

# MACDONALD FRANCIS UCHENNA

15, Okeremi Street Shobande Avenue Oremeji Mokola Ibadan

[muoka.francis@gmail.com](mailto:muoka.francis@gmail.com) 08032180399

## SOFT SKILLS

- Team leadership
- Communication
- Quick Learner
- Hard Working
- Self Motivation

## HARD SKILLS

Microsoft Office Packages

## PRIOR WORK EXPERIENCE

**Ison (Airtel process).**  
Ibadan.

Customer Service Agent

**Allianz insurance NG**  
Lagos

Sales Executive

**Multpro (Indomie).**  
Oct. 2018 – Jan. 2019  
Supervisor (Sokoto,  
Jigawa & Yola)

Setting goals and Organizing  
workflow for employees  
Delegate task  
Monitoring work progress & daily reports

**Zinamart**  
Sep. 2014 – Dec. 2014  
Supervisor (Ibadan)

Stocks taken, in charge of  
stocks, delegating duties to  
cashiers & general maintenance

**C& I leasing**  
Verification Officer.  
Sep. 2013 – Jan. 2014  
Lagos

Verification of clients and staffs  
Details, guarantors home &  
office address

**Project Management College**

Call Center personnel,

**UK, Nigeria Office**  
(Lagos & Ibadan)

Email admin & Exam Coordinator

## **EDUCATION**

**1. Customer Care Representative**

Ison bpo old Kingsway building  
Dugbe Ibadan Oyo State.  
August to September 9th

**2. Landmark Information and Communication Technology**

System Repair and Maintenance  
Jan.10-May132013

**3. The Polytechnic Ibadan, 2008 - 2010**

HND Mechanical Engineering (Production)

**4. The Polytechnic Ibadan, 2003 – 2005**

OND Mechanical Engineering

**5. Immanuel College High School, Ibadan 1996-2001**

Senior School Leaving Certificate

**6. C.A.C Nursery & Primary 1989 – 1995**

Primary School Leaving Certificate