|  |  |
| --- | --- |
| Project Name | Online Hospital Management and Service booking system |
| Test Designed by | Mujtahid Tabassum Mohona |
| Test Case ID | 20 |
| Test Designed date | 15/09/2025 |
| Test Priority (Low, Medium, High) | High |
| Test Executed by | Mujtahid Tabassum Mohona |
| Module Name | Forgot Password |
| Test Execution date | 15/09/2025 |
| Test Title | Request password reset with registered email |
| Description | Verify the system sends a password reset OTP/link when a registered email is provided. |
| Precondition | As specified in flow. |
| Dependencies | Email/OTP service and backend must be active. |
| Test Steps | Open the Clinic mobile application. Navigate to the Login screen. Tap “Forgot Password”. Enter a registered email address. Tap “Send OTP”. Check email/SMS for OTP. Enter OTP in app. Enter new password and confirm. Login with new password. |
| Expected Results | OTP/link sent successfully, user can reset password, new password works. |
| Actual Results |  |
| Status (Pass/Fail) |  |

|  |  |
| --- | --- |
| Project Name | Online Hospital Management and Service booking system |
| Test Designed by | Mujtahid Tabassum Mohona |
| Test Case ID | 21 |
| Test Designed date | 15/09/2025 |
| Test Priority (Low, Medium, High) | High |
| Test Executed by | Mujtahid Tabassum Mohona |
| Module Name | Forgot Password |
| Test Execution date | 15/09/2025 |
| Test Title | Request password reset with unregistered email |
| Description | Verify system handles unregistered email gracefully. |
| Precondition | As specified in flow. |
| Dependencies | Email/OTP service and backend must be active. |
| Test Steps | Open the Clinic mobile application. Go to Login → “Forgot Password”. Enter an unregistered email address. Tap “Send OTP”. |
| Expected Results | Error message “Email not found”, no OTP sent. |
| Actual Results |  |
| Status (Pass/Fail) |  |

|  |  |
| --- | --- |
| Project Name | Online Hospital Management and Service booking system |
| Test Designed by | Mujtahid Tabassum Mohona |
| Test Case ID | 22 |
| Test Designed date | 15/09/2025 |
| Test Priority (Low, Medium, High) | High |
| Test Executed by | Mujtahid Tabassum Mohona |
| Module Name | OTP Verification |
| Test Execution date | 15/09/2025 |
| Test Title | Verify correct OTP within validity period |
| Description | Verify that entering the correct OTP within validity period allows password reset. |
| Precondition | As specified in flow. |
| Dependencies | Email/OTP service and backend must be active. |
| Test Steps | Request OTP via Forgot Password. Receive OTP. Enter correct OTP within validity time. Tap Verify. Set new password and confirm. Login using the new password. |
| Expected Results | OTP verified, password reset works, login successful. |
| Actual Results |  |
| Status (Pass/Fail) |  |

|  |  |
| --- | --- |
| Project Name | Online Hospital Management and Service booking system |
| Test Designed by | Mujtahid Tabassum Mohona |
| Test Case ID | 23 |
| Test Designed date | 15/09/2025 |
| Test Priority (Low, Medium, High) | High |
| Test Executed by | Mujtahid Tabassum Mohona |
| Module Name | OTP Verification |
| Test Execution date | 15/09/2025 |
| Test Title | Incorrect/expired OTP and resend flow |
| Description | Verify incorrect/expired OTP is rejected and resend works. |
| Precondition | As specified in flow. |
| Dependencies | Email/OTP service and backend must be active. |
| Test Steps | Request OTP via Forgot Password. Enter wrong/expired OTP.Error message displayed.Press Resend OTP  .Receive new OTP. Enter new OTP and reset password. |
| Expected Results | Error shown for wrong/expired OTP, resend works, new OTP verifies successfully. |
| Actual Results |  |
| Status (Pass/Fail) |  |