Company	MediaPlus Digital Pte Ltd
Digital Solution Name & Version Number <sup>1</sup>	MPD E-Commerce SMEs Version - CMS Ecommerce
Appointment Period	26 March 2020 to 25 March 2021
Extended Appointment Period <sup>2</sup>	26 March 2021 to 25 March 2022

## Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (S\$)	Unit	Quantity	Subtotal (S\$)	Qualifying Cost * (S\$)
1) Software / Subscription fee Set includes: - Creation, Setup & Implementation of E-Commerce - Front End Development - Back End Development - Inventory & Delivery Management Module (i.e. Manage Inventory, Custom Shipping, Local Shipping) - Sales & Promotion Module - E-Payment Module (i.e. Direct Bank Transfer / Paynow, PayPal) - Advanced Content Management Module - E-Commerce Features (i.e. Coupon Management System, Customer Relationship Management System, Wishlists, Items Reviews) - Dashboard Onsite SEO		Per set	1		
<ul> <li>Page Title &amp; Meta Description Optimisation</li> <li>Header Optimisation (H1 – H2)</li> <li>Image Optimisation (Alt Tag and Rename)</li> <li>SEO URL Rewriting Recommendations</li> </ul>		Per set	1		
Chatbot - Display products found and links to the product page - Answering of common questions that can be preloaded into the chatbot		Per set	1		
Hardware     Not Applicable					
3) Professional Services Set includes: - Specification gathering and consultation - Frontend design and conceptualisation - Backend program and development - Set up and configuration - Uploading of up to 30 products - Web Design and Conceptualization - Data Analytics - Acceptance Test - Mobile/Tablet responsive templating - SEO Friendly URLs Rewriting - Design of Slideshows / Banners / Favicon - Google Live Map Integration - Creation of Enquiry Forms / Thank You page - Complimentary of 30 Stock Images - Website Loading Speed Optimisation - Integration to Social Media Platform (i.e. Facebook, Twitter, Instagram)  12 months Technical Support  Integration with 3rd Party POS (i.e. Raptor, Octopus, Epoint)		Per integration			
4) Training Up to 3 PAX		Per session	1.00		
5) Others			Total	\$ 8,975.00	\$ 8,975.00

<sup>&</sup>lt;sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

A specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant

Company	MediaPlus Digital Pte Ltd			
Digital Solution Name & Version Number <sup>1</sup>	MPD E-Commerce SMEs Version - Express			
Appointment Period	26 March 2020 to 25 March 2021			
Extended Appointment Period <sup>2</sup>	26 March 2021 to 25 March 2022			

## Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost (S\$)	Unit	Quantity	Subtotal (S\$)	Qualifying Cost * (S\$)
1)	Software / Subscription fee Set includes: - Creation, Setup & Implementation of E-Commerce - Front End Development - Back End Development - Inventory & Delivery Management Module (i.e. Manage Inventory, Local Shipping) - Sales & Promotion Module - E-Payment Module (i.e. Direct Bank Transfer / Paynow, PayPal) - E-Commerce Features (i.e. Coupon Management System, Customer Relationship Management System) - Dashboard		Per set	1		
2)	Hardware Not Applicable					
3)	Professional Services Set includes: - Specification gathering and consultation - Frontend design and conceptualisation - Backend program and development - Set up and configuration - Uploading of up to 20 products - Web Design and Conceptualization - Data Analytics - Acceptance Test - Mobile/Tablet responsive templating - SEO Friendly URLs Rewriting - Design of Slideshows / Banners / Favicon - Google Live Map Integration - Creation of Enquiry Forms / Thank You page - Complimentary of 30 Stock Images - Website Loading Speed Optimisation - Integration to Social Media Platform (i.e. Facebook, Twitter, Instagram)  12 months Technical Support					
	Chat Integration - Integrate Chat applications (Eg. WhatsApp/ Telegram/ Facebook Messenger/ Weibo) - Option to have Live chat		Per set			
4)	Training Up to 3 PAX		Per session	1.00		
5)	Others			Total	\$ 6,479.00	\$ 6,479.00

<sup>&</sup>lt;sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>&</sup>lt;sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant

Company	MediaPlus Digital Pte Ltd			
Digital Solution Name & Version Number <sup>1</sup>	MPD E-Commerce SMEs Version - Elite			
Appointment Period	26 March 2020 to 25 March 2021			
Extended Appointment Period <sup>2</sup>	26 March 2021 to 25 March 2022			

## Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (S\$)	Unit	Quantity	Subtotal (S\$)	Qualifying Cost * (S\$)
1) Software / Subscription fee Set includes: - Creation, Setup & Implementation of E-Commerce - Front End Development - Back End Development - Inventory & Delivery Management Module (i.e. Manage Inventory, Custom Shipping, Local Shipping) - Sales & Promotion Module - E-Payment Module (i.e. Direct Bank Transfer / Paynow, PayPal) - Advanced Content Management Module - E-Commerce Features (i.e. Coupon Management System, Customer Relationship Management System, Wishlists, Items Reviews) - Dashboard - Invoice Module - Customer Membership system - Reward Points module - Shopping Cart feature - Abandon Cart feature - Abandon Cart feature - Guest Check out - Enhanced Security (Malware Scanning & Firewall)		Per set	1		
Onsite SEO - Page Title & Meta Description Optimisation - Header Optimisation (H1 – H2) - Image Optimisation (Alt Tag and Rename) - SEO URL Rewriting Recommendations		Per set	1		
Live Chat - Chat with Agents - Respond from Mobile - Chat history - Auto initiate chat to visitors		Per set	1		
2) Hardware Not Applicable  3) Professional Services Set includes: - Specification gathering and consultation - Frontend design and conceptualisation - Backend program and development - Set up and configuration - Uploading of up to 100 products - Web Design and Conceptualization - Data Analytics - Acceptance Test - Mobile/Tablet responsive templating - SEO Friendly URLs Rewriting - Design of Slideshows / Banners / Favicon - Google Live Map Integration - Creation of Enquiry Forms / Thank You page - Complimentary of 50 Stock Images - Website Loading Speed Optimisation - Integration to Social Media Platform (i.e. Facebook, Twitter, Instagram) - Content writing for 5 Pages		Per Set	1		
4) Training Up to 3 PAX  5) Others		Per session	1.00		

 $<sup>^{1}</sup>$  A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>&</sup>lt;sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant