

ATOYEBI OLUWAFIKEMI DEBORAH

@ atoyebioluwafikemi@gmail.com

+2348134260848, +2349154330398

Ifedapo zone 2, Adeleori Ogbere Tioya, Ibadan.



Objective

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.



Experience

ISON Xperiences MTN process, Ibadan.

April 2022 - Till date

Customer Care Representative

- Managed large amounts of incoming phone calls.
- Generate sales leads.
- Identified and assessed customers' needs to achieve satisfaction.
- Build sustainable relationships and trust with customer accounts through open and interactive communication.
- Provided accurate, valid and complete information by using the right methods/tools.
- Met personal/customer service team sales targets and call handling quotas.
- Handled customer complaints, provided appropriate solutions and alternatives within the time limits; followed up to ensure resolution.

Amatugu Comprehensive Secondary School, Igbedi, Bayelsa.

May 2021 - April 2022

Agric Science Teacher

- *Creating, engaging, stimulating lesson plans and asking frequent questions to make sure students are on track.*
- *Providing extra support to students that require it, and more challenging tasks to those who are ahead of the class.*
- *Keeping abreast of developments and research in the field, and using this to ensure lessons are relevant.*
- *Reporting any progress issues to the head of the department, as well as the parents.*
- *Keeping the line of communication open between students, staff, and parents.*

Cannan Feedmill, Idi-iroko, Ibadan.

March 2020 - April 2021

Assistant Supervisor

- *Responsible for formulation of feed production for livestock.*
- *Responsible for coordination of operations within the feedmill.*
- *Supervised the technical operations of feedmill machines.*
- *Responsible for preparing routine operational reports for management attention and any other responsibilities/assignments given by the management.*
- *Scheduling repairs, maintenance, and replacement of equipment and machinery.*



Education

Obafemi Awolowo University

2019

B.Ed (Hons.) Agricultural Science

Goodwill Comprehensive High School, Ibadan.

2010

SSCE

Goodwill Nur/Pry School, Ibadan.

2004

FLCE



Skills

Microsoft Office

MS Access

Great analytic thinker

- Effective communicator
- Quality Control



Projects

ISON BPO Certification.

Customer Care Service Training. 2022

National Youth Service Corps, Bayelsa state.

National service. 2021

Diocesan Anglican secondary school Ondo State.

Teaching Practice. 2017

Ooni Grammar School Ile-ife Osun state.

Teaching Practice. 2016



Activities

Traveling, Researching, Teaching and Reading.



Personal Details

Nationality : Nigerian

Language spoken : English and Yoruba

State of Origin : Oyo



Reference

AYENI L.S. - "Adeyemi College of Education"

Senior Lecturer

08032142663

Mr. Moses Oyetunji - "Soul Winning Family of God Church"

Pastor

07031965096



Extracurricular Activities

- Making research on agricultural improvements.
- Organizing and Coordinating Agricultural Services.
- Educating farmers on agricultural extension services.
- Community development service.