

26 Feb. 2021 (<https://edition.cnn.com/2021/02/26/tech/mcdonalds-drive-thru-artificial-intelligence/index.html>, 1040 Zeichen; abridged and adapted)

## Speeding up business

In 2019 the average McDonald's drive-thru took six minutes and 18 seconds, but recently the company \_\_\_\_\_ (1) that to five minutes and 49 seconds in 2020, \_\_\_\_\_ (2) to an annual report from market researcher SeeLevel HX. And with drive-thrus \_\_\_\_\_ (3) for a larger \_\_\_\_\_ (4) of fast-food sales than ever before, the race is \_\_\_\_\_ (5) for major chains to get those speeds even faster.

During the pandemic, chains have \_\_\_\_\_ (6) more heavily \_\_\_\_\_ (7) sales through their drive-thrus while dining rooms remain closed in many places. Even restaurants like Chipotle, with its \_\_\_\_\_ (8) of "Chipotlanes," and Shake Shack, which is opening its first drive-thru this summer, are \_\_\_\_\_ (9) their importance.

For chains that already had drive-thrus, slow service, long lines and \_\_\_\_\_ (10) orders are seen as \_\_\_\_\_ (11) after a year in which sales \_\_\_\_\_ (12) a hit at nearly every major chain. Companies are now \_\_\_\_\_ (13) with smart menu boards, Alexa-style assistants, \_\_\_\_\_ (14) ordering and payment \_\_\_\_\_ (15), and even payments \_\_\_\_\_ (16) by facial recognition.

**Gap Fill:** to rely, share, inaccurate, to trim, to take, on, to drive, to automate, rollout, to account, threat, process, to experiment, according, to recognize, on

**(NB: This time some words might have to be adjusted before filling them in...)**

