

# MICHAEL ENESI RAJI

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## OBJECTIVE

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A highly skilled, competent and diligent individual with Cisco Certified Network Associate (CCNA) certification seeking an opportunity to establish a career as a computer engineer and strong willingness to exhibit my proficiency in a professional environment.

## EDUCATION

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- 2004 – 2008                      Ahmadu Bello University, Zaria, Kaduna State
- B.Sc. Computer Science
  - Second Class Honours {Upper Division}
- 2002 – 2003                      Kogi State Polytechnic, Osara-campus, Kogi state
- IJMB
  - **Relevant Subjects:** Mathematics | Physics | Chemistry

## WORK EXPERIENCE

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- 2018            – OCT 2019    **Technical/Sales Executive** - Sabre Travel, West Africa, PTL Towers, Ikeja.
- Well trained in making airline reservation on sabre
  - Technical support at clients' (travel agencies) desk in order to maintain flow in operation.
  - Installation and Troubleshooting product's software for clients.
  - Reporting to the regional head for necessary actions on pending issues.
  - Maintenance of good customer relationship.
  - Prompt response to technical issues.
  - Week in and out Training of staff on how to make use of software product.
  - Writing letter of request on behalf of client that require support from the company to improve client's business which is one of the organization goals.
  - Traveling around the south west to support client technically.
- 2010 - 2018                      **Computer Engineer/supervision/water prepaid Meter Lead** – Naston Engineering Nig. Ltd., Wuse2, Abuja.
- System Maintenance and Repairs, Maintenance
  - Supervision of Water Prepaid Meter system that uses wireless means of communication
  - Supervision of rehabilitation of water treatment plant in ottaikosi, akure and Abuja.
- 2009            - 2010                      **NYSC/Instructor** - Alhassanu Computer Training Services Nig. Ltd, Kebbi State
- System Application Training e.g. Importance of computer, Ms-word, MS-Excel, Ms-Powerpoint, Corel draw, Use of Internet,
  - System Maintenance and Repairs.
- 2007 - 2008                      **Internship** - Access Solutions Nig. Ltd, Wuse2, Abuja
- Provision of LAN & WAN, Installation of V-sat, troubleshooting.
  - Acts as technical project leader for medium sized technical projects

(backbone upgrades, firmware upgrades)

- Researches, provides input into recommendations and justifies various hardware and software purchases and participates in determining hardware, software and administrative standards and procedures

## **SKILLS**

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- Good team player with time management, analytical in thinking and a good knowledge of computer networking.
- Proficient in Application software: MS-Word, Excel and PowerPoint
- Good use of sabre platform to make airline reservation.

## **EXTRACURRICULAR ACTIVITIES**

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2009 – 2010

**Member** - NYSC Road Safety Club

2011 – till date

**Technical Unit Member**– Living Faith Church, Life – camp, Abuja.

## **INTERESTS**

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Basketball | Watching Football | Traveling | Reading | Training

## **REFEREES**

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Available on Request