



Mchenry Yomi Faith

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Address: 11, Oyo Road, Mokola Round About, Mokola, Ibadan, Oyo State.

Objective:

To contribute significantly to the growth and success of any organization privileged to belong, through acquisition of necessary skills and exploitation of challenges as opportunity for growth.

Profile

Sex: Male
Status: Single
Date of birth: 8th January, 1986
Languages: Yoruba, English and Ivie
State of origin: Edo state
L.G.A: Etsakwo East.

Experience

Netview Computer Training Centre, Oremeji Mokola, Ibadan. (Computer Instructor)	Oct 2002 - Jan 2003
Union bank of Nigeria Plc. Agodi, Ibadan. (Database Administrator)	Mar 2004 - Jul 2005
Yale Foods Ltd, Oluyole, Ibadan. (Laboratory Analyst/Quality Controller).	Aug 2009- Dec 2014
ISON BPO, Ibadan Call Centre. (Customer Care Representative at Airtel Nigeria)	Jan 2015 - Feb 2016

Education

Command Children School, Mokola, Ibadan. (Primary School Leaving Certificate).	1990- 1996
Anglican Commercial Grammar School, Oritamefa, Ibadan. (Secondary School Leaving Certificate).	1997 - 2003
The Polytechnic of Ibadan, Ibadan, Oyo State. (OND Computer Science).	2005 - 2007
The Polytechnic of Ibadan, Ibadan, Oyo State. (HND Computer Science).	2009- 2011

Strong points

As a quality controller I'm responsible for leading, supervising and developing the quality control of the production process and responsible for supervising the overall quality control programs in the production platform.

I oversee the day to day operation in the raw material section, processing section, mixing platform, the oven discharge section, packaging section, including production, cleanliness, food safety and personal hygiene

I assist in ensuring that the quality program applied in the baking site is providing a systematic approach for evaluation, inspection, testing, calibration or whatever is needed to monitor and ensure quality of all baking products.

As a database administrator, I design, write and take care of computer database systems so that the right person can get the right information at the right time.

I work with database software to find ways to store organise and manage data.

I identify user needs, set up computer databases and test systems ensuring that they perform as they should, but typically my main job comprises:

I help with database design and development.

I manage the database access.

I ensure that databases meet user requirements.

As a Customer Care Representative,

I determine requirements by working with customers.

I answer inquiries by clarifying desired information; researching, locating, and providing information.

I resolve problems by clarifying issues; researching and exploring answers and alternative solutions; implementing solutions; escalating unresolved problems.

I fulfill requests by clarifying desired information; completing transactions; forwarding requests.

I maintain the call center database by entering information.

Major Interests

Microsoft Word, Microsoft Excel, Microsoft Power Point, TABs 7.0, MINSAT SINGLEVIEW, AVAYA.

Referees:

Mrs Oyebanji Mofoluwaso Sarah.
Water Cooperation of Oyo State,
PMB 5339,
Secretariat, Ibadan, Oyo state.
08076702134

Mr. Joseph Adah
Secretary to the Ochi-Idoma
Ochi-Idoma's Palace,
Otukpo, Benue State.
08165441435

Mr Oyebanji Adedayo O.
Department of Chemical Science,
Joseph Ayo Babalola University,
Arakeji, Osun state.
08054240099