

# CHUKWU MECUS EMEKA

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Biochemist, Social media influencer, graphic designer

## PROFESSIONAL SUMMARY

Enthusiastic scientist eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of tasks assigned and great business specialist, motivated to learn, grow and excel in the Industry.

## EDUCATION

- **Higher National Diploma (HND)**  
Science Laboratory Technology ( Biochemistry) 2019  
**Akanu Ibiam Federal Polytechnic, Unwana.**
- **Ordinary National Diploma (OND)**  
Science Laboratory Technology 2016  
**Akanu Ibiam Federal Polytechnic, Unwana**

## WORK HISTORY

03/21

-

02/22

### Science Tutor (NYSC) Adeola Royal International College

- Motivated students towards learning and studying to build self-confidence and reduce fear of failure.
- Prepared lesson plans to meet goals identified in students' individualized study plans.
- Assessed students' progress throughout tutoring sessions and adjusted instructional methods and content focus.
- Coached and mentored junior tutors on successful teaching strategies and time management.
- Supported students with helpful study habits and exam strategies.

01/20

-

03/21

### Bar Supervisor Happkings Hotel and Suites, Ikom

- Maintained high standards of customer service by staying up to date on bar and menu options and providing effective food recommendations for guests.
- Increased profits with enhanced inventory oversight and strategic pricing adjustments.
- Consulted with managers to organize special events and promotions.
- Worked with distributors to add new products to bar menu.
- Handled cash accurately and prepared nightly deposits.

11/16

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12/17

### General Supervisor Nyovat Shopping Mall, Ikom

- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows.
- Worked with management team to implement proper division of responsibilities.
- Conducted routine inspections of incoming materials to check quality and compliance with established product specifications.
- Handled customer complaints, resolved issues and adjusted policies to meet changing needs
- Maintained compliance with company policies, objectives and communication goals

## SKILLS

- |                          |                           |                                    |
|--------------------------|---------------------------|------------------------------------|
| • Graphic Design         | • Excellent Communication | • Analytical and critical thinking |
| • Social media marketing | • Problem Solving         | • Confidence                       |
| • Leadership             | • Flexible and adaptable  | • Innovative                       |
| • Team building          | • Multitasking abilities  | • Customer service                 |
| • Active listening       | • Attention to detail     | • Dependable and responsible       |

## ACCOMPLISHMENT

- **Conflict Resolution** - Responsible for handling customer inquiries, accurately providing information to ensure resolution of service complaints and customer satisfaction as logistics personnel.
- **Customer Follow-up** - Ensured that customers were satisfied with company products and services by doing purchase follow-up calls.
- Achieved organizational goals through effectively helping with given HR task accurately