AARON AINSWORTH

CUSTOMER SERVICE PROFESSIONAL

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PROFILE

Analytical and upbeat employee who is skilled at completing required tasks and following directions. Maintains a high level of enthusiasm while working effectively both independently and as part of a team. Values organization, structure, and contributing to the overall success of the task at hand.

Skills:

Coding (HTML, Visual Studio)	Unloading Deliveries	POS Operation
Attention to Detail	Organization	Customer Service

EMPLOYMENT HISTORY

Assembly & Maintenance Worker, Home Hardware, Innisfil, ON — 2019 – 2020

- Maintained an organized stock room by developing and implementing company protocols
- Provided fast and friendly customer service by answering questions promptly and accurately
- Performed routine maintenance including sweeping, mopping, cleaning, and painting
- Unloaded deliveries in an efficient and timely manner

Web Designer, White Water Rocks, Innisfil, ON — 2018 – 2020

- Obtained and organized design and UI specifications from client into a workable project
- Participated in ongoing collaborative process to ensure project was on track
- Advised client on technical aspects and recommended appropriate solutions
- Coded website using HTML, CSS, JavaScript, Visual Studio, FileZilla, NODE JS, Express JS

Dog Sitter, Private Clientele, Innisfil, ON — 2016 – 2019

- Provided care for small to mid-sized dog breeds including walking and feeding
- Stayed with pets in owners' homes for both daytime and overnight care
- Groomed pets including brushing and trimming fur, cutting nails, and dental hygiene

VOLUNTEER EXPERIENCE

Service Dog Trainer, COPE Service Dogs, Innisfil, ON — 2017 – 2020
Counselor-in-Training (CIT), Town of Innisfil, Innisfil, ON — 2016 – 2017
Tech Assistant, Roy H. Crosby Public School, Markham, ON — 2011 – 2014

EDUCATION

Software Engineering Technician, Centennial College, Scarborough, ON — 2021 – 2023
Grade 12 Diploma, Nantyr Shores Secondary School, Innisfil, ON — 2020