



## **ICT Office (SWA/UHS/Confucius)**

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### **CONFUCIUS INSTITUTE , UNIVERSITY OF NAIROBI**

This report outlines the current network connectivity challenges affecting the Confucius Institute at the University of Nairobi. There have been persistent issues with internet access across several blocks within the institute. Specifically, Blocks A and B are experiencing frequent network fluctuations, resulting in unstable and inconsistent connectivity for users in those areas. In Block C, the situation is more severe. While some sections are affected by similar fluctuations, other regions within the block have no internet connectivity at all, leaving users completely disconnected from institutional services.

In addition to the above, the China Library within the institute is still awaiting the installation of new access points. This pending infrastructure upgrade continues to limit internet availability in the library, affecting access to digital resources and online platforms.

These connectivity issues are disrupting both academic and administrative operations, and they require urgent attention to restore reliable service across all affected areas.

**Prepared by:**

**Joy Kavulunze,**

**Volunteer ICT,**

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