



UNIVERSITY OF NAIROBI
ICT OFFICE (SWA/UHS/CONFUCIUS)
INTERNAL MEMO

FROM: ICT Officer

DATE: December 3, 2025

TO: Chief ICT Officer

REF: UON/ICT/SWA/UHS/CI

SUBJECT: FIBER CUT RESTORATION REPORT

On Monday 1st December 2025 at 9.00am, UHS labs reported loss of internet connectivity. After a joint assessment together with the network team from Chiromo, it was found that the internet connectivity problem was caused by Fiber cut which occurred inside the UHS Labs compound near the gate. The fiber cut affected all the departments within the compound.

The fiber cut was successfully repaired, and the internet is now fully restored.

Thanks to the team for good work.

Prepared by:

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ICT Officer.