# Seven roads to data-driven value creation

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[EMLyon logo corp] | EMLyon\_logo\_corp.png



Not a closed list, not a recipe! Rather, these are essential building blocks for a strategy of value creation based on data.

## 1. Predict

[prediction] | prediction.jpg

Figure 1. prediction

## a. Examples of companies

- 1. Predicting crime [predpol]
- 2. Predicting deals [tilkee]
- 3. Predictive maintenance [cat]

#### b. Obstacles and difficulties

- 1. The cold start problem
- 2. Risk missing the long tail, algorithmic discrimination, stereotyping
- 3. Neglect of novelty

# 2. Suggest

[suggestion] | suggestion.jpg

## a. Examples of companies

- 1. Amazon's product recommendation system [amazon]
- 2. Google's "Related searches..." [google]
- 3. Retailer's personalized recommendations [auchan]

#### b. Obstacles and difficulties

1. The cold start problem, managing serendipity and filter bubble effects.

2. Finding the value proposition which goes beyond the simple "you purchased this, you'll like that"

## 3. Curate

[curation] | curation.jpg

## a. Examples of companies

- 1. Clarivate Analytics curating metadata from scientific publishing [crv logo rgb rev]
- 2. Nielsen and IRI curating and selling retail data [nielsen] [iri]
- 3. ImDB curating and selling movie data [imdb]
- 4. NomadList providing practical info on global cities for nomad workers [nomadlist]

#### b. Obstacles and difficulties

- 1. Slow progress: curation needs human labor to insure high accuracy, it does not scale the way a computerized process would.
- 2. Must maintain continuity: missing a single year or month hurts the value of the overall dataset.
- 3. Scaling up / right incentives for the workforce: the workforce doing the digital labor of curation should be paid fairly, which is not the case yet.
- 4. Quality control

### 4. Enrich

[enrich] | enrich.jpg

## **Examples of companies**

- 1. Selling methods and tools to enrich datasets [watson]
- 2. Selling aggregated indicators [edf]
- 3. Selling credit scores

#### Obstacles and difficulties

- 1. Knowing which cocktail of data is valued by the market
- 2. Limit duplicability
- 3. Establish legitimacy

# 5. Rank / match / compare

[rank] | rank.jpg

## **Examples of companies**

- 1. Search engines ranking results [google]
- 2. Yelp, Tripadvisor, etc... which rank places [tripadvisor]
- 3. Any system that needs to filter out best quality entities among a crowd of candidates

#### **Obstacles and difficulties**

- 1. Finding emergent, implicit attributes (imagine: if you rank things based on just one public feature: not interesting nor valuable)
- 2. Insuring consistency of the ranking (many rankings are less straightforward than they appear)
- 3. Avoid gaming of the system by the users (for instance, companies try to play Google's ranking of search results at their advantage)

# 6. Segment / classify

[muffin] | *muffin.jpg* 

## **Examples of companies**

- 1. Tools for discovery / exploratory analysis by segmentation
- 2. Diagnostic tools (spam or not? buy, hold or sell? healthy or not?) [medimsight]

#### **Obstacles and difficulties**

- 1. Evaluating the quality of the comparison
- 2. Dealing with boundary cases
- 3. Choosing between a pre-determined number of segments (like in the k-means) or letting the number of segments emerge

# 7. Generate / synthesize (experimental!)

[generate] | generate.jpg

## **Examples of companies**

- 1. Intelligent BI with Aiden [aiden]
- 2. wit.ai, the chatbot by FB [wit]
- 3. Virtual assistants [cx]
- 4. Image generation [deepart]
- 5. Close-to-real-life speech synthesis [google]
- 6. Generating realistic car models from a few parameters by Autodesk: [autodesk]

A video on the generation of car models by Autodesk:

► https://www.youtube.com/watch?v=25xQs0Hs1z0 (YouTube video)

#### **Obstacles and difficulties**

- 1. Should not create a failed product / false expectations
- 2. Both classic (think of [clippy]) and frontier science: not sure where it's going

## **Combos**

[data driven value creation] | data-driven-value-creation.png

Figure 2. Combinations

## The end

Find references for this lesson, and other lessons, here.

[round portrait mini 150][align="center", role="right"] This course is made by Clement Levallois.

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