**CAR RENTAL COMPANY REQUIREMENTS (Manh Quyen Nguyen)**

1. Feedback from customers after using the CRC services to improve future services
2. Charges apply for late car returning if customers exceed the agreed car rental period
3. Database car rental information: customers information, car information, store information, date…
4. Price should be discount after renting fixed several times with a membership
5. Including insurance for rental users
6. Returning car in different location around Australia
7. Has a lower price for older car?
8. Staffs can check the late car rental user to contact them return
9. Hotline support depend on user location
10. Insurance claim function.
11. Car rental user return on specific stores (e.g that store have only few cars storage compared to others)
12. Database extract the information about which cars is rented the most monthly. Which city have the largest number of car rental, car recommendations base on customers location, destination, time
13. Web interface to fetch data from a database and display current context in a proper format
14. The interface may also provide some functional buttons with some simple query input to display the analysis results generated by specified data analysis or report functions which the system provide. For the data analysis results display, the user will be able to specify how to represent the results, e.g., ordering by different dimension, or using filters.
15. The customer can also have access to the web interface, which allow to view all the cars available to rent (including car information and their current location via database connection) even without logging in, as well as use the functions which are designed for their usage (e.g. above-mentioned car recommendations service).
16. Web Application: results virtualization, reporting system, session management, role-based authentication

**Function**

**Wai Ieong Chong**

1. Enter/Edit/delete customers (For Customer)

2. Enter/modify/delete cars (For Developer)

3. Search for suitable vehicles based on customers’ requests

* 3.1 What class
* Economy
* Family
* Luxury
* Commercial
* 3.2 What Fuel
* Petrol
* Diesel
* 3.3 Feature
* GPS
* Sunroof
* 3.4 Color
* Red
* Blue

……………

* 3.5 Daily Rate
* $50.00
* $100.00
* $150.00

……………

* 3.6 Transmission
* Automatic
* Manual

4.Generate receipt for rent out cars to customers

5. Generate receipt for return cars from customers

6. Display a rented cars report

**IFB299 Siu Cheung Chung n9574042**

1. Customer service
2. Special offer for damaged car or old car
3. Notification system

For example, when a rented car is returned, it will send a phone or email confirmation to user.

1. Once a customer rent a car, the status of the car can be viewed on the web application. (In preparation, your car is ready ……)
2. Provide an advanced searching

Car series year, expected price, seating capacity, etc.

1. Function for choosing the pick up and drop off location and date.

**Ho Fong Law**

1. A customer can select the different location, Car model, customer number or wishing price to filter out suitable vehicle selection.  
 2. Car rental system can record vehicle rental statement in real time and a different store.  
 3. Provide membership system that record Vip customer data for providing discount promotion  
 4. Booking system of the rental car system to leave the contact and reserve rental application.  
 5. Inform return timetable and contact number of the local store for final inspection.  
 6. Create customer blacklist data for breaking rental agreement in order to prevent income loss.  
 7. Inform total charge fee if the customer has the car accident or lost.

**Kee Nim Cheong**

1. Record the location and record where do the rent and return.
2. A website that allow customer allow all the customer to choose customer can select different type of price, type card from the company.
3. Record the customer detail and when rent they pick up their car and return their car. It should be match.
4. Have a database to record details e.g. the pickup r returns, including customer information, order ID, vehicle information, payment.
5. A website record and analysis the data. Show the result to the management staff.
6. Have an agreement will charge extra fee if there are any accident.
7. Online booking and support system.