**Ignition**

**Ignition Gateway Troubleshooting**

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| --- |
| Product Name: |
| Ignition |
| Issue Details: |
| Ignition Gateway Not able to connect |
| Document No: |
| xxxxx |
| Document Title: |
| Ignition Gateway Troubleshooting |
| Prepared by: |
| IC Pro Solutions Pvt. Ltd. |
|  |

**REVISION HISTORY**

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| Initial Review | 00 | 16 FEB 2023 | GOU |  |  |
| **Revision details** | **Rev.** | **Rev. Date** | **Prep. By** | **Checked** | **Approved** |

*CHANGE DOCUMENT CONTROL*

*Once IC Pro and HMIL have approved the document, every variation made on the document must be referenced as a change.*

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# Issue

## Not Able to Connect The Ignition Gateway Localhost?

Graphical user interface, text

Description automatically generated

# Resolution

**Step1**: Open CMD as Administrator mode and locate to the path where Ignition is installed [**Note** down where your ignition is installed in your device and locate to the same]

Text

Description automatically generated

**Step2**: Once you are inside the ignition path. Enter the following command **start-ignition.bat** and press enter.

**Step3**: Go to the **gateway** in the browser and reload.

Your gateway is launched successfully.