

ADVISORY FOR RE-OPENING OF CERTAIN PUBLIC ENTERTAINMENT (PE) VENUES

1. With effect from 4 July 2020, the following Category 3 PE venues are permitted to re-open, **subject to the implementation of Safe Management Measures (SMMs)**, as attached in **Annex A**:

- a. Amusement centres
- b. Computer game centres
- c. Billiard saloons
- d. Paintball game centres
- e. Axe-throwing centre

2. All operators of these PE venues must also comply with the COVID-19 (Temporary Measures) (Control Order) Regulations 2020 to provide a safe environment for all employees and customers. Operators should also refer to MOM's prevailing requirements on workplace-specific SMMs at <https://www.mom.gov.sg/covid-19/requirements-for-safe-management-measures>, and the advisories issued by ESG, HDB, SFA, STB and URA on general safety and crowd management at <https://www.enterprisesg.gov.sg/covid-19/safe-distance>, and implement the appropriate measures.

3. In the event that any operator is unable to comply with the SMMs, the operator should notify the Police Licensing & Regulatory Department (PLRD) via email at SPF_PLRD_PELLD@spf.gov.sg and propose alternative measures to achieve the intended outcome of reducing the risks of COVID-19 transmission. During the period of assessment of the proposal, the operator must not resume operation.

4. In addition to the above requirements, all PE operators are **strongly encouraged** to implement the additional measures in **Annex B** to minimise the risk of transmission of COVID-19 on their premises.

5. All operators of these PE venues must ensure that the SMMs are **implemented, communicated and explained** to all staff prior to resuming operations.

6. PE operators who do not comply with the above requirements may be liable for an offence under the COVID-19 (Temporary Measures) Act 2020, and may face a fine not exceeding \$10,000 or imprisonment for a term not exceeding 6 months, or both, for the first offence. Higher penalties of a fine of up to \$20,000, imprisonment of up to twelve months, or both, will apply for subsequent offences. Failure to comply with these requirements may also result in ineligibility for any Government support, such as rental rebates and wage support.

7. PE operators should also ensure that the requirements under the Public Entertainments Act, the rules and regulations made thereunder, and all licensing conditions imposed, are strictly complied with at all times. Any non-compliance with the relevant laws may result in regulatory action, including prosecution and revocation of the PE licence.

8. For further queries, please contact:

PLRD at Tel: 6835 0000 or via email at SPF_PLRD_PELLD@spf.gov.sg.

SAFE MANAGEMENT MEASURES FOR PUBLIC ENTERTAINMENT VENUES

To resume business activities, all Public Entertainment (PE) operators must establish a system to implement and ensure adherence to the Safe Management Measures (SMMs) listed below:

1. For all PE venues

- 1.1. Put up signs to remind employees and customers to observe all SMMs in place at all times.
- 1.2. Implement a detailed monitoring plan to ensure compliance with SMMs and that issues are resolved in a timely manner (e.g. remedy of non-compliance, risk mitigation).
- 1.3. Appoint Safe Management Officer(s) (SMO) to assist in the implementation, coordination and monitoring of the system of SMMs at the premises. Duties of the SMO include the training of other employees to engage customers to comply with SMMs, conducting inspections and checks to ensure that SMMs are complied with at all times; and keeping records of the checks which may be requested by the authorities.
- 1.4. Implement a follow-up plan with precautionary measures in the event of a confirmed case, including immediately vacating the premises where the confirmed case had worked and thorough cleaning and disinfecting all relevant on-site areas and assets that were exposed to confirmed cases.
- 1.5. In the event of a confirmed case among the employees or customers, the operator must inform Police Licensing & Regulatory Department (PLRD) immediately and temporarily suspend all operations. All employees who had been in close contact with the confirmed case shall be placed on Leave of Absence for 14 days (if not already issued with a Quarantine Order by MOH).

2. Specific to amusement centres

- 2.1. The number of persons within the premises must comply with the occupancy limit of one person per 10 square metres (sqm) of Gross Floor Area (GFA).
- 2.2. Game machines must be placed sufficiently far apart with clear demarcation of a space around each machine meant for a group of up to five customers using it to ensure they maintain a safe distance of at least one metre away from other groups of customers and no mixing of different groups of customers. If a series of game machines are attached together, there must be demarcation for alternate machines not to be used, such that safe distancing can be maintained.
- 2.3. Queue lines must be clearly demarcated for each game machine, to ensure at least one metre spacing between customers or groups of customers.
- 2.4. Game machines and tokens must be cleaned and disinfected between peak periods, and at the end of the day.

2.5. For amusement centres with unique concepts [e.g. virtual reality (VR) and escape rooms]:

2.5.1. All used equipment must be cleaned and disinfected at the end of each session for each customer, before the next customer uses them. This also applies if the equipment is transferred from one customer to another during a game.

2.5.2. Safe distancing must be maintained at all times, by clearly demarcating spaces at least one metre apart for each group of up to five customers at common areas, and limiting the use of each room to a group of up to five customers at any time, with no mixing of different groups of customers.

3. Specific to computer games centres

3.1. The number of persons within the premises must comply with the occupancy limit of one person per 10 sqm of GFA.

3.2. Safe distancing must be maintained at all times, by maintaining at least one metre spacing between tables/terminals, and clearly demarcating alternate tables/terminals not to be used.

3.3. Computer equipment and terminals must be cleaned and disinfected at the end of each session for each customer, before the next customer uses them.

4. Specific to snooker / billiard saloons

4.1. The number of persons within the premises must be capped at 50 persons or 25% of its original capacity measured by the premises' occupancy load, whichever is lower, at any time.

4.2. Safe distancing between customers must be maintained at all times, by maintaining at least one metre spacing between tables, and clearly demarcating alternate tables not to be used.

4.3. All equipment (such as cue sticks, balls, and tables etc) must be cleaned and disinfected at the end of each session for each customer, before the next customer uses them. Customers must not exchange cue sticks during the game.

5. Specific to paintball game centres

5.1. The number of persons within the premises must be capped at 50 persons or 25% of its original capacity measured by the premises' occupancy load (within the indoor premises), whichever is lower, at any time.

5.2. All individuals must wear a mask at all times within the premises, unless the individual is participating in a paintball game.

5.3. All customers must be separated by at least 2 metres from each other during a paintball game.

- 5.4. Safe distancing must be maintained at all times, by clearly demarcating spaces for each group of up to five customers for paintball games, and alternate lanes of at least one metre apart to be used for target paintball shooting. There should be no mixing between different groups of customers at all times.
- 5.5. Queue lines must be clearly demarcated for each lane for target paintball shooting, to ensure at least one metre spacing between customers or groups of customers.
- 5.6. All paintball equipment (e.g. paintball guns, vest, and facial masks) must be cleaned and disinfected at the end of each session for each customer, before the next customer uses them. This also applies if any equipment is transferred from one customer to another during a paintball game, or target paintball shooting.

6. Specific to axe-throwing centre

- 6.1. The number of persons within the premises must comply with the occupancy limit of one person per 10 sqm of GFA.
- 6.2. Safe distancing must be maintained at all times, by clearly demarcating alternate lanes of at least one metre apart to be used.
- 6.3. Queue lines must be clearly demarcated for each axe-throwing lane, to ensure at least one metre spacing between customers or groups of customers.
- 6.4. Axes and related equipment must be cleaned and disinfected at the end of each session for each customer, before the next customer uses them. This also applies if the axe or related equipment is transferred from one customer to another during a game.