1. Neeru Sharma
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**4+ years** of IT experience **as a PeopleSoft DBA** across all the server platforms and operating systems.

Worked 360 degree in across all support models from offshore and on site and supported customers across the globe majority in USA and Asia pacific regions.

Extensively worked on all the ladders of PeopleSoft Production support, Hosting, Provisioning, Capacity Management, Implementation and go live support

Along with my technical skills my Strengths are Communication, Mentoring, strategic thinking Client Orientation, Pro activity, Result Orientation, Planning and Management

# EXPERIENCE SUMMARY

* Experience in administering PeopleSoft Database and PeopleSoft Applications, on UNIX and Windows environment.
* Implementing Pure Internet Architecture (PIA) on Demo, Test, Development, UAT, Stage & Production instances.
* People Tools Patching.
* Setting up Development Environment for PeopleSoft Developers.
* Application Server Clustering.
* Performing Database Cloning & Refreshing on PeopleSoft instances.
* Rapid response to problems and provide Remedial action plans to resolve the problem either through People Connection / Internal Knowledge Base.
* Involved in 24\*7 Production Support.
* Worked in Windows NT, UNIX (Solaris, HP, AIX, Linux) environments.
* Install, configure, maintain Oracle 8i, 9i, 10g,11g databases and SQL Server on UNIX and NT servers.
* Applying patches and doing upgrades for Oracle
* Applying MPs, Bundles, Updates to PeopleSoft application
* Applying TAX Update
* Configuring Change Assistant
* Daily activity includes project migration, patching, maintaining tablespaces (PSTEMP, PSINDEX etc.), health checking, working with Developers to give permission, upload data through Data Mover etc. & trouble shooting (it includes different issues like Report posting, Report Processing, App Server & web server bouncing, application messaging etc.)

**CERTIFICATION**

**Certification Institute Year**

**Oracle 9i NIIT** 2007

**PeopleSoft System Administration Salken Solutions** 2008

**MSC in Computer Science MDU Rohtak** 2008

**WORK EXPERIENCE**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Duration From- To** | **Employer’s Name & Address** | **Designation duration and brief description of role** | **Technical Skills** | **Clients** |
| **1 March 2018 to till date** | **Sidhant India Pvt LTD** | **PeopleSoft Admin** | PeopleSoft & Oracle DBA |  |
| **23 April 2013 to 31 March 2014** | **Synova Innovative Technologies Pvt Ltd** | **PeopleSoft Dba** | **PeoplwSoft &Oracle DBA** | **IBM Silokhera** |
| 04/04/2012 to 19 April 2013 | **EZ Soft Solutions Pvt Ltd** | **PeopleSoft Dba** | PeopleSoft & Oracle DBA | **Wipro Infotech(BITS Pillani Project)** |
| 02/02/2008 to 28/03/2012 | **Salken Solutions** | **PeopleSoft Dba** | PeopleSoft & Oracle DBA | **India Today** |

**PROJECT EXPERIENCE**

**Project Name** : **Pre and Post implementation Production Support of PeopleSoft HRMS, Campus Solutions, FCM Software (BITS-- Pillani)**

**Role** : **Sr. Analyst Business Systems Analysis**

**Environment** : **PT8.5x, HCM,,FCM,Campus Solutions 9, Weblogic 9/ Tuxedo 9 and**

**Oracle 11g**

**Duration** : **April 2012 – Till Date**

**Tools Used** : **People tools 8.5x**

**Roles and Responsibilities:**

* Handling production support calls 24\*7.
* Installations of Database Servers, Web servers and Application Server.
* Tools and Application Upgrade and patches (Minor releases and Service Packs)
* Implementation of PeopleSoft application, tools, Weblogic, Application servers.
* Analysis of production issues raised by clients and providing solutions
* Technical analysis of patches.
* Perform Instance verification tests(IVT).
* Report Node configuration & Setting.
* Cleaning up the Cache of Web server, Application Server & Process Scheduler.
* Database Health check and Space Management.
* Crystal Report Installation.
* Executing DDD Audit and SYS Audit.
* Generating Compare Reports.
* Configuring and monitoring Process Scheduler and troubleshooting various issues related.
* Troubleshooting Tuxedo Application Server, Process Scheduler & Web Server.
* Setup Application Security using User Profiles, Roles and Permission lists.
* Applying database related patches based on user requirements.
* Generating reports.
* Refreshing PeopleSoft test environment for synchronisation to production.
* For the performance improvement, refreshing the production environment.

**Project Name** : **Pre and Post implementation Production Support of PeopleSoft HCM,FCM,CRM Software.(India Today)**

**Role** : **PeopleSoft DBA**

**Environment : PT8.51, HCM,CRM,FCM Web logic 10/**

**Tuxedo 10 and Oracle 11g**

**Duration : Feb 2008 – Mar 2012**

**Roles and Responsibilities:**

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* Installation configuration of Tuxedo
* Installation of Peoplesoft, Database, WebServers, Application Server.
* Downloading and applying patches.
* Worked on 8.51 PeopleTools on the HRMS, Finance and CRM Application.
* People Books Installation.
* Installation, Configuration and administration of Weblogic
* Configuration and administration of Application Server.
* Configuration and administration of Process Scheduler.
* Configuration of Report Nodes.
* Web enabled setup with HTML Access
* Project Migration
* Performing PeopleSoft environment Cloning.
* Performing PeopleSoft environment Refreshing.
* Performing Database Backups and Recovery.
* Performance Tuning and Patching of database.
* Run compare reports, DDDAUDIT, SYSAUDIT and Review Reports.
* Application Management – Applying Fixes, Updates.
* Configuration of SQR and Crystal reports.
* Applying Tax upgrades.
* Creating the database, table spaces, schemas, rollback segments.
* Creating/managing users, profiles, privileges and roles.
* Oracle Database administration which includes granting users access through SQLPLUS
* Troubleshooting issues in Oracle and PS related issues.
* Rapid response to problems to determine next steps and provide remedial action plan to resolve the problem. Excellent interpersonal skills with a strong desire to achieve specified goals.

**Date of Birth : 23 April 1976**

**Permanent Address : 5 –H/15 NIT Faridabad**

**Current Address : 5 –H/15 NIT Faridabad**