

14, Olusegun Omotosho Street, Pleasure Bus-Stop,  
Oke-Odo, Iyana-Ipaja, Lagos State

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# OSEBUNMI, Rafiat Omobolanle

## CAREER OBJECTIVE

To strive for excellence and precision, at all time in all circumstances and position, and attaining professional distinction with little or no supervision.

## PERSONAL PROFILE.

<b>Date of Birth:</b>	18 <sup>th</sup> June, 1990
<b>Place of Birth:</b>	Lagos
<b>Sex:</b>	Female
<b>Local Government Area:</b>	Ipokia
<b>State:</b>	Ogun
<b>Nationality:</b>	Nigerian
<b>Marital Status:</b>	Single

## PROFESSIONAL EXPERIENCE.

**Chartered Institute of Customer Relationship Management, (2015 – 2016)**

*Secretary/Customer Care Personnel, Akure, Ondo, Nigeria*

- Provision of quality service delivery to customers
- Collection of cash and financial update of the Institute.
- Attending to and resolving queries.
- Interact with customers to provide response to inquiries.

**Access Bank Plc, (2011 – 2012)**

*Bulk Teller, Ikorodu, Lagos, Nigeria*

- Acceptance of deposits from customers, most especially bulk deposits.
- Sorting of cash in separation of mutilated ones.
- Merging of tills to make a packet of money.
- Strapping packets of money to make a bundle.

## **EDUCATION AND TRAINING.**

**Federal Polytechnic, Ilaro, Ogun, Nigeria,** (2014)

Banking and Finance (Upper Credit), Higher National Diploma

**Federal Polytechnic, Ilaro, Ogun, Nigeria,** (2011)

Banking and Finance (Upper Credit), National Diploma

**Taoheed International College, Lagos State** (2007)

West African Senior School Certificate (WAEC)

**Adek Nursery and Primary School, Lagos State** (2001)

First School Leaving Certificate

## **PROFESSIONAL CERTIFICATION.**

**Institute of Customer Relationship Management, 2015, Akure, Ondo**

- Associate Member

## **SKILLS.**

Effective listener; Good communicator; Proper phone etiquette; Proficient in typing and grammar; Computer literate; Strong team player; Experienced customer service executive; Persuasive marketer.

## **HOBBIES.**

Meeting people and Reading.

## **REFEREES.**

**Mr. Yusuf Mukaila Adekunle,**

**Mr. Agboola Philip**

CEO, Oriwu Cargo and Systems Ltd, State Coordinator, Chartered Institute of Customer

Oshodi, Lagos State

Relationship Management, Akure, Ondo State.

0802– 3524127.

0806 - 6220040.

**Mr Faleye Tajudeen,**

Director, RAFSAK Print,

Mushin, Lagos State

0802– 3855756.