



## **Instructions to sign up for AmpliFund Illinois Grant Management**

### **Support:**

1. Go to <https://il-amplifund.zendesk.com>
2. Click the Sign up link
3. Enter your full name
4. Enter your email address
5. Complete the I'm not a robot check
6. Click the Sign up button
7. A welcome email from support@zendesk.com will be sent to you via email
8. Click the link to set your password

Sign in to Illinois Grant Management Support

Email

Password

**Sign in**

[I am an Agent](#)

[Forgot my password](#)

[New to Illinois Grant Management Support? Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

Sign up to Illinois Grant Management Support

Please fill out this form, and we'll send you a welcome email to verify your email address and log you in.

Your full name \*

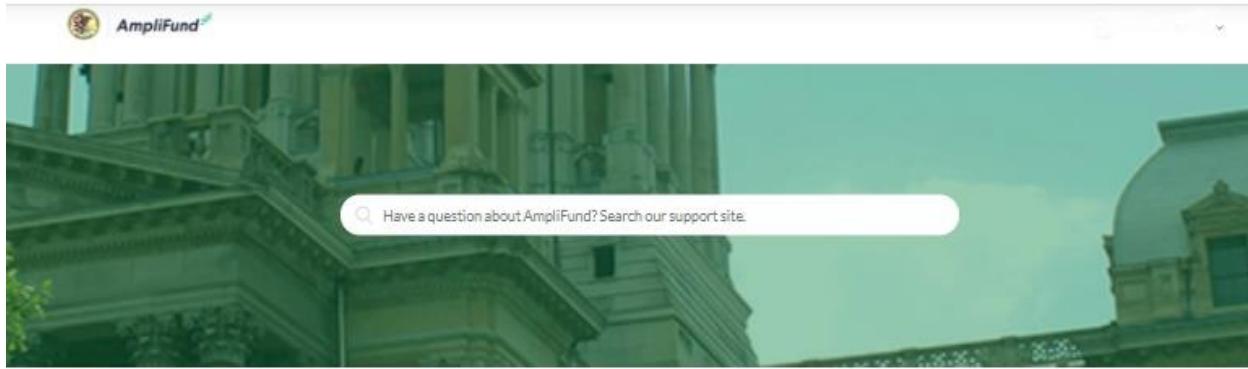
Your email \*

**Sign up**

[Cancel](#)

# AmpliFund

**AmpliFund Illinois Grant Management Support:** Click on the 'Grantees' section for information and guidelines specific to the Grantee community.



The screenshot shows the AmpliFund support site's homepage. At the top left is the AmpliFund logo. A search bar at the top right contains the placeholder text "Have a question about AmpliFund? Search our support site." Below the search bar is a large banner image of a classical-style building. The main content area is organized into a grid of nine cards, each with an icon and a title, followed by a brief description.

 <b>State Agencies</b> Information and guidelines specific to the State Agency community	 <b>Start Here</b> Learn more about the State of Illinois partnership with AmpliFund	 <b>Grantees</b> Information and guidelines specific to the Grantee community
 <b>Release Notes</b> Announcements of enhancements, updates, and fixes in AmpliFund	 <b>User Guides</b> AmpliFund User Guides and Quickstart Guides for download	 <b>Instructions</b> Step-by-step instructions on using AmpliFund's features
 <b>Upcoming Training and Videos</b> Live training events and videos on how to use AmpliFund	 <b>Import Templates</b> Excel templates for importing data into AmpliFund	 <b>FAQs</b> Frequently Asked Questions about using AmpliFund
 <b>Submit a Ticket</b> Still need help? Submit a request to our help desk.		



All Methods of Accessing Customer Support:

1. Visit the support portal: [il-amplifund.zendesk.com](https://il-amplifund.zendesk.com)
2. Submit a support ticket: [support@il-amplifund.zendesk.com](mailto:support@il-amplifund.zendesk.com)
3. Call the help desk: (216)377-5500 ext. 2

Direct Link to Illinois Grant Management Support Overview video:

<https://il-amplifund.zendesk.com/hc/en-us/articles/360045944653-Illinois-Grant-Management-Support>

Direct Link to Grantee Post-Award Video Training Series:

<https://il-amplifund.zendesk.com/hc/en-us/articles/4402904706707-Grantee-Post-Award-Video-Training-Series>