IDSCRM (Internet Dealer Services) Upload setup in Frazer:

Before you begin the setup of this upload, please update your Frazer program to the latest version. To do so, click "Updates" at the top, then click the "Load Latest Frazer Update" button. Please note that all updates will need to be done from the server computer for Frazer. Please give us a call at 888-963-5369 if you have any questions about how to update your Frazer program or how to setup this upload.

Click Vehicles, then 8 – Vehicle Uploads:

Vehicle uploads will be listed alphabetically with active uploads grouped at the top of the list. Be sure that the "Show only active uploads" box is **not** checked. Find the IDSCRM (Internet Dealer Services) upload (you can either scroll to it or use the "Filter by Name" field to find it). Double click IDSCRM (Internet Dealer Services) or select it and then click the "Change or Learn More about IDSCRM (Internet Dealer Services)" button to open the Setup screen.

On the setup screen, check the box to implement uploading, enter the IDSCRM Login/Email, and click Save:

Note: All previous steps only need to be done once. After the initial setup, only uploads are needed.

To perform a manual upload, click Vehicles, then 8 - Vehicle Uploads:
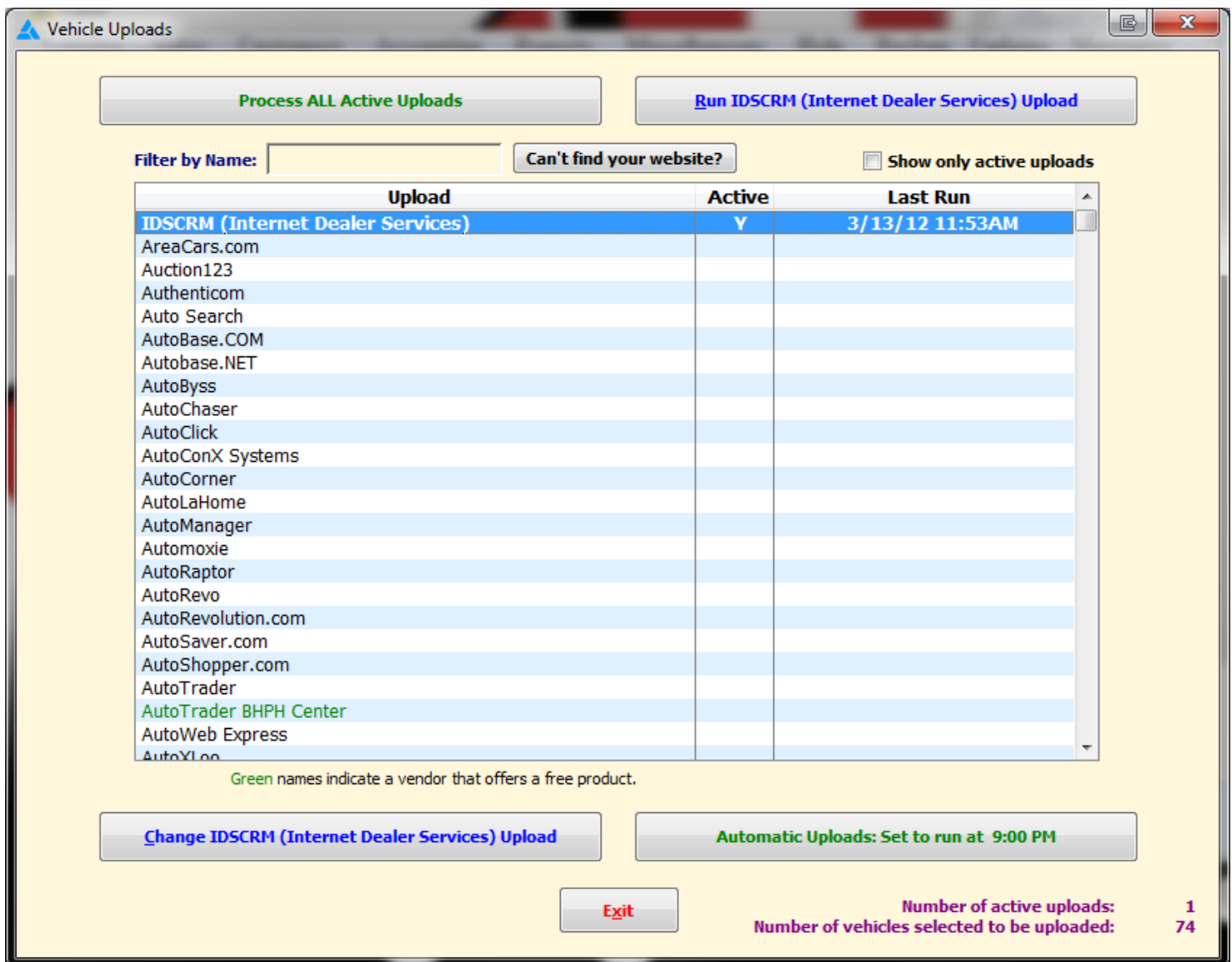
Select the IDSCRM (Internet Dealer Services) upload and click the "Run IDSCRM (Internet Dealer Services) Upload" button. Note that the "Process ALL Active Uploads" button will also include the IDSCRM (Internet Dealer Services) Upload as long as it's enabled. Your Frazer program will also run all of your uploads for you on a daily basis at the time shown on the Automatic Uploads button.

Upon a successful upload, the date & time in the Last Run column will be updated. This can be helpful in troubleshooting outdated feeds.

When the upload completes, you will receive the following message (this message is not shown when using the Process ALL Active Uploads button or when Automatic Uploads are running):
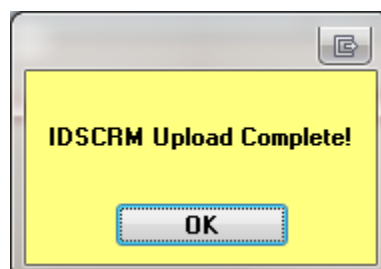
Should you ever find that you are missing photos on IDSCRM (Internet Dealer Services), you can have Frazer upload your photos again by returning to the IDSCRM (Internet Dealer Services) setup screen and clicking the "Missing photos on IDSCRM (Internet Dealer Services)?" button. Upon doing so, you will see the following screen:
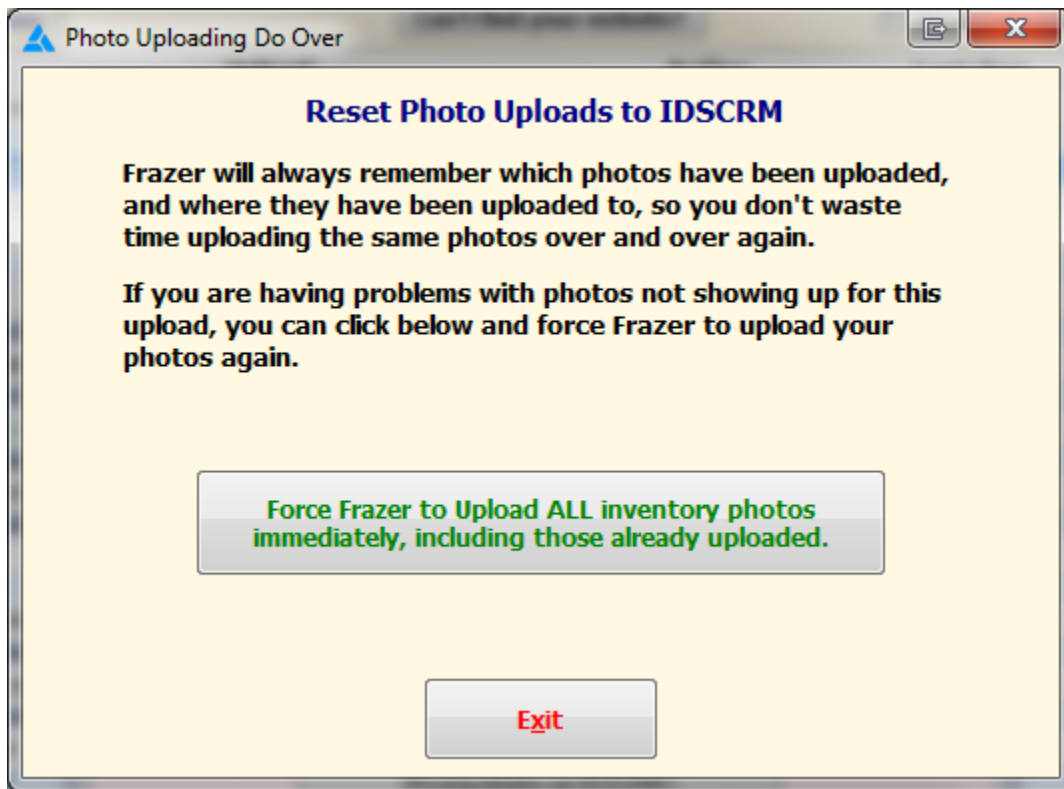
Click the "Force Frazer to Upload ALL inventory photos immediately, including those already uploaded." button to begin uploading all photos right away. This process can take a while if you have a lot of photos.