Date: {!currentdate}

**Dear {!ph\_fullname}**

{!house\_number}

{!village\_building}

{!soi\_road}

{!sub\_district}, {!district}

{!province} {!postal\_code}

**Product: Hospital Income Benefit Insurance**

**Policy number:** HIB{!contract\_name}

Roojai would like to inform you that the system is still unable to process your ฿{!FORMAT\_NUM(overdue\_premium,###,##0.00)} payment due on {!first\_due\_date}. Your credit/debit card may be expired, blocked, suspended or the account balance may be insufficient.

Your insurance policy will be cancelled on {!cancellation\_date}.

To avoid any interruption of your insurance coverage, please update your card information by logging into MyAccount at https://myaccount.roojai.com or contacting Roojai Call Center on {!CONST(Phone\_no\_used\_Health\_TH)} as soon as possible.

Please ignore this letter if you have already submitted your payment.

**The** **Roojai team**