) "Up to a maximum of 10 updates per year xxxxiii. Existing plugins update xxxxiii. Stripe and alignment tixes (Subsequent Website Maintenance is chargeable ® \$850 per year) 2) Hardware Inclusive of 1st Year Enterprise Grade Server Rental i. Inclusive of 1st Year Enterprise Grade Server Rental is chargeable ® \$39 per year) 3) Professional Services Not Applicable 4) Training and handover i. 1 x Onsite training at client's premise ii. Unlimited cratraining af Firstcom's office. iii. Unlimited cratraining af Firstcom's office. iii. Unlimited training and support via team viewer v. Provision of customised user guide (inclusive in Package Pinco) 5) Others Not Applicable	I	1				ļ
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Total \$ 8,000.00 \$ 8,000.00	5)			Total	\$ 8,000.00	\$ 8,000.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant