Customer, staff, owner

As a … I want … so that …

Customer

I want to search the car by their prices so that I can rent the cheapest car.

I want to know the location of the store so that I can return it to the nearest location.

I want to protect myself when there is an accident so that I can purchase the insurance.

I want to rent a car with the easiest and fastest way so that I can rent it from the website instead of stories.

I want to have a receipt when I rented a car so that I can prove that I rent this car.

Staff

I want to have a record to check the late return so that I can contact the customer.

I want to have the information of car so that I can recommend the suitable car to the customer.

I want to have the contact of the customers so that I can send them the latest promotion.

I want to have a rent history for the customer so that I can know is the customer have some record.

I want to take phone for the car so that I can confirm it is clean and lossless.

Owner

I want to increase the profit so that we provide discount and promotion.

I want to notice the number of cars is it enough in every store so that we can increase the supply.

I want to receive feedback from the customer so that we can make change and improve.

I want to have a report for all the store so that we can know which store had the highest turnover.

I want to protect all the assets for our company so that we purchase the insurance.