

AGWUNOBI, UCHENNA ONYINYECHI

Bachelor's Degree Holder in Mass Communication

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SUMMARY

An ambitious graduate with strong customer and public relations skills. Uche is a poised and articulate professional that is driven to get things done and delivers the best possible customer journey. She has in her previous role helped drive sales by her efficient approach to the complaints of customers and is now hoping to move on with a company that has a winning culture built on integrity and innovation.

VOLUNTEER EXPERIENCE

Volunteered as a member of the Nigerian Red Cross Society

PROFESSIONAL EXPERIENCE

Client Service Personnel 2017

Concept and Media Service Limited

- Reaching out to potential clients and increasing the chances of increasing the Company's revenue base.
- Ensuring that clients are up to date with services provided by the Company
- Interacting with clients warmly to provide them with information when needed.
- Addressing enquiries regarding the Company's services promptly.

Intern 2016

Daar Communications Plc

- Interviewing sources and researching on articles to be reported and ensuring that they are accurate and true.
- Liaising with editors, photographers, sub-editors, correspondents and news casters.
- Writing and editing new copies.

REFEREES

Available on Request.

EDUCATION

Bachelor of Science in Mass Communication (Second Class, 2013 - 2017
Lower Division)

University of Benin, Benin-City, Edo State

Senior Secondary Certificate Examination 2005 - 2011

Evangel College, Okokomaiko, Badagry, Lagos State

AREA OF EXPERTISE

- Cold Calling
- Persuasive Selling
- Negotiation
- Relationship Management

- Networking
- Contemporary Communication Process
- Public Relations Strategies

SKILLS

Applications (Microsoft Office Suites)



Excellent Communication Skills



High Analytical Skills

