

Your Account Summary



Shimelis Kene
21 Malhotra Court
Ottawa ON K1V 1K1

Account No. DBC000-6231-7763
Bill No. 351435898
Billing Period Oct 05 - Nov 04
Date Issued Nov 05, 2018

PREVIOUS BALANCE	CURRENT CHARGES	AMOUNT DUE	DUE DATE
(\$0.72)	+ \$137.89	= \$137.17	Nov 18, 2018

This bill is simply for your records. No action is required. You will be charged for the amount due on the next payment date.

Bill Summary

CURRENT CHARGES

613-400-7429 **\$47.64**

Home 500MB	(Oct 08 to Nov 04)	\$27.04
Home 500MB	(Nov 05 to Dec 04)	\$30.00
Digital Discount Enrolment	(Oct 08 to Nov 04)	(\$4.40)
Digital Discount Enrolment	(Nov 05 to Dec 04)	(\$5.00)

613-600-5393 **\$37.90**

Holiday Miracle Plan	(Nov 05 to Dec 04)	\$40.00
Pay-Per-Use Charges	(Oct 05 to Nov 04)	\$0.40
Better Together Savings	Nov 04	(\$2.50)

613-700-8048 **\$36.50**

Freedom 39	(Nov 05 to Dec 04)	\$39.00
Better Together Savings	Nov 04	(\$2.50)

TOTAL CURRENT CHARGES **\$137.89**

Current Charges Sub-total		\$122.04
HST-ON 13%	Nov 04	(\$0.33)
HST-ON 13%	Nov 04	(\$0.33)
HST-ON 13% 822527412		\$16.51

The easiest way
to pay your bill is
by registering for
preauthorized
payment.

For more info visit freedommobile.ca

IMPORTANT INFO:

As of April 6, capable devices will receive emergency alerts from the government Alert Ready service.

Alerts will notify you of possible life threatening situations that need immediate attention. Act safely, especially if alerted while operating a vehicle.
For more info, visit AlertReady.ca.
For a list of capable devices, visit freedommobile.ca/alertready.

YOUR PREVIOUS BILL

Previous Balance **(\$0.72)**

Previous Amount Due	\$83.28
Payment Received	\$84.00

Payment received after Oct 31, 2018 may not be reflected on this bill

AMOUNT DUE

Total **\$137.17**

Current Invoice	\$137.89
Your Previous Balance	(\$0.72)

TOTAL MyTab BALANCE **\$51.87**

MyTab - 613-600-5393

Device Name	Samsung J3
MyTab Start Date	May 04, 2017
Previous MyTab Balance	\$62.25
MyTab decreased by	(\$10.38)
Months until Commitment End Date	5
Current MyTab Balance	\$51.87

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613-400-7429 - USAGE SUMMARY

Usage covered by your plan - Home 500MB

Services Included	Units	Used	Total
Away - Data	MB	0.000	\$0.00
Data	MB	1,412.505	\$0.00
Freedom-to-Freedom calling	Min	70	\$0.00
International texting	Text	7	\$0.00
Local calling	Min	14	\$0.00
Picture messaging	Message	4	\$0.00
Texting	Text	82	\$0.00
Total			\$0.00

Pay-Per-Use services, overage and charges - these charges are included in your current total

In some cases, international roaming charges may take up to 30 days to process in your account. As a result, some charges below may have occurred in your previous billing cycle, resulting in charges of more than \$100. You can review the dates and times of this usage in the Usage Details section on the next page.

Service	Units	Used	Charge	Source	Credit	Total
Away - Data	MB	11.000	\$0.55	Digital Discount Enrolment	(\$0.55)	\$0.00
Away - Texting	Text	1	\$0.05	Digital Discount Enrolment	(\$0.05)	\$0.00
Total						\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
Voice Special	Min	7	\$0.00			\$0.00
Total						\$0.00

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613-600-5393 - USAGE SUMMARY

Usage covered by your plan - Holiday Miracle Plan

Services Included	Units	Used	Total
Data	MB	4,253.516	\$0.00
Freedom-to-Freedom calling	Min	630	\$0.00
International calling	Min	42	\$0.00
International texting	Text	57	\$0.00
Local calling	Min	521	\$0.00
Texting	Text	62	\$0.00
Total			\$0.00

Pay-Per-Use services, overage and charges - these charges are included in your current total

In some cases, international roaming charges may take up to 30 days to process in your account. As a result, some charges below may have occurred in your previous billing cycle, resulting in charges of more than \$100. You can review the dates and times of this usage in the Usage Details section on the next page.

Service	Units	Used	Charge	Source	Credit	Total
Away - Data	MB	8.000	\$0.40			\$0.40
Total						\$0.40

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
Voice Special	Min	35	\$0.00			\$0.00
Total						\$0.00

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613-700-8048 - USAGE SUMMARY

Usage covered by your plan - Freedom 39

Services Included	Units	Used	Total
Data	MB	2,462.734	\$0.00
Freedom-to-Freedom calling	Min	704	\$0.00
International calling	Min	41	\$0.00
International texting	Text	18	\$0.00
Local calling	Min	1,371	\$0.00
Texting	Text	72	\$0.00
Total			\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
Voice Special	Min	39	\$0.00			\$0.00
Total						\$0.00

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613-400-7429 - USAGE DETAILS

HOME - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Oct 07	1.963 MB	\$0.00			\$0.00
Oct 08	1.943 MB	\$0.00			\$0.00
Oct 09	66.362 MB	\$0.00			\$0.00
Oct 10	243.882 MB	\$0.00			\$0.00
Oct 11	259.976 MB	\$0.00			\$0.00
Oct 12	78.965 MB	\$0.00			\$0.00
Oct 13	72.388 MB	\$0.00			\$0.00
Oct 14	1.196 MB	\$0.00			\$0.00
Oct 15	0.063 MB	\$0.00			\$0.00
Oct 16	0.054 MB	\$0.00			\$0.00
Oct 17	1.738 MB	\$0.00			\$0.00
Oct 22	3.940 MB	\$0.00			\$0.00
Oct 23	1.851 MB	\$0.00			\$0.00
Oct 24	101.245 MB	\$0.00			\$0.00
Oct 25	290.586 MB	\$0.00			\$0.00
Oct 26	108.213 MB	\$0.00			\$0.00
Oct 27	53.784 MB	\$0.00			\$0.00
Oct 28	0.161 MB	\$0.00			\$0.00
Oct 29	27.236 MB	\$0.00			\$0.00
Oct 30	32.959 MB	\$0.00			\$0.00
Oct 31	28.423 MB	\$0.00			\$0.00
Nov 01	21.587 MB	\$0.00			\$0.00
Nov 02	5.029 MB	\$0.00			\$0.00
Nov 03	0.039 MB	\$0.00			\$0.00
Nov 04	8.921 MB	\$0.00			\$0.00

AWAY & Roaming **\$0.00**

AWAY & Roaming charges kick in when you use your phone outside a HOME zone or in a foreign country. We're constantly improving our reach across Canada so we can give you the best service possible. For an up-to-date map of HOME & AWAY Zones visit freedommobile.ca or call us toll free 1-877-946-3403.

Away - Texting

Date	Time	Type	Network	Charge	Source	Credit	Total
Oct 27	03:53 PM	Outgoing SMS		\$0.05	Digital Discount Enrolment	(\$0.05)	\$0.00

Away - Data

Date	Time	MB Used	Network	Charge	Source	Credit	Total
Oct 13	10:05 AM	1.000 MB		\$0.05	Digital Discount Enrolment	(\$0.05)	\$0.00
Oct 27	05:37 PM	1.000 MB		\$0.05	Digital Discount Enrolment	(\$0.05)	\$0.00
Oct 27	05:45 PM	7.000 MB		\$0.35	Digital Discount Enrolment	(\$0.35)	\$0.00
Nov 01	08:05 PM	1.000 MB		\$0.05	Digital Discount Enrolment	(\$0.05)	\$0.00
Nov 01	09:27 PM	1.000 MB		\$0.05	Digital Discount Enrolment	(\$0.05)	\$0.00

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613-600-5393 - USAGE DETAILS

HOME - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Oct 04	1.831 MB	\$0.00			\$0.00
Oct 05	215.190 MB	\$0.00			\$0.00
Oct 06	53.159 MB	\$0.00			\$0.00
Oct 07	27.998 MB	\$0.00			\$0.00
Oct 08	13.276 MB	\$0.00			\$0.00
Oct 09	80.557 MB	\$0.00			\$0.00
Oct 10	142.500 MB	\$0.00			\$0.00
Oct 11	139.722 MB	\$0.00			\$0.00
Oct 12	103.833 MB	\$0.00			\$0.00
Oct 13	182.505 MB	\$0.00			\$0.00
Oct 14	69.614 MB	\$0.00			\$0.00
Oct 15	151.758 MB	\$0.00			\$0.00
Oct 16	80.947 MB	\$0.00			\$0.00
Oct 17	228.325 MB	\$0.00			\$0.00
Oct 18	154.751 MB	\$0.00			\$0.00
Oct 19	103.291 MB	\$0.00			\$0.00
Oct 20	163.662 MB	\$0.00			\$0.00
Oct 21	45.488 MB	\$0.00			\$0.00
Oct 22	44.790 MB	\$0.00			\$0.00
Oct 23	174.604 MB	\$0.00			\$0.00
Oct 24	186.431 MB	\$0.00			\$0.00
Oct 25	241.704 MB	\$0.00			\$0.00
Oct 26	111.011 MB	\$0.00			\$0.00
Oct 27	111.953 MB	\$0.00			\$0.00
Oct 28	112.266 MB	\$0.00			\$0.00
Oct 29	177.432 MB	\$0.00			\$0.00
Oct 30	100.259 MB	\$0.00			\$0.00
Oct 31	280.356 MB	\$0.00			\$0.00
Nov 01	177.388 MB	\$0.00			\$0.00
Nov 02	231.279 MB	\$0.00			\$0.00
Nov 03	150.659 MB	\$0.00			\$0.00
Nov 04	194.976 MB	\$0.00			\$0.00

AWAY & Roaming **\$0.40**

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Away - Data

Date	Time	MB Used	Network	Charge	Source	Credit	Total
Oct 10	10:23 AM	1.000 MB		\$0.05			\$0.05
Oct 14	07:41 AM	1.000 MB		\$0.05			\$0.05
Oct 14	10:31 AM	1.000 MB		\$0.05			\$0.05
Oct 14	10:50 AM	1.000 MB		\$0.05			\$0.05
Oct 14	10:57 AM	1.000 MB		\$0.05			\$0.05
Oct 14	11:04 AM	1.000 MB		\$0.05			\$0.05
Oct 14	11:15 AM	1.000 MB		\$0.05			\$0.05

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AWAY & Roaming

Away - Data

Date	Time	MB Used	Network	Charge	Source	Credit	Total
Oct 14	11:32 AM	1.000 MB		\$0.05			\$0.05

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613-700-8048 - USAGE DETAILS

HOME - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Oct 05	116.807 MB	\$0.00			\$0.00
Oct 06	67.598 MB	\$0.00			\$0.00
Oct 07	12.651 MB	\$0.00			\$0.00
Oct 08	12.207 MB	\$0.00			\$0.00
Oct 09	29.883 MB	\$0.00			\$0.00
Oct 10	320.747 MB	\$0.00			\$0.00
Oct 11	79.795 MB	\$0.00			\$0.00
Oct 12	24.980 MB	\$0.00			\$0.00
Oct 13	105.957 MB	\$0.00			\$0.00
Oct 14	28.823 MB	\$0.00			\$0.00
Oct 15	42.378 MB	\$0.00			\$0.00
Oct 16	1.079 MB	\$0.00			\$0.00
Oct 17	112.710 MB	\$0.00			\$0.00
Oct 18	208.325 MB	\$0.00			\$0.00
Oct 19	118.979 MB	\$0.00			\$0.00
Oct 20	70.903 MB	\$0.00			\$0.00
Oct 21	11.733 MB	\$0.00			\$0.00
Oct 22	22.417 MB	\$0.00			\$0.00
Oct 23	6.235 MB	\$0.00			\$0.00
Oct 24	310.547 MB	\$0.00			\$0.00
Oct 25	109.048 MB	\$0.00			\$0.00
Oct 26	37.212 MB	\$0.00			\$0.00
Oct 27	8.906 MB	\$0.00			\$0.00
Oct 28	23.535 MB	\$0.00			\$0.00
Oct 29	16.108 MB	\$0.00			\$0.00
Oct 30	20.654 MB	\$0.00			\$0.00
Oct 31	54.458 MB	\$0.00			\$0.00
Nov 01	33.755 MB	\$0.00			\$0.00
Nov 02	4.512 MB	\$0.00			\$0.00
Nov 03	0.190 MB	\$0.00			\$0.00
Nov 04	449.600 MB	\$0.00			\$0.00

Highlighted items are over your plan

Details of your usage can be found at freedommobile.ca/myaccount

Quick Tips:

Dial *123# on your phone to check your balance and manage your add-ons at any time

WAYS TO PAY YOUR BILL

Set-up Preauthorized Payment (PAP)

Visit freedommobile.ca/myaccount and set it up now

Pay Online

Visit freedommobile.ca/myaccount to pay with VISA, MasterCard or American Express or pay online through your bank

Pay by Phone

Download the Freedom Mobile My Account app at freedommobile.ca/MobileApp

Important Information About 9-1-1

When calling 9-1-1 always provide your name, wireless phone number and the location you are calling from. Remember, it's important to speak clearly. Stay on the line for as long as the 9-1-1 operator requires. Calls to 9-1-1 are free so take all the time that you need. Leave your handset turned on after hanging up in case the 9-1-1 operator needs to call you back. Please do not program 9-1-1 into your speed dial. This can lead to accidental calls that take up valuable emergency resources.

Calling 9-1-1 on your wireless device is subject to the same limitations as all wireless calls. If you are underground or too far away from a wireless antenna, the quality of your call may be affected or you may not be able to connect to the network. For more information visit our website: <https://frdm.mobi/911-services>

Have additional questions? Need help?

FAQs are available online at www.freedommobile.ca/my-account/support, and you can login to My Account by visiting www.freedommobile.ca/myaccount for a variety of self-serve options. You can also give us a call at 1 (877) 946-3184. If your problem still isn't resolved, please mail the Office of the President at "Freedom Mobile 207 Queens Quay West, Suite 710, PO Box 114, Toronto, Ontario M5J 1A7".

If you still have unresolved issues, you may visit the Commission for Complaints for Telecom-television Services (CCTS), website at www.ccts-cprst.ca or call 1 (888) 221-1687.

The Canadian Radio-television and Telecommunications Commission (the "CRTC") has created a Wireless Code so that consumers of retail mobile wireless voice and data services will be better informed of their rights and obligations contained in contracts with wireless service providers. You can find out more about the Wireless Code on the CRTC website at www.crtc.gc.ca/eng/info_sht/t14.htm