



Alberto Monguzzi
IFRC

Alberto Monguzzi is a HEOPS in IFRC. Alberto has over 23 years of experience in the humanitarian sectors with several missions focused on disaster management, recovery and rehabilitation and development. Since 1999, he has participated and led emergency humanitarian operations with special focus on coordination, relief, recovery and management in natural disaster and post conflicts operations, through several collaborations with INGOs and International Red Cross. He has served in more than 80 countries within the Americas, Asia Pacific, Europe and Middle East regions and undertook long and short-term assignments.

Alberto is BA in Contemporary History at Milan University and the proud father of 2 daughters.

He believes that tradition and local solutions are always better.



Andrea Reisinger
Austrian Red Cross

Andrea is heading the Department for International Disaster and Crisis Response at the Austrian Red Cross. She started her career in the Red Cross 17 years ago as a management trainee working with the Executive Board of the Austrian Red Cross and then holding various positions at the HQ in Vienna, such as Advocacy Advisor, Coordinator for the Strategic Planning Process and Program Manager for International Cooperation. She has been deployed to Sri Lanka, Nepal, Haiti, Bosnia, or Indonesia as Project and Field Coordinator, IFRC Country Representative, or FACT Team leader. Andrea has experience working with the United Nations and has amongst others represented the IFRC at the UN in Vienna. She studied International Politics and Business Administration and is a mother of two children.



Andreas von Weissenberg
Finnish Red Cross

Andreas von Weissenberg is the Finnish Red Cross Regional Representative for Asia and the Pacific, based in Kuala Lumpur. Previously he worked with the Finnish Red Cross in HR for Rapid Response, security and as the FRC's Head of International Disaster Management. He has also worked with the IFRC as an Operations Coordinator in Asia from 2012 to 2015. Andreas has deployed to, coordinated and led multiple international Rapid Response missions since joining the Red Cross in 2007, including disaster missions to Pakistan, Haiti, Nepal, Bangladesh and the Philippines. In 2018 he led the initial stages of the Earthquake and Tsunami operation in Sulawesi, Indonesia. Andreas has a BSocSc in journalism and a MSSc in Communications from the University of Helsinki. Before joining the Red Cross full-time in 2007 he worked as a foreign news journalist mostly with TV at the Finnish Broadcasting Company.



Carmen Ferrer
Spanish Red Cross

Carmen Ferrer was certified by IFRC as HeOps in November 2019. She joined the Red Cross Red Crescent Movement as a volunteer in 2005 through Spanish Red Cross. Between 2009 and 2015, Carmen worked across four continents as a humanitarian shelter specialist with IFRC and National Societies both in emergency and recovery operations as well as in project proposals and evaluations, holding regional and country-level positions. In 2015, Carmen decided to broaden her professional scope with emergency operations coordination positions such as FACT TL, country coordinator, Operations Manager, field coordinator, and acting HeOps. She believes in continuous learning and likes to alternate between emergency and recovery operations and evaluations to get the different angles and learn from them. Carmen holds a master's degree in Architecture by the Polytechnic University in Madrid and continues dedicating time in between missions to grow in different fields of her personal and professional interests; nowadays emphasizing cultural awareness, green response, rural/urban balance and empowering others (especially women). Carmen's treasure is her global network.



**Chiran Livera**

Canadian Red Cross

Chiran Livera oversees emergency operations with the Canadian Red Cross international department. In this role, he is responsible for organizing Canada's contribution to emergencies and coordinates the deployment of personnel, relief items, funds and emergency hospitals. Prior to this role, he worked in emergency response in Canada and with the Federation in Latin America, Caribbean and West Africa coordinating disaster operations.

He is HEOps certified and has a degree in Political Science from Simon Fraser University and speaks English, French, Spanish and Sinhala.

**Colin Chaperon**

American Red Cross

Colin Chaperon has worked in the Disaster Response and International Relief & Development industry since 1999.

Employed by the American Red Cross, Colin worked both domestically and internationally. He is currently one of two global Senior Field Operation Officers based in Washington, D.C. His current area of geographic coverage includes Africa, Asia & Pacific. He previously oversaw response operations across Middle East & North Africa (MENA) & Europe regions. As the Response Lead, he is responsible for leading and managing the analysis, coordination, and implementation of a wide range of activities necessary to support international response & recovery operations.

Globally, Colin has deployed in leadership roles to sudden on-set emergencies, protracted crises, and complex emergencies across LAC, MENA, Africa, & Asia as part of the IFRC across a range of Global Surge pools. In addition, he is a member of the ICRC's Rapid Deployment roster for Restoring Family Links (RFL) and Economic Security.

On a personal note, Colin's family is from the beautiful island of Mauritius and he was born and raised in Zimbabwe.





Elzat Mamutalieva
Swiss Red Cross

Elzat Mamutalieva received her HEOps certification in 2018 and has over 15 years of experience with the Movement, supporting humanitarian missions in Asia Pacific, Africa, Europe & Central Asia. She has managed IFRC emergency response operations in Sudan (population movement, floods), Zimbabwe (food insecurity), Mongolia (dzud), Nigeria (complex crisis), Nepal, Pakistan, and other countries. In addition, she has managed country delegations or projects for the American, Irish, Netherlands and Swiss Red Cross Societies, and served as an Operations Coordinator at the IFRC Regional Office for Asia Pacific. Elzat holds a Master's degree in Public Administration from Harvard University



Florent Del Pinto
IFRC

With more than 14 years' experience in the Red Cross Movement, mainly on the field, Florent Del Pinto is presently Head of Emergency Operations (HeOps) for the IFRC. He started his field experience as livelihood program manager in Colombia before becoming Head of Delegation for the French Red Cross in Haiti before and after the 2010 earthquake. He spent more than 3 years in Haiti and the Caribbean Zone, coordinating operations and programs for IFRC. He has also been deployed as Regional Representative in the Middle East to coordinate FRC response to Syrian and Iraq Crisis in Lebanon, Jordan and Iraq. He has also been deployed as Field Assessment Coordination Team Leader (FACT) for 2015 Nepal earthquake operations.

As HEOPS, he has recently been leading complex and large scale operations in Ethiopia for the Drought, in Haiti for the Hurricane Matthew, in Kenya & Somalia for the regional food crisis, in DRC for the 9th Ebola epidemic as well as for the 10th epidemic in North Kivu and lastly in Mozambique for the response to the hurricane Idai and Kenneth.



Francisco "Paco" Maldonado
IFRC

Paco Maldonado, from Spain, is currently Global Surge Senior Officer in GVA since May 2015. Previously he was Head of Operation for the Syria Crisis operation in Jordan, worked in DM in PADRU for several years and as WASH project manager in several contexts with the Spanish Red Cross and the IFRC. Paco has been involved in the humanitarian field since 2002 with different organizations mainly in the field. He has been deployed with different roles with the Spanish RC and IFRC as HEOp, TL, FACT, ERU, DM, DRR to Kenya, DRC, Nigeria, Pakistan, Haiti, Dominican Republic, Guatemala, El Salvador, Cuba among others. Paco is an environmental engineer with master's degrees in Sustainable WASH and also in Environmental education. He is member of UNDAC, ACAPs and MSB rosters. Paco speaks Spanish and English and medium level of French and Portuguese. He loves to do as much sport as kids and work allows him.



Jamie LeSueur
Canadian Red Cross

Jamie LeSueur is a Canadian emergency operations manager for the IFRC currently deployed to the Africa Regional Office as the Roving Emergency Operations Manager for the African continent. Most recently, Jamie served as the Head of the Ebola Operation in the Democratic Republic of Congo ([link](#)), his third such rotation in this capacity since the beginning of the outbreak in August 2018. Prior to this, Jamie deployed as the FACT Team Leader for the IFRC's rapid response to Cyclone Idai in Mozambique ([link](#)) as well as oversaw the implementation of the One International Appeal in South Sudan ([link](#)). A cash/relief technical specialist, Jamie has led Red Cross emergency operations in protracted, sudden onset, and complex crises across Africa since 2016. He is a recipient of the Rotary Peace Fellowship and received his Master's in Peace and Conflict Studies from Uppsala University. An active member of both the UN Disaster Assessment and Coordination (UNDAC) team as well as the IFRC Surge team, he graduated as a Head of Emergency Operations (HEOps) in late-2019



Karen Poon

Hong Kong Red Cross, branch of the Red Cross Society of China (HKRC)

Karen Poon from Hong Kong Red Cross, branch of the Red Cross Society of China (HKRC) was certified as Head of Emergency Operations (Ready) in 2019. She is currently the Head of International & Relief Service of HKRC.

Her career in the Red Cross and Red Crescent Movement starts in 2008 in the China Sichuan Earthquake, whereas she was responsible for frontline relief and recovery in the most hard-hit area in the earthquake. Since then, she has been working for a number of National Society response and preparedness capacity building, as well as immediate emergency response for assessment, relief and cash intervention mainly in the Asia Pacific, including earthquakes, typhoons, floods, landslides and complex emergencies. Her latest deployment with the IFRC was in Syria, to lead a team for transitional planning.



Lucia Lasso

IFRC

Panamanian national, has worked in the area of Disaster Management with the International Federation of Red Cross and Red Crescent Societies (IFRC) since 2010, when she joined the Pan-American Disaster Response Unit (PADRU). Since then she has had the opportunity to support operations in Africa as Disaster Manager based in Nairobi, and in Europe where she joined as operations manager for the 2015-2016 migration response. Lucia has been based in Geneva since August 2016 as part of the Global Surge Team and has been actively involved in the Surge Optimization process, which aims at overhauling the system to make it more fit for purpose and accessible to all. Before joining the Red Cross, she worked and volunteered with different non-profit organizations on a wide range of humanitarian and social issues such as environmental protection, sexual and reproductive rights, and cultural diversity. Lucia has a master's degree in Cultural Anthropology and was certified as Head of Emergency Operations in November 2019. She speaks Spanish, English and Italian, as well as having some knowledge of French



Marshal Mukuvare
IFRC

Marshal spent his formative humanitarian years working with the Zimbabwe Red Cross Society. He joined the Red Cross Red Crescent Movement at the height of the Food, HIV/AIDS and economic crisis in Zimbabwe as a Deputy Programme Manager for the Food Crisis Operation.

In June 2015 Marshal joined the IFRC's Africa Zone's Disaster Management Unit (DMU). Marshal moved to IFRC's MENA region in January 2017, working in Jordan as a Cash Delegate for the Syria Crisis.

Marshal is currently based in Nairobi, supporting eight national societies in disaster preparedness and response. In his role as Disaster Management delegate, his portfolio for emergency response includes Kenya, Ethiopia and Burundi. Whenever possible Marshal provides support to other Country Clusters as well as the Regional DCPRR team.

He is a holder of a BSc in Agribusiness Management and an MSc in Development Studies. Marshal is a hobbyist wildlife photographer and hopes he can one day exhibit his photo collection.



Matt Marek
American Red Cross

Matt Marek has been working for the American Red Cross for 13 years and is currently a Senior Response Advisor. He was Head of Programs, Country Rep., and Deputy Country Rep for the AmCross delegation in Haiti beginning early 2007 until 2012. He is an active roster member (Ops Leadership & ERU Relief) deploying to multiple disasters in the Caribbean, Nepal, Bangladesh, Indonesia and most recently The Bahamas. Matt spent four plus years in IFRC Sub-Regional office in Port of Spain, Trinidad as the AmCross Regional Representative for the Caribbean, managing a program portfolio and partner relations with the English-speaking Caribbean National Societies. Later he moved to Tacloban, Philippines to help complete the American Red Cross recovery program, spending a year and a half ensuring quality implementation across communities impacted by Typhon Haiyan. He is an active member of the IFRC Head of Emergency Operations (DHEOps) roster and supports the IFRC Surge Desk and DCPRR Unit on special initiatives.



Necephor Mghendi
IFRC

Necephor joined the International Federation of Red Cross and Red Crescent Societies (IFRC) in early 2005 initially in planning, monitoring, evaluation and reporting (PMER), then communications prior to transitioning to disaster management. A trained but non-practicing journalist, he loves writing and working with words. He worked for IFRC in Africa before moving to Asia Pacific in 2007. He has been FACT-deployed (his first FACT deployment was to Pakistan in 2007 in response to Cyclone Yemyin) and has directly managed more than 12 IFRC-supported emergency operations, a bulk of them in the Philippines where he spent almost five years.

Necephor is currently heading the Disaster and Crisis (Prevention, Response and Recovery) Unit of IFRC's Asia Pacific Regional Office and received Heads of Emergency Operations (HEOps) certification in April 2018.



Nicolas Verdy
Canadian Red Cross

Coming from the private sector, Nicolas joined the humanitarian sector in 2006 and has since been deployed to numerous emergency response operations across Africa, the Americas, South and Southeast Asia, and the Pacific. He holds degrees in Anthropology and Computer Science and has experience in logistics, water, sanitation & hygiene, and operations management. Nicolas fulfilled leadership roles during several sudden onset disasters and protracted and complex crisis, including large-scale emergencies such as the Haiti Earthquake, Tropical Cyclone PAM in the Pacific, the Africa Food Crisis of 2017-2018 & Cyclone Idai in Mozambique. His diverse skillset includes an excellent knowledge of systems and procedures, great negotiation skills, strong people management abilities, coordination capacity and the ability to provide strategic direction.



Norbert Allale
Plan International

Norbert Allale is currently Regional Head of Disaster and Risk Management for Plan International and has been based in Dakar since 2016. With almost 26 years of experience, he has participated in all biggest humanitarian crises of the last 15 in Africa and the Caribbean. First a volunteer with the Beninese Red Cross since 1980, he became a member of the staff of the Red Cross Movement in 1993. From March 2008 to March 2010, he also worked as a Disaster Management Delegate for the IFRC in Dakar, covering 24 countries in West and Central Africa. From 2007 to 2008, he coordinated disaster management, health and first aid programs in Madagascar, Benin, other African countries and the world with INGOs such as Africare. Regional Head of Disaster and Risk Management Coordination for the IFRC from 2013 to 2014 based in Dakar, he was deployed to Accra as head of the IFRC regional Ebola operation from 2014 to 2016. Relief coordinator for the International Federation of Red Cross and Red Crescent Societies (IFRC) in Haiti from 2010 to 2012.

He is certified Head of Emergency Operations (HeOps) and is member of the deployable roster for the International Federation of Red Cross and Red Crescent Societies (IFRC).

Married with 2 children, he holds a master's degree in business and Administration/Project Management (MBA).



Raphaël Bonnaud
Consultant

After 10 years with the French Government Raphael moved to the humanitarian sector in 2005. Trained ERU, FACT and HeOps, he is often deployed to the field in emergency situations.

Since 2016, Raphael leads Relief Applications, an organization helping development and humanitarian actors to use technology and innovation in their programs.



Ruben Romero
IFRC/Spanish Red Cross

Ruben Romero brings over 20 years of experience in humanitarian action, mostly within Red Cross Red Crescent Movement, but also with donor agencies, INGO and academic institutions. His background is pedagogy and his venture in the humanitarian sector started as a volunteer with Spanish Red Cross within his own neighborhood in Madrid some 25 years ago. Ruben has held different senior positions with RCRC in the four corners of the globe where he supported big operations from Haiti and Iran Earthquakes, major floods in Pakistan or population movement in Cox's Bazar in Bangladesh.

As part of IFRC, his support and contributions include managing the Disaster and Crisis unit in Europe Region and leading the Operational Support team within the Disaster and Crisis unit in Geneva. Ruben is an experienced FACT and ERU member and one of the IFRC Head of Emergency Operations (HEOPs) certified since 2018.



Tiina Saarikoski
Finnish Red Cross

Tiina was certified as HeOps in 2018.

As her background she is a qualified Registered Nurse, specialized in Psychiatric Nursing. Her further education includes MSc in Disaster Relief Nursing and Special qualification of Management Studies.

Tiina has over 10 years of experience from primary health care sector in Finland as a general nurse and a Unit manager. Since 2003 She has held several short- and long-term emergency and development program positions for IFRC including Health Delegate in East-Timor, Public Health in Emergencies – delegate at the Asia Pacific Zone Office, IFRC operations manager for PoM operation in Greece and Senior Officer PHiE at the Geneva Secretariat.

She comes from Finnish Red Cross and in 2009 started to work full time employee for the Finnish Red Cross International Operations and Programmes as Health/Emergency Health Advisor. Currently she holds a position as the Finnish Red Cross Head of International Disaster Management and is also acting Director for International Operations and Programmes.

During her time at the Red Cross she has been operationally involved in over 15 surge emergency operations in different roles. Additionally, she has supported several other emergency operations as part of her role working at Finnish Red Cross HQ, IFRC Regional and Global positions.

Tiina is a member of IFRC HEOPs and FACT rosters and Finnish Red Cross ERU roster. She is also UNDAC and WHO EMTCC trained. Her close family consist of a partner and two adult sons.