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Computer IT Support (Technician)

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· (AD) No 22 Ariyo Akinloye Street, Bucknor  
Ajigbo, Lagos

A Vision driven Integration expert and Analytical Professional with over 3 years of experience in the areas of Electrical Equipment Installation and Maintenance, Computer System repairs, Business strategist, Market research related to customer care satisfaction, Freelancing/Online research.

## EDUCATION

2012 Delta State University, Abraka	<b>BENG (Elect/Elect &amp; Comp)</b>
2004 Ogagaoghene Secondary School, Agbarha-otor	<b>High School</b>
<b>CERTIFICATIONS</b>	
2013 British International Safety Organisation	<b>HSE Level 1, 2 &amp; 3</b>

## PERSONAL QUALITIES

Confidence	<div></div>
Dedication	<div></div>
Accountable	<div></div>
Analytical	<div></div>
Diplomatic	<div></div>
Attentiveness	<div></div>

## CORE COMPETENCIES

✓ Oversees the collection and management of data (domestic and global) for use in competitor analysis, Data Led Decision Making and management, product development, customer evaluation, market development, and strategic planning.
✓ Vision driven action taker, blends all actions into insights with a visionary approach to meet the company's core values and long term sustainability.
✓ Working closely with product managers and brand Managers in devising product and market strategies, gauging market potential, identifying potential client lists and generating product specifications.
✓ Directs the roll-out of large-scale quantitative research projects based on customer satisfaction measurement and total quality implementation including design, coordination, statistical analysis, and report generation.
✓ Improves business performance by leveraging market insights to influence strategic and tactical plans that delivered differentiated offerings to clients.
✓ Works closely with business partners to develop and execute strategies and tactics based on the insights.

## TOOLS

MS Office, Corel Draw, Computer Operation, Computer Hardware Repair, Software Installation & OS Upgrade, Electrical Equipment Installation & Maintenance, CCTV, Networking

## INTERNSHIP

2011 (6 months) Nigerian Gas Company Limited, Warri	<b>Industrial Trainee</b>
2014 (6 months) Neuconcepts & Lightings Nig. Ltd., Warri	<b>Engineer Trainee</b>
2015 (6 months) Raycom Raymond Nig. Ltd., Ughelli	<b>Computer Hardware Repair</b>

## HIGHLIGHTS

- ✓ Proficient troubleshooter
- ✓ Diverse PC knowledge
- ✓ Accomplished with mobile devices
- ✓ Vast technical knowledge
- ✓ Data Entry/Sales/Marketing
- ✓ Patient and diligent
- ✓ Exceptional telephone etiquette
- ✓ Quality focused
- ✓ Organized and Proactive Proficient troubleshooter

## ORGANISATIONAL EXPERIENCE

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Sep 2015 – August 2016  
Raycom Raymond Nig. Ltd.,  
*Ughelli*

### Computer IT Support (Technician)

Responsibilities:

- ✓ Systems Repair and Maintenance.
- ✓ Software Installation and Operating System Upgrade.
- ✓ Networking.
- ✓ Marketing services.

Dec 2014 - June 2015  
Neuconcepts & Lighting Nig. Ltd.,  
*Warri*

### Graduate Engineer

Responsibilities:

- ✓ Domestic & Commercial Wiring and Electric Fence Installation.
- ✓ Installation of Transition Switches.
- ✓ Automated Lighting, CCTV, Inverter & Solar Panel Installation.
- ✓ Marketing services.

Jun 2013 – Jun 2014  
Community Secondary School,  
*Obuama*

### Teacher

Responsibilities:

- ✓ Teaching activities.
- ✓ Admin duties, Document Typing and Data Processing.
- ✓ Marketing services.

Jun 2011 – Dec 2011  
Nigerian Gas Company Limited,  
*Warri*

### Industrial Trainee

Responsibilities:

- ✓ Daily Data Logging and Health check of HV & LV panels.
- ✓ Installation and Maintenance of Circuit Breakers & Electrical fittings.
- ✓ Electrical Wiring.

## REFERE

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- ✓ Available upon request.