

OLADEJO TAIWO OLAMIDE

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OBJECTIVE

A career with a progressive organization that will use my education, skills and abilities. A position that will make me to effectively contribute to the operations in any capacity that best matches my skills and experience.

WORKING EXPERIENCE

- | | |
|---------------------------------------|---|
| June, 2017- November, 2017 | Eagle age systems System repairs, sales, maintenance and consultancy |
| January, 2017- January, 2018 | OTESCO Divine Solution Company Limited System repairs |
| January, 2014 – November, 2016 | ISON BPO International Limited (Airtel Process Partner) JOB TITLE: Back Office Executive/ Social Media Job Descriptions <ul style="list-style-type: none">• Resolving all sorts of VAS issues on Airtel Network• Escalating persisting network issues to the client for further resolution• Employing the use of advanced telecommunication software, applications and interface to check and provide solutions to subscribers• Responsible for troubleshooting all end user problems, to include problems with end-user applications, and user profiles. |
| October, 2012 – December, 2013 | ISON BPO International Limited (Airtel Process Partner) JOB TITLE: Customer Care Representative Job Descriptions <ul style="list-style-type: none">▪ Attending to Airtel subscribers on phone for Enquiries, Complaints and Requests▪ Relationship management with existing and new customers▪ Empowering Customers by giving first class information about products and services |
| October, 2011 | Government Day Secondary School, Gashaka, Taraba state (NYSC, PPA) JOB TITLE: Mathematics Teacher |
| August, 2008 | Cocoa Research Institute of Nigeria (CRIN), km 14, Ibadan, Oyo State JOB TITLE: Industrial Attachment (ICT unit, Library Department) |

July, 2005

**Yunnik Technologies Limited.56, Liberty Road, Ibadan,
Oyo State**

JOB TITLE: Student Industrial Work Experience Scheme

EDUCATIONAL BACKGROUND WITH DATES

2010

B.Sc Computer Engineering

ObafemiAwolowo University, Ile-Ife, Osun State

2005

Ordinary National Diploma in Computer Science

The Federal Polytechnic, Ede, Osun State

2001

Senior Secondary School Certificate

St. Anne's School, Molete, Ibadan

1994

First School Leaving Certificate

St. Luke's Demonstration School 1, Molete, Ibadan

CERTIFICATION

May, 2012 Oracle Database 11g Administrator Certified Associate

SKILLS

- ✓ Good Computer skills
- ✓ Excellent resolving skills
- ✓ Excellent communication skills with ability to work under pressure and with minimal supervision
- ✓ Independent judgment and discretion in completing assignment, seeking approval as appropriate.
- ✓ Ability to multitask and self-motivated

PERSONAL DATA

Contact address: No. 27, Siyanbola street, Oke-orogun, Ibadan

Sex: Female

Date of Birth: 10th February, 1983

Place of Birth: Ibadan

State of Origin: Oyo

Marital Status: Married

HOBBIES

Reading and Surfing

REFEREES

Available on request