John Wesley Paige Jr.

825 Franklin Street • Hamilton, OH 45013

📞 (513) 655-0009 • ✉ john.paige@johnwesleypaigejr.com

www.johnwesleypaigejr.com

Objective

Motivated IT professional with hands-on experience in system administration, hybrid networking, and cybersecurity across cloud and on-premises environments. Currently pursuing a B.S. in Cybersecurity with a focus on Cloud Networking and preparing for CompTIA Network+, Security+, and SecOT+ certifications. Seeking a Level 2 Help Desk or Entry-Level System Administrator role to apply technical support expertise, Active Directory and Azure skills, and a strong focus on network security and log analysis in enterprise environments.

Technical Skills

- Operating Systems: Windows 10/11, Windows Server 2019, Linux (Ubuntu, Kali)
- Networking & Security Tools: TCP/IP, DNS, DHCP, Wireshark, Nmap, Suricata, pfSense, OpenVPN
- Systems Administration: Active Directory, Group Policy, Domain/OU creation, User & Group Management, PowerShell (basic scripting)
- Cloud Technologies: Microsoft Azure – VM provisioning, resource groups, storage, networking (hybrid setups)
- Virtualization: VirtualBox, Azure-hosted VMs
- Security Practices: Log parsing and analysis, vulnerability assessments, basic penetration testing, OT security awareness
- Other: Remote support, CLI troubleshooting, VPN setup & client config

Education

Bachelor of Science in Cybersecurity (Expected Graduation: Nov. 2027)
Purdue University Global – Concentration: Cloud Networking

Certifications

- CompTIA Network+ (in progress)
- CompTIA Security+ (in progress)
- CompTIA SecOT+ (in progress)

Technical Projects & Lab Experience

- Built and maintained a virtual test environment using VirtualBox with Linux and Windows clients
- Deployed Suricata for real-time network intrusion detection
- Implemented OpenVPN for secure remote access to internal lab environment
- Managed pfSense firewall rules, DNS, and VLAN segmentation
- Deployed hybrid Azure resources: virtual machines, NSGs, storage accounts, and virtual networks
- Created Active Directory domain with OU structure and applied GPOs
- Parsed and analyzed log data from firewall and IDS sources for threat detection
- Wrote PowerShell scripts for basic automation and user account management

Professional Experience

IT Support Specialist Co-op | Mubea | 2024–Present

- Provided end-user technical support and account administration through Active Directory
- Diagnosed system, software, and connectivity issues in a mixed Windows environment
- Documented and escalated complex issues to SysAdmins and Network Engineers

Cybersecurity Intern (Remote) | Roots of Unity – Gabon | Sept. 2024–2025

- Supported development of cybersecurity frameworks and best practices
- Assisted with internal network assessments and incident response planning
- Participated in risk assessments focused on NGO operational technologies and data

Delivery Driver | Uber Eats | 2021–Present

- Maintained high customer satisfaction through efficient delivery and communication
- Demonstrated strong navigation and app-based logistics planning

Fleet Manager | Cowan Systems | 2021–2022

- Supervised daily driver performance, logistics, and compliance
- Audited manifest data for accuracy and coordinated routing improvements

Owner & Operator | Samurai Wraps | 2017–Present

- Managed business operations, digital marketing, and client relations
- Resolved tech-related issues using online platforms and productivity tools

Customer Service Representative | Regal PTS | 2014–2019

- Handled over 90 daily customer calls, resolving technical issues and account concerns

Customer Contact Representative | Citibank | 2012–2014

- Delivered support for financial services clients in a fast-paced call center
- Provided technical assistance with account management tools